



Outlook

Catriona Rowan - Initial Redress Application

From apply@redress-scheme.scot <apply@redress-scheme.scot>**Date** Sat 2026-07-11 11:21 AM**To** Support - Aiker Legal <support@aikerlegal.org> 4 attachments (811 KB)

Catriona Rowan - 26.02.1981 - Scotland's Redress Scheme - Receipt of Application.pdf; Accessing your Records information sheet - Individually Assessed Payment.docx; Scotland's Redress Scheme - Summary of Options - Solicitor.pdf; Verifying your identity - Application received - Solicitor.pdf;

Good morning,

Thank you for your application for Scotland's Redress Scheme in relation to your client Catriona Rowan. Their unique application reference number is APP884309.

Please provide the attached letter to your client, confirming receipt of their application and explaining the process of an application to Scotland's Redress Scheme.

A 'summary of options' has been attached. This document is sent to all applicants and legal representatives and includes information about some of the key rights.

I would like to reassure you that we are working hard to ensure the application will be assigned at the earliest opportunity.

You can contact us at any point in the application journey, to speak with a case worker and discuss the application.

Kind regards,

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme using these details:

Telephone: 0808 175 0808 (freephone)

International: +44 131 297 6500

Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: apply@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

From: support@aikerlegal.org

Sent: 29 June 2026 13:55

To: <apply@redress-scheme.scot>

Subject: Catriona Rowan - Initial Redress Application

Dear Redress Scotland Team,

I am writing to submit the initial components of a Redress Scotland application on behalf of a survivor of historical abuse in care.

Please find attached relevant documents our client.

Applicant Details:

Name: Catriona Rowan

DOB: 26/02/1981

We are currently in the process of finalising the remaining sections and supporting evidence for this application, which will be submitted shortly as part of the full completion for our client above.

Should you require any clarification or additional documentation at this stage, please don't hesitate to let us know.

Kind regards

Sam Morris

Aiker Team Legal Support

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