

### Medway On Call CareOOH Call Incident Report

|                    |                                                                    |                  |                                                                    |
|--------------------|--------------------------------------------------------------------|------------------|--------------------------------------------------------------------|
| Case Number:       | 87393                                                              | Receive Date:    | 23-Jul-2025 19:47                                                  |
| Patient's Name:    | KatrinaMargery                                                     | Gender:          | F                                                                  |
| Date of Birth:     | 24-May-1967(58 years)                                              | Current Address: | 1 Wing House                                                       |
| Address:           | 1 Wing House<br>Wing Road<br>Leysdown-On-Sea<br>Sheerness ME12 4QR |                  | 1 Wing House<br>Wing Road<br>Leysdown-On-Sea<br>Sheerness ME12 4QR |
| Return Contact No: |                                                                    |                  |                                                                    |
| Tel No:            | 01795 511482                                                       |                  | 01795 511482                                                       |
| Mobile No:         | 07484 257634                                                       |                  |                                                                    |
| Priority:          | Routine                                                            | Call Origin:     | A&E Referral                                                       |
| Received:          | 23-Jul-2025 19:47                                                  | Case Type:       | A&E Base                                                           |
| Advised:           | :                                                                  | Arrived PCC:     |                                                                    |
| Cons Start:        | 24-Jul-2025 01:56                                                  | Cons End:        | 24-Jul-2025 01:57                                                  |
| Consulting Doctor: | Frank Omorogieva                                                   | Own Doctor:      |                                                                    |

NHS Number:  
**4000670514**

Reported Condition:  
**Symptoms: pain - facial - toothache**

#### Initial Consultation details:

Consultation Start- **23-Jul-2025 20:46**

Consultation Finish- **23-Jul-2025 20:53**

Consulting  
Clinician- **Duduyemi , Grace**

History- **RR @ 20:46**

**PC: Right facial pain for the last 4 days  
Dental pain on the right side, but there's no foot  
Black dots floaters in right eye  
Persistent right sided headache  
BIBA as unable to cope any longer**

Examination- **Hx Neurological myalgia  
Temp 36.5  
BP 125/76  
HR 87  
Sats 97%**

**400mg Ibuprofen given at 20:53**

**Safe to sit and wait**

#### Final Consultation details:

Consultation Start- **24-Jul-2025 01:56**

Consultation Finish- **24-Jul-2025 01:57**

Consulting  
Clinician-

**Omorogieva, Frank**

History-

RR @ 20:46

**PC: Right facial pain for the last 4 days  
Dental pain on the right side, but there's no foot  
Black dots floaters in right eye  
Persistent right sided headache  
BIBA as unable to cope any longer**

**Hx Neurological myalgia**

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**Streamed from ED to MedOCC  
BIBA  
PC - headache**

**patient says she suffer from "neurological myalgia", diagnosed 5 years ago  
she is under neurologist for this, has had CT Brain - normal  
gets episode of severe headache, mainly right side  
takes co-codamol 30mg/500mg and pregabalin 50mg tds  
for the past 4 days she has had this headache  
right temple and right side of the face  
has felt nauseated but has not vomited  
she is photophobic, no fever  
called own GP today, no appointment, so she called 999  
crew cannulated, given IV paracetamol  
no head injury  
headache makes he dizzy  
fast negative**

**PMH - neurological myalgia, copd, osteoporosis  
MH - montelukast, Mirabegron, trimbow, salbutamol, alendronic acid**

Examination-

**Temp 36.5  
BP 125/76  
HR 87  
Sats 97%**

**400mg Ibuprofen given at 20:53**

**Safe to sit and wait**

.....  
**Sevredol 10mg at 00:45**

**pearl, no nystagmus  
moving all limbs  
power normal  
no facial droop  
speech normal**

Diagnosis- **gait normal**  
 Treatment- **Acute migraine/Neuralgia.**  
**Advised to increase pregabalin to 100mg tds (from 50mg tds)**  
**Add tramadol, to stop co-codamol**  
**Advised to contact own GP if not resolving.**  
**Own GP to consider re-referring to neurology**  
**Advised if fevers/persistent vomiting/headache worsens to attend a&e**

Clinical Codes- **1B1G. Headache**

Prescription Details- **Tramadol 50mg capsules One or two every 4-6 hours as required 10.00**

Prescribed Items (All Consultations):

**Tramadol 50mg capsules One or two every 4-6 hours as required 10.00**

**Tramadol 50mg capsules One or two every 4-6 hours as required 10.00**

Followups:

**Treatment Complete - No follow up planned**

Clinical Codes Summary (All Consultations):

**1B1G. Headache**

**1B1G. Headache**

Case Questions:

#### **ECDS - Attendance Activity Characteristics**

|                     |                                                          |
|---------------------|----------------------------------------------------------|
| Arrival Mode        | <b>Patient arranged own transport / walk-in</b>          |
| Attendance Category | <b>Unplanned First Attendance New Clinical Condition</b> |

Emergency Services

#### **ECDS - Discharge**

|                                                                                   |                             |
|-----------------------------------------------------------------------------------|-----------------------------|
| Information Sharing                                                               |                             |
| Is a fit note required?                                                           | <b>No</b>                   |
| Are there confidentiality issues with sharing details with the patient's GP?      | <b>No</b>                   |
| Are there confidentiality issues with sharing details with national NHS database? | <b>No</b>                   |
| Safeguarding                                                                      |                             |
| Safeguarding Concern                                                              | <b>No</b>                   |
| Discharge (answers prepopulated based on informational outcome)                   |                             |
| Patient admitted or discharged?                                                   | <b>Discharged</b>           |
| Emergency care discharge status category                                          | <b>Treatment complete</b>   |
| Discharge Destination Category                                                    | <b>Discharged</b>           |
| Discharged                                                                        | <b>Home</b>                 |
| Discharge Follow Up                                                               | <b>General Practitioner</b> |
| Consultation Type                                                                 | <b>Face to face</b>         |

#### **ECDS - Referrals**

Has the Patient been referred to another **No**

service?

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