

Medway On Call CareOOH Call Incident Report

Case Number:	92267	Receive Date:	11-Aug-2025 18:15
Patient's Name:	KatrinaMargery	Gender:	F
Date of Birth:	24-May-1967(58 years)	Current Address:	1 Wing House
Address:	1 Wing House Wing Road Leysdown-On-Sea Sheerness ME12 4QR		Wing Road Leysdown-On-Sea Sheerness ME12 4QR
Return Contact No:			
Tel No:	01795 511482		01795 511482
Mobile No:	07484 257634		
Priority:	Routine	Call Origin:	Ambulance direct to M@M
Received:	11-Aug-2025 18:15	Case Type:	SeCamb Directo MedoCC
Advised:	:	Arrived PCC:	
Cons Start:	11-Aug-2025 22:42	Cons End:	11-Aug-2025 23:44
Consulting Doctor:	ashwin bhandari	Own Doctor:	Ota, U (Sheppey)

NHS Number:
4000670514

Reported Condition:
Symptoms: Pt accepted by Tamsin - Pain behind eyes, nose, ears, cheeks, gums and neck

Final Consultation details:

Consultation Start- **11-Aug-2025 22:42**

Consultation Finish- **11-Aug-2025 23:44**

Consulting
Clinician- **bhandari, ashwin**

History- **Background of TGN
Previously under Dr Chiroasca Neurologist- discharged due to apparent
DNA of last appointment
Patient is currently on 100mg TDS Pregabalin up from 50mg TDS from
last year
She has just recently started tramadol
She complains of worsening pain across her right side of her face , around
her right ear and down to her right chin
She wears glasses but has noticed blurry vision in her right eye along with
dark black spots in the last 1-2 weeks. She denies any photopsia.
Last eye test was 6 months ago.
Nil weakness WRT mastication, smiling, swallowing.
Complains of ongoing worsening episodes of facial dysaesthesia.**

Examination- **BP: 122/79
Temp: 36.9
Hr: 71
sats: 96%

GCS 15
Nil facial asymmetry or weakness**

Diagnosis- Treatment-	Nil trismus Nil tongue deviation Visual fields normal to confrontation Ophthalmoplegia of right eye on abduction Trigeminal Neuralgia with new visual disturbance In view of new visual symptoms and likely further CN involvement due to right ear pain I have spoken to the medical spr as patient needs an urgent MRI He has advised patient can go to sdec tomorrow for neurology review +/- mri to be requested by sdec team -----
Clinical Codes-	1B1G. Headache

Followups:

Referred to SDEC

Clinical Codes Summary (All Consultations):

1B1G. Headache
