

Henry Parker  
14 Burns Terrace  
Cowie  
STIRLING  
FK7 7BS

29<sup>th</sup> June 2026

Dear Henry,

**Ref: Redress Scotland Application 'Client Care – Terms of Business'**

Please find enclosed for your reference and safekeeping, a copy of our 'Client Care' document. This is in relation to our Terms of Business that we recently sent you a revised copy of.

If you have any queries regarding this document, please contact our support team. You can reach us by phone on 0203 004 6549, via a WhatsApp/text message on 07984 815011 (we are unable to take incoming calls on this mobile number) or by email at [support@aikerlegal.org](mailto:support@aikerlegal.org)

We are here to support you with every step.

Yours sincerely



Deanna Bradshaw  
Aiker Legal Support Team