



Re: Data Subject Access Request - 100370 [Ref: DSAR-20260722-249369]

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Wed 2026-08-12 2:56 PM

To Data Protection <dataprotection@dumgal.gov.uk>

Good afternoon,

Thank you for your email.

Could you kindly provide an update regarding our request? It was originally submitted on 28 May 2026, with a statutory response deadline of 27 June 2026. It has now been almost three months since the request was submitted and approximately six weeks since the deadline passed.

We appreciate that you may be experiencing a high volume of requests. However, if this matter remains unresolved without a substantive update or a confirmed completion date, we may have no option but to raise the matter with the Information Commissioner's Office (ICO).

Please confirm the current status of the request, the reason for the delay and the date by which we can expect the requested information.

We look forward to hearing from you promptly.

Kind regards,

Daniel
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



MMA Legal Limited is a company registered in England & Wales (registered number: 13900519). MMA Legal Limited is authorised and regulated by the Solicitors Regulation Authority, SRA Number: 8000579. A list of directors is available at the Registered office address STOK, 43-59 Princes., Stockport, SK1 1RY.

Cyber Crime Alert Please be aware that there is a risk posed by cyber fraud, especially in relation to bank account details. Please check with us before transferring any funds across if you are unsure and would like to confirm

our bank details. MMA Legal Limited will not accept responsibility if you transfer money into an incorrect bank account. If you are not the intended recipient of this email please contact us immediately.

From: Data Protection <dataprotection@dumgal.gov.uk>
Sent: 22 July 2026 1:44 PM
To: 'MMA Legal' <evidence@mmalegal.co.uk>
Subject: Data Subject Access Request - 100370 [Ref: DSAR-20260722-249369]

OFFICIAL-SENSITIVE

Good Afternoon

It would appear we already have an open Subject Access Request for your client, reference SAR162-26.

We can confirm Social Work are currently working on this.

Kind regards

Information Governance Team

Information Governance Team
Governance and Human Resources
Enabling and Customer Services
Dumfries and Galloway Council
English Street, Dumfries, DG1 2DD
Drop Point: 205



OFFICIAL-SENSITIVE

From: MMA Legal <evidence@mmalegal.co.uk>
Sent: 22 July 2026 09:53
To: Data Protection <dataprotection@dumgal.gov.uk>
Subject: EXTERNAL: Data Subject Access Request - 100370 [Ref: DSAR-20260722-249369]

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018 -
Our Reference: 100370

Client Name: Miss Helen Martin
Client Address: 26 Firmuir Avenue, Thornhill, DG3 5HY
Client Reference: 100370
Date of Birth: 31/10/1990
Name in Care: Helen Louise Elizabeth Capperauld Portillo Young Fullarton
Previous Address:
Parents Names: Mother: - Father:

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- Castle Douglas Foster parent Mary Garvy- Dumfries : 2001
- Mary Culbert- Galoway - Foster Family : 2001-2002

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team
MMA Legal
E: evidence@mmalegal.co.uk
T: 0161 570 0550

MMA Legal Limited, a company registered in England and Wales with registered number 13900519

Authorised and regulated by the Solicitors Regulation Authority number 8000579

Registered Office: Stok, Princes Street, Stockport SK1 1RY

This email and any attachments are confidential and intended solely for the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete it from your system.

Any unauthorised use, disclosure, copying, or distribution of this communication is strictly prohibited.

We process personal data in accordance with applicable data protection laws, including the UK General Data Protection Regulation (UK GDPR) and the Data Protection Act 2018. Personal information contained within this communication must be handled securely and only for its intended purpose.

Whilst we take reasonable steps to ensure the accuracy of information contained in this email, no liability is accepted for any reliance placed on its contents. Nothing in this email constitutes legal or financial advice unless expressly stated.

Disclaimer:

This email, from Dumfries and Galloway Council, and any files transmitted with it, is confidential and intended solely for the use of the individual or entity to whom they are addressed.

If you are not the intended recipient of this email (and any attachment) please inform the sender by return email and destroy all copies. If you are not the intended recipient or responsible for delivering it to the intended recipient, you are hereby notified that any use, disclosure, review, dissemination, distribution or reproduction of this email is strictly prohibited. Please be aware that communication by internet email is not secure as messages can be intercepted and read by someone else. Dumfries and Galloway Council does not accept liability for any loss or damage which may result from this email or any files attached. It is your responsibility to scan this email and any attachments for computer viruses or other defects.

Any email including its content may be monitored and used by the Council for reasons of security and for monitoring internal compliance with the policy on staff use. Email monitoring or blocking software may also be used.

Any email message sent or received by the Council may require to be disclosed by the Council under the provisions of the Freedom of Information (Scotland) Act 2002. For further information and to view the Council's privacy statement please click <https://www.dumfriesandgalloway.gov.uk/privacy-statements>

P SAVE PAPER – Please do not print this e-mail unless absolutely necessary.