



Outlook

Scotland's Redress Application - Mary Speirs DOB: 02/09/1958

From apply@redress-scheme.scot <apply@redress-scheme.scot>**Date** Thu 2026-04-23 2:14 PM**To** Sam Morris | Aiker Legal <SamM@aikerlegal.org>**Cc** Support - Aiker Legal <support@aikerlegal.org> 4 attachments (466 KB)

Scotlands Redress Scheme - Process flowchart - final 1200625.pdf; Mary Speirs - Verifying your identity letter.pdf; Mary Speirs - Receipt of Application - further information letter.pdf; Scotlands Redress Scheme - Accessing your Records information sheet - Individually assessed payment.pdf;

Good afternoon,

I am writing in regards to your client Mary Speirs's application to Scotland's Redress Scheme which was received on 13th April 2026.

I would like to confirm that we are working hard to ensure the application will be assigned to a designated case worker at the earliest opportunity.

In the meantime, we have reviewed the documentation received to date. Please find the attached letter which details the further information required and a flow chart which outlines the application process to share with your client.

I note that you have mentioned below that you have included

Mary's initial personal statement, however we have received an error message to indicate that this attachment was not received successfully. Please could you send the document as a PDF in response to this email, or alternatively upload via https://upload.redress-scheme.scot/evidence_submission

Could you also please clarify Mary's address - it has been given on the application form as Flat 22 31 Drygate, Glasgow, G4 0XY however no such address exists - is this flat 2/2?

You and your client can contact us on the details below if you have any questions or would like additional support.

Kind Regards

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: SamM@aikerlegal.org

Sent: 13 April 2026 10:41

To: <apply@redress-scheme.scot>

CC: <support@aikerlegal.org>

Subject: Mary Speirs - Application Part 1&3, signed declarations, survivor initial personal statement

Dear Redress Scotland Team,

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find enclosed:

Application part 1 and signed declaration 10

Application part 3 and signed declaration 4

Initial personal statement

Applicant Details:

Mary Speirs

DOB: 02/09/1958

Flat 22 31 Drygate, Glasgow, G4 0XY

We are currently in the process of finalising the remaining sections and supporting documents for this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Warm regards,

Aiker Support

Aiker Legal Ltd

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Technology Park,

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