

- g. ☐ Annual Diabetic / Cardiovascular Appt (with Sister Stant or Sister Patel)
- h. ☐ Annual Diabetic / CKD Appt (with Sister Gardiner)
- i. ☐ Annual Diabetic / CKD Appt (with Sister Stant or Sister Patel)
- j. ☐ Annual Diabetic / CKD / Cardiovascular Appt (with Sister Gardiner)
- k. ☐ Annual Diabetic / CKD / Cardiovascular Appt (with Sister Stant or Sister Patel)
- l. ☒ Annual Asthma Appt (with Sister Stant or Sister Patel)
- m. ☐ Annual COPD Appt (with Sister Patel or Sister Stant)
- n. ☐ Annual Asthma / COPD / Cardiovascular Appt (with Sister Stant or Sister Patel)
- o. ☐ Annual CKD Appt ☐ AM Appt ☐ PM Appt (with any of the Practice Nurses)
- p. ☐ Annual CKD / Cardiovascular Appt (with Sister Morrell, Sister Stant or Sister Patel)
- q. ☐ Annual CKD / Asthma / COPD Appt (with Sister Stant or Sister Patel)
- r. ☐ Annual CKD / Asthma / COPD / Cardiovascular Appt (with Sister Stant or Sister Patel)
- s. ☐ Annual Mental Health Check (with Sister Morrell, Sister Stant or Sister Patel), followed by an appointment with the GP on the same day.

DO I NEED TO BRING A URINE SAMPLE TO MY APPOINTMENT?

☐ Yes ☒ No

OTHER ACTIONS:-

- ☐ Complete Annual Epilepsy Questionnaire – no appt required, please see note overleaf.

Hopefully, we will be able to make your appointments for the same day, should you need more than one.

If a blood test is required, there is no need to telephone for your result, as this will be discussed at your annual check up appointment.

Please find below a short explanation for each long term condition, as to why it is important you attend for your annual check up.

Ischaemic Heart Disease, Heart Failure, Stroke / TIA, Atrial Fibrillation, Peripheral Arterial Disease and Angina (Cardiovascular Appt)

Our aim is to ensure that the management of your health is tailored to suit your needs with the above conditions. We will update our records by taking your blood pressure and your weight and will update our information about smoking, lifestyle and your medication.

Diabetes

All patients with diabetes should undergo a Diabetes Care Review at least once annually. Your Diabetes Review will allow our Doctors and Practice Nurses to monitor your health. At your review, we will take your height, weight and blood pressure. Review your blood glucose control and cholesterol levels. Discuss any issues you have with your diabetes or health in general. Advise any change in regime, lifestyle or medication, including any side effects. **When you attend for your Diabetes Care**

Review, please bring with you your glucometer, if you have one, and any blood glucose readings that you have taken recently.

Chronic Obstructive Pulmonary Disease (COPD)

Attending for your COPD Annual Check would be an opportunity to discuss any problems you may be experiencing, such as breathlessness, wheezing or coughing. We would also carry out a lung function test to monitor your condition and ensure you are on the most effective treatment. We also like to see patients who do not have any symptoms at the moment and who feel well – maybe you could reduce your inhalers for a while. It is important we see you when you are well so that, hopefully, you will stay this way. **Please bring your inhalers with you to your appointment.**

Asthma

Sometimes, patients are not aware that their asthma is not well controlled and they get used to having symptoms and begin to accept them as being normal. Hopefully, by attending for regular reviews, we can ensure your treatment is controlling your asthma symptoms in the best possible way. **Please bring your inhalers with you to your appointment.**

Chronic Kidney Disease (CKD)

Patients with CKD have, in the past, had a kidney function test which has shown readings which are lower than normal. Please do not worry, as this *may* be normal, depending on your age and other factors. CKD means your kidneys are not working as well as they once did. Severity can vary, but most cases are mild to moderate. An average 60 year old will be said to have CKD. Most people with CKD do not have symptoms and do not progress to kidney failure. It is important, therefore, that we check your kidney function each year, together with your blood pressure and a simple urine test, in order to monitor your progress.

Epilepsy

It is important to us that your Epilepsy is not causing you any concern and, therefore, it would help us if you could take 5 minutes to complete the enclosed questionnaire and, either, hand it in to reception or post it to the surgery. To ensure that you are on the best medication for your epilepsy, your next prescription should only be issued when we have received this questionnaire. If you feel, on completion of this questionnaire, that you would like a review appointment with Tina Matthews or the GP, please do not hesitate to contact the surgery on the above telephone number and arrange a routine appointment for an Epilepsy Review.

Mental Health Condition

As part of the practice's aim to provide you with the best possible care, it is important that patients who suffer from a Mental Health Condition have a health check and medication review. The nurse will perform some routine physical checks, ie blood pressure, measure your height and weight etc before one of the doctors sees you for your medication review. As your medication may affect your thyroid and kidney function, the Practice Nurse will also take a blood sample

We apologise for the lengthy letter but we are responding to comments from patients who get separate letters for each condition and feel that one letter is more effective and cost efficient.

We look forward to seeing you.

Yours faithfully

THE DUNSTAN PARTNERSHIP

THE DUNSTAN PARTNERSHIP

www.thedunstanpartnership.co.uk

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- TL/TCI/GR/SPW/SYK/MH

20 May 2013

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Astley Bridge
Bolton
BL1 6RD

Dear Mr Gallagher

We note from your records that you have **one or more** of the following long term conditions:- Ischaemic Heart Disease, Atrial Fibrillation, Heart Failure, Peripheral Arterial Disease, Angina, Transient Ischaemic Attack (TIA) / Stroke, Diabetes, Chronic Obstructive Pulmonary Disease, Asthma, Chronic Kidney Disease, Epilepsy or a Mental Health Condition.

We have been checking through our records of patients with the above conditions and note that you are now due your Annual Check Up. We invite patients for their Annual Check Up during their **month of birth**. **Below, we have highlighted the appointments that you need to ask for when you telephone the surgery to make your appointment and any possible actions.**

PLEASE NOTE:- Due to the Practice's diabetic population increasing, we have had to expand our Diabetic Team. Sister Gardiner will continue to see those patients with more complex conditions and Sister Stant and Sister Patel will see new patients, as well as those patients with less complex conditions.

Please make sure you tell the receptionist which tick box has been highlighted below, when you make your appointment. If it is easier, you can tell the receptionist which option, ie Option A, B, C etc.

APPOINTMENTS THAT YOU NEED TO MAKE:-

- a. ☒ No blood test required this time.
- b. ☐ Blood test with our Healthcare Assistant – at least **one week before** your annual appointment.
- c. ☐ Annual Cardiovascular Appt (with Sister Morrell, Sister Stant or Sister Patel)
- d. ☐ Annual Diabetic Appt (with Sister Gardiner)
- e. ☐ Annual Diabetic Appt (with Sister Stant or Sister Patel)
- f. ☐ Annual Diabetic / Cardiovascular Appt (with Sister Gardiner)
- g. ☐ Annual Diabetic / Cardiovascular Appt (with Sister Stant or Sister Patel)
- h. ☐ Annual Diabetic / CKD Appt (with Sister Gardiner)

- i. ☐ Annual Diabetic / CKD Appt (with Sister Stant or Sister Patel)
- j. ☐ Annual Diabetic / CKD / Cardiovascular Appt (with Sister Gardiner)
- k. ☐ Annual Diabetic / CKD / Cardiovascular Appt (with Sister Stant or Sister Patel)
- l. ☒ Annual Asthma Appt (with Sister Stant or Sister Patel)
- m. ☐ Annual COPD Appt (with Sister Patel or Sister Stant)
- n. ☐ Annual Asthma / COPD / Cardiovascular Appt (with Sister Stant or Sister Patel)
- o. ☐ Annual CKD Appt ☐ AM Appt ☐ PM Appt (with any of the Practice Nurses)
- p. ☐ Annual CKD / Cardiovascular Appt (with Sister Morrell, Sister Stant or Sister Patel)
- q. ☐ Annual CKD / Asthma / COPD Appt (with Sister Stant or Sister Patel)
- r. ☐ Annual CKD / Asthma / COPD / Cardiovascular Appt (with Sister Stant or Sister Patel)
- s. ☐ Annual Mental Health Check (with Sister Morrell, Sister Stant or Sister Patel), followed by an appointment with the GP on the same day.

DO I NEED TO BRING A URINE SAMPLE TO MY APPOINTMENT?

☐ Yes ☒ No

OTHER ACTIONS:-

☐ Complete Annual Epilepsy Questionnaire – no appt required, please see note overleaf.

Hopefully, we will be able to make your appointments for the same day, should you need more than one.

If a blood test is required, there is no need to telephone for your result, as this will be discussed at your annual check up appointment.

Please find below a short explanation for each long term condition, as to why it is important you attend for your annual check up.

Ischaemic Heart Disease, Heart Failure, Stroke / TIA, Atrial Fibrillation, Peripheral Arterial Disease and Angina (Cardiovascular Appt)

Our aim is to ensure that the management of your health is tailored to suit your needs with the above conditions. We will update our records by taking your blood pressure and your weight and will update our information about smoking, lifestyle and your medication.

Diabetes

All patients with diabetes should undergo a Diabetes Care Review at least once annually. Your Diabetes Review will allow our Doctors and Practice Nurses to monitor your health. At your review, we will take your height, weight and blood pressure. Review your blood glucose control and cholesterol levels. Discuss any issues you have with your diabetes or health in general. Advise any change in regime, lifestyle or medication, including any side effects. **When you attend for your Diabetes Care Review, please bring with you your glucometer, if you have one, and any blood glucose readings that you have taken recently.**

Chronic Obstructive Pulmonary Disease (COPD)

Attending for your COPD Annual Check would be an opportunity to discuss any problems you may be experiencing, such as breathlessness, wheezing or coughing. We would also carry out a lung function test to monitor your condition and ensure you are on the most effective treatment. We also like to see patients who do not have any symptoms at the moment and who feel well – maybe you could reduce your inhalers for a while. It is important we see you when you are well so that, hopefully, you will stay this way. **Please bring your inhalers with you to your appointment.**

Asthma

Sometimes, patients are not aware that their asthma is not well controlled and they get used to having symptoms and begin to accept them as being normal. Hopefully, by attending for regular reviews, we can ensure your treatment is controlling your asthma symptoms in the best possible way. **Please bring your inhalers with you to your appointment.**

Chronic Kidney Disease (CKD)

Patients with CKD have, in the past, had a kidney function test which has shown readings which are lower than normal. Please do not worry, as this *may* be normal, depending on your age and other factors. CKD means your kidneys are not working as well as they once did. Severity can vary, but most cases are mild to moderate. An average 60 year old will be said to have CKD. Most people with CKD do not have symptoms and do not progress to kidney failure. It is important, therefore, that we check your kidney function each year, together with your blood pressure and a simple urine test, in order to monitor your progress.

Epilepsy

It is important to us that your Epilepsy is not causing you any concern and, therefore, it would help us if you could take 5 minutes to complete the enclosed questionnaire and, either, hand it in to reception or post it to the surgery. To ensure that you are on the best medication for your epilepsy, your next prescription should only be issued when we have received this questionnaire. If you feel, on completion of this questionnaire, that you would like a review appointment with Tina Matthews or the GP, please do not hesitate to contact the surgery on the above telephone number and arrange a routine appointment for an Epilepsy Review.

Mental Health Condition

As part of the practice's aim to provide you with the best possible care, it is important that patients who suffer from a Mental Health Condition have a health check and medication review. The nurse will perform some routine physical checks, ie blood pressure, measure your height and weight etc before one of the doctors sees you for your medication review. As your medication may affect your thyroid and kidney function, the Practice Nurse will also take a blood sample

We apologise for the lengthy letter but we are responding to comments from patients who get separate letters for each condition and feel that one letter is more effective and cost efficient.

We look forward to seeing you.

Yours faithfully

THE DUNSTAN PARTNERSHIP

THE DUNSTAN PARTNERSHIP

www.thedunstanpartnership.co.uk

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- TL/TCI/GR/SPW/SYK/MH/HY

26 April 2013

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Astley Bridge
Bolton
BL1 6RD

Dear Mr Gallagher

The Doctor would like to invite you to book an appointment for a health check. Please see the enclosed leaflet for details.

This is a **free** check up that we are offering our patients who are 40 years of age and over, who are feeling relatively well and would like to stay well.

By offering this health check, we are finding that some patients are at risk of developing illness in the future and we are able to suggest ways to reduce that risk considerably.

To book an appointment, please contact the surgery and ask for a "Health Check" with the Health Care Assistant.

If she is not available, please ask for an appointment with our Health Trainer instead.

If you have any questions about the health check, please do not hesitate to contact the surgery for further information.

Yours sincerely

THE DUNSTAN PARTNERSHIP

Bolton NHS Foundation Trust

GP Details

THE DUNSTAN PARTNERSHIP
BRIGHTMET HEALTH CENTRE
BRIGHTMET FOLD LANE
BRIGHTMET, BOLTON

BL2 6NT

Patient Details

Mr William Shearer Gallagher

36 Oldhams Terrace

Bolton
BL1 6RD

DOB	09/05/1970
NHS Number	4997429937
Hospital Number	RMC01838159
Gender	Male
Consultant	McALISTER K Mr
Ward	DCU
Discharged By	Marie Stephan

Allergies

No allergy information has been entered

1. Details of Admission

Date of Admission: 31/03/2014

Date of Discharge: 31/03/2014

2. Diagnosis

dental extractions

3. Discharge Medication

Medication	Start Date	Discharge Status
------------	------------	------------------

Medications Discontinued During Admission

Medication	Date Discontinued	Reason for Discontinuing
------------	-------------------	--------------------------

4. Co-morbidities

n/a

5. Investigations

Investigation	Outcome	Result	Notes
none	Normal		

6. Procedures

as planned

7. History, Examination, Treatment & Outcome

Type	Notes
------	-------

History	n/a
Examination	as planned
Treatment	as planned
Outcome	no follow up

8. Suggested GP Actions

Notes	Indications	GSF
n/a		No

9. Summary Information

Discharge to: Home

10. Patient Condition on Discharge

Feeding:

Mobility:

Continence:

Washing/Dressing:

Orientation:

Independent:

11. Follow Up

Name	Transport Required	Review Time
------	--------------------	-------------

**** End of Report ****

THE DUNSTAN PARTNERSHIP

www.thedunstanpartnership.co.uk

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- TL/TCI/GR/SPW/SYK/MH/HY

12 February 2014

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Astley Bridge
Bolton
BL1 6RD

Dear Mr Gallagher

The Doctor would like to invite you to book an appointment for a health check. Please see the enclosed leaflet for details.

This is a **free** check up that we are offering our patients who are 40 years of age and over, who are feeling relatively well and would like to stay well.

By offering this health check, we are finding that some patients are at risk of developing illness in the future and we are able to suggest ways to reduce that risk considerably.

To book an appointment, please contact the surgery and ask for a "Health Check" with the Health Care Assistant.

If she is not available, please ask for an appointment with our Health Trainer instead.

If you have any questions about the health check, please do not hesitate to contact the surgery for further information.

Yours sincerely

THE DUNSTAN PARTNERSHIP

Telephone (01204) 390521 (Appointment Enquiries)
Fax/Phone (01204) 390157 (Secretary)
E-mail Kath.Grimshaw@rbh.nhs.uk

Royal Bolton Hospital
Minerva Road
Farnworth
Bolton
BL4 0JR

Please ask for: **DEPARTMENT OF ORAL & MAXILLOFACIAL SURGERY**

Tel: 01204 390390
Minicom: 01204 390800
www.royalboltonhospital.nhs.uk

Our Ref: SS/HW/RMC01838159
NHS NO: 499 742 9937

Clinic: Tuesday 11th February 2014
Typed: 18th February 2014

Mr H El Sakka
Dental Surgeon
Emergency Dental Service
Lever Chambers Centre for Health
Ashburner Street
BOLTON
BL1 1SQ

Dear Mr El Sakka,

Re: **William Shearer Gallagher DOB 09/05/1970**
36 Oldhams Terrace, Bolton, BL1 6RD

Thank you for referring this man I have seen in clinic today. I have listed him for extraction of the grossly carious UR8, 7 and the extraction of the 2nd to last tooth in the upper left arch which I presume you refer to as the UL6. This will be done under general anaesthetic.

Kind regards

Yours sincerely


Sue Sanders BDS, FDS, RCS Ed
Associate Specialist in Oral & Maxillofacial Surgery
(GDC 56313)

Copy to:

✓
Dr T Lynch
BRIGHTMET Health Centre
BRIGHTMET Fold Lane
BRIGHTMET, Bolton
BL2 6NT

THE DUNSTAN PARTNERSHIP

Dr. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan
Tina Matthews (Nurse Practitioner)

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

NHS REFERRAL

Ref:- GR/JAB

Decision to Refer Date:- 22 March, 2010

Date Typed:- 22 March, 2010

MINOR SURGERY

UBRN: 0002-0909-3408

Dear Colleague

Re:- Mr William Gallagher **Date of Birth** 09/05/1970
36 Oldhams Terrace, Astley Bridge, Bolton, BL1 6RD
Telephone No 07907748650 **NHS No** 4997429937

Thank you for seeing this patient, who has a 2cm lipoma over the left flank. He has had it for some years and it is causing him some irritation.

I would be grateful if it could be excised under local anesthetic.

Past Medical History:-

08/03/07 Asthma

17/11/94 Cause of overdose – deliberate

Current Medciation:-

None

Thank you for seeing him.

Yours sincerely

DR GILLIAN RINK

THE DUNSTAN PARTNERSHIP

Dr. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan
Tina Matthews (Nurse Practitioner)

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- TL/TCI/GR/SPW/MJ/VB

31/05/2010

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Bolton
BL1 6RD

Dear Mr Gallagher

I have noticed from our records that you failed to attend 2 appointments at the surgery on **8th December 2009** and **28th May 2010**.

This may have been an oversight on your part, but I need to bring to your attention that the practice now has a policy regarding missed appointments and I enclose an explanation leaflet for you to explain the procedure.

The practice is trying to accommodate patient requests for appointments as best we can and wasted appointments are making access to our services very problematic.

If you have specific problems that you wish to discuss, which are preventing you from informing us when you cannot attend for an appointment, then please let me know and I will try to help where I can.

Thank you for your co-operation in this matter.

Yours sincerely

MRS VERA BOURN
Practice Manager

THE DUNSTAN PARTNERSHIP

Dr. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan
Tina Matthews (Nurse Practitioner)

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- GR/SS/JAB

20 April, 2010

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Bolton
BL1 6RD

Dear Mr Gallagher

We have been checking through our records of patients with asthma and have noticed it has been a while since you came to the surgery for a review.

Sometimes patients are not aware that their asthma is not well controlled and they get used to having symptoms and begin to accept them as being normal. Hopefully, by attending for regular reviews, we can ensure your treatment is controlling your asthma symptoms in the best possible way.

We would be grateful if you could contact the surgery on the above telephone number to arrange an appointment, with either Sister Shirley Stant or Sister Nanj Patel, for an Asthma Review.

If it is difficult for you to come to the surgery due to work commitments etc, then you can contact us by telephone on the above number.

We look forward to seeing you.

Yours sincerely

THE DUNSTAN PARTNERSHIP

THE DUNSTAN PARTNERSHIP

Dr. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan
Tina Matthews (Nurse Practitioner)

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- GR/SS/JAB

18 May, 2010

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Bolton
BL1 6RD

Dear Mr Gallagher

We have been checking through our records of patients with asthma and have noticed it has been a while since you came to the surgery for a review.

Sometimes patients are not aware that their asthma is not well controlled and they get used to having symptoms and begin to accept them as being normal. Hopefully, by attending for regular reviews, we can ensure your treatment is controlling your asthma symptoms in the best possible way.

We would be grateful if you could contact the surgery on the above telephone number to arrange an appointment, with either Sister Shirley Stant or Sister Nanj Patel, for an Asthma Review.

If it is difficult for you to come to the surgery due to work commitments etc, then you can contact us by telephone on the above number.

We look forward to seeing you.

Yours sincerely

THE DUNSTAN PARTNERSHIP

THE DUNSTAN PARTNERSHIP

Dr. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan
Tina Matthews (Nurse Practitioner)

Brightmet Health Centre
Brightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- GR/SS/JAB

28 June, 2010

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Bolton
BL1 6RD

Dear Mr Gallagher

We have been checking through our records of patients with asthma and have noticed it has been a while since you came to the surgery for a review.

Sometimes patients are not aware that their asthma is not well controlled and they get used to having symptoms and begin to accept them as being normal. Hopefully, by attending for regular reviews, we can ensure your treatment is controlling your asthma symptoms in the best possible way.

We would be grateful if you could contact the surgery on the above telephone number to arrange an appointment, with either Sister Shirley Stant or Sister Nanj Patel, for an Asthma Review.

If it is difficult for you to come to the surgery due to work commitments etc, then you can contact us by telephone on the above number.

We look forward to seeing you.

Yours sincerely

THE DUNSTAN PARTNERSHIP

THE DUNSTAN PARTNERSHIP

. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan, Dr. S. Muhsin
Tina Matthews (Nurse Practitioner)

Breightmet Health Centre
Breightmet Fold Lane
Bolton
BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

NHS REFERRAL

Ref STM/CLM

Decision to Refer Date:- 29th November 2010
Date Typed:- 29 November, 2010

PRIMARY CARE MENTAL HEALTH TEAM

Dear Colleague

Re:- **Mr William Gallagher** **Date of Birth 09/05/1970**
36 Oldhams Terrace, Astley Bridge, Bolton, BL1 6RD
Telephone No 07907748650 **NHS No 4997429937**

Thank you for assessing this 40 year old gentleman who presents with anger management problems. He reports that he has had problems controlling his temper for a long time and has in the past received anger management therapy which he found to be helpful. He does not report any mood disturbance. He is separated from [REDACTED] and they share custody of his [REDACTED]. He has [REDACTED] on alternate weeks and has expressed some concerns that he may lash out at one of the boys. He denies any thoughts of wanting to harm the children but does worry that he may lose his temper with them. He has no history of domestic violence. He reports his sleep as poor. He does not report any problems with his appetite.

I would be most grateful if you would see this gentleman with view to anger management therapy.

I look forward to your assessment.

Many Thanks

Yours Faithfully

DR S MUHSIN

THE DUNSTAN PARTNERSHIP

Dr. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan, Dr. S. Muhsin
Tina Matthews (Nurse Practitioner)

Brightmet Health Centre
Brightmet Fold Lane
Bolton
BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref: - TL/TCI/GR/SPW/MJ/VB

10/12/2010

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Bolton
BL1 6RD

Dear Mr Gallagher

I have noticed from our records that you failed to attend 2 appointments at the surgery on **28th May 2010** and **9th December 2010**.

This may have been an oversight on your part, but I need to bring to your attention that the practice now has a policy regarding missed appointments and I enclose an explanation leaflet for you to explain the procedure.

The practice is trying to accommodate patient requests for appointments as best we can and wasted appointments are making access to our services very problematic.

If you have specific problems that you wish to discuss, which are preventing you from informing us when you cannot attend for an appointment, then please let me know and I will try to help where I can.

Thank you for your co-operation in this matter.

Yours sincerely,

MRS VERA BOURN
PRACTICE MANAGER

Bolton Stop Smoking Service
Crompton Health Centre
Crompton Way
Bolton
BL1 8UP
Tel: 01204 462345

Date 9/8/10

Clients Name William Caulagher

Address 36 Oldhams Terrace

..... Ashley Bridge

..... Bolton

Dear Doctor

The patient named above is currently involved in a smoking cessation support programme with the Bolton Stop Smoking Service; please amend your records accordingly.

The patient has received information and support about the options available and has requested to be prescribed **Zyban** / **Champix** as their preferred therapy. Please assess the patient for this treatment. If you find them clinically suitable, please issue prescriptions in line with the Local Guidelines for Health Professionals. Any patient reporting adverse side effects to us will be advised to return to you for assessment.

The patient is aware that not everyone can safely take **Zyban** / **Champix**. However, if you do issue a prescription, Bolton Stop Smoking Service will provide support for this patient whilst they are on the course of treatment.

Yours sincerely



Smoking Cessation Advisor

Department of Accident & Emergency

14/07/2010

Dr T Lynch
Broughton Health Centre
Broughton Fold Lane
Broughton, Bolton
BL2 6NT

Dear Dr Lynch

RE: William Shearer Gallagher D.O.B. 09/05/1970
NHS: 4997429937

The above patient attended the Accident and Emergency Department on **27/06/2010**. The patient was treated as follows:-

DIAGNOSIS	Short of breath ? Cause
INVESTIGATION	None
TREATMENT/MEDICATION	Guidance - verbal
CARE PLAN	Discharged - did not require follow up treatment

If you require any further information please do not hesitate to contact us on 01204 390300.

Consultants in Accident and Emergency

RECEIVED 26 JUL 2010

IMMEDIATE DISCHARGE SUMMARY

This document CANNOT be used as a prescription

GP Dr T Lynch BRIGHTMENT HEALTH CENTRE BRIGHTMENT FOLD LANE BRIGHTMENT, BOLTON BL2 6NT		Gallagher, William Shearer Male Hospital Number: RMC01838159 09-May-1970 NHS Number: 4997429937 36 Oldhams Terrace Astley Bridge Bolton BL1 6RD	
Consultant: Winstanley, J		Ward: Surgical Day Unit (bgh) Admit Date: 18-Jun-2010	
Active Health Issues on Discharge			
Type	Health Issue and Description	Onset Date	
Procedure	Excision of lipoma from flank	18-Jun-2010	
Description Not Recorded			
Allergies			
Type	Allergy		
	Nothing Recorded.		

RECEIVED - 5 JUL 2010

This document CANNOT be used as a prescription

GP Dr T Lynch BRIGHTMENT HEALTH CENTRE BRIGHTMENT FOLD LANE BRIGHTMENT, BOLTON BL2 5NT	Gallagher, William Shearer Male Hospital Number: RMC01838159 09-May-1970 NHS Number: 4997429937 36 Oldhams Terrace Astley Bridge Bolton BL1 6RD
Consultant: Winstanley, J Ward: Surgical Day Unit (bgh) Admit Date: 18-Jun-2010	
Immediate Discharge Summary Prepared By: Maxine, Featherstone Staff Nurse Prepared When: 18-Jun-2010 10:4	
Have Health Issues been Reviewed? Yes	
Have Allergies been Reviewed? Yes	
Anticipated Discharge Date Jun 18 2010	
History, Findings and/or Impressions Procedure as planned	
Key Results and Results Awaited histology	
Admit Medicines Stopped During Admission	
Admit Medicines Changed During Admission	
Medicines Given Only During This Visit	
Follow Up Arrangements/Referrals Removal of sutures one week at gp	
Future Management/Action Required by GP Removal of sutures	
Information Given To Patient Written and Verbal information given	
Confirmation Of Sick Note Status A sick note was not required or not provided	
Discharge Reason On Clinical Advice	
Discharge Destination *Usual Place of Residence	

RECEIVED - 5 JUL 2010

This document CANNOT be used as a prescription

GP Dr T Lynch BRIGHTMENT HEALTH CENTRE BRIGHTMENT FOLD LANE BRIGHTMENT, BOLTON BL2 6NT		Gallagher, William Shearer Male 09-May-1970 36 Oldhams Terrace Astley Bridge Bolton BL1 6RD		Hospital Number: RMC01838159 NHS Number: 4997429937								
Consultant: Winstanley, J.		Ward: Surgical Day Unit (bgh)		Admit Date: 18-Jun-2010								
<table border="1"><thead><tr><th></th><th>Start/ Prescribed Date</th><th>Review Date</th><th>Long Term TX</th></tr></thead><tbody><tr><td colspan="4">No Medications Recorded</td></tr></tbody></table>						Start/ Prescribed Date	Review Date	Long Term TX	No Medications Recorded			
	Start/ Prescribed Date	Review Date	Long Term TX									
No Medications Recorded												
<table border="1"><thead><tr><th colspan="2">Significant Events</th></tr><tr><th>Type</th><th>Description</th></tr></thead><tbody><tr><td colspan="2">Nothing Recorded</td></tr></tbody></table>					Significant Events		Type	Description	Nothing Recorded			
Significant Events												
Type	Description											
Nothing Recorded												

24/03/2009

Dr Lynch
Dunstan Medical Centre
284 Bury Road
Bolton
BL2 6AY

Bolton Hospitals



NHS Trust

Royal Bolton Hospital
Minerva Road
Farnworth
Bolton
BL4 0JR

Dear DrLynch

Tel: 01204 390390
Minicom: 01204 390800

RE: William Shearer Gallagher D.O.B. 09/05/1970
NHS: 4997429937

www.boltonhospitals.nhs.uk

The above patient attended the Accident and Emergency
Department on **20/03/2009**. The patient was treated as follows:-

DIAGNOSIS

Sprain/ligament neck

INVESTIGATION

None

TREATMENT/MEDICATION

Guidance - written

Guidance - verbal

CARE PLAN

Discharged - did not require follow
up treatment

If you require any further information please do not hesitate to
contact us on 01204 390300.

Consultants in Accident and Emergency

RECEIVED 27 MAR 2009



INVESTOR IN PEOPLE

Chairman:
Cliff Morris
Chief Executive:
David Fillingham

THE DUNSTAN PARTNERSHIP

Dr. T. Lynch, Dr. T. C. Isaac, Dr. G. Rink, Dr. S. P. Whittaker, Dr. S. Khan
Tina Matthews (Nurse Practitioner)

Breightmet Health Centre
Breightmet Fold Lane
Bolton BL2 6NT

Tel. (01204) 463777
Fax. (01204) 463740

Ref:- GR/SS/JAB

2 February, 2009

PRIVATE AND CONFIDENTIAL

Mr William Gallagher
36 Oldhams Terrace
Bolton
BL1 6RD

Dear Mr Gallagher

We have been checking through our records of patients with asthma and have noticed it has been a while since you came to the surgery for a review.

Sometimes patients are not aware that their asthma is not well controlled and they get used to having symptoms and begin to accept them as being normal. Hopefully, by attending for regular reviews, we can ensure your treatment is controlling your asthma symptoms in the best possible way.

We would be grateful if you could contact the surgery on the above telephone number to arrange an appointment, with either Sister Shirley Stant or Sister Nanj Patel, for an Asthma Review.

If it is difficult for you to come to the surgery due to work commitments etc, then you can contact us by telephone on the above number.

We look forward to seeing you.

Yours sincerely

THE DUNSTAN PARTNERSHIP

ALASTAIR ROSS HEALTH CENTRE

BREIGHTMET FOLD LANE, BREIGHTMET, BOLTON, BL2 6AY

Tel. (01204) 364626 Fax. (01204) 399920

**Dr. T. Lynch
Dr. T. C. Isaac
Dr. G. Rink
Dr. A. Crank**

**Dr. N. Pendleton
Dr. S. Whittaker
Tina Matthews**

Ref:- TL/TCI/GR/AC/NP/SW/VB

04 March 2008

**Patient Data Department
Wigan and Bolton NHS Agency
Bryan House
61 Standishgate
Wigan
WN1 1AH**

Dear Sir/Madam

**Re:- Mr William Gallagher
61 Beechcroft Avenue, Bolton, BL2 6HB
Date of Birth:- 09/05/1970**

NHS No:- 499 742 9937

We would be grateful if you could put the above named patient on a FP69.

We have received undelivered mail back to the surgery, with no forwarding address.

Many thanks.

Yours sincerely

DR CRANK & PARTNERS

Dr D Bora MBBS DRCOG MRCOG
Dr A Crank MBChB DRCOG MRCGP
Dr K J Patel MBChB DRCOG MRCGP
Dr P A Cross MBChB DGM MRCGP

Alastair Ross Health Centre
Brightmet Fold Lane
Brightmet
Bolton BL2 6NT
Tel: (01204) 364626
Fax: (01204) 399920

Consultation with doctor on 29 May 2003

AC/KE

1 October 2008

The Department of General Surgery
Royal Bolton Hospital

Dear Doctors

WILLIAM GALLAGHER DOB 09/05/1970 NHS NO 499 742 9937
61 BEECHCROFT AVENUE DARCY LEVER BOLTON BL2 6HB
TELEPHONE NUMBER - 07866125517

I would be grateful if you would see this thirty-three year old gentleman, who has a lipoma on his left flank, which he'd like removing.

Yours faithfully

Dr A Crank

Dr A Crank MBChB DRCOG MRCGP
Dr K J Patel MBChB DRCOG MRCGP
Dr P A Cross MBChB DGM MRCGP

Alastair Ross Health Centre
Breightmet Fold Lane
Breightmet
Bolton BL2 6NT
Tel: (01204) 364626
Fax: (01204) 399920

AC/KE

Your ref: PMR.CP.377153.Gallagher

1 October 2008

Russell & Russell
Solicitors
Churchill House
Wood Street
Bolton BL1 1EE

Dear Sir/Madam

WILLIAM GALLAGHER DOB 09/05/1970

I note your letter dated 28 August 2003. Mr Gallagher attended the surgery on 7 August 2003, requesting blood tests were taken and also a drug screen. He had the blood tests taken the following day. These results should have been in the photocopies of his notes, which were sent to you. Can you please check the photocopies. If they are not there, can you give us a ring.

Yours faithfully

Dr A Crank

ALASTAIR ROSS HEALTH CENTRE

BREIGHTMET FOLD LANE, BREIGHTMET, BOLTON, BL2 6AY
Tel. (01204) 364626 Fax. (01204) 399920

Dr. T. Lynch
Dr. T. C. Isaac
Dr. G. Rink
Dr. A. Crank

Dr. N. Pendleton
Dr. S. Whittaker
Tina Matthews

Ref:- TL/TCI/GR/AC/NP/SW/VB

04 March 2008

Patient Data Department
Wigan and Bolton NHS Agency
Bryan House
61 Standishgate
Wigan
WN1 1AH

Dear Sir/Madam

Re:- Mr William Gallagher
61 Beechcroft Avenue, Bolton, BL2 6HB
Date of Birth:- 09/05/1970

NHS No:- 499 742 9937

We would be grateful if you could put the above named patient on a FP69.

We have received undelivered mail back to the surgery, with no forwarding address.

Many thanks.

Yours sincerely

DR CRANK & PARTNERS

Dr A Crank MBChB DRCOG MRCGP
Dr K J Patel MBChB DRCOG MRCGP
Dr P A Cross MBChB DGM MRCGP

Alastair Ross Health Centre
Brightmet Fold Lane
Brightmet
Bolton BL2 6NT
Tel: (01204) 364626
Fax: (01204) 399920

Consultation with doctor on 25 September 2003

AC/KE

1 October 2008

The Psychology Department
Lever Chambers Centre for Health
Ashburner Street
Bolton BL1 1SQ

Dear Sir/Madam

**WILLIAM GALLAGHER DOB 09/05/1970 NHS NO 499.742 9937
61 BEECHCROFT AVENUE DARCY LEVER BOLTON BL2 6HB
TELEPHONE NUMBER - 07866125517**

I would be grateful for your advice regarding this thirty-three year old gentleman. He's currently involved with Social Services regarding getting access to his children. One of the conditions of this is that he enrolls in an Anger Management Course. He has been treated for anxiety and depression but is not currently on any medication for this.

Your advice would be appreciated.

Yours faithfully

Dr A Crank

ACCIDENT/EMERGENCY FORM

AL NO. 07 000001

HOSPITAL CODE 601

SURNAME GALLACHER		FORENAMES WILLIAM		BIRTH SURNAME —	
ADDRESS 27 HAMILTON HILL RD				PATIENT'S OWN OCCUPATION LABOURER	
POSTCODE G22 8RP	TELEPHONE No. —	DATE OF BIRTH 9.5.70	SEX 1	MARITAL STATUS 1	RELIGION RC
NEXT OF KIN: NAME WILLIAM		RELATIONSHIP FATHER	FAMILY DOCTOR: SURNAME BURTON		INITIALS —
ADDRESS 61 CROFTCROW RD RUCHARZIE			ADDRESS WOODSIDE HC		
POSTCODE G33	TELEPHONE No. —	POSTCODE G20	TELEPHONE No. —		
ACCIDENT/EMERGENCY: DATE OF ATTENDANCE 2.4.88		PREVIOUS ATTENDANCE AT THIS HOSPITAL YES/NO NO		IN/OUT PATIENT —	
TIME OF ATTENDANCE 19.20		REASON FOR ATTENDANCE INJURY R/FOOT			
DATE OF INJURY OR ILLNESS 2.4.88		TIME OF INJURY 19.10	TYPE (CODE) 9	SOURCE OF REFERRAL GP ☐ SELF ☐ POLICE ☐ OTHER (CODE) 3	
ROAD TRAFFIC ACCIDENT PLACE			DETAILS		
HOME ACCIDENT PROBABLE CAUSE					

TO BE COMPLETED BY MEDICAL OFFICER AFTER SEEING PATIENT

Dear Doctor,

The above-named patient attended Accident & Emergency Department today.

Diagnosis **Blow to head @ GRAFT TOE + GRAFT @ SKIN**

X-Ray film/ECG shows **—**

Treatment given **WOUND STITCHED**

Drugs ☒ days supply of **—** has been **—**

Tetanus Prophylaxis has ~~been~~ been administered. TT Course **—** TT Booster ☒ HATI **—** (Please Tick)

Would you please arrange **—**

DISCHARGE CODES: Please Circle										
1. Admission		3. Refer to G.P.		5. Died		7. Irregular Discharge				
2. Discharge		4. Transfer to other hospital (see below)		6. Refer to O.P. Clinic (see below)		8. D.O.A.				
Ward No. (if admitted)			Transfer to Hospital			Consultant (if admitted)				
Follow Up			Not arranged —			Arranged —			To be arranged —	
referred to	AE	Hand	Fracture	Ortho	Medical	Surgical	Skin	ENT	Gyn.	Others Specify

Officers Name (In Block Letters)

W. J. H.

R

Reg

SHO/JHO

Clin

Signature of Medical Officer

W. J. H.

DATE 5-12

UNIT 5

TIME 01⁰⁰

AM/PM

REF. BY G.P. YES/NO

AMB/CAS/OTHER

SURNAME

FIRST NAME(S)

M.
S.W.AGE
19DATE OF BIRTH
9.5.70

ADDRESS

NEXT OF KIN

PLACE OF INJURY

WORK ☐SCHOOL ☐HOME (indoors) ☐R.T.A. ☐OTHER ROAD ☐OTHER ☐

TELEPHONE No.

TELEPHONE No.

NAME AND ADDRESS OF FAMILY DOCTOR

OCCUPATION

DATE & TIME OF INJURY

TIME SEEN

a.m./p.m.

DRUG HISTORY (anti-coagulants, insulin, A.T.T. steroids, allergic reactions etc.)

BP 130/80 P 80 T 36° BM 6.5mmols Sudden Illness

pg/ Arrived via ambulance - apparently unconscious -

+ unresponsive

No relatives. No apparent history of epilepsy, pg.

initially did not respond to verbal command. But spontaneously regained consciousness → "where am I, how did I get here"

PERRA

Power -

X-RAY

True - L2-L3 - (N)

DIAGNOSIS

Reflex - physiological.

TREATMENT

Δ - Hypotonic.

W. R. Conway. → HEART

SIGNATURE

W. R. Conway

RETURN TO CASUALTY ☐ G.P. ☐ WARD ☐ O.P. CLINIC ☐ OTHER CLINIC ☐

The Royal Alexandra Hospital

Medical Division

Corsebar Road

Paisley PA2 9PN

Tel: 041-887 9111

Consultants:

Dr. J. M. Williamson

Dr. T. I. McBride

Dr. W. Stuart Hislop

Dr. A. J. Dorward

Dr. I. N. Findlay

Your Ref:

Our Ref: HI/JSG/321112

Date: 6th June, 1990 (Dictated 1.6.90)

If telephoning, please ask for:

Dr L H Dhiya.
Westfield.
Graham Street,
Johnstone.
PA5 8QP

Dear Dr Dhiya,

WILLIAM GALLACHER, dob 17.6.70
C/O Jinks, 47 Craigenfeoch Avenue, Johnstone.

I saw this 21 year old young man at Dr Findlay's outpatient clinic. He had referred him as you had found a murmur. He is otherwise asymptomatic although he says he gets slightly more breathless when he exerts himself than he thinks he should. However he still manages to play football and take other strenuous exercise. His only other previous history is of some nose-bleeds. He is on no medications.

He smokes 60 cigarettes per day, he drinks a "normal" amount of alcohol. He has been in childrens homes in the past.

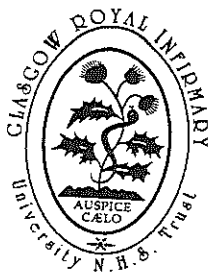
On examination he looked well. His pulse was 18 regular, blood pressure was 108/66. On auscultation of his heart there was a very quiet systolic murmur at the apex but nil else. There were no other abnormalities on examination.

ECG was sinus rhythm and normal.

Dr Khokhar did an echo-cardiogram which was entirely normal.

We have therefore reassured him. I have not arranged to see him again.

Cont....



DEPARTMENT OF OTOLARYNGOLOGY AND HEAD AND NECK SURGERY
Royal Infirmary
10 Alexandra Parade
Glasgow G31 2ER

Telephone 041 552 3535

Dr Zubairi
Springfield Road
Glasgow
G40

KA/CMCG/640659

29 August 1994

Dear Dr Zubairi

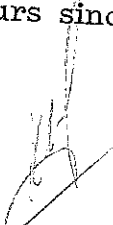
William Gallagher 09.05.1970
37/40 Millerhead Road G40 4RT

I saw Mr Gallagher at the ENT clinic. He was involved in a fight five days ago and as a result received several kicks to his head and face.

On examination he has mild deviation of the cartilagenous external nose to the right. The bony pyramid however, is in the midline. I note he has had at least seven previous fractures and therefore assessment of the nasal appearance at present is difficult although he states there is no significant change in his appearance at the moment. His airways and nasal septum were all satisfactory. He was noted to have some bruising over his right mastoid but examination of both tympanic membranes revealed no abnormality with no evidence of haemotympanum and audiometry today revealed normal hearing thresholds.

I have advised Mr Gallagher that should he wish any surgery in the future for his nasal deviation we would be happy to consider him for septorhinoplasty. However, in the meantime, in view of his current activity and tendency towards nasal injury I have merely discharged him from the clinic.

Yours sincerely


KIM AH SEE
SENIOR HOUSE OFFICER III

ADMITTED Dr. A.C. MacCuish		DISCHARGED		WARD	AGE	HOSPITAL NUMBER
8.10.94		9.10.94		10	9.5.70	640659
DISPOSAL				NAME AND ADDRESS		
HOME				William Gallagher, 37/40 Millerhead Road, Glasgow, G40		
FOLLOW UP						
FINAL DIAGNOSIS AND ANY OTHER COMPLICATING ILLNESS				DISTRIBUTION OF LETTERS		
1. OVERDOSE				Dr. Seltzer, Bridgeton Health Centre, 201 Abercromby Street, Glasgow, G40		
2.						
3.						
4.				OPERATION		CODE
5.				1.		
6.				2.		
				3.		

19th October 1994 AG/CMC Dictated: 17th October 1994

Dear Dr. Seltzer,

This young man was admitted to our wards having consumed a cocktail of tablets. There were no obvious reasons for the above forthcoming but apparently he has done this sort of thing before. Clinically he was a little sleepy but there was nil else of note. Having refused gastric lavage he was given ipecac with excellent effect. We checked his paracetamol/salicylate levels which were such that no intervention was required and he was duly discharged the following day.

Yours sincerely,

Andrew Gallagher

ANDREW GALLAGHER,
REGISTRAR