

Scotland's Redress Scheme

Application form **Part 3**

For individually assessed payment applicants

Table of contents

Section 1: Personal details	page 2
Section 2: Your statement of abuse	page 3
Section 3: Supporting documents	page 12
Section 4: Declaration and privacy notice	page 13
Next steps	page 14

Section 1: Personal details

This information will be used to join together Part 1 and Part 3 of your application forms.

Name

Amanda Mcallister

Date of birth

Day

19

Month

12

Year

1985

The next section asks you to write your statement of abuse.

Section 2: Your statement of abuse

Please refer to page 32 of the “Help to apply” guidance when filling in this form.

Please make sure that whatever way you provide your statement, you include all the information Redress Scotland needs to make a decision. You can find out more on page 35 of “Help to apply”.

You may find that writing this brings up feelings or memories. If you need support you can speak to a case worker who can refer you to further help:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays)
- **Email:** apply@redress-scheme.scot

Providing your statement of abuse

In Part 1, you will have provided information about any relevant care settings you were abused in.

In Part 3, you need to provide a statement about your abuse. You can choose how you want to provide your statement. You can complete Q1, Q2, Q3 and Q4. Or you can:

- submit a previous statement (for example, a copy of a statement given to the police)
- write your statement in another format that is better suited to you

How to complete this section

You may have been abused in one relevant care setting, or in several different ones.

For this part of the application form, please provide a statement about each care setting you were abused in.

For example, if you were abused in 3 relevant care settings, please provide 3 statements.

You can do this in any order that makes sense to you.

There are pages for 4 care settings included in this form. If you need more copies, you can:

- contact a case worker
- make a copy yourself
- print additional pages from mygov.scot/redress

Please remember:

- there are no wrong answers - if Redress Scotland needs more or different information, your case worker will get in touch with you and let you know
- do not worry about your spelling
- use as much or as little space as you need to give your information - you can continue on additional pages if you want to

Your statement for Care setting 1

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Newfield Assessment Centre in Johnstone

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

2000-2001

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

During my time in this placement, I was constantly manhandled and physically restrained by both male and female members of staff. The male staff would touch my thighs during these restraints. That was not care, and it was not appropriate — it was a violation, and it made an already frightening experience feel even more unsafe. Being physically handled in that way, repeatedly and by multiple people, left me feeling that my body was not my own and that I had no right to feel protected within it.

The emotional abuse ran alongside the physical. Staff would constantly make me feel stupid. They belittled me on a regular basis, spoke down to me, and made me feel as though I was less than everyone around me. I was isolated within the home — they would refuse to talk to me, and they actively discouraged any friendships from forming between us young people. Being surrounded by others and yet made to feel completely alone is its own particular kind of suffering, and I experienced that every single day. Staff would lock us in our rooms. They would stand and stare at us in a way that felt deliberately intimidating and uncomfortable. There was nothing incidental about it — it was done to unsettle us, and it worked. I was restrained at least once a week. The frequency of it alone tells you how normalised that level of force had become in that environment. On occasions, I was even taken to school while still in my pyjamas. The humiliation of that, of being seen that way by others outside the home, was something I found deeply distressing.

The physical marks left on me were significant. I was covered in bruises. At one point, I sustained a carpet burn on my face. One particular female member of staff would restrain me for up to twenty minutes at a time, and I would be left with visible fingerprint marks on my body from the force she used. These were not the marks of appropriate intervention — they were the marks of excessive and abusive treatment of a vulnerable young person. What I also want to be honest about is the impact all of this had on my behaviour. I became worse during my time there, and I understand now why that was. I was being bullied by grown adults — large men who used their size and authority to intimidate and physically overpower me. When you are treated like that consistently, with no outlet and no support, your behaviour deteriorates. That was not a character failing on my part — it was a direct response to the environment I was being kept in.

We were also thrown things by staff — pens and other objects — which again was threatening and entirely unacceptable. And if I misbehaved, I was stopped from eating with everyone else, further isolating me and using mealtimes as yet another form of punishment and control.

Every aspect of life in that placement felt designed to diminish me. The restraints, the belittling, the isolation, the physical marks, the public humiliation — all of it compounded into an experience that damaged me in ways that took years to begin to understand. I was not a problem to be managed. I was a young person who needed care, consistency, and safety. None of those things were given to me there. The male staff would be really creepy and if you was on your own they would come and sit next to me and make me feel like crap. If I skipped school they would take my trainers off me and TV as well. I ran away from Newfield a lot of the time and then the police would come back for me.

Your statement for Care setting 2

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Pinecourt, Abron hill, Cumbernauld

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?

For example: a single date, an age, or an approximate time or time range.

1998-2000

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?

For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

From the moment I arrived at this placement, something felt deeply wrong. The staff unsettled me in a way that I struggled to put into words at the time, but which I now understand clearly. There was one male member of staff in particular, a larger, older man called Roy Stevenson, who was especially inappropriate in his behaviour towards us. He made me feel deeply uncomfortable. I have since seen that he was charged with being a paedophile, and that confirmation, as difficult as it is to process, tells me that what I sensed about him was right. My instincts were not wrong.

The male staff as a whole made the environment feel threatening and unsafe. They were always following us. No matter where we went, there they were. It felt as though we could never get away from them, never have a moment without being watched or pursued. I felt intimidated every single day I spent in that home. That constant sense of being monitored and followed by men who made me deeply uncomfortable is not something a young person should ever have to endure.

Because of how unsafe I felt, I ran away frequently. It was not defiance for the sake of it — it was survival instinct. The fact that the staff were predominantly male made everything worse. There were more men than women working there, and that imbalance only deepened my anxiety and fear. I never once felt safe within those walls.

The residential school attached to the placement was much the same — again, it was mainly male staff, and again, I felt exposed and unprotected. The staff behaved in ways that felt feral and without boundaries. There was no sense of professionalism, no sense of duty of care. The word that comes to mind, even now, is that they were like animals.

I was made to stay in my room for long periods of time. I was not really allowed to speak to anyone, and socialising with other young people was actively discouraged and stopped whenever it began to happen. Being confined to a room in that way, with little human contact and no sense of freedom, was profoundly isolating. And the staff would simply walk into my room without warning or permission. There was no privacy, no sense that the space was mine in any way. Every time the door opened unexpectedly, I felt a jolt of fear.

Food was again used as a means of punishment. If I was considered to have misbehaved, I was not allowed to eat. That is a basic human need being weaponised against a child, and it was wrong.

When it came to physical restraint, up to four members of staff would be involved at one time. Four adults restraining one young person. The sheer force and number of people involved made those experiences particularly traumatic. I was overwhelmed, overpowered, and frightened, and the physical and emotional toll of being restrained in that way, so frequently and so forcefully, was immense.

I want to be clear that throughout all of this, I was a young person who simply needed to feel safe. Instead, I was placed in an environment dominated by men whose behaviour was at best inappropriate and at worst criminal, where I was isolated, confined, denied food, and physically overwhelmed on a regular basis. The fear I carried during that time was constant, and the impact of it has stayed with me long after I left.

Your statement for Care setting 3

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Your statement for Care setting 4

Please read page 32 of the “Help to apply” guidance before you begin.

In Part 1, you will have already provided information about the care settings you were abused in. By providing this information here, your case worker can join together the name of the care setting with your statement of abuse.

Q1 | What is the name or location of the relevant care setting you were abused in?

(For example, the name of the care home, or the city or region where you lived in foster care or while boarded out).

Do not worry if you are uncertain about dates or time. Please provide your best estimate.

Q2 | When were you abused?
For example: a single date, an age, or an approximate time or time range.

You do not have to provide names, if you cannot remember or do not feel comfortable doing so. If you do provide a name it will be passed to Police Scotland.

Q3 | Who was involved in your abuse?
For example: a member of staff, a peer or someone outside the care setting.

The information you provide will be used by Redress Scotland to make a decision about your application. Redress Scotland will use the “Assessment framework” to help them do this, available on [gov.scot](https://www.gov.scot). Please be aware that it contains graphic descriptions of abuse.

Q4 | On the next page, please provide as much information as you can about:

- the abuse you experienced while living in this care setting
- what life was like for you during this time
- how the people responsible for your care and welfare failed to carry out that duty (within or beyond your care setting)

You can continue on additional pages if you need to.

Please read page 36 of “Help to apply” to find out more about what information you may want to include.

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 32 of the “Help to apply” guidance
- contact a case worker

The next section has questions about your supporting documents.

Section 3: Supporting documents

Please provide any supporting documents you have related to your abuse in care.

You can find out more about these types of documents on page 33 of the “Help to apply” guidance.

In some cases, it may be difficult to find supporting documents. To help with this part of the application, you can:

- include supporting documents when you send this part of the form, if you already have them
- send in your form without any supporting documents – your case worker will get in touch with you and have a conversation about what you can provide

Please tick which option you have chosen:

- ☐ I am including supporting documents with my form
- ☐ I am not including supporting documents
(if you tick this, a case worker will contact you)
- ☒ I am collecting my documents and will submit them a later date

Do you want help
with this section?

If you want help before sending in the form, you can:

- read page 33 of the “Help to apply” guidance
- contact a case worker

The next section has a declaration you must sign and details about how your information is kept and shared.

Section 4: Declaration and privacy notice

In this section, you must sign your form.

For information about how Scotland's Redress Scheme will record and protect your personal information, please read the Privacy Notice for Scotland's Redress Scheme. You can find this on mygov.scot/redress.

Before you send your application you must agree to these statements:

I confirm that the details and information I have given in this application form are true and accurate to the best of my knowledge and belief.

I understand that I must notify Scotland's Redress Scheme of changes in my circumstances that may affect my application.

I confirm that if any of the information I gave in Part 1, Section 8 (related to previous payments and convictions) changes, I must let my case worker know.

I confirm that any documents I have provided in support of my application are genuine and any copy is a true copy of the original. I understand that if I provide a document which is not genuine, I may be subject to court proceedings.

I understand that if I give false or misleading information in support of my application or make a fraudulent application I may:

- be subject to court proceedings
- have to re-pay any money I was not entitled to

I confirm I have read and understood the Privacy Notice for Scotland's Redress Scheme which explains how the information I provide will be lawfully used and stored.

Your signature

Date

17/04/2026

Next steps

This is the end of Part 3. You do not need to submit your forms all at once. Once you are ready, you can submit your forms by email.

Afterwards, a case worker will contact you to confirm:

- they have received your application
- if they have any follow up questions
- next steps

By email

Please submit your application and any relevant documents to:

[**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)

If you would like to contact a case worker

Please use these details to contact a case worker:

- **Telephone:** 0808 175 0808 (freephone)
- **International:** +44 131 297 6500
Lines are open Monday to Thursday, from 10am to 4pm
(except Scottish public holidays)
- **Email:** [**apply@redress-scheme.scot**](mailto:apply@redress-scheme.scot)