
Re: NRS-DP-2026-554 – MMA Legal – Acknowledgement and request for Clarification – 23 April 2026 – 100183

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Tue 2026-08-18 12:33 PM

To dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>

Good afternoon,

I am writing further to our previous correspondence regarding our outstanding Subject Access Request for our client's care records.

To date, we have not received a substantive response to our request. Given the importance of these records and the significant time already spent attempting to locate them, we would be grateful if this matter could now be treated as a priority.

For the avoidance of any further delay, please use the following information to assist with locating our client's childhood care records:

- Previous name: Georgina Watterson
- Parents' names: Margaret Watterson (Martin) and John Watterson
- Previous address prior to entering care: 46 Airgold Drive, Glasgow, G15 7AT

This request is particularly urgent because the records are required to support our client's **Scottish Redress Application**. Given the sensitive nature of the application and the importance of obtaining all available records in a timely manner, we would be grateful if urgent searches could be undertaken.

We have already submitted Subject Access Requests to numerous local authorities, including Glasgow City Council, in an effort to locate our client's records. To date, we have only received adult care records from Glasgow. When we subsequently pursued the matter in relation to childhood care records, we were advised that no such records were held.

As a result, National Records of Scotland is now one of the final avenues available to us, as we have exhausted the other reasonable routes for locating our client's childhood care records.

We would therefore be grateful if you could:

1. Confirm as soon as possible whether any records relating to Georgina Watterson are held;
2. Advise whether any further information is required from us to assist with your searches; and
3. Provide a direct telephone contact number for the appropriate department or team, as we are keen to progress this matter as quickly and efficiently as possible.

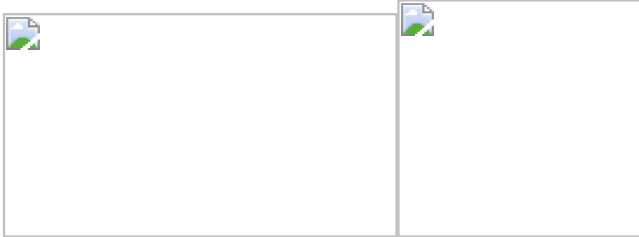
We would appreciate an urgent response and, if a full response cannot yet be provided, confirmation of the current status of our request and the anticipated timescale for completion.

Thank you in advance for your assistance. We look forward to hearing from you as soon as possible.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Sent: 21 May 2026 1:36 PM
To: dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>
Subject: Re: NRS-DP-2026-554 – MMA Legal – Acknowledgement and request for Clarification – 23 April 2026 – 100183

Good afternoon,

Thank you for your previous email. We note the contents.

In relation to your clarification request, we are able to provide the following information:

Parents: John Watterson

If you need any further information, don't hesitate to contact us.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 563 0816



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From: Mark.Corcoran@nrscotland.gov.uk <Mark.Corcoran@nrscotland.gov.uk> on behalf of dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>

Sent: 23 April 2026 11:41 AM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Cc: dataprotection@nrscotland.gov.uk <dataprotection@nrscotland.gov.uk>

Subject: NRS-DP-2026-554 – MMA Legal – Acknowledgement and request for Clarification – 23 April 2026 – 100183

Your reference: 100183

NRS reference number: NRS-DP-2026-554

Dear Sirs,

Thank you for the subject access request of 22 April 2026 you made on a behalf of your client.

National Records of Scotland (NRS) holds records on behalf of SG. These records include exempt/closed government files relating to approved and List D schools, children's homes, and prison and borstal services. SG remain the data controller for these records and makes all decisions on access.

Therefore, we forwarded your request to the SG Information Assurance and Data Protection Branch mailbox at dpa@gov.scot and the team will coordinate searches of these records and respond to you directly.

Clarification request

Most of the records NRS holds are not indexed by the names of individuals. Therefore, we need the information requested below to allow us to carry out effective searches. If you do not provide these details, we may not be able to find the information you are seeking.

- The address of your client immediately before they were placed in care. If this is not known the name of the town, city and/or local authority will be sufficient.
- The names of your client's parents.

We will send one reminder following our request for clarification, and after a period of 30 days, a final email to inform you we will be closing the SAR.

If we receive the requested information before the closure date, we will process your request under the same reference number. However, if you send us the requested information following the closure date, we will process your SAR as usual but with a new reference number.

These requests are complex in nature, and we endeavour to respond promptly and, in any case, within three months of receipt. We apologise for the delay and any problems this causes.

You may find it helpful to read our guidance on '[Time in care records](#)' which provides information on records NRS holds.

In the meantime, if you have any questions, please contact us by quoting your case number: **NRS-DP-2026-554**.

Kind regards,

Mark Corcoran

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