

Customer Details:

Anonymous: No

Name and Address: , MMA Legal, Stok Princes Street
Stockport
SK1 1RY

Organisation: MMA Legal

Contact Details: evidence@mmalegal.co.uk,

Case details:

Location:

At a Social Work, Care or Homelessness Services building, facility or venue

When did this happen?

13/08/2026 16:51

What happened / what went wrong?

From: MMA Legal <evidence@mmalegal.co.uk> <evidence@mmalegal.co.uk>

Sent: 13 August 2026 16:51

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: MMA Legal Limited - Our Reference: 100112

Dear Sir/Madam

Our Reference: 100112

Our Client: Ms Catherine Honeyman

We are writing to you in relation to the aforementioned client and reference.

We submitted a Data Subject Access Request on 21st April 2026, together with a Letter of Authority.

Since the date of your acknowledgement, a further 28 days have now passed and we have not received a response or any formal request for a further extension of time.

As a gesture of goodwill, and in an attempt to negate the need for a formal complaint being issued to the Information Commissioner's Office, we would grant a further 14 days from the date of this correspondence for documents to be provided or a formal extension request to be made.

For ease, we would be grateful if you can provide all requested information electronically to evidence@mmalegal.co.uk

Should we not receive the requested information or communication from you requesting a further extension of time, we will be issuing a complaint to the ICO without further notice.

Please also note our client is 77 years of age and therefore classed as a high priority client. it has been 4 months since our initial request.

We trust this will not be necessary and look forward to receiving the requested information without further delay.

Yours Faithfully

Leah Pearson
MMA Legal Limited

How would you like your complaint resolved?

For our clients records to be released as soon as possible.

Are you reporting this on behalf of another?

Yes

Third Party's Contact Details (if relevant)

Name: Catherine Honeyman

Address: , ,

Contact Details: ,

The customer requires a response:

Yes