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**24th August 2026**

**Redress Scotland**

**apply@redress-scheme.scot**

**By email/post:** Email

**Our Ref: 100331**

**Re:** Scottish Redress Application - Mr Craig David Palmer

**DOB:** 27 July 1968

**Application Reference: APP840995**

Dear Sir/Madam,

**Covering Letter - Witness Statement and Supporting Exhibits**

We write in connection with the above Scottish Redress application. Please find enclosed the Witness Statement of Mr Craig David Palmer, together with the supporting evidence and records submitted in support of his application.

The purpose of the witness statement is to provide Mr Palmer's own account of his childhood care placements, the abuse he describes experiencing while in care, and the impact this has had on his childhood and adult life. The statement is submitted in support of his application to The Scottish Redress Scheme and should be considered alongside the application form and supporting evidence bundle.

The statement explains that Mr Palmer was taken into care when he was approximately 5 days old. It records his placement history, including Crosslet Residential Nursery, Quarriers Home Number 11, a foster home in Bishopton, Urquhart House and Raisdale, together with his account of daily life and treatment within those settings.

In summary, the statement describes Mr Palmer's account of sexual, physical and emotional abuse during his time at Quarriers and sexual and physical abuse at Urquhart House. It describes punishments, threats, fear, bedwetting and sleep difficulties, together with occasions when he ran away from placements and his account that complaints were discouraged. The statement further sets out the impact on Mr Palmer at the time and throughout his adult life.

The supporting evidence section of the statement records that documents and records have been provided where available, including material obtained from relevant institutions, local authorities and medical practices. It also acknowledges that some historic records may be incomplete, missing or unavailable due to the passage of time. Such records should be read together with Mr Palmer's account.

The statement also records that Mr Palmer has been diagnosed with Anxiety, Depression and terminal COPD, and that he has been prescribed Mirtazapine for his mental health problems. Mr Palmer describes continuing difficulties involving trust, sleep, confidence, relationships and social situations. This is not intended as a medical opinion, but as a summary of the health and impact evidence set out in his statement.

We respectfully request that Redress Scotland consider the enclosed witness statement, supporting evidence, application documents and wider evidence bundle when determining Mr Palmer's application.

#### **Brief overview of enclosed document**

| <b>Section / document part</b>        | <b>Brief contents</b>                                                                                                                                                                  |
|---------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Cover Letter</b>                   | A cover letter from us addressing key issues in support of our client's Scottish Redress application.                                                                                  |
| <b>Witness statement</b>              | Mr Palmer's personal account in support of his Scottish Redress application.                                                                                                           |
| <b>Background and entry into care</b> | Personal background, entry into care at approximately 5 days old, family circumstances and separation from siblings.                                                                   |
| <b>Care placement account</b>         | Account of Crosslet Residential Nursery, Quarriers Home Number 11, a foster home in Bishopton, Urquhart House and Raisdale, including daily life, staff conduct and care arrangements. |
| <b>Abuse, neglect and reporting</b>   | Description of alleged sexual, physical and emotional abuse, punishments, threats, fear, bedwetting, running away and discouraged complaints.                                          |
| <b>Impact evidence</b>                | Effect on childhood and adult life, including mental health, trust, sleep, relationships, confidence, social situations, substance use and medication/treatment.                       |

| Section / document part              | Brief contents                                                                                                                                         |
|--------------------------------------|--------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Supporting evidence / records</b> | Records and documents referred to within the statement, including material from institutions, local authorities and medical practices where available. |
| <b>Payment Authority Form</b>        | A letter setting out reasons for us as the client's legal representative to receive payment on their behalf together with their authority.             |

Yours faithfully,

Leah Pearson - Claims Handler

Investigations Team  
MMA Legal