



Re: Your Ref: 100288 - Patient Mrs SK 180973

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Tue 2026-04-28 3:32 PM

To aa.Clinical_Practice_GirvanDrMcMaster&Ptnrs_80274
<Clinical_Practice_GirvanDrMcMasterPtnrs_80274@aapct.scot.nhs.uk>

Good afternoon,

Thank you for your email.

The contents of your email are noted, however; they are not agreed.

Under UK GDPR / Data Protection Act 2018, there are no legal requirements for anybody to follow your internal SAR process or policies. That is your process which is not legally binding to us or our Clients.

Your requirements under the said Act are to respond within 1 month, provide personal data unless an exemption applies, verify identity where necessary and provide information in a clear and accessible format.

As long as our request is lawful, it can be handled in whichever way deemed fit.

The Subject Access Request we have sent over contains all the relevant information you need.

It is our companies position that the SAR's being sent are correct and legally acceptable and any attempt to divert us, withhold information or delay the request will be seen as a disruption in our Clients claim we will therefore be making a formal complaint to the Information Commissioners Office (ICO).

MMA Legal reserve the rights to progress to legal action should your position remain the same, however, due to the nature of the requests and the vulnerability element of all of our Clients, we trust the need for the same will be executed and the requests will be processed as sent.

Kind regards,

Jay

Claims Manager

MMA Legal

Evidence@mmalegal.co.uk

0161 563 0816

From: Aileen Fairbairn (AA Drs McMaster, Brooksbank & McKelvey) <Aileen.Fairbairn@aapct.scot.nhs.uk> on behalf of aa.Clinical_Practice_GirvanDrMcMaster&Ptnrs_80274
<Clinical_Practice_GirvanDrMcMasterPtnrs_80274@aapct.scot.nhs.uk>

Sent: Tuesday, April 28, 2026 11:51 AM

To: 'evidence@mmalegal.co.uk' <evidence@mmalegal.co.uk>

Subject: Your Ref: 100288 - Patient Mrs SK 180973

Good Morning

Thank you for your letter dated 20 April 2026.

Please see attached BMA/The Law Society consent form which we require completed before we can release the medical records.

Once we have received this we would be happy to send you a copy of the requested medical records.

Thank you.

Kind Regards

Aileen Fairbairn

Secretary

Girvan Riverside Medical Practice

Drs McMaster, Brooksbank & McKelvey

The Health Centre

Girvan Community Hospital

Girvan

KA26 9HQ

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