
Re: NRS-DP-2026-700 - MMA Legal - Further request for clarification - Incorrect information - 08 May 2026 - Your ref: 100184/C Wright

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Tue 2026-08-25 4:08 PM

To dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>

Good afternoon,

Apologies for the delay in response to your clarification.

We confirm that our Clients date of birth is correct: 04/12/1982

For avoidance of doubt, our systems created an attachment alongside 'Rossies Children's Home' with dates of 1970-1980.

We apologies for the confusion, our client is unaware of the specific dates of their placement at Rossies. They confirmed to us that they did attend the institute/care setting. Our system made an assumption in error due to this, and the issue has been resolved.

Could you kindly confirm if you have files in relation to this matter. We have exhausted all routes to collect our clients' records. National Records Scotland and Glasgow City are our final avenue to attain our clients' records as every other council associated with our client has provided a nil return.

We wish to avoid going to Glasgow due to the high volume of request they are currently in receipt of, and the responses we have received so far are inadequate to say the least.

We note that this subject access request was sent on the 7th of May, I appreciate you have been waiting for our clarification, so with that being said. Could you kindly treat this a high priority

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Lorna.Cameron@nrscotland.gov.uk <Lorna.Cameron@nrscotland.gov.uk> on behalf of dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>
Sent: 09 June 2026 3:31 PM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Cc: dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>
Subject: RE: NRS-DP-2026-700 - MMA Legal - Further request for clarification - Incorrect information - 08 May 2026 - Your ref: 100184/C Wright

Good afternoon,

Apologises for this, your reference is 100184.

Could you please review the date of birth of your client?

Kind regards,

Lorna

Lorna Cameron

Senior Information Governance Officer | Information Governance | Customer Services, Operations and Archives

National Records of Scotland | Lorna.Cameron@nrscotland.gov.uk | www.nrscotland.gov.uk

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Sent: 09 June 2026 15:11
To: NRS : Data Protection <dataprotection@nrscotland.gov.uk>
Subject: Re: NRS-DP-2026-700 - MMA Legal - Further request for clarification - Incorrect information - 08 May 2026 - Your ref: 100178/C Wright
Sensitivity: Confidential

Good Afternoon,

We are emailing in response to your original clarification request. It appears you have included a different client's reference in your subject and another different client in your actual email. To avoid confusion could this be rectified on your end please?

Kind Regards,
Leah
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Malgorzata.Palgan@nrscotland.gov.uk <Malgorzata.Palgan@nrscotland.gov.uk> on behalf of dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>

Sent: 08 May 2026 11:46 AM

To: dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>; evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: RE: NRS-DP-2026-700 - MMA Legal - Further request for clarification - Incorrect information - 08 May 2026 - Your ref: 100178/C Wright

Dear Sirs,

It was noticed that some of the information provided in your request is incorrect.

The email and documents attached provide date of birth of your client as **4/12/1982** and that your client was at Rossie Children's home **from 1970 to 1980**.

Would you please provide clarification and amend the documents?

Kind regards,
Maggie

Malgorzata (Maggie) Palgan | Senior Information Governance Officer

National Records of Scotland | HM General Register House | 2 Princes Street | Edinburgh EH1 3YY

From: Malgorzata Palgan <Malgorzata.Palgan@nrscotland.gov.uk> **On Behalf Of** NRS : Data Protection

Sent: 08 May 2026 10:51

To: MMA Legal <evidence@mmalegal.co.uk>

Cc: NRS : Data Protection <dataprotection@nrscotland.gov.uk>

Subject: RE: NRS-DP-2026-700 - MMA Legal - Acknowledgement and request for clarification - 08 May 2026 - Your ref: 100178/C Wright

Importance: High

Sensitivity: Confidential

Your reference: 100184/C Wright

NRS reference: NRS-DP-2026-700

Dear Sirs,

Thank you for the subject access request of 7 May you made on a behalf of your client.

National Records of Scotland (NRS) holds records on behalf of SG. These records include exempt/closed government files relating to approved and List D schools, children's homes, and prison and borstal services. SG remain the data controller for these records and makes all decisions on access.

Therefore, we forwarded your request to the SG Information Assurance and Data Protection Branch mailbox at dpa@gov.scot and the team will coordinate searches of these records and respond to you directly.

Clarification request

Most of the records NRS holds are not indexed by the names of individuals. Therefore, we need the information requested below to allow us to carry out effective searches. If you do not provide these details, we may not be able to find the information you are seeking.

- **Are there any other names your client is, or have been known by? Please include maiden name if relevant**
- **The address of your client immediately before they were placed in care. If this is not known the name of the town, city and/or local authority will be sufficient.**
- **The names of your client's parents.**

We will send one reminder following our request for clarification, and after a period of 30 days, a final email to inform you we will be closing the SAR.

If we receive the requested information before the closure date, we will process your request under the same reference number. However, if you send us the requested information following the closure date, we will process your SAR as usual but with a new reference number.

These requests are complex in nature, and we endeavour to respond promptly and, in any case, within three months of receipt. We apologise for the delay and any problems this causes.

You may find it helpful to know we created guidance '[Time in care records](#)' which provides information on records NRS holds.

In the meantime, if you have any questions, please contact us by quoting your case number: **NRS-DP-2026-700.**

Kind regards,

Maggie

Malgorzata (Maggie) Palgan | Senior Information Governance Officer

National Records of Scotland | HM General Register House | 2 Princes Street | Edinburgh EH1 3YY
Malgorzata.Palgan@nrscotland.gov.uk | www.nrscotland.gov.uk

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