



Outlook

Application Update: Scotland's Redress Scheme - Iris Stein 17.06.1957

From kay.220@redress-scheme.scot <kay.220@redress-scheme.scot>

Date Thu 2026-07-02 11:24 AM

To casemanagement@mmalegal.co.uk <casemanagement@mmalegal.co.uk>

Good morning,

I hope you are well.

I have been assigned as Iris Stein's caseworker, for her individually assessed redress application.

I can see that Iris' application is prioritised based on her age, therefore it is important that I receive the outstanding documentation and information to allow me to promptly progress her application.

As per my colleague's email on the 17th March, the following is still outstanding:

- Statement of abuse for each care setting
- Please confirm whether your client is terminally ill
- Certified ID
- Care records

- Supporting documentation
- Bank statement
- Date of Birth for the Nominated Beneficiary

I look forward to your response.

Best wishes,

Kay

Caseworker

Scotland's Redress Scheme

If you need to discuss the contents of this email, please contact Scotland's Redress Scheme by replying to this email or calling the numbers below:

Telephone: 0808 175 0808 (freephone)
International: +44 131 297 6500

Email: apply@redress-scheme.scot

Next of Kin applicants should call:

Telephone: 0808 281 7777 (freephone)
International: +44 131 244 2542
Lines are open Monday to Thursday, from 10 am to 4 pm (except Scottish public holidays)

Email: nextofkinteam@redress-scheme.scot

If you're a British Sign Language user, you can use the contactSCOTLAND-BSL service to phone us on 0808 175 0808. Please see <https://contactscotland-bsl.org/> for information on how to use the service.

