

Extracts

WENDY MCLEISH EXTRACTS FROM DOCUMENTS HELD BY SCRA

Please note: Some names have been removed from the document extracts. It would not be reasonable or appropriate to disclose this information to you. In order to make the extracts reader-friendly, names of relevant third-parties have been replaced with a descriptor or [].

2018-08-19 Police Child Concern Report

About 23.50hrs [] were drunk and arguing with each other, about who had slept with who in the past. [] then left in a taxi which had been waiting outside the premises. The argument continued within the taxi, both instructed to vacate the taxi outside on the A702. McLeish walking away in the rain drunk. Several motorists telephoning police about lone persons walking on A702 at Lamington and further along.

About 02.40hrs on Sunday 19/08/2018 McLeish was eventually traced at her home in Carntyne Glasgow. [] had been vague about argument and events but confirming this.

Both had attended a ceremony together on Saturday night in Biggar where they consumed alcohol.

About 0500hrs on Sunday the 19th of August 2018, Wendy attended at her home address after being interviewed and released by Police regarding a separate matter and on attending her flat, [] was within and an argument ensued resulting in Wendy being punched and kicked to the face and the tv within the flat smashed.

About 0545hrs same date Police witnesses [], [], [], [] attended Wendy's home address and observed Wendy had a swollen cheek, slight cut to her nose. A TV within the flat was also smashed. Wendy verbally informed Police witnesses she had been kicked and punched to the face by [] who had also vandalised her TV. She refused to provide a statement and declined medical attention when offered by Police witnesses and contacted by ambulance over the phone.

2018-10-13 Police Child Concern Report

About 2000 hours on Saturday 13th October 2018 the accused attended at the home address of Wendy's friend to collect house keys from the witness McLeish as he wanted to pick up some belongings from their home. The witness McLeish gave the accused her house keys and requested that he post them through the letterbox once he had collected his belongings. The accused then began to argue with the witness McLeish, in the presence of her friend, and he stated that he was going to take the TV and sky box from the house. The accused then made off and the witness McLeish contacted police to report the matter as she was worried the accused was going to take her TV. Police attended and met the witnesses who apprised them of the circumstances. Both witnesses refused to provide the police witnesses with signed witness statements.

About 2100 hours the police witnesses attended at the home address of Wendy McLeish where the accused was found within.

2019-10-11 Police Child Concern Report

About 2030 hours today [] has attended Wendy's home address in order to collect some money. While within the locus [] and Wendy have engaged in a heated discussion, [] has become angry and threw a cup at the kitchen window within locus causing it to smash.

2019-10-24 Police Child Concern Report

At this time, Wendy couldn't find a 20.00 note which she thought she had placed down on the fireplace and as such, she began to accuse [] of stealing this money. [] denied having stolen the money, however Wendy refused to believe him and asked him to leave the premises. Wendy then went to use the bathroom and upon re entering the living room, she observed that [] had left the premises as per her request. Upon looking at her tv, she noted that the picture appeared distorted and as such, she thought that [] may have banged into it accidentally, though the tv was undamaged otherwise. Due to believing the money had stolen, Wendy contacted the Police, though Police were unable to attend at that time due to resourcing issues and given that the incident was not on-going. Over the next few hours, Police made attempts to speak with Wendy regarding the incident, however they were unable to trace her. About 11.10 hours on 25/10/19 Police attended at Wendy's home address and found both her and her daughter [] safe and well within. At this time, Wendy stated that she had made attempts to cancel the Police as she had found her 20.00 note within []'s changing bag shortly after the incident had occurred after she remembered she had placed it there for safe keeping and as such, she wished to make no complaint regarding [] as it had been a misunderstanding on her part. Police confirmed that her tv was not smashed at this time also.

No complaint made by Wendy in regards to this incident and a statement has been signed to this effect.

[] and Wendy have been in an on off relationship for about 10 years. They have one child to their union who no longer resides with Wendy due to previous incident of domestic violence. About 2217 hour 14/12/19 police were contacted about an ongoing disturbance at 126 Liberton Street, Glasgow, home address of Wendy McLeish. Officers attended and observed a male and female within who were refusing to answer the door to officers. After some time officers were permitted entry to the locus and found the accused [] within in breach of bail conditions. Upon entry to the property Wendy became hostile towards police refusing to provide and stating that the [] was her brother and attempted to provide other details for him.

2019-11-01 Police Child Concern Report

On the 1st of November 2019 about 0700 hours [] contacted the police reporting an ongoing disturbance at the flat below. Police attended and observed Wendy running from the house with visible injuries to her face, swelling to the right temple and blood with a visible cut on her right ear. She then confirmed to officers [] had bitten her ear and struck her to the head with a glass bottle. [] then exited the house with a friend and Wendy identified him to police as being responsible for her injuries. Officers noted Wendy and [] to be highly intoxicated. Police attended within the house and noted three other persons within. All persons, Wendy and the three friends were highly intoxicated from alcohol and unknown substances. Police noted loose white pills on the floor in the hall, living room and kitchen. Police searched the property and traced a small child, [] within the smaller bedroom in her bed. Officers were extremely concerned that the child had been in the care of the adults at the locus as not one was suitable to look after a child they were also concerned as the pills were within reach of the child. [] could have easily crawled through the halls/living room/kitchen and consumed

the loose white tablets believed to be a controlled substance and was at risk of doing so.

Initial details were obtained from Wendy and the DAQ asked however once conveyed to the hospital she became uncooperative with police and refused to provide a statement and was protective of []. Due to the volume of white tablets loose on the floor a search warrant was granted from the PF and when the property was searched a large amount of white tablets in an open bag (around 100) were traced hidden down the side of the refrigerator, again within reach of the child. As a result of this both Wendy and [] were charged with S.12 CYP. BA00041119 refers. Wendy was suitable for report. It was confirmed that Wendy required 9 stitches to her ear.

2020-02-19 Date Social Work Child Assessment & Plan

Ms McLeish has self-referred to Woman's Aid, and has been allocated a named worker from that service. Ms McLeish has recently informed the writer that she has not consumed any alcohol since the incident in November 2019

Departmental records indicate that, as a child, Ms McLeish had social work involvement throughout most of her childhood as a result of incidences of physical abuse, neglect and parental alcohol and substance misuse. Ms McLeish and her sibling were received into local authority care on several occasions between following a number of separate Child Protection investigations. These followed the death of her mother in 1991, with Ms McLeish's father struggling with the challenges of assuming the role of the main carer for the children as well as his own alcohol and substance use issues.

In the past eighteen months, there have been six reported domestic incidents between the parents, including reported serious physical violence. There have also been concerns around the use of prescription and non-prescription medication, episodes of poor mental health and poor engagement with Mental Health Services. Joint home visits undertaken by Health and Social Work Services professionals have highlighted concerns around cannabis and alcohol misuse within the family home.

Following one such visit in September, [] required to be looked after by a family friend as a consequence of concerns for Ms McLeish's presentation. Although Ms McLeish was in receipt of prescription medication, her GP confirmed that this medication would not adversely affect her presentation which suggested to workers that Ms McLeish had been under the influence of alcohol and/or unknown substances.

Ms McLeish self-referred to NEADRS at the request of the writer, and attended an appointment. Ms McLeish stated she does not have a problem with alcohol, last consumed alcohol on the 1st November 2019, and spoke of having no dependency to alcohol at all. No drug use was reported by Ms McLeish. Ms McLeish stated she has no addiction issues and states there is no need for any addiction based intervention.

Nursery reported that Wendy appeared unsteady on her feet when exiting the taxi and walking towards the nursery. Her coordination was reported as being poor when walking from grass to the pavement. In addition, she appeared quite short with nursery staff when asked if she was OK. Staff observed Ms McLeish leaving the nursery and she appeared to stumble into a bush

The writer called Cordia Transport to ask if they could contact the driver who picked Ms McLeish up at 8.00am that morning to collect []. The writer was informed that the driver had also reported her concerns in relation to Ms McLeish's presentation

The curtains were drawn when workers approached the house. Ms McLeish answered the door and allowed workers to enter. Ms McLeish informed workers that her friend was in the

home. Both adults appeared under the influence of alcohol. Ms McLeish admitted that she and her friend had been drinking alcohol the previous evening and that she hadn't had much sleep. She did not realise how late into the early hours of the morning they were drinking. Writer commented on Ms McLeish's presentation at that time, suggesting she would have been in a much worse condition three hours earlier. The writer informed Ms McLeish of the concerns raised by Nursery and Cordia staff respectively,

Police Officers conducted door to door enquiries, with [] speaking to hearing a disturbance taking place, during which a female was heard to shout aggressively, and identifying the voice heard as that of the Ms McLeish. Ms McLeish was then placed under arrest, under section 1 Criminal Justice (Scotland) Act 2016, for offences relating to a domestic assault and a domestic section 38 Criminal Justice and Licensing (Scotland) Act 2010.

STATEMENT OF GROUNDS ESTABLISHED AT GLASGOW SHERIFF COURT ON, 31 AUGUST 2020

Section 67 Ground

The children's reporter has arranged a children's hearing for []
Because the reporter believes the following ground applies:

that in terms of Section 67(2)(a) of the Children's Hearings (Scotland) Act, 2011 he is likely to suffer unnecessarily or his health or development is likely to be seriously impaired, due to a lack of parental care.

and

that in terms of Section 67(2)(f) of the Children's Hearings (Scotland) Act 2011, she has, or
is likely to have, a close connection with a person who has carried out domestic abuse

Supporting Facts

In support of section 67(2)(a) it is stated:

3. On the evening 1st November 2019, Ms. McLeish, and [] were within 126 Liberton St. Glasgow, with 3 other adults. All 5 adults were intoxicated and were causing a disturbance which could be heard from outside the premises. There was a number of tablets lying within the home. [] was also within the address.

In support of section 67(2)(f) it is stated:

4. During the course of the evening of 1st November 2019, [] assaulted Ms McLeish causing a laceration which later required 9 stitches, and she also sustained bruising and swelling to her right temple.

5. Ms McLeish and [] have been in a relationship for several years. They frequently separate and reconcile, and although they have their own tenancies, they continue to be involved with each other, and also to have contact with each other, even when they are separated.

October – December 2020 Parenting Capacity Assessment

Substance misuse

During the period of assessment, Ms McLeish has consistently and continually denied that substance abuse or alcohol abuse is a problematic feature in her life.

Ms McLeish was able to reflect on her childhood, and informed that during the time she and her brother [] were in the care of their father, she was aware that her father had alcohol and drug problems as well as being involved in criminality. Ms McLeish recalls his lifestyle as being quite chaotic. Ms McLeish was able to recognise the similarities between her own experiences as a child and see the similarities with []'s experience.

It is recorded within social work records that a strong smell of cannabis has been reported on more than one occasion from Ms McLeish's home, with Ms McLeish consistent in denying that drugs have been used within her home.

Ms McLeish continues to deny any alcohol or drug use, despite there being a number of occasions whereby Social Work Services have been made aware of specific incidents by partner agencies.

2021-03-05 Date Social Work Child Assessment & Plan

On 3rd March 2021, Karin Karlsen SW, received a telephone call from [], Cordia Addictions to advise that when the Cordia worker attended at the home of Wendy McLeish that morning there was a heavy stench of cannabis within the home.

When Ms McLeish was questioned regarding the smell of cannabis, she was adamant that the cannabis was coming from a neighbour's house. SWS have been notified on antisocial complaints made against Ms McLeish to the local Housing Association. Ms McLeish's tenancy is a homeless tenancy, and the Housing provider reported they were looking to move Ms McLeish from this tenancy. Ms McLeish strongly denied the allegations of antisocial behaviour. It should be noted that when the writer made contact with the Housing provider, it appeared there was no substance to the allegations made and support was provided to Ms McLeish to challenge these allegations, which resulted in the threat of eviction being lifted. Ms McLeish has now been offered a new tenancy.

assessment is to provide evidence to support consideration that a parent is fully aware of what support a child need to help the child thrive, as well as what situations and behaviours would present a risk to the welfare, wellbeing and development of a child.

Ms McLeish was already on Police Undertaking conditions not to approach [], and so she was taken into Police custody, charged with Breach of these conditions and was kept in custody over the weekend, to appear at Glasgow Sheriff court on Monday 11th January 2021.

2021-08-20 Safeguarder Report

Social Work records state that []'s mother, Wendy McLeish, had been known to the Department as a child due to suffering from physical abuse and neglect and her parents were reported to have problems relating to their use of drugs and alcohol. As a result, Ms McLeish was accommodated out-with the family home on several occasions. In 1991, Ms McLeish's mother died and her father is reported to have struggled to care for his family due to his addiction problems.

Ms McLeish advised the Social Work Department that she and [] had ended their relationship and that she was living alone in the family flat. Given these circumstances, the Social Work Department arranged a parental assessment for Ms McLeish which she is reported to have completed successfully. Ms McLeish was also referred to Women's Aid for support but the social work report notes that Ms McLeish was unable to engage with this organisation on an emotional level as she did not view herself as a victim of domestic violence. This meant that they could only offer her practical support and they later closed her case.

Ms McLeish told me that she does not have any problems with either drugs or alcohol. She did acknowledge that she has had some problems with low moods in the past and has been to her GP about this but did not feel that this problem merited any input from NHS mental health services.

[] states, however, that Ms McLeish still experiences difficulty in regulating her behaviour and can become very anxious and confrontational with staff during discussions about []. He told me that Ms McLeish finds it hard to concentrate for long and that this can affect both her behaviour during contact visits and in discussions with other people. [] advised me that Ms McLeish also has difficulty with her health and physical fitness which affects her ability to play with her daughter in an interactive way.

Overall, I found Ms McLeish to be a very anxious, and at times angry, person and she advised me that she has on-going health problems which affect her breathing and, therefore, her ability to engage in physical play with her daughter

2021-08-23 Social Work Child Assessment & Plan

Information received from Woman's Aid informs the Ms Wilson would engage with Ms McLeish on a fortnightly basis but only on a peripheral level, with no meaningful Domestic Abuse specific work being carried out. Ms McLeish did not identify herself as a survivor of Domestic Abuse. Overall, Woman's Aid were providing more practical and financial support than emotional support/listening, and that is not the underpinning reason for continuing to provide support to women. Ms Wilson does not feel that any meaningful work has been completed, and at times is unsure if Ms McLeish is able to recognise the abuse she has experienced. It is Ms Wilson's professional opinion that Ms McLeish may not be fully ready to explore her experiences and this can be common for survivors of Domestic Abuse. Therefore the plan for Ms Wilson was to close Ms McLeish's case and direct her to the crisis line for any further Domestic Abuse support and advice she may need in the future.

Departmental records indicate that Ms McLeish has been known to SWS since childhood. Ms McLeish's mother died when she was three years old. She had recurrent receptions into care between 1987- 1994 due to physical neglect and abuse by her father who had a history of drug misuse. Records also indicate that Ms McLeish was subjected to childhood sexual abuse. Around 1999 Ms McLeish was "looked after and accommodated" in Wallacewell Children's Unit and remained in their care until 2005, at which point she moved onto Barnardo's 16+ accommodation but was evicted in 2006 due to the condition of the tenancy and anti-social behaviour. Ms McLeish had a caring role for her father in early adulthood until he passed away. Ms McLeish was allocated a tenancy in Coxtan Place in 2007. In 2011, Ms McLeish was referred to Auchinlea House CMHT due to issues surrounding her relationships, home life and overdose with antidepressants. Her mental health improved significantly. She reported that she did not intend to take her own life and had also managed to reduce her alcohol use at this time. In 2013, Ms McLeish was assessed in relation to SDS support from GAMH supported living services. She was allocated 2 x 3 hours per week for help, support, advice and support attending appointments. Ms McLeish failed to engage.

05-11-2018

SWS present at Ms. McLeish's home to discuss referral. There was a strong smell of cannabis within the home. Ms. McLeish denied drug use. Ms McLeish was advised to self-refer to Woman's Aid. No self referral was made.

04-12-2018

Referral from Health Visitor reporting a smell of cannabis during a home visit. Ms McLeish denied this and stated it was air freshener

18-09-2019

Referral received from Health Visitor reporting that, during a telephone call, Ms. McLeish presented as under the influence, slurred her words and confused about the time of a planned visit. SWS and Health Visitor visited the home unannounced. Empty and smashed alcohol containers were found outside the home and a strong smell of cannabis within the family home.

Parenting Capacity Assessment

Discussions around Ms McLeish's own childhood showed the parallels between her own early experiences and []'s

Parents Current Circumstances

Ms McLeish

Ms McLeish has several health concerns including unexplained seizures, the cause of which is being investigated by health services. Ms McLeish also suffers from essential tremor disorder which is a progressive neurological condition causing involuntary and rhythmic shaking, notably affecting the hands, gait and balance. The condition also manifests in involuntary head nodding and a quivering, shaky voice. Ms McLeish exhibits all of these symptoms and is very self-conscious of this hereditary condition. Ms McLeish disclosed that she had not been consistent with her anxiety medication (Mirtazapine) during the latter part of 2020 and early 2021 and Ms McLeish's Doctor has confirmed that Ms McLeish missed several repeat prescriptions. The Doctor has now adjusted Ms McLeish's medication by reducing the dose which increases the

sedative effect of the medication due to Ms McLeish's difficulties with insomnia. Mirtazapine is known to cause agitation and aggression particularly if the dose is inconsistent or the individual stops suddenly and Ms McLeish's GP has discussed the importance of medication adherence.

Engagement with Social Work In October 2021 there was a change to []'s allocated social worker. This was considering repeated, unfounded and directed abuse and complaints towards the previous allocated worker.

Since [] and [] took over management of the case, this has continued. On the 3rd December 2021, Ms McLeish received a 9-page response from Glasgow City Council in relation to how she manages her engagement with services who support her daughter. It was noted that Ms McLeish was not using the complaint procedure in a reasonable manner, for raising issues of genuine service failure. It was found that Ms McLeish was targeting staff with excessive unreasonable demands, with communication that was often abusive. The outcome of the independent response to Ms McLeish's repeated, unfounded complaints were that social work was acting in the best interest of her child and her expectations were unreasonable. Even after this comprehensive complaint response directed to every issue Ms McLeish had regarding the department, there has been no change in her behaviour towards staff. For example, on a call on 22nd February 2022, Ms McLeish called [] a 'cheeky cow'. Due to their being no sustained change in Ms McLeish's behaviour towards staff there will be a formal meeting to discuss her behaviour, if this continues afterwards she will be dealt with through Glasgow City Councils Unacceptable Actions Policy.

When visits have taken place to Ms McLeish's previous tenancy in Carntyne, it has been reported by a variety of workers over a period of time that there has been a strong smell of cannabis.

Additional information has been provided by Woman's Aid which informs they have referred Ms McLeish to "Talk Now" in East Kilbride, a service that specialises in childhood abuse trauma and traumas related to childhood sexual abuse. Ms McLeish initially received a weekly wellbeing call from the service whilst awaiting a counsellor to be assigned to her case. Information received from this service suggests Ms McLeish is not, emotionally, in a position to make appropriate use of this support, with a suggestion that Ms McLeish may benefit from engaging with a CPN in the first instance. It is the writers understanding that Ms McLeish has not sought such a service.

2024-03-24 Social Work Supplemental Report

On 20th March 2024 writer received a call from []'s mother Wendy McLeish. Wendy was irate and very aggressive in her language whilst speaking with writer Wendy was shouting, swearing and would not listen to what writer was trying to say. Writer did try and explain to Wendy that the reason contact with [] was not in the community was due to her erratic and aggressive behaviour which [] witnessed on 20th February 2024 during contact with her parents. This has occurred on other occasions. On 27th February 2024 both parents were invited into the office in Parkhead to speak with writer and Team Leader []. During this meeting both parents were advised that contact with their daughter could no longer be in the community due to Wendys behaviour on

20th February 2024. Wendy then stated to writer that she would not be having contact in the office in Easterhouse and would attempt to take [] out in the community. Writer tried to advise against this, however, Wendy further stated that she did not care if police were called. On this occasion it was not possible to reason with Wendy.

2024-07-05 Social Work Child Assessment & Plan

Ms McLeish unable to show consistency in her views, and returned to be defensive, blaming others for her poor choices and continues to be very demanding and abusive towards workers. This has been an ongoing issue with social work engagement with Ms McLeish's engagements with social work fluctuating between aggression and threats to frustration and demands, interspersed with brief periods where she can interact in a pro-social manner.

On 1st May 2024 when []'s parents came into the office for contact it became evident that Wendy was in an aggressive mood. Whilst in reception Wendy was shouting at writer stating that she did not want to speak to writer. Before going into the room where contact takes place writer asked Wendy to remain outside the room to allow her to calm down. When calm both writer and Wendy went into the contact room. However, it was not long before Wendy became loud, angry and aggressive. Wendy was repeatedly asked to calm down, but, was unable to do so. At one point she walked out of the room. On return she appeared to have calmed down but this was short lived. A short time later a Team Leader who was in the building came into the room and asked if everything was ok, she then asked Wendy to leave the room with her to have some dialogue about what was happening which Wendy did. At one point during contact Wendy asked writer for a meeting which writer agreed to. Writer asked Wendy to come into the office on 8th May 2024 to speak with writer and contact worker [], Wendy did not attend this meeting.

2024-08-26 Safeguarder Report

When police were called, both parents were found to be highly intoxicated and there were "loose white pills on the floor in the hall, living room and kitchen." (Social Work Assessment and Plan, 09 03 24). These were potentially in reach of [] (age 2 years 8 months) who was at that time in a bedroom. It was early morning. Following a police search, a bag of around 100 pills was found, "presumed to be a controlled substance" (Social Work Assessment and Plan, 09 03 24).

There were a number of other adults in the home who were also under the influence of alcohol and other unknown substances. Wendy (mum) had facial injuries and alleged that [] had assaulted her with a glass bottle and bitten her on the ear – this injury subsequently required nine stitches. There had been some concerns about Wendy's pregnancy with [] being vulnerable due to parental lifestyles but no formal involvement from Social Work was felt necessary at that time. There had then been numerous referrals previous to the significant incident in November 2019,

These were due to alleged problematic alcohol and drug use, dealing and intimate partner violence. September 2019, Wendy had "reluctantly" allowed a friend to look after [] for a time following an unannounced Social Work/ Health Visitor visit. During that visit, Wendy was found to be under the influence of alcohol and substances and there were broken alcohol containers in the home and a smell of cannabis. Following

that, there have been a number of incidents of intimate partner violence between [] and Wendy, most of which were then denied by Wendy.

Previous social work records show that Wendy has been known to the Social Work Department since she was a child, due to physical abuse and neglect by her parents. As a result, she was accommodated outwith the family home on several occasions. In 1991, Wendy's mother died and her father was reported to have struggled to care for his family due to his addiction problems. Wendy told me that she doesn't read reports now because all of the blame is placed on her and she doesn't like reading about her childhood as it is too difficult. She doesn't agree that it affects the current situation and impacts on []'s wellbeing.

Wendy explained that she has involved her local MSP as she did not give permission for [] to go out of the country on holiday recently and said that her MSP said that it is an "absolute joke" that family time is only two hours a fortnight. She is expecting the MSP to "get the proof that Social Work didn't do their job right" and also expects a fraud investigation to be started about her permission not being given for [] to be taken abroad. Wendy explained that she has chest problems so can't bend down and play in the same way. She told me that [] had brought school work to show her and said that she would like photos too – she is happy to have them printed herself if [] will send them via her worker, [] .

She believes that social workers "know how to press my buttons and I fly off the handle." Wendy was clear that any family time should be held jointly and said that she can be "erratic at times. I have mental health problems." She said that if social workers phone her "it's a nightmare. We discussed the concerns of Social Work staff and Wendy said that "they know the way I am".

When I asked Wendy how she felt about the question of being asked to attend Addiction Services, she said that she had been "ages ago but they said I don't need to go because I've not got any addictions." She added that [] only takes GP medications so she doesn't know what they're talking about with addictions

Wendy had said during my discussion with her that [] is the only person who "really gets me" and is the only person whom she trusts. Wendy has been meeting with [] since around May 2024. The charity, Martha's Mammies, "is a voluntary support service available to women in Glasgow who have recently lost the care of their children through Child Protection processes". [] was clear that Wendy engages very positively with her and attends meetings with her regularly. She also said that Wendy is able to contact her if she has any concerns or worries and feels that their relationship is positive. One of the areas which [] is supporting Wendy with is being able to identify her personal strengths as Wendy, rather than just as a mum. This will be a valuable step forward for Wendy, being able to develop her self-confidence and self-esteem. [] identified that Wendy is a likeable person but that due to her long history with social workers, she finds it impossible to trust them.

It seems to me that Wendy is constantly feeling anger and negativity towards services and her behaviours then become unpredictable or aggressive due to a level of bravado – with the appearance of courage or confidence in order not to show any vulnerability. This emotional distress must be exhausting to live with

One of the areas where [] is supporting Wendy is in speaking with the Housing department. Wendy's flat is on the top floor and her mobility is not good due to back and chest difficulties so the number of stairs is a real challenge. More appropriate housing would be beneficial to Wendy's health and wellbeing.

2025-06-19 Safeguarder Report

Wendy said that she feels intimidated by the workers sometimes. She complained they change all the time. She said that they give her feedback about what they say but never hear things []'s saying which can be positive remarks about their parenting.

Wendy complained about her mental health having "taken a dip recently". She explained she is in poor health and facing surgery for a hole in her heart. Consequently, she feels her depression has worsened. She admitted she wasn't in a good head space just now and thought this might affect [] when she sees her.

Due to ill health, Wendy hadn't been regularly attending her support service but she is back in touch. The workers help her get organised, assist with hospital appointments and ensure she keeps occupied. She stated that the staff can see big changes in her, this past year.

Wendy explained that she had been working with [] (Family Group Decision Maker Co-ordinator, in Martha's Mammies). She would vouch that Wendy has been making positive changes in the past 1 1/2 years.

Wendy finds it difficult to get on with people who have let her down. Wendy shared something of her own experience being through the care system. She finds anything to do with social work triggers her early negative experiences. She said she was let down as a child and now finds herself in the same building where she would have contact with her father. She has flashbacks from the whole experience