

From: apply@redress-scheme.scot
Sent: 17 December 2025 09:43
To: Michelle Sherratt
Cc: Support - Aiker Legal
Subject: Allan Robinson - 08/03/1961
Attachments: Scotland's Redress Scheme - Survivor Application - Summary of Options - V1.0.pdf; Verifying Your Identity Letter.docx; Accessing your Records information sheet - Individually Assessed Payment.docx; Flowchart.pdf; Allan Robinson - 08.03.61 - Receipt of Application Letter.docx

Good morning,

I am writing in regards to your client, Allan Robinson's application to Scotland's Redress Scheme which was received on 11th December 2025.

I would like to confirm that we are working hard to ensure the application will be assigned to a designated case worker at the earliest opportunity.

In the meantime, we have reviewed the documentation received to date. Please find the attached letter which details the further information required and a flow chart which outlines the application process to share with your client.

You and your client can contact us on the details below if you have any questions or would like additional support.

Kind Regards

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: MichelleS@aikerlegal.org

Sent: 11 December 2025 10:15

To: <apply@redress-scheme.scot>

CC: <support@aikerlegal.org>

Subject: Allan Robinson. Application Submission, signed declaration & personal statement

Dear Redress Scotland Team

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find enclosed:

Application part 1 and signed declaration 10

Application part 3 and signed declaration 4

Allan Robinson Personal Statement

Applicant Details:

NAME Allan Robinson

DOB: Mar 8th 1961

Address – 114 Menzies Road, Glasgow, G21 3NG

We are currently in the process of finalising the remaining sections and supporting documents of this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Kind regards

Michelle Sherratt

Aiker Support

Merry Christmas! We will close December 23rd 16:30 for the festive period and re-open January 5th 09:00

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