

**From:** Charlene.Byrne@gov.scot on behalf of dpa@gov.scot  
**Sent:** 07 July 2026 09:12  
**To:** DSAR-ATMR  
**Cc:** dpa@gov.scot  
**Subject:** FW: SAR26-27 - 710-Access - Redress - Data Subject Access Request - James Lee Jagger  
**Attachments:** Authorisation mandate.pdf; Birth Certificate.pdf; Utility Bill.pdf

Our Ref: DPE25/26 – 710/RSAR

Dear Colleague,

## **SUBJECT ACCESS REQUEST**

I am writing to you regarding your email making a request for the personal information of your client, James Lee Jagger.

The Scottish Government do not hold all files in relation to all schools and residential homes and as a result of our searches, I can confirm that we have been unable to locate any documentation based on the information that has been provided.

I appreciate that this will be disappointing for your client. However, National Records Scotland will respond to you directly to inform you of the results of the search of their records and may be also in the position to provide details of other public bodies who may hold information relating to your request.

If your client is not happy with this outcome and they wish to make a complaint, please contact the Scottish Government's Data Protection Officer in the first instance

Data Protection Officer  
Victoria Quay  
EH6 6QQ  
[dataprotectionofficer@gov.scot](mailto:dataprotectionofficer@gov.scot)

If, following this review, they still have concerns about the way their data has been handled you can write to the UK Information Commissioner's Office – the regulator for data protection in the UK – at the following address:

Information Commissioner's Office  
Wycliffe House Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113 (local rate) or 01625 545 745

You may also find their website <http://www.ico.org.uk/> a useful source of information.

Kind regards,  
Charlene

My working hours are Monday - Wednesday

---

**From:** Charlene Byrne <Charlene.Byrne@gov.scot> **On Behalf Of** Data protection and information assets Mailbox  
**Sent:** 17 June 2026 09:48  
**To:** dsar-atmr@aikerlegal.org  
**Cc:** Data protection and information assets Mailbox <dpa@gov.scot>  
**Subject:** FW: SAR26-27 - 710-Access - Redress - Data Subject Access Request - James Lee Jagger

Our Ref: DPE26/27 - 710/RSAR

Dear Colleague,

## **SUBJECT ACCESS REQUEST**

I refer to your letter to National Records Scotland requesting a search of records in relation to your client, James Lee Jagger.

We have received your request to the Information Assurance and Data Protection team at the Scottish Government to enable a search of records held by the Directorate for Children and Families to be conducted.

All personal information will be accessible to you unless that information is covered by an exemption under data protection laws. In carrying out your request information will be shared with relevant business areas where necessary to ensure a complete return.

The one calendar month period allowed for response to your request will expire on 16/06/2026.

Kind regards,  
Charlene

Charlene Byrne | Information Assurance and Data Protection Advisor | iTECS | Scottish Government  
M1 Spur | Saughton House | Broomhouse Drive | Edinburgh | EH11 3XD | [Data Protection & Information Assets Mailbox](#)

My working hours are Monday - Wednesday

---

**From:** DSAR-ATMR <[DSAR-ATMR@aikerlegal.org](mailto:DSAR-ATMR@aikerlegal.org)>  
**Sent:** 16 June 2026 12:18  
**To:** NRS : Data Protection <[dataprotection@nrscotland.gov.uk](mailto:dataprotection@nrscotland.gov.uk)>; Data protection and information assets Mailbox <[dpa@gov.scot](mailto:dpa@gov.scot)>; SARHSCP <[sarhscp@north-ayrshire.gov.uk](mailto:sarhscp@north-ayrshire.gov.uk)>; Data Protection (SW) <[dataprotection@sw.glasgow.gov.uk](mailto:dataprotection@sw.glasgow.gov.uk)>  
**Cc:** DSAR-ATMR <[DSAR-ATMR@aikerlegal.org](mailto:DSAR-ATMR@aikerlegal.org)>  
**Subject:** SAR26-27 - 710-Access - Redress - Data Subject Access Request - James Lee Jagger

**To whom it may concern**

We are writing to make a Data Subject Access Request under the UK GDPR and the Data Protection Act 2018. As part of our client's application to the Redress Scheme Scotland. We request access to records that you hold for our client. Please see details below:

**Client Details**

**Client:** James Lee Jagger

**Date of Birth:** 04/12/1981

**Address:** 4 Westmoreland Road, Greenock, PA16 0PJ

**Previous name:** N/A

**Mother's name: (maiden)** Margaret Kerr

**Father's name:** Eric Jagger

**Siblings:** Margaret-Ann Kerr, Kirsteen Kerr - DOB's unknown

**Address before care or area lived:** 6 Iona Road, Port Glasgow, PA14 6DN

**Institutions and Approximate Dates in Care:**

Newfield - 2001 (8 weeks)

Please find attached a signed mandate on behalf of our client authorising the release of this information. If you require any further information, please do not hesitate to contact our office.

Kind Regards,

Rebekah,  
Aiker Legal Support Team.



Aiker Legal Ltd  
4 Edison Court, Ellice Way,  
Wrexham Technology Park,  
Wrexham  
LL13 7YT

 0203 004 6549

 [www.aikerlegal.org](http://www.aikerlegal.org)

SRA number: 8004747

Disclaimer: This e-mail is intended solely for the person to whom it is addressed and may contain confidential or privileged information. If you have received it in error please notify us immediately and destroy this e-mail and any attachments. In addition, you must not disclose, copy, distribute or take any action in reliance on this e-mail or any attachments. Any views or opinions presented in this e-mail are solely of the author and do not necessarily represent those of Aiker Legal Limited. E-mail may be susceptible to data corruption, interception, unauthorised amendment, viruses.

\*\*\*\*\*

This e-mail (and any files or other attachments transmitted with it) is intended solely for the attention of the addressee(s). Unauthorised use, disclosure, storage, copying or distribution of any part of this e-mail is not permitted. If you are not the intended recipient please destroy the email, remove any copies from your system and inform the sender immediately by return.

Communications with the Scottish Government may be monitored or recorded in order to secure the effective operation of the system and for other lawful purposes. The views or opinions contained within this e-mail may not necessarily reflect those of the Scottish Government.  
\*\*\*\*\*