

Mandy Miller
40 Kepplehills Drive
Aberdeen
AB21 9PQ

Date 15th May 2026

Ref: Redress Scotland Application - Next steps

Dear Mandy,

Thank you for speaking to me yesterday and confirming that you are happy for us to contact your daughter Ashely regarding your application.

For us to progress your application there are a few things we require from yourself.

What we require:

- **Bank details:** As explained your bank details are needed for initial application submission to redress Scotland and will only be accepted in a specific format.
- **Wet signed mandates:** In order for us to conduct records searches on your behalf, we require wet signed authorisation and medical mandates. The wet signed mandates we currently hold for you are now out of date (more than 3 months old) and therefore will not be accepted by local authorities. Please therefore find enclosed a blank authorisation and blank medical mandate.
- **Supporting statement:** We need a supporting statement for your application.

What you need to do:

Bank details

- Please provide the following in a pdf format or paper copy of your Bank statement showing the following:
 - **Account holder name (your name)**
 - **Address**
 - **Bank name**
 - **Sort code**
 - **Account number**



+44 (0) 203 004 6549

support@aikerlegal.org

www.aikerlegal.org

Unit 4 Edison Court, Ellice Way, Wrexham Technology Park, Wrexham, LL13 7YT

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- You can also scan/screenshot this using your phone if you are able to. Alternatively, if you have WhatsApp on your phone, please take a full, clear photo of the information listed above from your bank statement then message it to me on 07984 815011 or email it. We do not need to see anything apart from the details highlighted above showing that you are the account holder.

Signed mandates

- Sign and date both blank documents and return both documents using the pre-paid return envelope provided.

Supporting statement

- This can be from a family member, friend or professional – it just needs to be someone who has some knowledge of your time in care and the effect this has had on your life. We can take a supporting statement over a phone call with your chosen person, or we can post out a supporting statement form to your chosen person for them to fill in and return to us.
- If you have a think who could do this for you and then let Ashely know and Ashely can let us know.

We are happy to arrange a time to talk through the updates and answer any questions you may have. You can reach us by phone on 0203 004 6549, via a WhatsApp/text message on 07984 815011, or by email at support@aikerlegal.org.

Yours sincerely,

Sam Morris

Legal Administrator

Aiker Legal Support



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