

Customer Details:

Anonymous: No

Name and Address: Mr, James MMA Legal , 43-49 Princes Street
Stockport
SK1 1RY

Organisation: MMA Legal

Contact Details: evidence@mmalegal.co.uk,

Case details:

Location:

At a Social Work, Care or Homelessness Services building, facility or venue

When did this happen?

20/07/2026 14:03

What happened / what went wrong?

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 20 July 2026 14:03

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: Re: MMA Legal Limited - Your Reference: 100288 - Our Ref: DP8570115 (OFFICIAL - SENSITIVE: Personal Data)

Good afternoon,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to your current position in providing us with your client's records.

We note that we sent out the Subject Access Request for our client on the 20th of April 2026, we have received no further extension requests to date.

We are now 3 months past the timeframe for Subject Access request. Due to the current position of your high volume of request, we can allow a grace period until the end of the week 25th of July 2026.

If we fail to receive a response by the aforementioned date, we will have to escalate the matter to the ICO. We note that we would wish to avoid doing so for the best interest of our client, we wish to work alongside you and not against you.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550

How would you like your complaint resolved?

To receive requested information.

Are you reporting this on behalf of another?

No

Third Party's Contact Details (if relevant)

Name:

Address: , ,

Contact Details: ,

The customer requires a response:

Yes