

Social Background Report re: Pamela ROSENBURGH, (DOB 02/07/82),
c/o 27 James Young Avenue, Netherthird, Cumnock

Conclusion and Recommendations

At various times over the past year, Pamela's behaviour has been erratic and alarming. Social Work Staff and parent's concerns for her safety have been well justified. However, it is felt, by the Writer, that although her behaviour cannot be condoned, the reasons for this have been outlined within this Report. We as adults should try and understand this behaviour in the overall context of Pamela's feelings about her life, ie, the feelings of rejection and guilt at being adopted, not knowing her own history, living within a very controlled family where status and appearances to the outside world seem more important than what happens within the home. The recent death of her Grandmother, one of the most important people in her life, has compounded her feelings of loss. The disclosure of alleged sexual abuse would seem to be the missing part of the jigsaw.

With the accumulation of the above, and the deterioration in her behaviour, Pamela herself voiced her own concerns and asked for help to deal with all the inter-related issues. Her time at Ladyfield did not address the above issues, mainly due to Pamela not feeling able to tackle them within that setting. However, she has been committed, and determined, to tackle these issues within the community. Sessions within the Family Centre have afforded her the time to begin a very painful process. She has been challenged and pushed, more so than Worker's initially believed she could cope with. She has proved time and time again, within these sessions, that she has a strength which can, given time, be channelled positively to deal with her fears and emotions. Although at times within the Unit she is difficult to cope with, Staff should be commended on their patience and perseverance. It is their skills and understanding that help Pamela anchor herself.

Therefore, the Writer would respectfully recommend that the care plan continues as it is, ie,

- 1 Pamela remains at Netherthird until an appropriate placement is found, ie, community parents or long term foster parents, and the current Supervision Requirement of 44(1)(b) of Social Work (Scotland) Act 1968 continues, with condition of residence at Netherthird.
- 2 Pamela continues with therapeutic sessions as the Family Centre.
- 3 Cumnock Academy remains to be Pamela's educational base.
- 4 Access with Pamela and her mother continues to be supported.
- 5 Sessional Worker to encourage structured social activities (introductions have been made and programme to be drawn up between Pamela and Worker).

E Clelland

E Clelland
Social Worker (Child Care)



SWD/5
Request for Social Background /
Supplementary Report(s)

**STRATHCLYDE REGIONAL COUNCIL
REPORTER TO THE CHILDREN'S PANEL**

Reporter: F. J. KENNEDY OBE LL.B

MEMORANDUM

From: Reporter's Department
11 Alloway Place
AYR KA7 2AA

To: Social Work Department
67 Kyle Street,
Ayr.

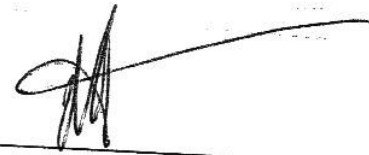
SUBJECT: REQUEST FOR SOCIAL BACKGROUND/SUPPLEMENTARY REPORT(S)

A Social Background Report is required in respect of the undernoted, in terms of the Grounds indicated.

Please submit not later than 29th March 1995.

Name, Address & D.O.B.	School attended	Grounds
Pamela Rosenburgh, (D.O.B. 2.7.82), 34 Craigstewart Crescent, Doonbank, Ayr. KC/95/61	Ayr Academy	Schedule 1 Offence (Child made allegation of sexual abuse by unrelated adult male; E. Boyle (Social Worker) aware of this. Please advise of family details.

Date: 28/02/95



Maria Galli for Reporter

CONFIDENTIAL

"The details contained in this report are Confidential: they should not be given to any other person without permission being requested from the Social Work Department"

**KERELAW SECURE UNIT
REPORT FOR CHILDREN'S HEARING**

PANEL NO:

DATE:

NAME: Pamela Rosenburgh

AGE:

D.O.B. 02.07.82

D.O.A. 03.10.97

LEGAL STATUS:

HOME ADDRESS: 34 Craig Stewart Crescent, Doonfoot, Alloway

DATE OF LAST PANEL APPEARANCE:

DATE OF TERMINATION OF PRESENT ORDER:

PRESENT AT PANEL:

Pamela was admitted to Kerelaw Secure Unit on 3.10.97. A panel meeting was held within the unit on 7th Oct and the decision was to place her on a residential order with secure condition. This would allow her parents time to read and cogitate all relevant reports submitted by the area social work team also it would enable the unit staff time to work with Pamela.

During Pamela's stay in the unit she has experienced several attacks of migraine, she informed the staff on duty that she wasn't allowed to take any medication which contained paracetamol because on one occasion she had overdosed on it and the medical officer had advised Pamela that such an overdose could cause injury to her internal organs. This culminated in staff contacting the duty doctor at Irvine Central who advised them about pain killers which could be administered. Pamela also complained of back problems, the school nurse is aware of this. Pamela's personal hygiene is of a high standard and gives us no reason to be concerned.

Pamela's behaviour in the unit has been exemplary, her relationship with the staff and her peers is satisfactory.

A planning meeting was held between social worker, Pamela and myself to discuss her movement outwith the secure unit. It was decided to commence movement immediately. Up till now she has had 8 successful recreational outings. The staff who have been involved in these all report that she is a pleasure to be out with. Two of the above outings involved Pamela's mum.

On several occasions I have spoken to Pamela regarding her drug misuse and in my professional opinion she is a young girl who can understand and appreciate the harm this has caused her in the past.

Given the short period of time we have had to work with Pamela, I would respectfully recommend that she finishes the remainder of her programme within the open setting as they can provide Pamela with a more realistic outlook to meet her needs in moving to an open home within the very near future.

JAMES R PUTTOCK
Depute Unit Manager
JRP/TMB/27.10.97

I confirm the content of this report has been discussed with
(relationship).....on who agreed the content.

or

It was not possible to discuss the report.....

Pamela Rosenburgh - Own Report

I would just like to say a few words to try and explain a few things the way that I see them instead of the way everybody else might.

About eight months ago it was the panel members' decision to send me to the good Shepherd Centre. At that decision I was not very happy but I agreed to go along with that as best I could and I agreed that I would give it a try as I was told it would be a short term stay. Once I arrived at the centre I did not settle. I did try, probably not as much as I could have but then that was all I could have managed. From the day I went in there was always a funny atmosphere between the staff and the young people. It was strange but at that time I thought that it was just the two sides having the usual problems that you get in just about everywhere. However, later I was to find out how far from the truth that actually was. I won't go into great details now, but the things I found out led up to me putting in a complaint about one in particular member of their staff team. After things came out into the open the vast majority of staff were very unhappy to say the least. Things in the unit however got one hell of a lot better for the young people but the staff were very unhappy with me. There was only about four staff that thought I was right in doing what I did and they were ones that stuck by me. That was all very well when they were on shift but when they weren't, well I suppose you could say things were sort of awkward. Anyway, when an incident occurred with me and a teacher from the school I was then told I wasn't to go back unless I apologised. Well this is I suppose where it gets silly. I refused point blank to apologise for something that was not my fault and they also knew it wasn't my fault but nevertheless that was the way things stood. I was made to sit in the unit every day myself not doing anything. I thought I could handle everything but one night things got too much. I had been told that morning that I would be allowed to go down to a placement in England which I have wanted for a long time now but that couldn't take place until the end of November. That might not sound like a long time to you but to me that sounded like a life sentence.

That night I was on the phone to one of the staff from my old home and I missed the atmosphere of that unit and most of all I missed the people in it. One of the staff in the Good Shepherd Centre and me had a big argument and it was really over nothing but I just flipped and I assaulted her. I know it wasn't right and that member of staff I actually really like but I just couldn't handle any more. I am very sorry about the whole thing not because I'm in here but because of the way things happened.

Now I am just really looking forward to moving down to Bowscar. It is what I have wanted for a long time now. It's not just that I think it's great down there, but for the first time in my life my future is falling into place.

Bowscar is based on Outdoor Education which is what I want to do for a career along with working with kids with special needs. I was working at a playscheme during the summer holidays two days a week and they have asked me back in April.

I know also that it isn't under any circumstances going to be as easy as I'm making it sound, but I'm really looking forward to it. There is no longer any need to worry about drugs or anything with that kind of nature because that is all in the past for the first time ever. I know that my social workers are still worried about me running away and stuff but I have got no need to any more, things are all falling into place and I'm really looking forward to making something of my life. I really don't see the point in me staying here at all, I didn't see the point to me staying in here in the first place but I could see their point better than perhaps I would have liked.

It's time for me to move on though to make a start on my new life. Even things with my mum have been going well, in fact better than they have done for a long time now. It's great for the first time since I left Bowscar. I'm happy - not nearly as happy as I was when I was there but I know I'm going back and that there is life after that as well and that I can really do something with myself other than take drugs to survive each day.

Well that took me longer to write than I thought but that's it, plain and simple, I hope you will take into account what I'm saying.

Pamela Rosenburgh
PR/TMB/27.10.97.

SOUTH AYRSHIRE COUNCIL

Review Procedure

SOCIAL WORKER'S REVIEW FORM

Initial Review/Subsequent Review

Form D

Name of Child: PAMELA ROSENBURGH

Date of Birth: 02.07.82

Name of Home: Good Shepherd Centre

Date of Review: 3 September 1997

Date of Admission: 3 March 1997

Summary of Decisions from last review (if appropriate):

- 1 Pamela's placement at the Good Shepherd Centre to continue.
- 2 Contact between Pamela and her mother to continue but if there is a genuine wish or desire from Pamela to return home then this will require to be looked at with regard to the situation between Pamela and her father.
- 3 Pamela does not wish to have any contact with Mr and Mrs Hamment at this point in time.
- 4 Financial support to be pursued for Pamela to continue with outdoor activities.

1. Legal Position/Section under which child is looked after:

44 (1)(b)

Any action indicated:

2. Current address/es of:

a) Parents: 34 Craigstewart Crescent
Ayr

b) Siblings not in care: N/A

c) Siblings in care: N/A

3. Present situation with family since last review:

Contact has been maintained between Pamela and her mother.

Initial discussions have taken place regarding Pamela returning home. However Pamela now feels she does not wish to pursue this.

4. Date/s and nature of Social Worker's contact with child since last review:

Weekly telephone contact and visits to The Good Shepherd Centre.

5. Date/s and nature of Social Worker's contact with family since last review:

Contact has been maintained on a regular basis

6. Areas of Concern:

a) Family

Pamela has stated she has given a lot of thought to returning home, but is now of the opinion this is not what she wants.

b) Particular reference to child Looked After (including progress since last review)

Throughout her placement at the Good Shepherd Centre Pamela has maintained she does not wish to be there. A lot of time and effort from workers has been used to maintain Pamela at the centre and persuading her to return when she has absconded. Since the last review Pamela has had periods of being settled and unsettled. During the unsettled periods Pamela has continued to put herself at risk by absconding to undesirable areas and veering back to past behaviour. There have been serious incidents logged when she has absconded - i.e. Alleged Schedule I Offence - Injecting with Heroin.

There have also been concerns regarding Pamela's early return from the unit holiday and recent allegations she has made regarding a member of staff. On a more positive note Pamela has been involved as a volunteer two mornings per week during the school holidays with a playscheme for children with special needs. Feedback from workers at the playscheme has been very positive regarding her input. They commented on how well she worked alongside staff and with the children. It is hoped Pamela's interest in this type of work can be developed.

7. Other agencies involved:

Good Shepherd Centre
Ayr North Family Centre
Befriender

8. Needs of the child (estimated length of placement, type of placement, involvement of other agencies, estimated nature of parental contact etc.):

As was stated at Pamela's last review on 7.6.97, she needs to be part of a stable supportive environment where her boundaries are clear and her emotional and educational needs can be met. She also needs to be encouraged to develop and maximise her skills within social and recreational activities. At the present time the Good Shepherd Centre are meeting some of these needs - i.e. she is attending school, accepts there are boundaries and tries to comply with them. It is felt that Pamela's placement at the Good Shepherd should continue but alternatives should be explored which would consider all of her needs and look towards her long term future.

STRATHCLYDE REGIONAL COUNCIL

Review Procedure

MINUTES OF REVIEW MEETING

Form F

Date of Review: 3 September 1997
Name of Home: Good Shepherd Centre, Bishopton
Name of Child: Pamela Rosenburgh
Date of Admission: 3 March 1997
Date of Birth: 2 July 1982

Field Case Paper No.:

Areas of concern as indicated in residential review form:

1. Pamela's sudden changes from periods of apparent stability to periods of being very unsettled leading to absconding and aggressive and threatening behaviour.
2. Pamela's activities while she has absconded.
3. Pamela learning to deal with the frustration of having no community base which leads to a seven day placement.
4. Maintaining a healthy relationship with her mother.
5. Giving Pamela a sense of direction and a definite goal that she can realistically achieve.

Areas of concern as indicated in Social Worker's review form:

a) Family

Pamela has stated she has given a lot of thought to returning home, but is now of the opinion this is not what she wants.

b) Particular reference to child Looked After (including progress since last review)

Throughout her placement at the Good Shepherd Centre Pamela has maintained she does not wish to be there. A lot of time and effort from workers has been used to maintain Pamela at the centre and persuading her to return when she has absconded. Since the last review Pamela has had periods of being settled and unsettled. During the unsettled periods Pamela has continued to put herself at risk by absconding to undesirable areas and veering back to past behaviour. There have been serious incidents logged when she has absconded - i.e. Alleged Schedule I Offence - Injecting with Heroin.

There have also been concerns regarding Pamela's early return from the unit holiday and recent allegations she has made regarding a member of staff. On a more positive note Pamela has been involved as a volunteer two mornings per week during the school holidays with a playscheme for children with special needs. Feedback from workers at the playscheme has been very positive regarding her input. They commented on how well she worked alongside staff and with the children. It is hoped Pamela's interest in this type of work can be developed.

FORM F - Looked After Person's Review Minute - Pamela Rosenburgh

Summary of Discussion:

Social Worker's Review Form D and Child Care Review Report from The Good Shepherd Centre were distributed and read.

The Chairperson, Mr Allan Wilson, Senior Social Worker (Child Care) welcomed and introduced those present, and advised that the purpose of this meeting, held under South Ayrshire Council's Looked After Person's Procedures, was to look at the current situation, review decisions made at the last review held on 3 June 1997 and look at future plans. Mr Wilson advised Pamela that she was welcome to participate in discussions.

Social Worker's Update:

Liz Clelland advised that she had reported on Pamela's progress in the Review Form which was in front of those attending this meeting and that she would be happy to answer question if necessary. Allan Wilson asked the meeting for comments but none were forthcoming. Ms Clelland then advised that 3-4 weeks ago Pamela, without prompting, contacted Mr and Mrs Hamment. Their meeting went well and ended on a positive note.

Financial support has been pursued through District Headquarters. However, no extra money is available for weekend activities and no other funding is available either.

The Good Shepherd Centre:

Mr Coughlan informed the meeting that Pamela has not been settled in the Good Shepherd Centre. She has bouts of appearing to be settled and copes with the situation, but the number of times she has lost control of her emotions or absconded shows how unsettled she has been. Pamela continues to keep her distance from the other girls and finds their attitudes and behaviour childish. She prefers the company of the staff and can be good company but as with her peers she can maintain a certain distance. Pamela however does not like criticism of her own unacceptable behaviour.

Pamela has a good relationship with the Night Care Officer and settles well. Her bedroom is very much her own space, but she could improve on her tidiness.

Ms McAuley, Principal Teacher who was standing in for the Principal Key Teacher stated that Pamela was in her fourth year of school and would hopefully be sitting some Standard Grade examinations/Scotvec Modules. Some of the teachers advise that Pamela manages well with a subject while others feel she shows little interest in a subject, but it is generally acknowledged that Pamela has potential to achieve academically if she is prepared to "knuckle down". Ms McAuley also stated that Pamela prefers to keep her distance from the other girls in the classroom and this can be difficult for the teacher.

Ms Garvie, Depute Principal advised that Pamela's educational needs were being fully met at the Good Shepherd Centre. However, everyone recognises that Pamela is not happy living at the Centre but she would not be happy wherever she was staying at this point in her life. Pamela has happy and sad times and there are aspects of her past life which she finds very difficult to deal with.

Ms Kelly informed the meeting that she had been pleased with Pamela's school report and felt that Pamela should be congratulated on the way she worked in class.

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Review Social Background Report re: Pamela ROSENBURGH, (DOB 02/07/82), home address:
34 Craigstewart Crescent, Doonfoot, Ayr

Family Background

The Rosenburgh family live in the Doonfoot area of Ayr. Mrs Rosenburgh originates from Lancashire and Mr Rosenburgh from Cardross, near Helensburgh. They met on holiday in Morecambe and over the next 3 years met as often as they could. Mrs Rosenburgh then secured a job teaching Home Economics in a Secondary School in Uddingston and moved to Scotland. Mr & Mrs Rosenburgh married a year later. Mr Rosenburgh worked for the Bank of Scotland at this time. The couple remained in the Glasgow area until 1981, when Mr Rosenburgh was transferred to Dumfries. At this point, Mrs Rosenburgh gave up her job. Approximately 2 years prior to this, Mr & Mrs Rosenburgh made an application to adopt as they were unable to have biological children of their own. Pamela was adopted by the Rosenburghs in 1982. The family then moved to Ayr in 1985, when Pamela was 3 years old and have remained in the area since that time. Mr Rosenburgh now works as a Bank Manager at the Bank of Scotland in the Prestwick Area, while Mrs Rosenburgh works within the home.

The family home is situated within the Doonfoot Area. Mr & Mrs Rosenburgh appear to have a comfortable lifestyle. Mr Rosenburgh is a keen hillwalker and Mrs Rosenburgh assists with the local Guide Company. Whilst Pamela was living at home, she was encouraged to participate in organised social/recreational activities, eg, attending music lessons, swimming club, Brownies, etc.

Pamela keeps in reasonable good health, however, there have been recent concerns regarding her misuse of alcohol and drugs. Although Pamela is 14 years old, due to her height, physical appearance and development, she is often mistaken for being much older. This can create difficulties for her.

Pamela relates well to adults, although can, at times, present as sullen and hostile. However, beneath this 'hard' exterior is a sensitive, insightful, young woman, who can articulate very well. Within her peer group Pamela struggles to find her place, she often veers toward an older, undesirable, peer group.

Pamela enjoys reading, listening to music and swimming. Although she has missed the majority of School, it is felt she has the potential to do well academically.

At the time of writing Pamela's relationship with her mother continues to be difficult. She does not want any form of contact with her father and has not done so since she alleged he sexually abused her in November 1995.

Pamela became involved with the Social Work Department during February 1995, she was 12 years old at that time. Pamela refused to go home from School and alleged her parents verbally and physically abused her. She later alleged a male adult, outwith the family home, had sexually abused her. She then refused to make an official complaint about this man.

Between February and May 1995, Pamela's relationship with her parents was poor, she was involved in substance abuse, having inappropriate attachments to older males, was self harming and had been absconding from home. Due to the escalation of this behaviour, Pamela was received into care under a Place of Safety Order to Netherthird Children's Unit, 10 May 1995.

During the period May - October 1995, Pamela frequently absconded from the Unit, self harmed, misused alcohol/drugs and associated with an older, undesirable, peer group. She also experienced the death of her grandmother whom she had a close relationship with. Her attendance at School was very poor, she attended Strathdoon Child and Family Services and was seen by Dr A Greer. A recommendation was made that Pamela undertake a residential assessment at Ladyfield Adolescent Unit, Crichton Royal Hospital, Dumfries.

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Review Social Background Report re: Pamela ROSENBURGH, (DOB 02/07/82), home address:
34 Craigstewart Crescent, Doonfoot, Ayr

However, it was felt that this was inappropriate at that time, and an assessment was undertaken by Ayr North Family Centre (H Hunter, Project Leader, and A Kelly, Educational Psychologist). This assessment was put on hold when Pamela made allegations, in November 1995, that her father had sexually abused her since the age of 9 years old. She also alleged her mother, Mrs Eileen Rosenburgh, was present during the alleged abuse. Mrs Rosenburgh was interviewed by Police on 27 November 1995, and refuted the allegations. Mr Rosenburgh was interviewed on 28 November 1995, and he also denied the allegations.

The allegations were found to be unsubstantiated, and no further action was taken by the Police. A Child Protection Case Conference was called, at which a decision not to place Pamela on the Register was reached. The reason being that Pamela was in care. However, should that situation change, a Review would take place. Pamela's allegations have been taken more seriously by the Social Work Department.

Pamela initially experienced immense relief after alleging the abuse. However, she later became quite distraught, possibly as a result of coming to terms with the reality that no further action was being taken by the Police.

As there will be no further action, regarding the allegations, it would not be appropriate to discuss these within the Hearing. However, the Writer feels it is important that mention should be given to them within this Report as it may help the reader understand Pamela's behaviour and attitude towards her parents.

The assessment, undertaken by H Hunter and A Kelly, was concluded in January 1996, recommending a community focused care package. However, during this time, Pamela's self harming increased and there were grave concerns regarding low mood. The outcome of which was an emergency admission to the Ailsa Hospital for one night followed by her transfer to Ladyfield Adolescent Unit where she initially underwent a 6 week assessment period at which point a further 6 week period was recommended. Although Social Work Department's views were that Pamela should return to the community and work within a planned package, parents and professionals from Ladyfield strongly recommended a further assessment period, it was finally agreed this should go ahead. Following this further assessment period, recommendations from Ladyfield were that Pamela should return to the community, no psychiatric illness was diagnosed, but Pamela was described as, "An angry young woman." During her time at Ladyfield, Pamela stated she did not wish to be rehabilitated home.

April - July 1996

Pamela returned to Netherthird Children's Unit, she began a reintegration process at Cumnock Academy and attended twice weekly therapeutic sessions at North Ayr Family Centre. During the therapeutic sessions, Pamela demonstrated a great deal of determination and courage. She identified the most prevalent issues for herself, namely sexual abuse, Adoption, relationship with mum and selfharming. She begun the process of peeling back layers of pain in order to explore and ultimately deal with emotions which have been deeply repressed. During the period April - July 1996, Pamela's self harming and alcohol/drug abuse was greatly reduced. Pamela's absconding from the Unit had also decreased. Pamela was also introduced to a befriender whom she has ongoing contact with. Although, in the main, it was a fairly positive time for Pamela, there continued to be worrying incidents occurring, ie, being found unconscious in the community (through either alcohol/drugs) which resulted in an emergency admission to Ayr Hospital.

At a review of Pamela's Supervision Requirement 44(1)(b) on 21 June 1996, recommendations were to continue with the care plan, ie, remaining at Netherthird Unit and working within the community package whilst actively pursuing a community or foster parent placement. A Child in Care Review, on 8 July 1996, also recommended the above.

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Review Social Background Report re: Pamela ROSENBURGH, (DOB 02/07/82), home address:
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School holiday period was a relatively settled period.

August - October 1996

Pamela's attendance at School, between August and October, was fairly sporadic. However, there were no major adverse reports of behaviour within the classroom. She continued to attend, and participate fully, in therapeutic sessions at the Family Centre. Some sessions at which her mother attended were very direct regarding Pamela's allegations about her father. Mrs Rosenburgh clearly stated she did not believe Pamela's allegations and never could, Pamela on the other hand stressed she was not lying, but wished for her mother's acceptance of the situation. Further sessions continued to be difficult for Pamela, Mrs Rosenburgh also found these sessions stressful.

Pamela then received a letter from her mother in late August 1996, the contents of which she found very distressing. Due to other factors, ie, the anniversary of her grandmother's death, her grandfather and mother's feelings at this time, Pamela felt she could not confront her mother about the letter. By not doing so, it is believed that Pamela's feelings of anger and sadness cumulated to such a point that her emotions were in turmoil resulting in an extremely aggressive outburst within the Unit. Pamela was later charged with 3 assaults and breach of the peace, 2 of the assault charges were against care staff. Pamela was removed from the Unit for 48 hours respite to Belsford House in Kilmarnock. She was then returned to Netherthird Unit. Pamela acknowledges her behaviour was unacceptable.

October - December 1996

Pamela's School attendance deteriorated to being nonexistent. The situation within the Residential Unit was unsettled, she absconded on several occasions, drug taking began to escalate as did her self harming to the extent of being hospitalised (overdosed on paracetamol and cuts to her neck).

However, Pamela did continue with sessions at the Family Centre, although, on occasions, she tried to avoid these, she later describes this time as when she, "Wanted to reject everybody before they rejected her." Her selfworth and self-esteem plummeted during this period.

However, there was one major, positive, for Pamela during this time, a family were identified as respite carers. She met with them and has had several overnights with them. Feedback from Pamela and the carers has been very positive. She has also maintained contact with her Befriender, but not as regularly as prior months.

December 1996 - January 1997

Pamela absconded from the Unit for 48 hours (31 December 1996 - 2 January 1997). She was picked up by local Police in Cumnock and was later transferred to Ayr Hospital Accident and Emergency Unit, as she was under the influence of drugs, needle marks were found on both arms, hands and feet. Pamela claims she was injected with heroin by a 30 year old male. She refused treatment at Hospital and walked out. She was later picked up by Police and taken to King Street Police Station. Pamela was then later returned to Netherthird Unit by Social Work Standby Service.

Pamela claims to have used heroin over the weekend 4/5 January 1997, but states clearly not by injecting.

3 - Form F, Review Child in Care Minute, Pamela ROSENBURGH **Bowscar Placement - (Contd)**

Mr Wilson replied that it had maybe been about reaching a crises point but then turning the situation around. He re-iterated the positive feedback coming from both Staff and Pamela and hoped this would continue and be built on and ultimately looking toward maintaining the progress already made.

Ms Clelland informed the meeting that a considerable amount of support had been given to Pamela to help her through the transitional period of moving from Netherthorpe to Bowscar, and it had been recognised she would be quite emotional about leaving, as this placement had been a big part of her life. Ms Clelland and Ms Fraser would also continue to talk to Pamela about her feelings for the future and this would also be the case for the next change when Pamela leaves Bowscar. Ms Fraser said she was glad that this type of resource (Bowscar) was so flexible as it was a necessary component to the future care plan and obviously worked. Mr Lewis mentioned the numerous comments made by Pamela regarding moving from Netherthorpe Unit. Mr Wilson felt these were made partly out of her fear of the unknown and moving away from familiar surroundings. She would also be wondering what the future would hold for her once these ties had been broken. Mr Wilson re-affirmed that the continuity of input offered to Pamela, from both Ms Clelland and Ms Fraser, would still be there for her move to The Good Shepherd Residential School.

The Good Shepherd Residential School

As previously mentioned, Pamela has already made one, informal, visit to The Good Shepherd School and it is hoped she will make a further visit before the Children's Hearing, which is scheduled for Monday, 24 February 1997. Mr & Mrs Rosenburgh were also included in discussions about the viability of this placement.

Ms Clelland told the meeting that the first visit went reasonably well, and although Pamela had some anxieties about the placement, she coped very well with them. During the course of the visit Ms Clelland was advised that a pre-admission date would be set before the Children's Hearing, where any concerns or issues could be addressed. Ms Clelland added that she hoped to have contacted the Depute Head, Margaret Garvie, to arrange a further visit, before the next Children's Hearing. Mr Wilson was of the opinion it was important that Pamela saw The Good Shepherd as part of the care package process, and that it would not finish when she left residential care.

Mrs Rosenburgh said that she did not know a lot about The Good Shepherd to make any comment. Ms Clelland advised there would be no problem arranging a visit, but Mrs Rosenburgh replied she could make her own independent visit.

Mr Wilson commented that The Good Shepherd had a more structured approach and contained a more structured educational component. He felt the length of placement would have to be addressed, and in particular where Pamela would spend weekend breaks and school holidays.

Respite

Mr Wilson informed the meeting that Mr & Mrs Hamment had offered to provide weekend respite for Pamela whilst she was at The Good Shepherd School.

Mrs McCarthy told the meeting that there had been positive feedback from Mr & Mrs Hamment regarding time spent with Pamela, and that they wanted to play a significant part in Pamela's future care plan. Mrs McCarthy thought that there was every possibility this resource could be developed in the future, and that she had discussed future contact with Mr & Mrs Hamment.

Mr Wilson stated he recognised that respite for Pamela at the weekends was very important as a return home was considered not to be viable. He envisaged respite would, initially, be at least 2 weekends a month and develop from there.

CASE CONFERENCE REPORT

PAMELA ROSENBURGH

PROGRESS

Pamela was admitted to the Good Shepherd Centre on the 3rd March 1997 and has therefore been in the Centre for approximately six weeks. After a very unsettled start which included absconding, being reported missing and frequent instances of non-co-operative behaviour, Pamela managed to have a stable spell during which time she stayed with her carers, the Mamments. She was involved with Bouscar, maintained good attendance at school and showed no disruptive behaviour. This unfortunately was interspersed with one instance of self harm, resulting in stitches, and one episode of Pamela returning to the Centre under the influence.

RELATIONSHIPS WITH OTHER GIRLS

After her difficult start, Pamela has settled more in the unit. She is not particularly friendly with any one girl but tends to keep away from troublesome or unsettled girls. Pamela's maturity is more evident than many of the others and during times that she spends with them it is clear that Pamela is content to chat rather than trying to create a false image of herself or initiate superficial friendships. The other girls seem to like Pamela and respect her wish for privacy and opting out of certain group feelings or activities.

RELATIONSHIPS WITH STAFF

Pamela's greatest asset is her maturity and realistic insight into her situation when she is in a settled state of mind. However, as was the case during her difficult start, and has been on occasion since, Pamela can become very anxious and aggressive when issues in her life cause her confusion and worry. There seems to be a flip side to Pamela's personality that has resulted in instances where she shuts herself off from staff and can be very hostile when staff attempt to talk to her.

On the other hand, while Pamela has been settled, she has developed good relationships with the staff. Pamela is very capable of being able to talk frankly about her situation and can see where the possibilities and stumbling blocks lie and will readily listen to advice.

Pamela has shown a greater trust of the staff and this has allowed the staff to see the mature side of Pamela's character. Much of Pamela's time in the unit is spent in simply chatting with the staff and there have been frequent occasions where she has been like a breath of fresh air.

5 - continuation

Application for Placement of Young Person in Secure Accommodation: **Pamela ROSENBURGH**

2.0 Case History of young person

September 1997 (continued)

positive and this gave her some time outwith the Centre. However throughout the holiday period Pamela did continue to abscond, there was also an incident where she alleges she was sexually assaulted by a 24 year old male in Paisley. This matter is currently being investigated by the Police. Pamela did participate in an activity course at Blairvaddoch Centre in Rhu for a week and she was also included in the unit holiday to Jersey. However shortly after their arrival in Jersey an incident occurred where Pamela was caught in a compromising position with two Portuguese males. At Pamela's request she was flown back to Glasgow. Her behaviour and manner were very aggressive and threats were made towards various members of staff, this mode of behaviour has continued to varying degrees. Shortly after her return she assaulted a Psychologist within the Centre due to discovering a meeting between the Psychologist and her parents.

Following her last Review in September Pamela has physically threatened teachers and care staff to the extent she has been removed from school. Pamela has stated on numerous occasions she "will do what she has to get moved from the Centre".

On Tuesday 30 September Pamela assaulted a member of care staff and was charged with Assault and Breach of the Peace. The member of staff received hospital treatment due to this assault. There are also claims that Pamela had brought a knife into the Centre on Monday evening, a knife was found but Pamela denies bringing this into the Centre.

PAMELA ROSENBURGH – Contact sheet June – August 1996

- 29 July cont., T/C from Pamela – very chirpy, looking forward to Alton Towers and pleased that visit to Morecambe has finally been arranged.
- 30 July T/C to unit (Janice) – Pamela away with group to Alton Towers visit to granddad's arranged, member of staff will take her to grave then drop her off at granddad's house.
- 31 July Marie in office – when out with Pamela last week, Pamela hinted that she may be pregnant. Pamela also informed her that boy she'd be going out with is supposed to have been involved in the incident. Pamela spoke to Marie about feelings re this i.e. no way would she be back out with him etc. Marie unsure about how to pursue possible pregnancy. Advised she should try and bring discussion up next time they meet and suggest to Pamela, she talks to myself, unit staff or Biff Fraser re this or that Marie tells me with Pamela's permission. Relationship between the two continues to be positive.
- T/C to Mrs. Rosenburgh to re-arrange session at Family Centre to Wednesday 7th August at 10am instead of Thursday 1st August. Mrs. Rosenburgh informed me Pamela had phoned her on Monday, she was very angry about a member of staff (Jim) whom she had heard from another resident had made derogatory comments re Mrs. Rosenburgh. Comments were allegedly made on night Mrs. Rosenburgh visited unit to sign consent form. Jim is supposed to have made comments to another parent who was in the office, when Mrs. Rosenburgh left. Mrs. Rosenburgh wants to know what the foundations of these comments were. Pamela intending to complain but was waiting until after holiday in case this may jeopardise her going. Advised I would look into this further i.e. speak to Pamela on her return and unit manager.
- 1 August T/C to Donna, volunteer driver, re next week's arrangements.
- 2 August T/C from unit (Brian) – holiday went well, Pamela enjoyed herself, Brian felt she had a lot of power in group but used this positively as well as negatively. Visit to granddads went well, she visited grave, spent about 1 hour at granddads.
- T/C from John Nugent, Family Centre, re Marie's (Befriender) expenses, playscheme at centre due to finish therefore Marie will no longer have contact with John. Agreed I would collect expenses and pass on to Marie.
- T/C to Marie re above, left message on answer machine.
- T/C from Pamela – had good time at Alton Towers, was pissed off with behaviour of boys on the holiday, they'd kept her up most of the first night. Spoke about visiting gran's grave and time she spent with granddad, was glad she'd finally done this. She felt her granddad was pleased to see her. Pamela also spoke about how angry she was at comments Jim (Staff) had supposedly made in front of Claire's dad. Pamela had complained to Lorraine about this, assured her I would speak to Sam (unit manager) re this.
- Spoke to Sam about above, he explained Jim was on holiday therefore, he would be unable to follow this up until he returned. Advised this should be followed up A.S.A.P. and that Mrs. Rosenburgh wanted to know reason for comments, had they been made, also made it clear that I was also unhappy about situation. Sam to speak to Pamela about comments prior to Jim returning from holiday advised him to inform Mrs. Rosenburgh of situation.
- 6 August Collected Pamela from unit for Family Centre session (see write up).
- 7 August Family Centre session – Pamela, mum, Biff and self (see write up).
- 12 August T/C from unit – Pamela had good weekend, was in on time, mood seemed to be good overall. Arranged to pick her up Tuesday 12.30 p.m.

As we approach another review we are concerned that the various strands of the care plan are not working together.

Some progress is clear;	Major moves in reduction of self harm, and perhaps less drug use. Less outbursts to Mum on phone.
Some areas at standstill;	Identification of alternative placement. (community parents) ^{6 months} <i>AVAIL. NOT W/OUT 6 MONTHS</i>
Some regression is evident ;	Non attendance at school. Relationships with staff at Netherthird Relationships with peers Isolation in community.

Pamela is unable or unwilling to operate within the norms of Netherthird.

The environment she lives in at Netherthird requires living together with staff and Young people, and a reasonable attendance at school in the medium term.

Education is major concern. There has to be a judgement made on the balance between the therapeutic work being carried out by the family centre and social worker, and the lack of any education at present. The implications for her life in the unit when not at school is also an issue.

Pamela has no real relationships with other young people except in a dominant position, otherwise she has great difficulties in coping.

Similarly with staff, verbal and physical abuse are regular features of what are now superficial, manipulative relationships.

In attempting to support the therapeutic work of the family centre, we feel that our lack of knowledge of the content of work places it in a vacuum, which we cannot properly compliment, *① LIT & BIFF TO SPORN TO STAFF GROUP.*

We have dealt with the issues as they arose within the unit, but they have not been discussed fully with the family center. This may be due to the implications of our actions not being clear till later.

Staff feel they have been helpful and understanding in cooperating, but this has led them into difficulties in offering a service within the Netherthird environment.

Overall the care plan needs to be clarified so that it forms a cohesive route, from where Pamela is now, to where we realistically envisage her to be in the medium and long term future.

Pamela not on track - KED BACK TO STAFF AT GROUP LONGER

Copy for Child Care module - to input

SOUTH AYRSHIRE COUNCIL

Review Procedure

MINUTES OF REVIEW MEETING

FORM F

Date of Review: 4th December, 1997
 Name of Home: Baird Unit, Kerelaw School, Stevenston
 Name of Child: PAMELA ROSENBURGH
 Date of Admission: 03.03.97
 Date of Birth: 02.07.82

Areas of concern as indicated in residential review form:

Unavailable at this time.

Areas of concern as in

n:

a) Family

CHILD IN CARE/

Pamela's rel
 contact ended
 willingness f
 Pamela's mc

ACCOMMODATED REVIEW

REPORTS

ctuate, their last direct
 However, there is a
 tionship prior to

b) Particular r
care/last re

Progress since reception into

Whilst negot
 Services, her
 a member of
 Station, Pais
 30th Septem
 accommoda

rm placement with Radical
 Shepherd due to an assault on
 in Mill Street Police
 ie Peace and Assault on
 sought and she was
 Stevenston. Application for a

placement in secure accommodation was sought and sanctioned by the Head of Services, South Ayrshire Council. The application was deemed appropriate at the Screening Group on 3rd October, 1997 and Pamela was transferred to the secure unit under Section 72(1) of the Children (Scotland) Act 1995. An emergency hearing on 7th October, 1997 continued Pamela's placement in the secure unit, however the decision of a hearing on 27th October was to move her to the open school in Kerelaw

Since Pamela's move to Baird Unit, she has absconded several times during which she has been under the influence of alcohol and drugs. Whilst in the secure unit, Pamela accepted the controls and restraints imposed and did not present any problematic behaviour, although she did not make any significant relationships with her peers she did with her keyworker, Mr Roland Puttock. Since her move to the open school, they have continued to have contact which Pamela values.

Cont'd ...

PAMELA ROSENBURGH (DOB 1.7.82)

Home Address: 34 Craigstewart Crescent, Ayr. Tel: 443152

Parents: Jim and Eileen Rosenburgh

Present Address: C/O St Margaret's Unit
Good Shepherd Centre, Bishopton

Unit Manager: Susan Kelly (01505) 862814

Key Worker: Craig Cloghlan (01505) 862814

Family Centre: Biff Fraser (01292) 288645

Befriender: Marie Rose (01292) 611988

Bowscar Centre: Rithchie Lewis (01768) 894 024

Pamela is not allowed any day passes to Cumnock. Ayr allowed if meeting befriender or mum. Has been allowed day pass Tuesday 12.8.97 into Glasgow meeting up with girl Vicky Kennedy? (ex Good Shepherd). Time limits have been set for her return by self and Elaine (depute) 7pm.

Meeting to be confirmed with Mr. and Mrs. Rosenburgh for week of 25.8.97. Review time changed to 2pm 3.9.97 at Good Shepherd.

Allegations re member of staff (Cathy Quinn) will be investigated on return of Fergus McCann (Head of School) 18.8.97. Parents have not yet been informed of this but will be when further discussions take place. Agreed by self and Allan following initial meeting with Margaret Sloan (Acting Head) 9.8.97

LIZ CLELLAND

Social Worker

(Child Care)

FEBRUARY TO MARCH 1997

Pamela was placed with Radical Services Bowscar Centre, Penrith for a 28 day period of respite, the aim of which was to provide an opportunity to break her behaviour pattern through providing a range of stimulating and relevant activities in a safe environment. An individual programme was devised to create space for time out, allowing for reflection and discussion of her situation and to consider and look at her responsibility for her own actions and to think through their consequences. This placement achieved its goals and allowed time for an alternative placement to be identified. Pamela was committed to this programme and co-operated fully during this time.

MARCH - SEPTEMBER 1997

Pamela was placed at the Good Shepherd Centre on 3rd March, 1997. Aims of the placement were:

1. to re-establish education;
2. to set boundaries on behaviour;
3. therapeutic input regarding adoption, sexual abuse, relationship with males and peers.

The above aims were not fully met by the placement.

Between March and September there have been three Looked After Person's Reviews - April, June and September - summaries of which are provided.

APRIL 1997

Concerns were raised by staff at the Good Shepherd Centre and Social Work Department in the initial stages about whether Pamela would settle. Pamela showed no commitment to this placement. Respite carers, Mr & Mrs Hammet continued to offer support, this family hoped to develop their role into a long term placement. However Pamela experienced feelings of guilt and torn loyalties, regarding this situation. Pamela also self harmed during this time and absconded on several occasions. Staff also raised concerns about her level of aggression.

JUNE 1997

Again areas of concern were raised regarding Pamela's aggression towards others, her frequent absconding during which she admitted to soliciting and drug taking. Concerns were also raised about her difficulty with peer group living. The respite care placement broke down due to Pamela's feeling unable to cope within another family situation and her feelings of guilt and torn loyalties. During this period Pamela made a request to return home, although she gave a lot of thought to this and wanted to stay with her Mum she later changed her mind saying it would be an impossible situation.

SEPTEMBER 1997

Pamela was then essentially centre based since her respite placement had broken down. During the summer holidays she had been involved in a Playscheme in Ayr two mornings a week for children with special needs. Feedback from workers on her input was very positive and this gave her some time outwith the Centre.

However throughout the holiday period Pamela did continue to abscond, there was also an incident where she alleges she was sexually assaulted by a twenty-four year old male in Paisley. This matter is currently being investigated by the Police. Pamela did participate in an activity course at Blairvaddoch Centre in Rhu for a week and she was also included in the unit holiday to Jersey. However shortly after their arrival in Jersey an incident occurred where Pamela was caught in a compromising position with two Portuguese males. At Pamela's request she was flown back to Glasgow. Her behaviour and manner were very aggressive and threats were made towards various members of staff, this mode of behaviour continued to varying degrees. Shortly after her return she assaulted a Psychologist within the Centre due to discovering a meeting between the Psychologist and her parents.

Following her last Review in September Pamela has physically threatened teachers and care staff to the extent she has been removed from school. Pamela has stated on numerous occasions she 'will do what she has to get moved from the Centre'.

On Tuesday 30th September Pamela assaulted a member of care staff and was charged with Assault and Breach of the Peace. The member of staff received hospital treatment due to this assault. There were also claims that Pamela had brought a knife into the Centre on Monday evening, a knife was found but Pamela denies bringing this into the Centre.

Due to the events on the evening of Tuesday, 30 September 1997, ie, Pamela was unruly and detained in Mill Street, Paisley, having been charged with causing a Breach of the Peace and Assault - she had assaulted a member of care staff at The Good Shepherd Centre, Bishopton.

Pamela was detained until 7.30 pm on Wednesday, 1 October 1997. The Good Shepherd Centre terminated her placement due to the high degree of risk towards staff, residents and herself. An alternative placement was sought, and accommodation was available within Wilson Unit, Kerelaw Open Residential School, Stevenson (North Ayrshire). Application for a placement within Secure Accommodation was sought, and sanctioned, by Ms J Thompson, Head of Services, South Ayrshire Council, Holmston House, Ayr.

At a Screening Group meeting on Friday, 3 October 1997, Kerelaw School, it was agreed, by members of the Screening Group, the application was appropriate and a secure placement was offered. Pamela was transferred under Section 72 (1) of the Children (Scotland) Act 1995, on Friday, 3 October 1997.

As is mentioned in the case history, Pamela has thought seriously about returning home. However, due to her decision not to pursue this and her continuing lack of investment in the Good Shepherd Centre tentative discussions began in July with the writer and her supervisor to explore alternative options. Due to the holiday period it was not possible to fully pursue alternatives until August, after which Radical Services proposed a care package with the following objectives:

- 'to undertake work with both Pamela and family with a view to developing a better understanding of each other and creating mechanisms which will allow both parties to deal with each other's needs.
- to offer an educational provision that is appropriate to Pamela's abilities and ambitions.
- to help Pamela develop a positive lifestyle with which she can strongly identify and provides credible, acceptable alternatives for her".

The outline of this proposal was initially discussed with Pamela in order to ascertain her thoughts and feelings. Pamela felt she could invest in such programmes having had a previous short term placement experience with Radical Services. Pamela accepted this package was only a proposal which would need to be discussed with her parents and social work managers. These discussions subsequently took place with further information being requested by both parties. It was agreed that during Pamela's forthcoming Looked After Review (3.9.97), mention should only be given to other placement options being explored at this time. As can be seen within the case history, Pamela's placement with the Good Shepherd deteriorated. Meanwhile discussions with social work managers regarding Radical Services proposals continued.

The main questions raised related to costs (£1806 + vat per week), registration and service agreements. Permission for the placement to proceed was given, provided Radical Services were registered and the service agreement is finalised.

3RD - 27TH OCTOBER

During her time within the Secure Unit, Pamela was drug and alcohol free. She accepted the controls and restraints as part of everyday living within the Unit. Although her movements were restricted, she has several supervised outings in the local area which went well without incident. Pamela was part of a small group living environment and functioned within this by maintaining a distance between herself and those around her.

While Pamela was in the Secure Unit, she was focused on her future long-term placement with Radical Services; this has been sanctioned prior to her placement at Kerelaw but it was going to take time to set up. Pamela was very clear that she did not want to jeopardise these plans and was convinced she could cope within the open school without resorting to past behaviours. It was the writer's opinion and other members of Social Work Department in South Ayrshire that Pamela should remain within the Secure Unit and prepare for her next move from there. It was felt strongly that Pamela could not sustain her behaviour for any length of time outwith the Secure Unit and that expectations she and others may place upon her would need to be achievable and not set so high that she may fail before moving onto her long-term placement. At a Children's Hearing on 27th October, the writer recommended Pamela should remain within the Secure Unit, however, the Panel were of the opinion that Pamela should be moved to the open school until her placement with Radical Services was finalised. It was anticipated this would be mid-December.

27TH OCTOBER - JANUARY 1998

Pamela was transferred on 27th October to Wilson Unit in the Open School. She was supposed to go into Baird Unit but they were away on a residential course for a four days. Pamela had strong feelings with regards to the then Social Worker's opinion about her move to the open school. Pamela later stated she felt abandoned by workers although she understood concerns, she strongly believed she could cope in the open setting. The writer hoped Pamela's determination would prove her wrong. On her third night within Wilson Unit, Pamela absconded. She was picked up by police in Ayr later the next evening (Thursday). Pamela was moved into Baird Unit on the Friday when staff and girls' returned. She absconded later on the Friday evening.

There have been other occasions since then that she has absconded during all of which she has reverted back to placing herself in vulnerable situations and using drugs and alcohol. Pamela usually visits a male friend in Ayr who was supposedly a good influence. It had become apparent in the last few weeks that whilst out with this young man, Pamela had been using heroin. She claims that she had been injecting. An incident occurred whilst she was with her friend and he was charged with physically assaulting her. Pamela rationalised his behaviour as it was not him that assaulted her, it was the drugs. After this incident, Pamela told staff at Kerelaw what she had been using. Staff were concerned for her emotional and physical state at this time and accompanied her to see a doctor. Pamela was prescribed diazepam to help her come down from the effects of the illegal drugs she has been using.

Throughout Pamela's placement at Kerelaw, talks were ongoing with regards to her move. There were a number of meetings involving the key people involved with her move. Pamela, herself, was been part of these. During these meetings, Pamela's care plan had been identified and agreed with work having already begun. Initially Pamela's relationship with her mother seemed to have improved whilst in Kerelaw. However, of late, contact was not as regular and a meeting between Pamela and her mother which had been set up by the Social Worker, Radical Services, Pamela and her mother, was cancelled at the last minute by workers at Kerelaw who advised that Pamela did not feel able to cope with it. It was felt by everyone except Kerelaw staff and Pamela that this meeting should have gone ahead as it was vital for the future of the relationship between mother and daughter. This matter has been fully discussed and views aired.

Pamela spent Christmas at Radical Services and met one of the workers who will be part of the team responsible for her when she moves. Pamela again met with the same worker and spent a further respite period with Radical Services. Pamela began building a relationship with this worker which it was hoped would develop into a good solid working relationship in the future.

Due to the difficulties with the registration of Radical Services in the Dumfries & Galloway area, Pamela's date for moving was postponed. However as workers have considered the possible negative affects of continuing her placement at Kerelaw, discussions were undertaken with the Reporters Department and Child Care Managers, the outcome of which was that it would be in Pamela's best interest to move to Radical Services in Penrith, Cumbria, until the registration is finalised for the identified area in Dumfries & Galloway. Pamela was focused on this move and hoped to get the best out of her experience with Radical Services.

NOTES ON MEETING

23 JULY 1997

GOOD SHEPHERD CENTRE

PRESENT: Liz Clelland Social Worker Kyle Street
Biff Fraser Social Worker Family Centre
Pamela Rosenburgh

During our discussion with Pamela regarding several issues Pamela intimated that certain members of staff should not be working at the Good Shepherd Centre. She claimed staff were two faced and we (Biff and I) did not know what went on in the place. When asked to clarify what she meant, Pamela repeated that some people should not be working at the centre and she had better get moved before Friday/Saturday. It was apparent from our conversation that Pamela did not wish to be around when staff (Cath Quinn and Isobel -) returned from Jersey. Although she did not clarify what happened in Jersey, she was very clearly saying she would act in such a way that she would be removed from the centre, either before or when the group returned from Jersey. Pamela felt I could move her somewhere, then she could get a panel and they could decide where she goes as anywhere would be better than the Good Shepherd. We tried to explain to Pamela what ever she had to face we could help her. However Pamela said she would deal with things on her own.

I explained to Pamela we couldn't understand her sudden change in mood since last Thursday 18 July 1997 when she was excited and looking forward to going on holiday. It was pointed out that she appeared to get on well with both staff who were supervising the holiday. Pamela agreed she got on well with Isobel who was an O.K person but "Cath was two faced". She claimed Cath had her favourites but her key girl wasn't one of them and she treated her like shit. Pamela was asked to explain this and she replied "That woman is evil and she shouldn't be working here". It was put to Pamela that looking from the outside it appeared she had a good relationship with Cath. Pamela accepted this might be how it looked and she can play along with that but, again stated "Cath is evil and she wouldn't trust her". She intimated Cath would get girls in the unit to give other girls a kicking, she also claimed Cath talks about girls to other girls, making some of their lives hell. Pamela also alleges Cath had asked her to give another girl a kicking. She claimed Cath thought Pamela had been in a fight with someone because of her. Pamela said this fight had nothing to do with Cath and she wouldn't be giving anyone a kicking for her (Cath). Pamela claims Cath is a powerful member of staff who has a lot of friends, she intimated Cath gets away with her behaviour so she (Pamela) would deal with things her way when she had left the centre. Pamela was asked if she thought something was going to happen to her when the group returned from Jersey. She said she didn't care, she would deal with Cath on her own, she felt she could handle most of the girls but she might get a kicking anyway. It was explained to Pamela that she was making serious allegations which would have to be passed on to Allan Wilson S.S.W. Pamela once again said she would deal with this her way.

TELEPHONE CONVERSATION WITH PAMELA FRIDAY 25 JULY 1997 AT 12.30PM.

During a telephone conversation 25.7.97 Pamela alleged that Cath Quinn (Care Staff) has in the past said that "Somebody needs to give her (Rachel Edgar) a right sorting out, I know Marion nearly did last night and I know you are close to it. When it comes to Rachel staff wont always be about". Pamela felt Cath wanted her to give Rachel a kicking.

Pamela also alleged that Cath has said "Staff cant always sort out the girls behaviour, sometimes violence from the other girls is the only way to sort it out.

Pamela also claims that Cath has told her the next girl she (Pamela) needs to sort out is Christine Begg. Pamela claims Cath turns the girls against one another. She also claims Cath makes remarks about how peaceful her shift is when certain girls don't return (Christine). It's better for her and the girls. I informed Pamela I would be passing on the above information and it is likely that someone would be speaking to her in the near future regarding the above. Pamela stated she wants to formally make a complaint re the above.



Bishopton
Renfrewshire
PA7 5PF

Tel: 01505 862814
Fax: 01505 864167

Principal: Mr Fergus W McCann

Mr Allan Wilson
Senior Social Worker
Carrick Area Office
Social Work Department
67 Kyle Street
Ayr

19 August 1997

Dear Mr Wilson

RE: COMPLAINT BY PAMELA ROSENBURGH

I write to acknowledge receipt of the above complaint which was waiting for me on my return from leave on 18 August 1997.

Pamela was not in on 19 August but was supposed to return that evening and was due to go white water rafting on the Tuesday, however she did not turn up and now seems to be missing.

I will move matters forward when I have had the opportunity to discuss the complaint with Pamela and will keep you informed.

Yours sincerely,

FERGUS W McCANN
PRINCIPAL



*Committed to Christian
Social Care and Education*

Report from Jersey re

Av

SUNDAY 20TH JULY 1997

P Rosenberg

JERSEY

We arrived in Jersey on 19th July 1997. There were six people in the party. C Quinn and I McKernan, R.C.C.O's and 4 girls, Pamela Rosenburgh, Marion Ferguson, Pamela Devlin and Lynsey Cooper.

On the evening of 20th July 1997 Pamela had met up with 2 Portugese men aged 19 and another approximately mid to late 20's.

After the disco had finished 11.45pm all 4 girls were back in their bedrooms. At approximately 12.20am Pamela left her room to seek out the 2 males. When staff checked 2 other girls had also left their room.

Cath Quinn went to look for the girls. She found Pamela behind the swing park. Two other girls from Good Shepherd were also present, having followed Pamela as they thought she was at risk. Pamela was, in Cath's opinion, in a very dangerous situation, as she was kissing one Portugese member of staff from the holiday camp who was fondling her while another of them had his hand on her bottom. The danger in the situation was compounded by the place, their lack of English and their being older than Pamela, one 19 and one mid - late 20's.

Cath Quinn shouted to all 3 girls and asked them to come back to their rooms, which they did. When Pamela was confronted by staff it was evident that Pamela had consumed alcohol and she admitted this. Pamela was in denial of the danger of the situation and became aggressive, confrontational, challenging and threatening towards staff and other girls, who, Pamela tried to blame for her situation. After staff spending time with Pamela in an effort to diffuse the situation, Pamela agreed to go to bed. Staff sat outside Pamela's room for approximately 40 minutes in an attempt to keep Pamela safe. However when staff returned to their bedroom at 1.40am Pamela's bedroom door was heard opening and closing. Staff immediately came out to find Pamela running into the darkness towards the cliff and beach area. Staff immediately reported this to Security Personnel who agreed to look for Pamela, to no avail. Cath Quinn reported incident to the Good Shepherd Centre (Mary Stewart, N.C.O.) who in turn contacted Fergus McCann (Principal) to make him aware of the situation. Staff returned to position themselves outside bedroom area, at this point concerns for Pamela's safety were paramount as she had stated earlier she would "get off this island somehow". Staff were in no doubt that Pamela's negative state of mind would dictate her actions.

At approximately 3.15pm Pamela returned, asked why staff were sitting outside, was told we were concerned for her safety. Pamela continued to be verbally abusive and hostile towards staff. She stated that she would be reporting staff to the Social Work Department as we would not allow her to do as she pleased as she was on holiday. Pamela decided to converse with one member of staff, I McKernan, who then spent a further hour and a half with Pamela in her bedroom. During this period of time Pamela still adamant she was leaving the island and would do "whatever it takes".

- 4 SEP 1997

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Supplementary Report re: Pamela ROSENBURGH, (DOB 02/07/82), home address: 34 Craigstewart Crescent, Doonfoot, Ayr

Pamela was resident in Netherthird Children's Unit, 27 James Young Avenue, Cumnock from 10th May 1995 until 31 January 1997. This was the result of the Social Work Department seeking a Place of Safety. During her time at Netherthird Pamela had a history of absconding, self harming and non-attendance at school, she also made allegations of sexual abuse by her father. No Further Action was taken. By the later stages of the placement Pamela continued to put herself in very vulnerable situations. Drug taking became a serious issue as did her vulnerability in the community. Steps were taken to secure a 28 day placement with the Bowscar Radical Services, Penrith. The aim of the placement was to provide an opportunity to break her behaviour pattern through providing a range of stimulating and relevant activities in a safe and supportive environment. An individual programme was devised to create space for time out, allowing for reflection and discussion of her situation and to consider and look at her relationship with the significant people in her life. It also encourages Pamela to take responsibility for her own actions and to think through their consequences. This placement also allowed time for an alternative placement to be identified.

The Good Shepherd Centre was identified and Radical Services supported Pamela with the transition of her placement. Although Pamela did not want to go to the Good Shepherd she recognised that a Children's Unit could no longer meet her needs and agreed to the placement.

Pamela's placement commenced on the 3 March 1997 at the Good Shepherd Centre. After a difficult start, Pamela did settle and began to form the basis of relationships with some workers and peers, access to respite carers in Troon was also part of Pamela's care plan. However in May Pamela chose not to return to the carers for respite, having experienced a few difficulties. Although it was felt these could be worked through and the carers continued to offer a commitment to Pamela, she declined this. Due to this Pamela has been based at the Good Shepherd 7 days per week. This has had an effect on Pamela and during times of frustration and boredom she has absconded on numerous occasions to both Ayrshire and Glasgow, putting herself again in vulnerable situations. During a day pass to Paisley on 28 June 1997, accompanied by another girl from the Centre, Pamela became involved in an incident which resulted in her alleging she was raped by a 24 year old male, this incident is currently under investigation by Police in Paisley. There has been input from Radical Services but due to finances this has been limited. Pamela has had regular contact with her mother during her placement at the Good Shepherd. Prior to her last "Looked After" Review on 2nd June 1997 Pamela intimated she wished to return home, however when this option was being explored and discussions regarding how best this could be facilitated, Pamela after giving the matter a lot of thought pulled back. She felt that although more than anything she would like to return home to be with her mum and Holly (dog) she could not live in the same house as her father. Pamela does wish to continue having contact with her mother as this has been very positive over the past few months. Pamela continues to have contact with her befriender, although not as regular as before, this is due to her befriender's work commitments.

Pamela still on occasion states she does not wish to be at the Good Shepherd and continues to have periods of being unsettled, however her relationships with staff at the centre have improved over the past few months. At the present time she seems to be much more focused on her future, prior to the school holidays she had been applying herself to her school work, not getting involved in squabbles within her unit and participating in activities.

During the school holidays Pamela is a volunteer two morning a week for 3 weeks with a playscheme organised by the Carrick Area Team, Social Work Department for children with special needs. Feedback from staff regarding Pamela's input has been very positive. Pamela is at present attending a 5 day outdoor activity group which has been organised through the Good Shepherd Centre, arrangements have also been made for a holiday to Jersey with staff and three other girls from the centre.

COMMUNITY SERVICES
Director: E Noad, BA,MSc,DPA,DASS,CQSW

Head of Social Work: J Thompson

Carrick Social Work Area Team
67 Kyle Street, Ayr KA7 1RS
Tel: (01292) 281993 Fax: (01292) 285595



Marion Stoddart
Area Reporter
Reporter's Administration
11 Alloway Place
Ayr

Our Ref: EC/MMcl
Your Ref: -
Date: 3 October 1997

Dear Ms Stoddart

Pamela ROSENBURGH, (DOB, 02/07/82)

Due to the events on the evening of Tuesday, 30 September 1997, ie, Pamela was unrulied and detained in Mill Street, Paisley, having been charged with causing a Breach of the Peace and Assault - she had assaulted a member of care staff at The Good Shepherd Centre, Bishopton.

Pamela was detained until 7.30 pm on Wednesday, 1 October 1997. The Good Shepherd Centre terminated her placement due to the high degree of risk towards staff, residents and herself. An alternative placement was sought, and accommodation was available within Wilson Unit, Kerelaw Open Residential School, Stevenson (North Ayrshire). Application for a placement within Secure Accommodation was sought, and sanctioned, by Ms J Thompson, Head of Services, South Ayrshire Council, Holmston House, Ayr.

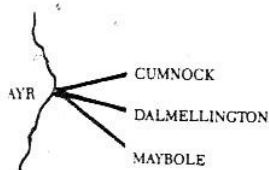
At a Screening Group meeting on Friday, 3 October 1997, Kerelaw School, it was agreed, by members of the Screening Group, the application was appropriate and a secure placement was offered. Pamela was transferred under Section 72 (1) of the Children (Scotland) Act 1995, on Friday, 3 October 1997.

Yours sincerely

A handwritten signature in cursive script, appearing to read "E Clelland".

E Clelland
Social Worker (Child Care)

encs



R. A. LOGAN & CO.

Robert A. Logan, LL.B. N.P.
Henry C. Couchlin, M.A., LL.B.(Hons.) N.P.
Carolyn J. Paton, LL.B., Dip.L.P., N.P.
Steven B. Maxwell, LL.B., Dip.L.P., N.P.

Please Reply to: AYR

SOLICITORS & NOTARIES

Our Ref: **SBM/MH/CR.R31**

Your Ref:

Authorised to conduct investment business under the Financial Services Act 1986 by the Law Society of Scotland

21 February 1997

Dear Sirs,

Mr. and Mrs. Rosenburgh
Re: Pamela Rosenburgh

We refer to the above and to your letter of 14th. February, 1997 addressed to our clients and to previous correspondence.

As you are aware we act on behalf of Mr. and Mrs. Rosenburgh and are disappointed to note that despite our clear involvement of this matter it was not deemed appropriate by you to intimate a further review to us.

Clearly there are two matters to be dealt with. The first of these seems to deal with matters which allegedly occurred in September of 1996 and indeed to which you have referred to our clients in a letter of 19th. November, 1996. We are surprised that these particular alleged incidents are only now being referred to a Hearing. Obviously standing our clients' daughter's present predicament our clients have been unable to discuss this matter with her and of course are unable to confirm whether or not she or indeed they would accept the particular statement of facts as outlined. Clearly as they stand the facts are incorrect in the gender of the alleged perpetrator of these crimes has been wrongly stated. Obviously it may be necessary for these matters to be referred further to a Sheriff for a full determination of these particular facts should they not be accepted. This is a matter which we shall discuss further with our clients.

Perhaps of more import is the review which purportedly is at the instance of the Social Work Department. You will no doubt be aware of our clients' growing concern over the welfare of their daughter since her placement at Netherthird Children's Home. Our clients have been instrumental in seeking to ensure that Pamela is provided with a more conducive surrounding to her well-being and indeed it is only recently with Pamela's placement at the Bowscar Centre and we understand provisional placement at the Good Shepherd Residential School in Bishopton that our clients can view her place of residence with some hope.

Undoubtedly/

F.A.O. Marion Stoddart,
The Scottish Children's Reporter Administration,
11 Alloway Place,
Ayr.

DELIVERY

AYR - 37 Sandgate, Ayr. KA7 1BG. Tel: (01292) 267846 and 267922. Fax (01292) 611024 — DX AY 18, Ayr.
CUMNOCK - 1 Ayr Road, Cumnock, KA18 1DT. Tel: (01290) 424566 — DX 591552, Cumnock.
DALMELLINGTON - 5 High Street, Dalmellington, KA6 7QU. Tel: (01292) 551075
MAYBOLE - 17 High Street, Maybole, KA19 7AB. Tel: (01655) 883536

SERVING SOUTH AYRSHIRE

Undoubtedly it has been the case in the past that a number of Agencies have been involved in Pamela's well-being. For the avoidance of any doubt whatsoever our clients have the same goals in mind but perceive that their intentions are being misinterpreted by the Social Work Department as interference in the attempts by the Social Work Department to set certain goals and targets. Clearly this is not the case and it may be more appropriate to allow considerably more input than has been granted to the Rosenburghs in the past. We would have thought that with the opportunity which has been given to the Panel to achieve a fresh place of residence with Pamela at the Good Shepherd based on what would appear to have been a positive step by her attendance at Bowscar, that there could be an opportunity for further contact with her family, certainly in the first instance with Mrs. Rosenburgh, if not for the same duration, certainly for the same frequency as the Social Work contact from the Ayrshire area. This would appear to allow the Good Shepherd to make progress with Pamela but at the same time provide the appropriate level of support from home and from the Social Work Department.

There is undoubtedly a call for continuity when dealing with a young child's development. We would have thought that this must include the child's parents lest this avenue be closed once and for all as the child grows into adolescence. There is an opportunity for an equalisation of the contact made within this area and it should never be the goal of the authorities to usurp the function of the family in preference to the Social Work Department.

Our clients have continually showed restraint in dealing with these matters. Despite advice to the contrary they have refrained from pro-active intervention at Court level on the basis that they felt that this would be inappropriate for Pamela's welfare. They advise that this has been sorely tested over the past months when Pamela's physical and mental well-being was clearly being placed at risk whilst she remained within Netherthird. The facts cannot disguise the difficulties that have occurred during this period. They hope as we do that if Pamela is to be placed full time within the Good Shepherd at Bishopton a new opportunity can be given to her but as stated above they would hope that this would include a greater involvement for them as parents.

We have copied this to the Social Work Department and to Mr. and Mrs. Rosenburgh for their attention.

Yours faithfully,

R. A. Logan & Co.

c.c. Social Work Department
 Mr. and Mrs. Rosenburgh

**Social Background Report re: Pamela ROSENBURGH, (DOB 02/07/82),
c/o 27 James Young Avenue, Netherthird, Cumnock**

It was felt that on a temporary basis a move from Netherthird Unit to a more secure environment would benefit Pamela. Pamela agreed with this as she felt she needed help to deal with the issues surrounding her feelings in relation to her allegations of abuse, her adoption and feelings of self worth.

Ladyfield Adolescent Unit was approached for an emergency placement, they, initially, could not provide a bed on 24 January 1996, and Pamela was admitted, voluntarily, into Ailsa Hospital until arrangements could be made for her voluntary transfer to Ladyfield on 25 January 1996. Pamela's placement was initially for a 6 week assessment period, however, at her Case Conference, 6 March 1996, it was recommended that she remain for a further 6 weeks. Throughout her 12 week assessment period, Pamela continually maintained she would work on identified issues within the community if she returned home (Netherthird). Pamela felt unable to address any issues within Ladyfield, however, her 12 week stay allowed her 'time out' and her behaviour, which gave cause for concern, decreased. Pamela was assessed as having, "No Psychiatric illness," but was described as, "A very angry young woman."

It should be noted that Mr & Mrs Rosenburgh were not keen for Pamela to be returned to the community. However, it was felt by Dr Powell (Consultant Psychiatrist, Adolescents) and his Staff that as Pamela was reluctant to address issues at Ladyfield East, she should move on and work on her important issues within the community package.

Although it was agreed, by everyone concerned, including Pamela, that Netherthird Unit was not the ideal resource, it was felt that she should return there. She was motivated to working with the care package and she had good relations with the Staff. However, it was agreed that an alternative placement be sought, ie, community carers/long term Foster Parents.

Previous Plan of Work

At a Child-in-Care Review, 21 July 1995, the following decisions were taken:

- 1 Pamela to remain at Netherthird.
- 2 Access to be negotiated and care staff to meet and review 4x weekly.
- 3 Intensive IT to continue.
- 4 After School holidays, Pamela to be re-introduced at Ayr Academy.
- 5 Ladyfield East not considered as an appropriate placement.

As can be seen from the above decisions, several of these have been changed due to other developments:

- 1 Pamela has remained at Netherthird, as already discussed.
- 2 Access with parents has been sporadic during the last year, however, Pamela has maintained contact with her mother. There have been times when no contact has taken place mainly during and, initially, after allegations were made. Pamela's relationship with her father throughout that past year has been consistently poor, with very little contact. Proceeding her Grandmother's death, Pamela spent time with both parents and accompanied them to England for her cremation.

Since the allegations, Pamela has maintained she does not wish contact with her father, either by telephone or access. Pamela's only contact with her father since the allegations, was twice at Case Conferences and once during a family session at Ladyfield East, the family session ended with Pamela leaving after only 10 minutes.

SOUTH AYRSHIRE COUNCIL

Review Procedure

MINUTES OF REVIEW MEETING

FORM F

Date of Review: 4th December, 1997
Name of Home: Baird Unit, Kerelaw School, Stevenston
Name of Child: **PAMELA ROSENBURGH**
Date of Admission: 03.03.97
Date of Birth: 02.07.82

Areas of concern as indicated in residential review form:

Unavailable at this time.

Areas of concern as indicated in Social Worker's review form:

a) Family

Pamela's relationship with her mother continues to fluctuate, their last direct contact ended abruptly and has not yet been resolved. However, there is a willingness from both to sit down and discuss their relationship prior to Pamela's move to Radical Services.

b) Particular reference to child in care (including progress since reception into care/last review)

Whilst negotiations were underway regarding a long-term placement with Radical Services, her placement was terminated by the Good Shepherd due to an assault on a member of staff. Pamela was detained and unrulied in Mill Street Police Station, Paisley, having been charged with Breach of the Peace and Assault on 30th September, 1997. An alternative placement was sought and she was accommodated within Wilson Unit, Kerelaw School, Stevenston. Application for a placement in secure accommodation was sought and sanctioned by the Head of Services, South Ayrshire Council. The application was deemed appropriate at the Screening Group on 3rd October, 1997 and Pamela was transferred to the secure unit under Section 72(1) of the Children (Scotland) Act 1995. An emergency hearing on 7th October, 1997 continued Pamela's placement in the secure unit, however the decision of a hearing on 27th October was to move her to the open school in Kerelaw

Since Pamela's move to Baird Unit, she has absconded several times during which she has been under the influence of alcohol and drugs. Whilst in the secure unit, Pamela accepted the controls and restraints imposed and did not present any problematic behaviour, although she did not make any significant relationships with her peers she did with her keyworker, Mr Roland Puttock. Since her move to the open school, they have continued to have contact which Pamela values.

Cont'd ...

15 Dec.
cont'd.

Pamela not happy with this saying it's in her Care Plan that she meets Scott on a Tuesday. She was not prepared to acknowledge reasons for concerns re hanging about Ayr until she meets Scott. She says she will not attend Meeting on Tuesday. During our conversation she was having another discussion with Tony (Care Staff) saying I was changing arrangements again. I asked that she put Tony on to phone, she refused and started getting "smart". Advised her there was no point in continuing with conversation and I would phone Unit back and talk to Tony myself. I then ended conversation.

Telephone call to Tony. Advised of conversation with Pamela and reminded him of our conversation last week about concerns re Pamela hanging around Ayr after Meeting. Informed Tony that John and Jill will not be available until 4.00pm but Pamela could come into office to see myself, go for lunch/coffee with Mum - (depending on session) and if she wanted could visit John and Jill at 4.00pm then go on to meet Scott. Tony acknowledged above concerns and alternatives. Pamela in background saying what was in her Care Plan.

Advised Tony we were flexible with Care Plan last week (Friday) when John and Jill were not available she still got out to friends in Ayr. We both agreed Pamela was not willing to compromise but demanding all the time, we both felt everyone was bending over backwards for her. Tony would speak to her again later and point out the options we agreed - that if she doesn't to to Meeting which is very important then Leave is cancelled. Also advised Tony Meeting would be difficult and Pamela may be trying to avoid this. Tony going to take the fact about Ritchie travelling from Dumfries for this Meeting and we cannot contact him to cancel.

16 Dec.

Telephone call from Pamela to say she'd missed her train but would get the next one which will be in at Ayr around 9.50. Asked what she was doing afterwards, she didn't know - informed I should be around if she wanted to call in to Office.

Telephone call to Kerelaw - Spoke to Glyn - advised him of above and asked what arrangements had been made for after Meeting with Mum. He informed that Pamela had to return to Kerelaw for 1.00pm as she had Meeting with Roli. She would then go out on her leave later. Was also advised that Pamela had been later going for train, hence she missed it.

Telephone call to Ritchie - advised him of above - he had just arrived at Whitletts, as had Mrs Rosenburgh. Ritchie going to collect Pamela from Train Station - advised him of arrangements for Pamela to return to Kerelaw then she would go out later on Leave. Should Pamela want to call at the Office I would be around late morning.

Pamela called at Office - had missed Ritchie at Train Station. Went to Whitletts on bus. Called again after Meeting - I was out on Visit at the time. She spoke to Allan Wilson, SSW - said she had a Meeting at Kerelaw - 1.00pm and had to meet Scott at 2.00pm and it was not worth returning to Kerelaw to come back.

Allan spoke to Glyn - asked him about above and advised Pamela seemed to be in an okay frame of mind. Glyn advised there should be no problem with her going to meet Scott. He would contact Roli to cancel his Meeting with Pamela.