

Private & Confidential

Mr James Milne
18 Ochil Court
Tullibody
Alloa
FK10 2RW

13th July 2026

Dear James,

Re: Redress Scotland Application – Case Closure

We are writing to confirm that your Redress Scotland application has now been fully concluded. Your award has been issued by the Scottish Government, the funds have been received into your account, and all legal work connected to your application is complete.

- Award Level: **£40,000.00**
- Waiver Signed: **24th June 2026**
- Payment Received: **15th July 2026**
- **All obligations under the Redress (Scotland) Act 2021 are now complete.**

All legal work connected to your application and all obligations under the Redress (Scotland) Act 2021 are now complete. You have no further action to take in relation to your Redress application.

Additional Support Provided Under Redress Scotland

As part of your application, you were also offered **Additional Support** through the Redress Scotland scheme. This support is designed to help survivors access wellbeing, counselling, and practical assistance following their award.

If you wish to explore this support further, or if you would like help contacting the Additional Support team, please let us know. We can provide the relevant information or signpost you to the appropriate services.

Our Work on Your Behalf

Throughout your application, we supported you with:

- gathering and reviewing records
- preparing and submitting your Redress application
- liaising with the Scottish Government and Redress Scotland
- advising you on the legal waiver
- ensuring your payment was processed safely
- providing information about Additional Support available under the scheme

This letter formally closes your file with Aiker Legal Limited. We hope you felt informed and supported at each stage of the application process.

Your Invoice

As agreed in our Non-Contentious Agreement, our fee became payable only once your award was successfully received. Thank you for settling your payment. We appreciate you taking the time to bring this final step to a close, and we want to acknowledge the care and courage it has taken to move through the Redress process.

Looking Ahead

Although your Redress case is now closed, we recognise that the experiences behind it do not end with a payment. If at any point you would like support with any of the following, we are here to help:

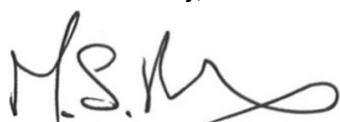
- information about the Additional Support available through Redress Scotland
- signposting to wellbeing or counselling services
- copies of documents from your file (this service may incur a fee)

Your information will continue to be treated with the utmost confidentiality and care.

Thank you for trusting us to support you through this process. We recognise the strength it takes to come forward, to revisit painful experiences, and to seek acknowledgement. It has been a privilege to walk alongside you on this journey.

May the future bring you peace, stability, and the strength you deserve to carry you forward.

Yours sincerely,



Matthew Reynard

Solicitor

Aiker Legal Limited