

NHS Confidential: Personal data about a patient

Fw: CC CHI: 0710902042

GRAM Newburnpharmacy <gram.newburnpharmacy@nhs.scot>

Wed 22/05/2024 3:36 PM

To: GRAM newburnclinical <gram.newburnclinical@nhs.scot>

 1 attachments (39 KB)

20240522141328407.pdf;

Please add attachment to docman and route to pharmacist.

Kind Regards,

Sarah

The Pharmacy Team

Newburn Healthcare LTD

From: Pauline Rosie (NHS Grampian) <pauline.rosie@nhs.scot>

Sent: 22 May 2024 15:19

To: GRAM Newburnpharmacy <gram.newburnpharmacy@nhs.scot>

Subject: CC CHI: 0710902042

FAO - Newburn Pharmacy Team

For action

Any queries, please contact me via email or on 557 647

Pauline

CMHN

RCH

From: nhsg16646@nhsg.grampian.scot.nhs.uk <nhsg16646@nhsg.grampian.scot.nhs.uk>

Sent: 22 May 2024 14:13

To: Pauline Rosie (NHS Grampian) <pauline.rosie@nhs.scot>

Subject: Message from "NHSG16646"

This E-mail was sent from "NHSG16646" (MP 5055).

Scan Date: 05.22.2024 14:13:28 (+0100)

Queries to: nhsg16646@nhsg.grampian.scot.nhs.uk

Grampian Medical Emergency Department (GMED) OOH Call Incident Report

Call number:	31793	Receive Date:	10-Jul-2020 06:56
Patient's Name:	Cherie Cameron		
Date of birth:	7-Oct-1990 (29 years)	Gender:	F
Address:	12 Beattie Avenue Aberdeen	Current Address:	12 Beattie Avenue Aberdeen
	AB25 3AP		AB25 3AP
Return Contact No:			
Tel No:	07939 205177		07939 205177
Mobile No:	07597 114472		
Priority:	1 Hour	Call Origin:	NHS24
Received:	10-Jul-2020 06:56	Calltype:	CPN
Advised:	07:08	Arrived PCC:	
Cons start:		Cons End:	
Consulting Doctor:	Lynne Forbes	Own doctor:	Alastair McEwan

NHS Number:
0710902042

Reported Condition:
STRUGGLING WITH MENTAL HEALTH - ONGOING - WORSE THIS MORNING

Triage details:

History - **Marked anxiety, and calling, as unable to leave the house. Struggling with low mood, and recent contact with RCH OOH team, due to suicidal ideation.**

Very isolated, and not been in contact with [REDACTED]. No [REDACTED] reported, and split with [REDACTED] at start of lockdown. Also, got rid of her dog, prior to lockdown, as had planned to go travelling, but now regretful of this. Lucid. Tearful, and speech difficult to understand at times. Scared to leave her flat, but doesn't like being there either. Scared of outside also, and covid fears.

Tearful. No specific mention re suicide, but very hard on herself, and feeling 'stupid.' Prior to lockdown, worked as a barmaid. Missing her job and interaction with customers.

Keen for help - hasn't spoken to GP re mood - is on sertraline 50mg, and started after RCH contact. Explained these meds can make anxiety worse initially, and may be part of the issue, but worthwhile continuing.

Discussed medication - agreed DZP 5mg 1/2 a tablet tds(6) and will deliver these to her, as can't get out to collect. Driver despatched with medication and will deliver to patient(0730)

States no one she can turn to and is isolated. Says she needs to get to the

shops later, and this may make a difference in her getting there today.
Advised I will contact GP and ask them to follow her up, re mood, and
signposting for support services please.
Email sent to practice asking them to follow her up today. Explained
little else I can offer at this time, and signposted to self help info online.
However, tells me no internet connection and no smartphone, and often
not enough credit for calls from GP.
WSG.

Followups:

Worsening Statement
GP To Contact Patient
Retrospective Advice

Clinical Codes:

E200. Anxiety States

NHSD details:

Questions -

Algorithm: DECISION SUPPORT

Keyword 1

[X] Mental Health

Keyword selected

[X] MENTAL HEALTH

Have you been outside Europe or to an affected country in the last 21 days?

--NO

Do you have fever?

--NO

Algorithm:

**Select the descriptor of the keyword that defines the callers complaint:
(Select one)**

[X] Suicidal or harming

Algorithm: DECISION SUPPORT

Endpoint Management Selected

--YES

Reason for choosing selected endpoint:

[X] CLINICAL

Please confirm caller's current location details

[X] The details are still correct

Disposition Contact GP Practice within 4 Hours (ASAP)

Disposition

-

Contact GP Practice within 4 Hours (ASAP)

Grampian Medical Emergency Department (GMED) OOH Call Incident Report

Call number:	28513	Receive Date:	1-Jul-2020 03:10
Patient's Name:	Cherie Cameron	Gender:	F
Date of birth:	7-Oct-1990 (29 years)	Current Address:	12 Beattie Avenue
Address:	12 Beattie Avenue Aberdeen		Aberdeen
	AB25 3AP		AB25 3AP
Return Contact No:			
Tel No:	07939 205177		07939 205177
Mobile No:	07597 114472		
Priority:	1 Hour	Call Origin:	NHS24
Received:	1-Jul-2020 03:10	Calltype:	CPN
Advised:	03:29	Arrived PCC:	
Cons start:		Cons End:	
Consulting Doctor:	Sena Abey	Own doctor:	Alastair McEwan

NHS Number:
0710902042

Reported Condition:
SUICIDAL

Triage details:

History - Feeling tired and had thoughts of suicide. Denies planning any now. Thoughts of suicide gone away. No covid symptoms. difficult to understand as not speaking to the phone. Says lost meds given for UTI, not sure who had given them to her. Feels lonely, says [REDACTED] is not with her. unemployed was working all her life in retail. admits to poor sleep and appetite. Wants to sleep as feeling tired and wanted to know the time, I said its 4am. She will sleep now and agreed for a call back in 3 hours. I said I will callback at 7am, she agreed to this plan. d/w Dr Dillon who agrees with the plan to call back at 7am

call back at 7am. pt settled, no suicidal thoughts. feels much better. speaking in clear voice now. wants denburn tel no to collect UTI prescription
pt given denburn med ctr tel no 03450130740 to call

Followups:

Worsening Statement
Patient Advised To Contact GP
Retrospective Advice

Clinical Codes:
E.... Mental disorders

NHSD details:

Questions -

Algorithm: DECISION SUPPORT

Keyword 1
☒ Suicidal

Keyword 2
☒ Anxiety

Keyword selected
☒ SUICIDAL

Have you been outside Europe or to an affected country in the last 21 days?
--NO

Do you have fever?
--NO

Are you/person about whom you are calling so unwell that you/person cannot stand at all e.g. walk to the toilet or sit up unaided without falling back down?
--NO

Algorithm:

Select the descriptor of the keyword that defines the callers complaint:
(Select one)
☒ Actively seeking to harm self

Algorithm: DECISION SUPPORT

Reason for not selecting the recommended interim endpoint:
☒ Clinical issue

Please confirm caller's current location details
☒ The details are still correct

Disposition Contact GP Practice within 4 Hours (ASAP)

Disposition **Contact GP Practice within 4 Hours (ASAP)**

-



Patient Discharge Information



Name:	Cherie Cameron	CHI:	0710902042	DOB:	07/10/1990	Gender:	Female
Address:	12 Beattie Avenue, Aberdeen AB25 3AP					Weight (kg):	Not recorded

Admission Details

Admission Date: 23/06/2020 00:45 **From:**
Type: Other Emergency Admission (including emergency transfers)

Discharge Details

Specialty: Acute Medicine
Discharge Date: 23/06/2020 12:10 **Hospital:** Aberdeen Royal Infirmary **Ward:** Toxicology Area C, ARI
Consultant: Snehashish Banik **Ward Contact:** 01224 559050
Discharge To: Home **Status:** Fit for discharge home

Senior Sign Off

This letter will be reviewed by a senior clinician and if changes are required an updated version will be sent to the registered GP practice.

Actions Requested of GP

nil

Clinical Information

Presenting Complaint: Sleeping in public place

Dear Doctor,
 Patient Cherie Cameron was admitted to ward 101 after being found sleeping in front of her house. She was known to psychiatry team previously, and had issues entering her apartment as her housing condition was uninhabitable with fleas. Patient has reported low mood, sense of worthlessness and suicidal ideation with no intention to act. As a result of previous psychiatric assessment, she has been given antidepressant and advised to live with her [REDACTED] both of which she has been non-compliant with. She told us that she has been living on the street for the past few days. She denied taking illicit substances or intentional medication overdose. O/E she appeared unkempt but with reactive affect, appears euthymic. Chest clear, abdomen SNT, additionally she reported symptoms of dysuria and produced a positive urine sample. Her bloods normal albumin and renal function. Liaison psychiatry has kindly provided inpatient assessment, there is no significant psychiatric issues but significant social overlay. No definitive plans or ideation of suicide on discharge. Patient has displayed reluctance to engaged self care and solution of her social issues.

We have contacted ARI social work department, conclusion is that as patient already has council housing, she would need to contact Marischal college in order to have housing issues sorted. Telephone number has been provided to patient, she has also been given information of Cyrenian service. Advise patient to revisit her GP if her low mood persists and consider other options.

She is fit for medical discharge with overlabelled oral antibiotics for 3 days.

Yours sincerely,
 Dr Zilei Hua, FY1
 AMIA, ARI

Diagnosis (SNOMED CT)

UTI
 Social housing issues



Patient Discharge Information



Name:	Cherie Cameron	CHI:	0710902042	DOB:	07/10/1990	Gender:	Female
Address:	12 Beattie Avenue, Aberdeen AB25 3AP					Weight (kg):	Not recorded

Post-Discharge Actions by Hospital Team

Follow Up Arrangements: nil
Results Awaited: urine culture
Pending Investigations: nil

Additional Comments

Current Medicines

Medicine Strength & Form	Dose	Route (How To Take)	Frequency	How Long To Take	Dispensed By	Supply Information
Trimethoprim	200mg	Oral	Twice Daily	3 days	Overlabelled (Pre)Pack	
What It Is For:	UTI				Status:	New

Allergies

NKDA

	Name	Date/Time:	Contact No:	Role:
Finalised Without Pharmacy Checks By:	Zi Hua	23/06/2020 11:59:59	54929	FY1 2019

Grampian Medical Emergency Department (GMED) OOH Call Incident Report

Call number:	78281	Receive Date:	25-Mar-2020 22:05
Patient's Name:	Cherie Cameron		
Date of birth:	7-Oct-1990 (29 years)	Gender:	F
Address:	12 Beattie Avenue Aberdeen	Current Address:	12 Beattie Avenue Aberdeen
	AB25 3AP		AB25 3AP
Return Contact No:			
Tel No:	07597 114472		07597 114472
Mobile No:			
Priority:	4 Hours	Call Origin:	NHS24
Received:	25-Mar-2020 22:05	Calltype:	Home Visit
Advised:	23:29	Arrived PCC:	
Cons start:	26-Mar-2020 00:37	Cons End:	26-Mar-2020 00:42
Consulting Doctor:	Shona Breen	Own doctor:	Alastair McEwan

NHS Number:
0710902042

Reported Condition:
MENTAL HEALTH CONCERNS - ONGOING

Triage details:

History - **MENTAL HEALTH CONCERNS - ONGOING**

Clinical summary created by: Sharon Nicol (Mental Health Nurse) ()
[25/03/2020 23:33:12]

Reason for call: MENTAL HEALTH CONCERNS - ONGOING
RETURN CALLER: BECAME IRRATIC BEFORE DECEMBER.
PARANOID. PT WAS CUTTING HER LEG. ?INFECTION. PT IS A
DANGER TO HERSELF. MULTIPLE CONCERNS FROM PTS

25:03:2020 22:06:26 DEARIES.. NEW CONTINOUS COUGH ???
NOFEVER ??? NO.. COUGH LAST WEEK - NOT THERE NOW...
CALLER STATED HE IS CONCERNED HE SHOULD HAVE GOT
HELP SOONER BUT DIDNT KNOW WHAT TO DO. PT HAS BEEN
HAVING PANIC ATTACKS... D/W SCN P DONNACHIE - PT WAS
CUTTING HERSELF LAST NIGHT - UNSURE ABOUT TODAY.
WOUND IS SCABBY AND SWOLLEN. OUTCOME: MENTAL
HEALTH 3... CALLERS PHONE MAY DIE AND DOES NOT HAVE
A CHARGER - ALT PHONE NUMBER ON 07884485705...
25:03:2020 23:31:33 NICOLS.. PT UNABLE TO ACCESS ABX PX BY
GP. PT CONCERNED LEG HAS BECAME MORE SWOLLEN

THROUGHOUT DAY. DEEP CUT IN RIGHT SHIN. SKIN SHINY AND TIGHT. OOZING PUS. FOOT AND KNEE SWOLLEN. LOCALISED REDNESS. PT HAS BEEN SHIVERY ON/OFF... COUGH AND FEVER OVER 10 DAYS AGO. PCEC 1 HR HUB TO ARRANGE...

Outcome: PCEC within 1 Hr

PMHx - anxiety, panic disorder, DSH

Call tonight is re concerns right shin. Had cut shin, unclear when, and now lower leg, red, hot, tender and shiny. Pain to walk, red around leg, and 'lump' on leg. Feeling feverish, shivery, and has taken paracetamol. Sore to mobilise. Had tried to drain 'lump' in shower, and bled, drained pus, but feeling unwell.

Had URTI/cold and flu sx 14 d ago, nil since.

██████ with her at home. No money for transport, and no ██████ or ██████ she can call on to take to centre.

HAD panic attack earlier tonight, but since settled, and concern is now cellulitis/leg abscess, rather than mental health.

States spoke to GP, and did prescribe flucloxacillin, but wasn't able to collect yesterday, and now leg much worse, and feeling unwell.

In view of sx, concerns re early sepsis/cellulitis/abscess, for HV to assess. HV 2 hrs.

Consultation details:

History -	elf harms cut to left lower leg looks infected it is open and feels hot to touch tried to contact own GP but they would not see her PMH mental health meds see ECS allergies none
Examination -	on appearance looked well answered door temp 36 sats 99% on air pulse 78 resp 16 ██████████ lower right leg 2cm clean cut open surrounding area red and hot to touch
Diagnosis -	infected wound
Treatment -	dressed with steristrips, adaptive touch gauze swabs and bandage advised to attend own treatment room nurse for redressing and review flucloxacillin 500g 4 x daily for 7 days worsening statement given

Followups:

Worsening Statement

Patient Advised To Contact GP

Clinical Codes:

M0... Skin/subcutaneous infections

NHSD details:

Questions -

Algorithm: DECISION SUPPORT

Keyword 1

☒ Mental Health

Keyword 2

☒ Wound

Keyword selected

☒ MENTAL HEALTH

Have you been outside Europe or to an affected country in the last 21 days?

--NO

Do you have fever?

--NO

Algorithm:

Select the descriptor of the keyword that defines the callers complaint:

(Select one)

☒ Suicidal or harming

Algorithm: DECISION SUPPORT

Reason for not selecting the recommended interim endpoint:

☒ Clinical issue

Reason for choosing selected endpoint:

☒ NURSING TRAIGE

Please confirm caller's current location details

☒ The details are still correct

Disposition Contact GP Practice within 4 Hours (ASAP)

Disposition

Contact GP Practice within 4 Hours (ASAP)

-

NHS Confidential: Personal data about a patient

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Distress Brief Intervention Connected Compassionate Support

Distress Brief Intervention Level Two Referral Form

1. DETAILS		
Name of Referred Person:	Date of Birth:	CHI number:
Cherie Campbell	07-10-90	2042
Address:	Contact Telephone number(s):	
12 Beattie Avenue	07534 843 294	
Email Address (optional):	GP Details:	
	Moult	
Other Professionals involved (if relevant):	Phone call within 24hrs is default contact method. Please specify any alternative instructions (contact method, 2nd named contact, email, etc; optional):	
Best time to contact: Anytime ☒ Morning ☐ Afternoon ☐		
2. REFERRER'S DETAILS		
Name of Referrer:	Job Designation:	
Moult	GP	
Address & Contact Number of Referrer:		
Dunburn		
Email Address:		
3. FURTHER INFORMATION		
Please provide details of why this person is being referred to the Distress Brief Intervention Level Two Service.		
Please include details of the Presenting Problem in relation to distress (e.g. self-harm, low mood, stress, distress, etc):		
Anxiety/Panic - low mood Aggressive outburst		
Please include details of Contributing Factors (if known) and how DBI can support (e.g. alcohol use, relationship problem, money worries, employment issues, housing worries, etc):		
[redacted] trauma - care up brining		
Are there any known risks to self (e.g. suicidal thoughts, self harm etc), from others (e.g. physical, sexual, emotional etc), or related to substance use:		
No SI but distressed		
Ask the Distress Rating Question: Can I ask you to think about when your distress was at its worst today. How would you rate your level of distress at that time between 0 (No Distress) and 10 (Extreme Distress)		
0 1 2 3 4 5 6 7 8 9 10 (No Distress) (Extreme Distress)		
Has the individual admitted to being under the influence of alcohol or other substances at the time of referral? Yes ☐ No ☒ Refused to answer ☐		
Has the Information Sheet been given to the person in distress? Yes ☒ No ☐		
4. OFFICIAL USE ONLY (Only for use by Level One referrer and Level Two service):		
Information may be disclosed to the level two provider under data protection legislation, crime and taxation exemption, subject to considerations of relevancy and proportionality, if this person is known to be violent, and it is likely that the safety of the level two provider will be compromised. Please provide relevant information below.		
Signed (referrer): [signature] Date & Time: 01-11-2019 1000		
Please email this referral form to Penumbra.DBI@Aberdeen.nhs.net		





Aberdeen Royal Infirmary
Foresterhill
Aberdeenshire
AB25 2ZN

Dr. AS McEwan
Denburn Medical Practice
Denburn Health Centre
Rosemount Viaduct
Aberdeen
AB25 1QB

Date: 27/05/2019

Enquiries to: 01224 554433 Email: nhsg.dermatologyop@nhs.net

Dear Dr. AS McEwan

I write to inform you that the patient below has been removed from the **Dermatology** Waiting List.

Name: Miss Cherie Cameron
CHI: 0710902042

Your patient has been removed from the waiting list for the above specialty as they did not respond to our contact letters.

Please contact us if you have any concerns.

Sent on behalf of NHS Grampian

Print Ref: PUS/10/19

