

Marie Balmain
2 Ashgrove Terrace
Lochgelly
Fife
KY5 0XH
United Kingdom

Monday 10 August 2026

Dear Marie,

I have looked at your application and wanted to point out the eligibility criteria for the scheme. In particular, kinship care.

[Redress For Survivors \(Historical Child Abuse In Care\) \(Scotland\) Act 2021: statutory guidance – eligibility – updated April 2025 - gov.scot](#)

However, you should consider the full eligibility criteria in the statutory guidance, and if you feel you may be eligible, you can choose to submit an application. If you do, Redress Scotland will decide on your eligibility and make any decisions about your application.

I appreciate how disappointing it will be for you that kinship care is excluded under the redress scheme. Whilst the abuse of children in all circumstances and settings is wrong, the exclusion of **[insert criteria]** is in keeping with the core purpose of the scheme, which is primarily for those vulnerable children who were in long-term care, often isolated with limited or no contact with their families.

Once you have fully considered the eligibility criteria, please contact me to confirm if you are choosing to continue with your application. Please do not hesitate to contact me if you have any questions or want to discuss this further.

Please do not hesitate to contact us if you have any questions or want to discuss this further.

Post

Redress
PO Box 24209
EDINBURGH
EH7 9GT

Email



apply@redress-scheme.scot

Telephone

0808 175 0808 (freephone)

+ 44 131 297 6500 (international)

Lines are open Monday to Thursday, from 10am to 4pm (except Scottish public holidays).

There is an answering machine at other times, and if you leave a message we will get back to you as soon as we can.

You can also contact the **Redress Emotional Support Helpline** on 0800 2118403 where you can leave a message and someone will get back to you as soon as possible.

Kind regards,
Scotland's Redress Scheme