

SAR Team
Gartnavel General Hospital
Health Records, Ground Floor
1053 GT Western Road
Glasgow
G12 0YN

PRIVATE

**MMA LEGA LTD
23 GOODLASS ROAD
BUILDING B
SPEKE LIVERPOOL
L24 9HJ**

Date: 21/07/2026
Your Ref: 100314
Our Ref: LAT/Access/MF- 0703653210
Enquiries to: Maxine-Eloise Flynn
Direct Line: 0141 5327247
Fax:
E-mail: Flynn.Maxine-Eloise@nhs.scot

Dear Sir/Madam

Subject Access Request under the General Data Protection Regulation

Patient: MATT ROSS

DOB: 07/03/1965

Thank you for your request received 30th June 2026 in which you seek a copy of your clients' personal information.

Your request has been dealt in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following: -

Royal Alexandra Hospital Medical Records

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature, and can include: -

- patient health records, photographs or Radiology images;
- video/telephone recordings, including CCTV images;

- Witness Statements;
- Incident reports
- Complaints files
- Emails

The source of our data includes patients, General Practitioners, healthcare, social and welfare organisations, legal representatives and police forces.

We sometimes need to share the personal information we process with the individual themselves and also with other organizations as listed above. Where this is necessary, we are required to comply with all aspects of the General Data Protection Regulation.

Where these organisations are based outside Europe, we take all appropriate safeguards to protect your information.

{Delete the following paragraph if not required}

Health records are kept for a limited time, and this is noted below for your information:

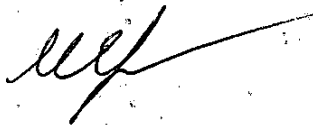
- Adult general hospital records – six years after the date of the last entry;
- Maternity records – 25 years after the birth of the last child;
- Children's and young people's records – until the child or young person's 25th birthday;
- Mental health records – 20 years after the date of the last contact.

If you have any queries, please do not hesitate to contact me.

If you are unhappy with how your request has been dealt with, please contact the NHSGGC Data Protection officer. Their contact details are noted below:

Data Protection officer
Information Governance Department
NHS GG&C – 2nd Floor
1 Smithhills Street
Paisley
PA1 1EB
Email: data.protection@ggc.scot.nhs.uk

Yours sincerely



SAR Team

ELECTRONIC PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC

☐

ACS

☐

BEATSON HOSPITAL

☐

CANNIESBURN HOSPITAL

☐

DENTAL HOSPITAL

☐

GARTNAVEL GENERAL HOSPITAL

☐

GLASGOW ROYAL INFIRMARY

☐

INVERCLYDE ROYAL HOSPITAL

☐

MATERNITY

☐

NEW VICTORIA ACH

☐

PRINCESS ROYAL MATERNITY

☐

QUEEN ELIZABETH UNIVERSITY HOSPITAL

☐

MATERNITY

☐

ROYAL ALEXANDRA HOSPITAL

☒

MATERNITY

☐

ROYAL HOSPITAL FOR CHILDREN

☐

STOBHILL HOSPITAL

☐

VALE OF LEVEN

☐

MATERNITY

☐

WEST CARE AMBULATORY HOSPITAL

☐

WESTERN INFIRMARY RECORDS

☐

Including:

BADGERNET

☐

CAREVUE

☐

MEDICAL ILLUSTRATION

☐

METAVISION

☐

PHYSIOTHERAPY

☐

RADIOLOGY

☒

WEST MARC

☐

LABS

☐

7C

Affix Label



CHI: 0703653210

Royal Alexandra Hospital

Total Att: 3

12 Mth Att: 0

Title: MR

ROSS

Matthew

DOB: 07/03/1965

Age: 54y

Sex: Male

2 POPLAR AVENUE

Next of kin: MCAVOY, Mary

Relationship: Partner

01505352334

Johnstone
Renfrewshire

PA5 0EF

01505352334

GP: J Dempster

01505 320151

Attendance Date: 26/08/2019

Arrival Time: 13:11

Registration Time: 13:11

Date of Incident: 26/08/2019

Major Incident Desc:

Reason for Attendance: injury to l/foot

Nursing Assessment

Alerts: Not Recorded

Allergies: Not Recorded

Pain Score:

Triage Category: 0

Tetanus up to date/fully immunised:

Presenting Complaint:

Observation Date: 26/08/2019 13:37

Nurse name: Nurse Chris Coubrough

Temp		C
HR		bpm
BP	/	mmHg
MAP		mmHg
RR		bpm
SpO2		%
Oxygen		%

BM		mmol/L
PF		1/min
Expected PF		1/min
Weight		kg
Height		cm
Visual Acuity		
Left		
Right		
Corrected?		

GCS	
Eyes	
Motor	
Verbal	
Total	

Pupils-Right	Pupils-Left
Size (mm)	Size (mm)
Reaction	Reaction

Nursing Notes: pain to heel, no known injury

Child Assessment Questionnaire

	YES	NO
Previous attendance (consider any relevant trauma from previous presentations)		
History variable between accounts		
Examination not compatible with history/presentation		
Delay in presentation		
Fracture/head injury or significant bruising in baby or non-mobile toddler		

Discuss with Senior Medical Staff / Nurse on duty any factors identified

X-Ray and Other Reports to be filed on this side (if the patient is not being admitted)

**DO NOT WRITE
HERE PLEASE**

ONCE ONLY PRESCRIPTIONS (including Tetanus Prophylaxis)						
Date Given	DRUG (BLOCK CAPITALS)	Dose	Method of Administration	Time of Administration	Signature	Given By

Date	CLINICAL NOTES	
26/8/19	Seen by (Dr) LANG 9FST2	Time seen 15:05
	(S4) → PC: (L) Foot/ankle pain HPC: Since woke up this morning pain in (L) heel and around medial malleolus - struggling to weight bear and walk, but is able. Has no recollection of injury, however was drunk yesterday and can't remember much. O/E: (L) foot/ankle - no obvious swelling or deformity, no temp/color difference - very minor tenderness over medial malleolus - minor tenderness over heel on deep pressure. - MT + toes normal - Hip + knees normal - NVI Impression: likely minor soft tissue injury Plan: XR to exclude bony injury if normal then home with analgesia and ankle exercises.	 0703653210 07/03/1965 ROSS Matthew
PMR		
NVI		
DY		
NVI		
AM		
NVI		
SM		
Smoker		
Freight	ETON	
Partner		
Far left driver.		

LANG
747836

Date	CLINICAL NOTES
26/8/19	<u>LANG CPST2</u> XR: No bony injury Normal ankle alignment Plan: (H) with R.I.C.E the analgesia at home.  LANG CPST2 7451836

Discharge Codes (Please CIRCLE)								Discharge date	
1. Admission	2. Discharge	3. Refer to GP	4. Transfer to other (see below)					Discharge time	
5. Died	6. Refer to OP Clinic (see below)		7. Irregular Discharge					8. D.O.A.	
Ward number (if admitted):			Transfer to hospital:					Consultant if admitted):	
Follow up	Arranged			Not arranged			To be arranged		
Clinic referred to	A&E	Hand injury	Fracture	Pop Check	Medical	Surgical	ENT	Others (specify):	
Discharge Prescription Packs									
Date Given	DRUG (BLOCK CAPITALS)		Dose	Method of Administration		Frequency	Signature	Given By	

Emergency Attendance Letter



Emergency Department
Royal Alexandra Hospital
Corsebar Road
Paisley
Renfrewshire
PA2 9PN

Dept. Contact Details:

Tel: 0141 314 6195

Fax: 0141 887 1386

Email:

Date Completed: 26/08/2019

Consultant: Dr Kirsty Ray

J Dempster
Dr Cassidy & Partners
Linden Medical Centre
25 Floors Street
Johnstone
Johnstone
PA5 8PZ

Dear J Dempster

Re: **Ross Matthew**
2 POPLAR AVENUE
Johnstone PA5 0EF

DOB: 07/03/1965

CHI: 0703653210

Attended on: 26/08/2019 at 13:11 hrs.

Departed on: 26/08/2019 at 16:00 hrs.

Discharge Type: 01a - Discharge with no follow up

Destination: Private residence

Previous ED Attendance in last 12 months: 0

Presenting complaint
injury to l/foot

Nursing Assessment:

Investigations in ED:

1. XR Ankle Lt

2. XR Foot Lt

Diagnosis:

Diagnosis	Side	Site
Sprain and strain of ankle		

Procedures: None

Immunisations: None

Dispensed Medication: None

Clinician Notes:

Dear Doctor, Mild ankle/heel strain while intoxicated. XR showed nil and able to walk and weight bear well. Discharged home with RICE advice. Kind regards, Dr Ross Lang GPST2.

Followup :

Highly sensitive: N

Consent for sharing withheld: N

Yours sincerely,

Ross Lang

Doctor

Copies to:

1. J Dempster (GP)

School Address:

XR Foot Lt

Performed	26-Aug-2019 15:16	Received	27-Aug-2019 15:56
Reported	27-Aug-2019 15:54	Order Number	C418H35434428
Status	Final	Source System	MiSys

XR Foot Lt

Final

Matthew Ross

Clinical History :

Pain around medial malleolus and heel since this morning. Drunk last night, no recollection of injury (but no recollection of very much). Struggling to weight bear and mobilise. ?exclude bony injury

XR Foot Lt :

No fracture demonstrated.

XR Ankle Lt :

No fracture demonstrated. There is an incidental finding of a calcaneal spur.

Report by Katrina Kettlewell - trainee Reporting Radiographer.

Verified by Jonathan McConnell consultant reporting radiographer.

Reported by: Katrina Kettlewell and Jonathan McConnell

Verified by: Jonathan McConnell

XR Ankle Lt

Performed	26-Aug-2019 15:16	Received	27-Aug-2019 15:56
Reported	27-Aug-2019 15:54	Order Number	C418H35434429
Status	Final	Source System	MiSys

XR Foot Lt

Final

Matthew Ross

Clinical History :

Pain around medial malleolus and heel since this morning. Drunk last night, no recollection of injury (but no recollection of very much). Struggling to weight bear and mobilise. ?exclude bony injury

XR Foot Lt :

No fracture demonstrated.

XR Ankle Lt :

No fracture demonstrated. There is an incidental finding of a calcaneal spur.

Report by Katrina Kettlewell - trainee Reporting Radiographer.

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