

Scott Dowell
18 Evans Street
LARBERT

Kathleen McCormick

235

KMcC/ES

9 February 1996

Dear Scott

Hope you are well. Would you come to the office on Wednesday 14 February 1996 at 3.15 pm in order that I speak with you about your ongoing contact with Chris.

I would appreciate it if you would keep this appointment.

Yours sincerely

Kathleen McCormick
Social Worker



debt advice service



Falkirk Council

CLIENT DETAILS:	EMPLOYMENT STATUS	CLIENT STATUS:
Name: <i>Diane Dowell</i>	Employed ☐	Does not have a conjoined Arrestment Order ☒
Address: <i>South Dowell</i>	Unemployed ☐	Client not currently Sequestered ☒
<i>11 Don Street,</i>	Retired ☐	Client/s not currently Party to a Trust Deed ☒
<i>Edinburgh</i>	Long Term Sick ☒	
Post Code: <i>FK3 8HD</i>	Other ☐	
Telephone No: <i>07707657482</i>		
Works No: <i>—</i>	HOUSING STATUS:	CLIENT NOT SUBJECT TO OR BOUND BY:
Mobile No: <i>—</i>	Local Authority ☒	A Bankruptcy Order ☒
E-mail address: <i>—</i>	Private Let ☐	A Bankruptcy Restriction Order ☒
Date of Birth (1): <i>21/1/1971</i>	Home Owner ☐	A Bankruptcy Restrictions undertaking ☒
Date of Birth (2): <i>26/2/1980</i>	Housing Association ☐	
NINO (1): <i>NW 66 80 74 B</i>	Other ☐	
NINO (2): <i>JW 69 84 84 A</i>	More than one debt ☒	VERIFICATION : PROVIDED
Ref.No <i>CAS/AP/Dow/50</i>	MARITAL STATUS:	Client's essential expenditure compared to and falls within:
ADVISER <i>Allan Peters</i>	Married / Couple ☒	BBA Trigger Figures ☐
DATE <i>30/7/2009</i>	Single ☐	Income ☐
REF BY: <i>Self-referral</i>	Separated or Divorced ☐	Continuing Liabilities ☐
	Widow ☐	Mortgage ☐
	Lone Parent ☐	Rent/Council Tax ☐
	No of Dependents: <i>0</i>	Bank Statement/s ☐
	No of Non Dependents: ☐	

Advice provided complies with current legislation, eg Debtors (Scotland) Act 1987 etc.

Assets	Yes ☐	Description:
	No ☒	
Income Maximised ☒		Expenditure Minimised ☐

Referred to Falkirk Council Welfare Benefits Advice Service

Mandate, Data Protection Authorisation & Service Agreement explained to and signed by client

Date:

*DANIEL DINE
JANELL SCOTT*



debt advice service



Falkirk Council

CONFIDENTIALITY POLICY / AUTHORISATION TO HOLD INFORMATION

The Falkirk Council Debt Advice Service will ensure that any information about your financial circumstances is treated in a confidential manner. We aim to :

- Ensure that any meetings with you are held in a private interview room, or in your own home in appropriate circumstances, if any other party is present (e.g. in relation to Health & Safety policies) their role will be clearly explained to you.
- Obtain written authorisation from you to approach creditors or any other relevant third party.
- Ensure that any documentation relating to you is stored securely.
- Discuss your financial circumstances only with relevant parties.
- If you disclose any criminal activity in relation to your financial affairs (e.g. fraud) we reserve the right to withdraw from the case unless full disclosure is or has been made to the party wronged. In such circumstances you will be advised to take appropriate legal advice.
- Destroy any paperwork relating to the case in accordance with the Data Protection legislation.
- Maintain computer records in a secure manner with restricted access in accordance with Data Protection legislation

NOTES

Our duty of confidentiality extends to your financial affairs. Our staff will not solicit any information from you which is not relevant to the provision of debt advice. You will be discouraged from volunteering information that is not relevant to your financial affairs.

If you reveal information about the commission, or the intention to commit, any criminal act not connected with your financial affairs, the officer will be obliged to report the matter directly to the police or other appropriate agency.

DATA PROTECTION ACT 1998

In order to help you with your problems, we need to collect certain information from you, to ensure we deal effectively with your case. This may include sensitive personal data (including health information), which we will use to ensure that we can meet your access needs etc. This will be discussed with you beforehand.

In order to improve service provision, we would like to collect social data in this area. When using this, we will not divulge any details, which can identify you. In order to comply with The Data Protection Act 1998, we need your permission to hold this data. We would be happy to reassure you about which data we collect and the way it will be handled; if you are not happy with the situation, you do not need to sign this document. As long as we hold the necessary information to proceed with your case, you will receive the same level of help from our service. Even if you do agree to allow us to hold the information, you can withdraw your consent at any time during our involvement with you.

I / We consent to Falkirk Council Debt Advice Service processing personal data about me / us. I / We understand that this information will be held in compliance with The Data Protection Act 1998.

Signature _____

Date _____

Signature _____

Date _____



Falkirk Council

SERVICE AGREEMENT / AUTHORISATION FORM

The Debt Advice Service offered by Falkirk Council is free, confidential and is staffed by a team skilled in Debt Advice. Our aim is to help you gain control of your financial affairs. In order to assist you we need to assess your financial position. The procedures we use are recognised by most creditors.

In order for you and your creditors to gain the maximum benefit from our service it is essential that you have an understanding of what the service is able to do and what will be expected from you.

You will be expected to:

- Attend all appointments or advise us if you are unable to attend. (Failure to keep appointments may force us to stop dealing with your case.)
- Supply accurate details of your circumstances, including all income and outgoings. (We need this information to ensure we give you and your creditors correct advice and information)
- Keep us informed of any change in your circumstances or difficulty in maintaining any agreed repayments, particularly where you have a Debt Payment Programme in place.
- Not enter into separate agreements with creditors and not to take out further credit without reference to the service, who will advise you accordingly.
- Provide your written permission to contact creditors and act on your behalf.

We will:

- Assess your income and advise where appropriate, how this might be increased (e.g claiming benefit)
- Contact creditors, if appropriate, (following consultation with yourself) on your behalf and again where appropriate, request they suspend recovery action and interest charges etc.
- Help you prepare a Financial Statement.
- Discuss your options based on your financial problems.
- Help you make an informed choice based on options.
- Send, with your permission, your financial details, if appropriate, to creditors in order to negotiate affordable repayments.
- Keep you informed of the progress we are making on your case.

This Service may be unable to continue acting on behalf of any client who fails to maintain this agreement and in such circumstances where necessary creditors would also be informed.

TO WHOM IT MAY CONCERN

I / We agree to abide by the conditions of this agreement and authorise the above named agency to act on my / our behalf in all matters relating to my / our financial affairs, including court proceedings. Specifically, I / we authorise all creditors including the DAS Administrator and organisations with whom I / we have a financial relationship to disclose any information concerning my/our account to the above named agency.

Signature 1 _____

Print Name

Signature 2 _____

Print Name

Address

Date



debt advice service



Falkirk Council

Housing & Social Work Services

I agree to the above named agency acting on my behalf.

Name

Name

Address

Postcode

Signed

Signed

Date

ANE FOR A'

Falkirk Council

Case record, printed 3 Sep 2009

Client	Mr Scott Dowell and Mrs Diane Dowell	Client memo
Address	11 Don Street Grangemouth FK3 8HD	
Review date	2 Dec 2009	
Review reason	Not set	
File status	Case closure warning	
Case Worker	Allan Peters	
Age	38	
Children	0	
Telephone	07707657482	
Our ref.	CAS//AP/Dow/50	
Nat ins	JW 69 84 84 A NW 66 80 74 B	
File Opened	30 Jul 2009	

Client statistics

I. Unable to Work(ill health/d, B. Couple No Dependant Childre, C. Rent - Local authority, B. £6,000 -

Priority debts (Weekly payments)

Alex M.Adamson	Alex M. Adamson	£1136.08	£
Inland Revenue	Inland Revenue	£2000.00	£

Non priority debts (Weekly payments)

Provident Personal Credit Ltd.	Provident Personal Credit Ltd	£2266.00	£0.00
Provident Personal Credit Ltd.	Provident Personal Credit Ltd	£1716.00	£0.00
Provident Personal Credit Ltd.	Provident Personal Credit Ltd	£1222.00	£0.00
Provident Personal Credit Ltd	Provident Personal Credit Ltd	£1201.00	£0.00
Buchanan Clark & Wells	Buchanan Clark & Wells	£969.56	£0.00
LoansatHome	Loansathome4u	£660.00	£0.00
LoansatHome	Loansathome4u	£660.00	£0.00
Provident Personal Credit Ltd.	Provident Personal Credit Ltd	£569.00	£0.00
Call Serve	Call Serve Limited	£86.81	£0.00
Hamptons Legal	Hamptons Legal	£66.77	£0.00

Case Record text

30 / 7 / 2009 (Per appt.) : Clients presented documentation relating to their current multi-debt
----- situation.

Verified clients' personal information and income details (refer to enclosed sheet).

Clients live in a rented Local Authority property and appear to have no realisable assets available for creditor debt recovery purposes as per the Debtors (Scotland) Act 1987 or the Bankruptcy and Diligence (Scotland) Act 2007.

Completed a welfare benefits / income tax / charitable grants check to ensure that client's income is fully maximised. Gave clients' Falkirk Council Welfare Benefits Advice Services' Helpline number for them to contact for further welfare benefits advice specific to Mrs Dowell's significant health problems.

Checked that there were no cultural / religious considerations to be taken into account.

Mrs Dowell indicated that they were unable to disclose their household expenditure at this stage.

Verified client's continuing liabilities (e.g. rent, Council Tax etc.).

Checked clients' documentation in order to confirm the age and nature of the agreements and to ensure compliance with the requirements of the relevant legislation (e.g. Consumer Credit Act 1974 (as amended)).

Case Record text

Clients agreed with liable amounts being pursued for by their creditors.

Discussed possible debt relief options of a voluntary pro-rata Repayment Programme, possible Debt Arrangement Scheme (DAS), possible write off and Bankruptcy.

Clients stated that they wanted to pursue Bankruptcy and will contact me back when Mrs Dowell is feeling better.

Due to Mrs Dowell feeling unwell at interview, unable to obtain the Mandate, Service Agreement and Data Protection documentation signatures at this stage.

Letter (copy in file) sent to clients.

31 / 8 / 2009 : (Per appt.) : Clients stated that they wanted to pursue Bankruptcy (LILA). Explained ----- process. Clients stated that they will complete forms and send to AiB. 2 forms provided to clients.

3 / 9 / 2009 : (Per appt.) : Clients appeared at office requesting a double - check on their ----- completed Bankruptcy (LILA) application forms. Still to pay their individual £100 application fees. Explained process.

Client's creditor list

CLIENT: Mr Scott Dowell and Mrs Diane Dowell

ADDRESS: 11 Don Street Grangemouth

FK3 8HD

DATE: 30 Jul 2009

OUR REF: CAS//AP/Dow/50

Alex M.Adamson

Debt: 1136.08 Offer:

Council Tax account

Dear Sir

Alex M. Adamson

7 Park Street

Falkirk

FK1 1RE

Provident Personal Credit Ltd

Debt: 1201.00 Offer: 0.00

Personal Loan account

Dear Sir or Madam

Provident Personal Credit Ltd

Colonnade

Sunbridge Road

BRADFORD

West Yorks BD1 2LQ

Call Serve

Debt: 86.81 Offer: 0.00

50382646

Dear Sir

Call Serve Limited

Credsec House

Oxford Road, Stone

Aylesbury

Bucks

HP17 8PL

Inland Revenue

Debt: 2000.00 Offer:

Tax Credits overpayment

Dear Sirs

Inland Revenue

TCO Preston 6

TCO

Government Buildings

Preston

Lancs

Buchanan Clark & Wells

Debt: 969.56 Offer: 0.00

B10208621

Dear Sir

Buchanan Clark & Wells

24 George Square

Glasgow

G2 1EG

Hamptons Legal

Debt: 66.77 Offer: 0.00

93554059

Dear Sir / Madam

Hamptons Legal

P.O. Box 173,

Leeds

LS11 9WR

Provident Personal Credit Ltd.

Debt: 2266.00 Offer: 0.00

Personal Loan account

Dear Sir or Madam

Provident Personal Credit Ltd

Colonnade

Sunbridge Road

BRADFORD

West Yorks BD1 2LQ

LoansatHome

Debt: 660.00 Offer: 0.00

C278321

Dear Sir / Madam

Loansathome4u

2 / 2 Polton Street,

Bonnyrigg,

Midlothian

EH19 3HA

Provident Personal Credit Ltd.

Debt: 1716.00 Offer: 0.00

Personal Loan account

Dear Sir or Madam

Provident Personal Credit Ltd

Colonnade

Sunbridge Road

BRADFORD

West Yorks BD1 2LQ

LoansatHome

Debt: 660.00 Offer: 0.00

Personal Loan account

Dear Sir / Madam

Loansathome4u

2 / 2 Polton Street,

Bonnyrigg,

Midlothian

EH19 3HA

Provident Personal Credit Ltd.

Debt: 1222.00 Offer: 0.00

Personal Loan account

Dear Sir or Madam

Provident Personal Credit Ltd

Colonnade

Sunbridge Road

BRADFORD

West Yorks BD1 2LQ

Provident Personal Credit Ltd.

Debt: 569.00 Offer: 0.00

Personal Loan account

Dear Sir or Madam

Provident Personal Credit Ltd

Colonnade

Sunbridge Road

BRADFORD

West Yorks BD1 2LQ

CREDITORS DETAILS FORM 1

Date : 30/7/2009

Debt Advice Service

Name .. Diane Powell & Scott Powell
Address .. 11, Park Street,
Lymington
FY3 8HL

CREDITORS

Address of Creditor	Reference	Outstanding debt		Additional information
		£	p	
1. Alex M. Adams 7 Park Street, Falmouth	 C/Tax affairs	 £1136.08		 Change for Payment expenses on 1/8/09. Joint debt.
2. Hempton legal.		 £66.77		 Scott.
3. Loans at Home.		 £660.00 £660.00		 Scott.
4. BCW.		 £969.56		 Scott.
5. Provident		 £1716.00 £2266.00		 Scott.
6. Call Service.		 £86.81		 Diane.

Please ensure that all details are as accurate as possible.

CREDITORS DETAILS FORM 2

Date :

Debt Advice Service

Name

Address.....

.....
.....

CREDITORS (continued from Form 1)

Address of Creditor	Reference	Outstanding debt		Additional information
		£	p	
7. Provident		£ 569.00.	...	...
		£ 1201.00.	...	...
		£ 1222.00.	...	...
			...	Time.
8. HMRC.			...	...
			...	...
		£ 2,000.00.	...	...
			...	Time.
9.			...	...
			...	...
			...	...
			...	...
10.			...	...
			...	...
			...	...
			...	...
11.			...	...
			...	...
			...	...
			...	...

PRIORITY DEBT TOTAL = £ 3136.08

NON - PRIORITY DEBT TOTAL = £ 9417.14

FINANCIAL STATEMENT : INCOME ONLY

Name..... Dependants.....
 Address..... Age(s).....

Income --- Frequency : weekly £ --- p

Net Pay ---

Net Pay (Partner) ---

Contribution / IBJSA ---

Income Support ---

Pension Credit ---

State Retirement Pension ---

Occupational Ret. Pension (1) ---

Occupational Ret. Pension (2) ---

Child Benefit ---

Child Tax Credit(s) ---

Working Tax Credit(s) ---

Statutory Sick Pay ---

Incapacity Benefit *ESA.* --- *£100.95*
 (short term / long term) ---

Child Support Maintenance ---

Other ---

DHA (Case : Middle).....

Motability.....

Total Income --- weekly =

FINANCIAL STATEMENT : EXPENDITURE ONLY

Name.....
 Address.....

 Dependants.....
 Age(s).....

Domestic expenditure	---	Frequency	---	£ --- p
Rent	---		---	
Rent arrears	---		---	
Mortgage	---		---	
Mortgage arrears	---		---	
Secured Loan	---		---	
Secured Loan arrears	---		---	
Council Tax	---		---	
Life Insurance	---		---	
House / Contents Insurance	---		---	
Satellite / Cable TV package	---		---	
TV Licence	---		---	
Telephone (inc. mobiles)	---		---	
Electricity	---		---	
Gas	---		---	
Housekeeping (all inc.)	---		---	
Fine(s)	---		---	
Maintenance / Child Support	---		---	

(continued overleaf)

Travel expenses :	Frequency	£ --- p
Bus travel	---	---
Taxi costs	---	---
Car : Petrol costs	---	---
Car Insurance	---	---
Road Tax	---	---
MOT / Repairs	Annual	---
Car breakdown cover	---	---
Clothing	Annual	---
Children(s) expenses (e.g. school meals,clubs etc.)	---	---
Health (e.g. prescriptions)	---	---
Other domestic expenditure	---	---
Total domestic expenditure	Weekly	---
Total disposable income	Weekly	---

Mr Scott Dowell and Mrs Diane Dowell
11 Don Street
Grangemouth
FK3 8HD

30 July 2009

Our ref. CAS//AP/Dow/50

Dear Mr and Mrs Dowell,

Re : Debt Advice

I refer to the above subject.

Please be informed that your next scheduled debt advice appointment is at 2.00 p.m. on Monday 31 August 2009 at this office.

I trust that this information is of assistance to you.

Yours sincerely

Mr.A.Peters
Debt Advice Officer

Tel.no. : (01324) 504308

PROVIDENT

Personal Credit

0000653347

Mr. Scott Dowell
11 Don Street
Grangemouth Stirlingshire
FK3 8HD

0011516/0037119/03/1 of 2/412

19th June 2009

Our Reference: 388515680/771/20376
Customer Number: F15000102171

Dear Mr. Dowell,

IMPORTANT: REMINDER NOTICE PURSUANT TO SECTION 86B OF THE CONSUMER CREDIT ACT 1974

Agreement: 824357403
Balance: £550.00 as at today's date
Previous Arrears: £420.00 as at 18th December 2008
Current Arrears: £550.00

We are writing to you in relation to the above agreement which remains £550.00 in arrears. This amount is the total of the sum(s) you have missed paying over the period of the agreement including any payments missed since we last wrote to you about your arrears position 6 months ago. Details of all the transactions made on this agreement can be found in the attached statement.

This notice is not a demand for immediate repayment. You may still be able to maintain your weekly payments with Provident under your existing agreement. However, if you have not done so already, we would encourage you to discuss the matter of your arrears with us by calling 0845 070 1806.

Default sums and interest

You will not incur any default sums or extra interest in relation to the missed or partly made payments referred to in this notice. This notice does not take account of any payments received after the date of the notice.

Please accept our apologies if you have cleared these arrears by the time you receive this letter.

Notices

For so long as you continue to be behind with your payments by any amount, you will be sent notices about this at least every six months. We are not required to send you notices more frequently than this, even if you get further behind with your payments in between notices.

We are required to provide you with the enclosed Office of Fair Trading Arrears Information Sheet.

Office of Fair Trading Information Sheet

This notice should include a copy of the current information sheet on arrears prepared by the Office of Fair Trading. This contains important information about your rights and where to go for support and advice, for example on applying for a Time Order as well as our right to charge you interest. If it is not included you should contact us to get one. Please refer to the Office of Fair Trading Information Sheet for more information about how to get advice on dealing with your debt.

Yours sincerely,



Paul Fergusson - Senior Collections Manager

PROV.BASE.S/05

Registered Office: Colonnade, Sunbridge Road, Bradford, BD1 2LQ Registered Number 146091 England

PPC006_200609_103739_MACHINE.OUT/2.



PROVIDENT

0000008062

*Personal Credit***Statement Date: 1st June 2009****STATEMENT From: 19th May 2009 To: 27th May 2009**

Statement Reference:	699/2357	Agreement Details	
Agreement Number:	824357403	Date of Agreement:	17th March 2007
Customer Number:	F15000102171	Amount of Credit:	£1000.00
Unique ID:	388515680	Duration of Agreement:	105 weeks
		Total Charge for Credit:	£890.00
		Rate of interest 102.70% p.a. Interest charges were pre-calculated and applied at the commencement of the agreement	

Your Transactions

Date	Description	Money In	Money Out	Balance
	Opening Balance			569.00
19/05/2009	Agent Collection	0.00		569.00
27/05/2009	Agent Collection	0.00		569.00
27/05/2009	Closing Balance			569.00

If you have any questions call the local office on 01324630634*. Alternatively call the Contact Centre on 0845 070 1805*.

You are entitled to request one free statement per quarter or one per loan (whichever allows for more requests). We are required to provide you with a statement free of charge within seven days of receiving your request. To request a further statement, all you need to do is contact us on 0845 070 1805*.

You can compare our loans with other home credit loans available in your area by accessing the website at www.lenderscompared.org.uk

Should you require a copy of this statement in large print or Braille, please telephone us on 0845 070 1805*.

Settling your credit agreement early

You can settle this agreement at any time by giving us notice in writing and paying off the amount you owe. If you wish to settle early you should contact us for a final settlement figure.

Dispute resolution

If you have a problem with your agreement, please try to resolve it with us in the first instance. If you are not happy with the way in which we handled your complaint or the result, you may be able to complain to the Financial Ombudsman Service. If you do not take up your problem with us first you will not be entitled to complain to the Ombudsman. We can provide details of how to contact the Ombudsman.

Paying less than the agreed sum

If you pay less than your agreed payment in most cases it is likely to take you longer and may cost you more to pay off the debt under the agreement.

If you have difficulties making payments under your credit agreement please contact us if you have not already done so to discuss terms for the rest of the agreement. You may also want to seek advice on what to do from an independent free advice agency such as the Citizens Advice Bureau.

*Call charges may apply

PROVIDENT

Personal Credit

0001463/16/612

P/188770416

0000017877

MRS DIANE DOWELL
11 DON STREET
GRANGEMOUTH
FK3 8HD

Tel: 0870 024 0423
Fax: 0870 902 0591
Date: 08/07/2009

Account number: 388487105
Balance: £1,201.00
Contracted weekly rate: £23.40

Dear Mrs. Diane Dowell

We are concerned that we have not received any payment.

If you have already brought your account up to date, please accept our apologies for contacting you.

Should you be having any difficulty keeping your account up to date, please discuss your situation with your agent as soon as possible. Alternatively you can ring Provident on 0870 024 0423.

We can be contacted as follows;

Monday – Friday: 9am – 5pm

Yours Sincerely



Provident Personal Credit

Full payment each week helps build a good credit record. This allows you to continue to borrow for the things you need.

PROVIDENT

0000337249

Personal Credit

Mrs. Diane Dowell
11 Don Street
Grangemouth Stirlingshire
FK3 8HD

SUMMARY OF ALL AGREEMENTS OUTSTANDING

Number of Agreements:	1
Total Amount Outstanding:	£1222.00

0023930/0073555/00/1 of 1/41235

Statement Date: 1st June 2009**STATEMENT From: 19th May 2009 To: 27th May 2009**

Statement Reference:	699/32339	Agreement Details	
Agreement Number:	579795341	Date of Agreement:	2nd December 2006
Customer Number:	F15000091491	Amount of Credit:	£1300.00
Unique ID:	388487105	Duration of Agreement:	105 weeks
		Total Charge for Credit:	£1157.00
		Rate of interest 102.70% p.a. Interest charges were pre-calculated and applied at the commencement of the agreement	

Your Transactions

Date	Description	Money In	Money Out	Balance
	Opening Balance			1222.00
19/05/2009	Agent Collection	0.00		1222.00
27/05/2009	Agent Collection	0.00		1222.00
27/05/2009	Closing Balance			1222.00

If you have any questions call the local office on 01324630634*. Alternatively call the Contact Centre on 0845 070 1805*.

You are entitled to request one free statement per quarter or one per loan (whichever allows for more requests). We are required to provide you with a statement free of charge within seven days of receiving your request. To request a further statement, all you need to do is contact us on 0845 070 1805*.

You can compare our loans with other home credit loans available in your area by accessing the website at www.lenderscompared.org.uk

Should you require a copy of this statement in large print or Braille, please telephone us on 0845 070 1805*.

Settling your credit agreement early

You can settle this agreement at any time by giving us notice in writing and paying off the amount you owe. If you wish to settle early you should contact us for a final settlement figure.

CALL SERVE

THE OLD COURT HOUSE, HIGH STREET, WHITCHURCH, BUCKS., HP22 4JS
Pay online at www.call-serve.co.uk

Tel.: 0845 1222976



Date: 09 JUN 09

MRS DIANE DOWELL
11 DON STREET
GRANGEMOUTH
STIRLINGSHIRE
FK3 8HD

Account No: 50382646

Balance: £86.81

re: DEBT MANAGERS LTD - BELL DIRECT

PLEASE TAKE CAREFUL NOTE

- (1) You have ignored repeated applications for settlement.
- (2) You have had the benefit of goods/services supplied for which you have not paid.

Unless we hear from you within seven days with a payment and repayment proposal we may without further notice:

- (a) INSTRUCT ONE OF OUR LOCAL COLLECTORS TO CALL UPON YOU FOR PAYMENT.
- (b) REQUEST OUR CLIENTS AUTHORITY TO PROCEED WITH LEGAL ACTION

IT IS IN YOUR OWN INTEREST TO MAKE AN ARRANGEMENT FOR SETTLEMENT NOW BY COMPLETING THE PORTION BELOW AND RETURNING THE ENTIRE LETTER TO THIS OFFICE

NAME (IN CAPITALS).....

ADDRESS.....

.....

ACCOUNT NO 50382646

I enclose £.....and promise to pay £.....per week until my account as stated above is paid in full.

SIGNED..... DATED.....

PROVIDENT*Personal Credit*

0000338061



Mr. Scott Dowell
11 Don Street
Grangemouth Stirlingshire
FK3 8HD

SUMMARY OF ALL AGREEMENTS OUTSTANDING

Number of Agreements:	2
Total Amount Outstanding:	£2285.00

0023938/0073579/00/1 of 2/41235

Statement Date: 1st June 2009**STATEMENT From: 19th May 2009 To: 27th May 2009**

Statement Reference:	699/2874	Agreement Details	
Agreement Number:	579552609	Date of Agreement:	2nd June 2007
Customer Number:	F15000102171	Amount of Credit:	£1000.00
Unique ID:	388515680	Duration of Agreement:	105 weeks
		Total Charge for Credit:	£1047.50
		Rate of interest 124.80% p.a. Interest charges were pre-calculated and applied at the commencement of the agreement	

Your Transactions

Date	Description	Money In	Money Out	Balance
	Opening Balance			1716.00
19/05/2009	Agent Collection	0.00		1716.00
27/05/2009	Agent Collection	0.00		1716.00
27/05/2009	Closing Balance			1716.00

If you have any questions call the local office on 01324630634*. Alternatively call the Contact Centre on 0845 070 1805*.

You are entitled to request one free statement per quarter or one per loan (whichever allows for more requests). We are required to provide you with a statement free of charge within seven days of receiving your request. To request a further statement, all you need to do is contact us on 0845 070 1805*.

You can compare our loans with other home credit loans available in your area by accessing the website at www.lenderscompared.org.uk

Should you require a copy of this statement in large print or Braille, please telephone us on 0845 070 1805*.

Settling your credit agreement early

You can settle this agreement at any time by giving us notice in writing and paying off the amount you owe. If you wish to settle early you should contact us for a final settlement figure.

PROVIDENT

Personal Credit

0001479/16/612

P/63963896

0000019493

MR SCOTT DOWELL
11 DON STREET
GRANGEMOUTH
FK3 8HD

Tel: 0870 024 0423

Fax: 0870 902 0591

Date: 08/07/2009

Account number: 388515680
Balance: £2,266.00
Contracted weekly rate: £37.50

Dear Mr. Scott Dowell

We are concerned that we have not received any payment.

If you have already brought your account up to date, please accept our apologies for contacting you.

Should you be having any difficulty keeping your account up to date, please discuss your situation with your agent as soon as possible. Alternatively you can ring Provident on 0870 024 0423.

We can be contacted as follows;

Monday – Friday: 9am – 5pm

Yours Sincerely



Provident Personal Credit

Full payment each week helps build a good credit record. This allows you to continue to borrow for the things you need.

BCW01.E01-AKTv3-v1-01539/01078/00002/1 of 2/412/M



Mr Scott Dowell
11 Don Street
Grangemouth
Stirlingshire
FK3 8HD

Opening Hours: Monday - Thursday 8am-8pm
Friday 8am-5pm
Saturday 9am-1pm
Payment Online: Pay Online by Debit or Credit
Card using our secure payment
site at www.paybcwonline.com

19th June 2009

Pursuers: Lowell Portfolio 1 Ltd
Creditor: - Vodafone
Principal Sum: £969.56
BCW Ref: B10208621
Client Ref: 93172319

LEGAL NOTIFICATION

Dear Mr Dowell

Despite repeated requests for payment your overdue debt, in the sum of **£969.56** with our clients **Lowell Portfolio 1 Ltd** remains outstanding. Accordingly, documents can now be prepared for the Issue of a Claim against you in your Local Court.

ONCE JUDGEMENT OR DECREE HAS BEEN GRANTED THE FOLLOWING CAN TAKE PLACE:

- i) Your debt being increased to include **Legal Costs and Interest**.
- ii) Your name being entered in the Public Records of your **Local Court**.
- iii) Your Credit Worthiness being adversely affected for future **Credit and Mortgage Applications**.

IF THERE IS CONTINUING NON-PAYMENT THEREAFTER:

- i) An Application is made to your employer for an **Attachment of Earnings**.
- ii) An Officer of the Court can/ may be instructed to **Seize your Assets**.

To avoid these actions being taken, payment must be made immediately. You can contact our **24 Hour Payment Line** on **0871 244 1906** to make payment by **Credit or Debit Card**. Payment is also accepted online at www.paybcwonline.com. **Alternately, and without prejudice to our client's position, we would be prepared to dispose of this matter by way of monthly instalments in the sum of £40.00, provided we receive the attached Direct Debit Mandate by 26/06/2009.**

Should you wish to discuss your financial circumstances in relation to this debt, we would ask you to contact us immediately.

Yours faithfully

For and on behalf of
Buchanan Clark & Wells

Address
buchanan clark + wells
bcw house
24 george square
glasgow
g2 1eg
email
general@bcwgroup.com
website
www.bcwgroup.com
fax
0845 3006898

Reg no SC223606
Registered in Scotland

Loansathome



CREDIT YOU DESERVE

(J356)

Mr Scott Dowell
11 Don Street

Grangemouth Falkirk
FK3 8HD

Branch Name - SDT Edinburgh
2 / 2 Polton Street
Bonnyrigg
Midlothian
EH19 3HA

Our ref :- C278321
Journey : 356: In Hand
Day :- 5: Friday

Tel: 0131 654 1439
Fax: 0131 654 1497

Printed Date: 19/06/2009

Dear Mr Dowell,

This is a serious matter and requires your immediate attention.

Despite the efforts of our representative to collect payment on your account, we have not received any payment from you for at least two weeks . The amount that you are currently contracted to pay each week and your current arrears are shown in the statement below.

This is both in breach of your agreement with this company and could impair your credit rating. Therefore you must now resume your weekly payments to your account and reduce the arrears shown.

If you are having difficulty in contacting your representative, then please phone me as soon as possible . My telephone number is shown above in the branch details

Yours faithfully,
For Loansathome4u

Any payments made in the past 5 days may not show on this letter

Director

Statement as at 18/06/2009

<u>Folio</u>	<u>Net Balance</u>	<u>Weekly Payment</u>	<u>Net Arrears</u>	<u>Last Payment Date</u>
F497682	£450.00	£20.00	£330.00	04-Jun-2009
F535255	£650.00	£20.00	£330.00	04-Jun-2009
Totals	£1,100.00	£40.00	£660.00	

Compare the price of home collected and other cash loans available in your area at www.lenderscompared.co.uk
All home credit customers are entitled to a free detailed statement at least once every 3 months, just ask.

LoansAtHome4u is a trading name of S.D.Taylor Ltd, 49 Huntbach Street, Stoke on Trent, Hanley, ST1 2BS.

Website: www.loansathome4u.co.uk, Registered in England No: 550055

Loansathome4u card payment hotline: 01782 207 573 (8am to 8pm Monday to Friday)



INVESTOR IN PEOPLE



Opening Hours

Mon - Thurs

8.00am - 8.00pm

Fri

8.00am - 7.00pm

Sat

8.00am - 2.00pm

Email

info@hamptonslegal.co.uk

Telephone

0844 844 4720



HAMPTONS
LEGAL



Mr Scott Dowell
11
Don St
Grangemouth
Stirlingshire
FK3 8HD



PO Box 173
Leeds
LS11 9WR

24/06/2009 / TELH2DEF

Our Ref: 93554059

Dear Sir,

Re: Our Client: Lowell Portfolio I Limited
O2 (UK) Ltd Account No. 93554059 - Outstanding Amount £66.77

We refer to previous correspondence and note you have failed to enter into a repayment plan or make realistic arrangements to settle the amount outstanding to our client.

As payment has not been made, it appears you have no intention of repaying the monies due, we are now reviewing your account so that we can decide what form of litigation if any is best for us to recover the monies that are due.

If we are successful in obtaining a County Court Judgement, we may then look to enforce that judgement by:

1. Instructing a bailiff who could then remove goods from your premises should any judgement not be paid
2. Payments to be deducted from your salary by your employers in the form of an attachment of earnings.

Should legal proceedings be commenced there will be an additional claim made against you for the payment of interest on the overdue amount in accordance with section 69 of the County Courts Act 1984 together with legal costs.

You still have the option to prevent this from happening by calling and agreeing repayment of your debt, we will listen to any sensible offer, whether it be a full and final settlement or a monthly repayment plan.

You will receive no more warnings from us; the next correspondence you receive will be from either the courts or an agent who may visit you at your home address at a time which is to be notified to you.

We would urge you not to ignore this correspondence and contact us on 0844 844 4720 and arrange repayment; remember any sensible offer will be accepted.

Yours sincerely

Stephen Hunter
Director of Legal Services
Hamptons Legal

Calls may be recorded for training and monitoring purposes.

MEMBERS OF:



Civil Court
Users Association



Lowell Financial Ltd Registered Office: Enterprise House, 1 Apex View, Leeds LS11 9BH.

Hamptons Legal is a trading style of Lowell Financial Ltd, a company registered in England and Wales under Company Reg No: 4558936.

Consumer Credit Licence No: 528607

TRANSFER (SUMMARY)

Date of Referral _____

Date of Last Review _____

DESCRIPTION

1. Reason for Referral/Nature of Problem, etc.

General problems regarding management of children and maintaining their school attendance. Dispute with neighbours at present, hope to be rehoused by Housing dept soon.

Donna is staying at Homeless unit of Langenough at present intends to return home when family re-housed.

2. Summary of Work Done/Aims Achieved

care plan arranged for Scott eg respite care Chris Fox Image foster carer. Scott starts Education Placement in August, he also attends IT project and home tuition. Younger children attend nursery and school but attendance not regular, tried to encourage this.

3. Summary of Work not Completed/Aims not Achieved

Family work with Mr + Mrs Dowell did not take place due to the number of problems over the last few months especially regarding neighbourhood disputes.

4. Client's present definition of the problem(s)/service(s) required

Family especially parents unable to discuss difficulties with each other, tend to shout, fight and verbally abuse each other. Scott is reasonably settled at present, possibly due to support networks.

Donna intends to return to family home as outlined in 1. above.
Donna is court 6/6/95 breach of peace 6 months good behaviour.

ASSESSMENT

5. Workers evaluation of current problem(s)/service(s) required

Motivate parents to be consistent with children
 Encourage Scott to attend support networks.
 Discussed contraception methods/safety with Donna.
 Referred in another area outside barrowshire.

6. Options for problem solving/service delivery

As previously defined in earlier plans.

7. Reasons for continuing contact

Advice, support and guidance need for
 regular contact as little or no change
 in situation

ACTIONS AND OBJECTIVES

8. Plans agreed with the client

As defined in previous plans.

9. Note any difference of opinion regarding Information/Problem(s)/Service(s)/Plans

Parents view continually changes
 no continuity or consistency.

10. Suggested Worker Tasks

Regular contact to
 ensure some sort of
 adherence to plans outlined
 for all family earlier
 in reports section of
 file

Suggested Client Tasks

Be motivated and
 adhere to plans.

Date of Review _____

Signed (Worker) Ann Strong

Date

7/6/95

Client/Representative _____

Date _____

Senior/Supervisor _____

Date _____

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
30/5/95	Continued	as Social Worker does not work on a Thursday	Ann Strong SW
31/5/95	Bore group see minutes	Kathleen Mc Donnell will do minutes copy in file Further respite arranged.	Ann Strong SW
1/6/95	Meeting Barbara F.A. and Social Worker	Scott will attend induction week at Assessment Unit mid June and start full-time in August. School agreed to	
		Scott going home 1 day per week during school term	
1/6/95	Continued	Collected £100 from	
	Mr & Mrs Dowell office visit	Children in need money Margaret not happy with housing situation friction between her and sister also said Chris had not collected Scott as arranged.	
1/6/95	T/real Chris Fox	Chris's car has broken down asked if I could ask Pamela to take Scott over if needed I left a note at 3 Radcliffe stating this.	Ann Strong SW

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
7/5/95	Office visit arranged	Scott did not attend. Margaret Dowell said he had left home to come here when I contacted her.	Am Strong SW
10/5/95	Home visit with Barbara	Number of difficulties addressed by Barbara mainly upset over housing problems and disputes with neighbors	
		Margaret very upset as this situation is no nearer being resolved regarding neighbors. Margaret's health is suffering due to upsets.	
24/5/95	Home visit	Barbara F.A. making arrangements for holiday and purchase of luggage. Various meetings with housing dept. Barbara dealing with this letter to Housing dept copy located due to	Am Strong SW Am Strong SW
30/5/95	T/call Heavy Hilda Education Assessment Unit	Meeting arranged for Scott and Mr + Mrs Dowell 1 June Barbara will accompany Scott + family	SW

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
1/8/495 T/C	T/call from Dave Hewster	Dave said Jack called YCC last week and was abusive to receptionist Louise Jan. ^{Kinsley} call YCC re: further outreach support	
2/9/95	Home visit with Barbara	is needed for the Dowells House very untidy washing machine broken	Am Strong SW
		clean I will contact Jan Kinsley re - machine replacement Barbara will arrange purchase of second hand machine	Am Strong SW
3/3/95	Home visits with Barbara F.A.	New Washing machine broken clean Barbara has had a number of phone calls re this Margaret very upset	
		spent time discussing problem with neighbours Margaret does not want to go out and feels herself and Norma are under threat from neighbour spent time trying to calm	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
3/5/95	Cont	Margaret down as she was very tearful.	Am Strong SW
1/call 5/1/95	Tela/call Barbara Barnet	Further tuition for Scott he will attend Mon 2-30 - 3-30 Wed 10-15 11-15 Tues arrange for	
		Wednesday she continues to submit payment of petrol money for food transporting Scott to Springmount	Am Strong SW
5/5/95	Telephone call from Margaret Dowell	Margaret upset because Scott staying out overnight at Paul's or not coming home until very late evening	
3/call		Janice Bruce IT Scott has missed youth 3 times. She will visit home I will arrange for office visit with Scott	Am Strong SW

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
21/3/95	Telephone call from Chris Fox Miravenside Country Park	Chris offered to do work with Scott I will take Scott to see Chris this afternoon to make arrangements.	
7/3/95	Note from Barbara M' Donagh Family Aid	Disis occurred on Wednesday 22/3/95 evening re Donna and Friday night occurred Donna kicked Mr Powell Donna has been told by parents to find other accommodation soon!	
		Scott, signature of parents.	Am Strong sw
27/3/95	Letter from Ann Kennedy Drummond House	Scott does not meet criteria for social work	
		Place at Education Day Unit Bohay in file	Am Strong sw
27/3/95	Telephone call	Katharine will arrange meeting with mother	
	to Katharine M' Donagh co-ordinator (Severage System)	Chris Fox boyfriend and herself to sort up arrangements with Scott	Am Strong sw

Signature (Senior/Supervisor)

Client Name

Client File No.

Page No.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation

Signature (Senior/Supervisor)

Dowell

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
20/3/95	Home visit with Barbara Mc Cormack (Family aid)	Mr + Mrs Dowell, Scott, Donna, Jamie Ann, and baby present. Situation reasonably calm after problems at weekend (Friday). E D T report in file and memo.	
		re Friday 17/3/95 Scott asked Mr + Mrs Dowell what they wanted from base staff on Wednesday. re Scott. 1) Mr + Mrs Dowell stated 2) Full time education ASAP 3) More input from support.	
		3) Scott not received into care unless situation reaches crisis again. Possibly respite if needed. Both Mr + Mrs Dowell concerned about how Scott and Donna's behaviour affecting younger children.	
		<u>Scott stated</u> 1) That he wanted to stay at home. 2) He would try to adhere to rules + boundaries.	Ann Strong S W
20/3/95	Telephone call Dave Houston. YCC	Since Scott returned at 4pm on Friday with Paul. Situation continues to be reasonably stable over weekend. Dave saw Scott on Sat a Sunday for 'couple of hours'.	Ann Strong S W

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
17-3-95	EDT REFERRAL RE Scott Dowell	SEE FILE	
17-3-95	T/C from Jack Dowell	MR Dowell SEEKING ASSISTANCE FROM DEPT. STATING HE NO LONGER WANTS ANYTHING TO DO WITH SON SCOTT, HAS "WASHED HIS HANDS OF HIM".	Rees
		MR Dowell INFORMED ME THAT SCOTT HAD (IN THE COMPANY OF OTHERS) THREATENED 2 BOYS, SEPERATELY, WITH A KNIFE. ALSO THAT HE HAD ABSCONDED FROM HOME AT 10.30PM LAST NIGHT & HAD TO BE RETURNED BY POLICE AS A MISSING PERSON.	Rees
		I ADVISED MR Dowell THAT I WOULD CONTACT YCC & ATTEMPT TO SEEK SUPPORT FOR SCOTT & PARENTS FROM OUTREACH WORKER DAVE HUSTON.	Rees
17-3-95	T/C to YCC	DAVE HUSTON NOT AVAILABLE UNTIL	Rees
		(12) 3PM. TEO FENWICK ADVISED THAT MR Dowell HAD TELEPHONED YCC LAST NIGHT & WAS ADVISED TO CONTACT EDT. I INFORMED YCC STAFF THAT I WOULD CALL LATER TO SPEAK TO DAVE HUSTON.	
17-3-95	T/C To Dowells	SPOKE TO MR Dowell & ADVISED THAT I HAD CONTACTED YCC & WOULD GET DAVE HUSTON TO CONTACT FAMILY WHEN HE BEGAN HIS SHIFT AT 3PM. MR Dowell ACCEPTED THIS.	Rees Rees.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
		to attend Stehausem Social Work office 2 PM 22/3/95	Ann Strong S W
15/3/95 3/95	Telephone call from Mr Powell 10 am	Donna is to appear in court today. He will take her. Mr Powell does not want Donna to return home.	
		next week. Apparently she has to leave her shared tenancy in Graham Road. Suggested Barbara F.A. and sister visit at	
15/3/95. 3/95	Telephone call from Mrs Powell 12 am	12 am today. He agreed Mrs Powell is going to Bowie to visit her family so	Ann Strong S W
		cancelled visit	Ann Strong S W

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
14/3/95 14/3/95	EDT report copy in file Telephone call to Mrs Dowell	EDT report re Scott copy in file. Arranged home visit with Barbara re above.	
	Home visit Barbara FA Ann SW. Dowell family	Situation with Scott and Mr Dowell <u>very bad</u> . Scott very aggressive to Dad. Joke threatening to	
		use violence towards Scott. Scott ran out of house. Scott again asked to be taken into care. Suggested possibility of	
		Teenage Foster care respite Both social worker + family aid suggested base conference next week Mr + Mrs Dowell agreed situation with Scott	
		out of control. Spoke Gary Hall (team manager) / Penny re above. He will chair if Jan Kinsley still off. Contacted support network	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
1/3/95	Home visit with Barbara Family Aide	Complaints from Mr Powell re Scott not having enough to do and not sticking to plans arranged. Reminded family of case conference on 6/3/95.	
1/3/95	Office visit Scott Powell	Scott attended we discussed his difficulties with relationships with Dad and Mum. Scott did Eco-map copy in file.	
6/3/95	Case conference re Scott	Scott doesn't agree with boundaries and sanctions imposed re time-keeping. Copy of minutes in file	Ann Stray SW
8/3/95	Home visit with Barbara	Still problems with Scott not adhering to times etc. Mr Powell and Scott not agreeing on anything	
10/3/95	Telephone call from Mr Powell	Situation between them continues to be volatile. Scott not coming home till late. Jack Powell (Dad) threatening to use violence towards Scott.	

Signature (Senior/Supervisor)

SWL161 - 11/89

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
20/2/98	Discussion with Sheila Woodburn SW	being in the house so often John stated that he Scott realises Social Work contact is less available at weekends	
		this is why he acts inappropriately. A number of issues and disruptions over the weekend which need to be resolved	Ann Steyn Social Work

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
		in the office to discuss her concerns and try and make some forward plans. Arrange joint office visit with Dave Houston for 20/2/95 to discuss	
		possibility of outreach work with Scott Mr + Mrs Dawell will attend this meeting. Margaret showed Barbara (FA) Am Strang (SW) small capsule she found	Am Strang SW
		on floor, no name or stamp on it. Margaret threw it in fire.	
20/2/95	Home visit with Dave Houston	Office visit cancelled. Margaret and Jack had bad weekend. Scott returned	
		home by police 5am on Saturday morning. He was with Donna at Dammarie Guest House. A lot of Jack blaming Donna for Scott's actions. Jack states Jean Margaret's help is a nuisance	
20/2/95	Discussion with Sheila Woodburn SW re 17/2/95	ED T reports in file re above. Margaret phoned office stating she was leaving Jack. Apparently Jack unhappy about Jean	continues

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
5/2/85	Home visit with Barbara M'Leach Family Aide	Margaret looking very tired she said she had not re-created her medication 'Librium' and she had none left. Jack was out but Scott and Donna were at home both had tidied their rooms. House untidy, Margaret trying to fold washing. Issues about Donna's money Margaret said no when Donna asked, then she gave her money back of consistency pattern continues. Margaret asked others to leave room then she informed the worker that 4 of her 'Librium' drugs taken from her handbag. She stated that she felt it was Donna who had taken them and it was the company she was keeping in the Henderson Unit that were influencing her. She asked the worker not to speak to Donna about this matter. I intend to see Donna on a weekly basis over	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
7/2/95	Home visit with Shweta Woodburn SW	Brose transferred to me today introductory visit. The family were all at home except Donna. She	
		stays only a couple of nights at home usually Monday + Tuesday. Rest of the weeks she is staying at Homeless Person's accommodation	
		Spoke to Dave Housda he has arranged to involve Scott in group soon and will contact family with arrangements.	Am Stray SW
10/2/95	Home visit with Tony Haller IF Project	Joint visit with Tony he was confirming arrangements for Scott to attend group starting 14/2/95. John signed	
		appropriate forms. I said that I would call next week and hoped to meet Donna.	Am Stray SW

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
10/2/95	Letter in file from Barbara Bennett Psychologist	Letter in file re-proposed arrangements for Scott in light of his withdrawal from hardest High school	
	To Mrs Rae Head of School Development.		Ann Strong SW
13/2/95	Office visit with Donna	Donna visited the office to discuss her housing situation Jack had told her to leave immediately I telephoned the	
		YWCA regarding Donna place on the list she is 7/8 I telephoned Margaret Powell who said Donna could stay until she had	
		her own tenancy Donna agreed to see me regularly to discuss her problems etc	Ann Strong SW

Signature (Senior/Supervisor)

TRANSFER (SUMMARY)

Date of Referral _____

Date of Last Review _____

DESCRIPTION

1. Reason for Referral/Nature of Problem, etc.

General support required - practical matters and related to childcare issues.

Over last year Scott has been focused on along with his older sister as a cause of family difficulties.

Parents inconsistent in defining expectations of Scott. Some concern re Scott being on periphery of misuse of alcohol and drugs. RIC for 1 week Dec 94

2. Summary of Work Done/Aims Achieved

Non attendance/exclusions School - response from referral for home based tuition awaited - S. Bennett Educ. Psy.

IT - placement secured - groupwork starts Feb 95 - Tony Moler Outreach worker "out of hours", family work and individual with Scott; identified - Dave Hawton - Brodie Gentle, Polmont. SNA/SH - assisted in tidying home (felled skip) Dec. 94

3. Summary of Work not Completed/Aims not Achieved

Saint visit with IT worker to be carried out; Feb 95. Concern re Mrs Dawells "physical" state since arrival of baby David. To motivate parents to be consistent as regards "house rules" and expectations they have of Scott.

4. Client's present definition of the problem(s)/service(s) required

Focus of difficulties as defined by parents, alter frequently. Concern re Scotts association with older boys.

From Scott's point of view parents rules/expectations seem to change on a very regular basis. He therefore is beginning to manipulate them.

ASSESSMENT

5. Workers evaluation of current problem(s)/service(s) required

Agreed That parents would structure Scott's time at home. However when SW visits Scott is often out "for messages" - also sleeping on settee at 12 o'clock mid-day, having been there all night. Also smoking - given money by ~~Mr Dawell~~ - thought both parents complain about this.

6. Options for problem solving/service delivery

On going support.

Liaison IT, Housing Dept, H. Visitor, Outreach worker, educational psychologist.

7. Reasons for continuing contact

Parents inability to be consistent - adhere to plans to improve Their situation.

ACTIONS AND OBJECTIVES

8. Plans agreed with the client

Parents have photocopy of plan agreed to - file under report section.

9. Note any difference of opinion regarding Information/Problem(s)/Service(s)/Plans

10. Suggested Worker Tasks

On going support and liaison with agencies involved in work plans.

Suggested Client Tasks

As outlined in work plan.

Date of Review _____

Signed (Worker) Sheila Woodburn

Date 6/2/95

Client/Representative _____

Date _____

Senior/Supervisor _____

Date _____

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
11/2/95	Home Visit	Issue address - being abusive on phone to S.W. staff. Scott not at home - away a message. Mgt. very fearful about Donna - applying for H.P. accommodation. Discussed general untidiness in house and poss. application	SW/SW
11/2/95.	P/call to Ycc. Dave Houston	for holiday funding. Explained case to be transferred & arranged visit accordingly. Not in. message left. Phoned back - updated.	"
2/2/95	Home Visit Mr & Mrs Dawell Garnie Ann, Barry David.	Scott not in - out a message for Mr. Dawell. Explained case being transferred & arranged to meet with A. Strong. SW. Complaining about Donna - Mrs Dawell weepy. Had found a small "green pill" - don't know what or who's it is. Jack blamed Donna.	"
3/2/95	P/call from D. Houston Ycc.	Discussed progress and transfer of case. Agreed Anne will contact Dave after introductions. Consideration being given to forwarding Scott's name re referral to "outreach group" work being set up. Dawells have contacted	"
4/2/95	Home Visit	Dave - regularly - he has also visited twice. Dawells informed Anne that Scott had gone to Herbert H. School with a Mark Kirkwood. It was agreed at meeting he wouldn't approach school. To introduce A. Strong to Dawells - Case transferred: 7/2/95	"

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
27/1/95	P/call from D. Houston L/worker V.C.C.	To discuss contact with Scott - Will contact Dawells to make arrangements to meet with Scott. Updated.	SW/SW
30/1/95	H Visit Dawells.	Donna went to stay with a friend in H.P. in Langtree on Thurs. 26/1/95. Has returned to house for clothes. D. Houston outreach worker has visited twice, to speak to family and Scott. Baby David has eczema - H. Visitor	B McC / SWA. SW/SW
		visited last week. Mgt. didn't bother asking about John's enuresis (thinks this will be better now Donna's left the house. General calm in the house. Interested in holiday.	
31/1/95	Letter from IT. T. Hayler	see correspondence section Group IT. Starts 21/2/95	SW./S.W.
1/2/95	P/call from Mo. Dawell	Returned call but no answer	SW/SW

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
1-2-95	canh	Denna agreed to do this & to attend the homeless dept the following day. I asked Denna to contact myself, Barbara McKinnis or Shelia Woodburn S. Wer to inform us at her address.	Neas
2-2-95	Letters to Homeless & YMCA.	I sent letters in support of Denna's application for accommodation to the YMCA and the homeless dept.	Neas

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
1-2-95	Duty Visit. 4:25pm	Donna visited the office to enquire about support to find accommodation as she has recently become homeless. Donna and her friend Senga Templeman spoke with myself (duty officer). Donna has been staying as Senga's guest at the YMCA in	Nees
		Langloes and would like to get a room there. Donna informed me that she has been to the homeless dept and has applied for a place at YMCA, she has also put her name on the housing waiting list in Falkirk &	Nees
		Stenhousemuir. Donna stated that she is aware that Billy Reid has YMCA warden has received her application but has informed her that she is eighth on the waiting list. Donna asked for support to secure a place at	Nees
	Telephone Call to Homeless dept.	the YMCA as she can no longer stay there as a guest. I spoke with the homeless person's officer on Donna's behalf & enquired about emergency accommodation for her. I was informed that Donna	
		should have received a list of B+B's but that she could get a list if she she visited the office after 2:30pm on 2-2-95. I explained this to Donna, she did not appear keen to stay in a B+B - stated that she was died	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
1-2-95	cont.	not want to be given time restrictions. i.e. having to get up in the morning early or having to return to B+B by a specified time at night. I explained to Donna that this may be the only form of accommodation available until a place at the YMCA becomes available.	Mees
		Donna asked if I could write a letter to support her application for housing & I wrote her a hand written letter to enable her to stay as a guest at YMCA that night & informed her that I would have typed letters to support her application	Mees.
		to homeless Dept & YMCA homecare. I informed Donna that as a homeless young person she may be entitled to a hardship allowance. I explained that she would have to get a letter of notification of registration	Mees
		from the careers office which would allow her to sign on for benefit & that she should receive benefit soon after this. I did advise Donna that hardship allowance is a minimal amount & that YTS would possibly be the most accessible way of securing	Mees
		a reasonable regular income. Donna asked if her mother could be contacted to provide her with some money. Barbara called M ^{rs} Dawell & after much discussion she agreed that she would give Donna £2-£3 pounds if she went to the house.	Mees

T/C Call to Mum
from Barbara
McCormack.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
24/1/95	Mre Mrs Dawell to office	food voucher issued	SW/SW
26/1/95	Application to IT	for Scott	
27/1/95	letter from IT.	See correspondence section - place offered.	"
27/1/95	P/call from Mre Mrs Dawell	Saying this is an emergency. Donna can't make up her mind if she wants to live at home or not	
		Advised to talk to Donna & have her contact office	
1/2/95	see case notes on Donna -		

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
19/12/94.	Review Meet	see mins report section	SW/SW
20/12/94.	Phone calls x5 from MR & Mrs Dawell.	Informing Scott doing O.K. Have another 3 pce. write. Jack sounded "Topsy".	SW/SW
22/12/94.	Letter to Mr & Mrs Dawell A/Leave 23rd Dec - 4/1/95.	see correspondence section	SW/SW,
3/1/95	EDT Alert 16/1/95 to 23/1/95 SW/TIL.	see report section	
15/1/95	EDT Alert	see report section	
17/1/95	EDT Alert	see report section	
22/1/95	EDT Alert	see report section	
23/1/95	Base Discussion core gr/ meet	see report section	
24/1/95	Meet at L.H. School S. Woodburn H. Morrison B. Bennett	Scott insolent & abusive to teachers. After much discussion agreed B. Bennett educ. psy will refer for home based tuition. Then poss future place at leavers prog at Educ Ass Unit in Palmont / Summer / Autumn	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
21/11/94	EDT Alert	see report section	SW/SW
	update Summary <u>Nov</u>	usual problems surfacing parents see focus of difficulties alternately as a) Donna b) Scott. Very disorganized, don't manage money well, no routine or consistent discipline	SW/SW
2/12/94	EDT Alert	See report section	"
9/12/94	EDT Alert	see report section	
	Home visit	Scott RIC. Placed with fleeters Harley, Blawie Ave. Barmston, following incident in home where knife was drawn - not established who had knife, was anyone threatened to do tension and	
		Confusion in the home at the time	SW/SW
3/12/94	meeting at office.	Scott discharged home; see report sect.	
4/12/94	Plan -	Home Access - see report section	SW/SW

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
	SW - A/L and T.I.L. 19/9/94 to 3/10/94.		SW/SW.
5/10/94 21/10/94 31/10/94	P/call from Mrs. Dawell P/call from Mr. Dawell EDT. Alert.	To inform Scott is at school. Sounded a bit uptight - saying no problems. Emergency? Mrs. Dawell has gone into labour! see report section	"
31/10/94.	P/call from Mrs. Dawell	- Donna Dawell born H/Usator hasn't visited. John visiting the bed. Mid-wife calling to-day. Donna sacked from work - intends to go back and ask why. G. Reid Donna's boyfriend apparently hit her.	
"	Home visit	Usual difficulties - lack of appropriate control - house rules constantly changing	"
3/11/94	P/call from School L.H.	Scott has been put on stage 2 exclusion	
21/11/94	P/call from Mrs. Dawell	cant get to office: no money.	

Signature (Senior/Supervisor)

EMERGENCY DUTY TEAM

11329
11435

S. W. Karlsson McCruick
Stenhausenmür

Scot D. Dowell

18 Enoch St.
Cam. Lobert

listened, offered some advice or suggested she phoned back if ~~still~~ she could not resolve situation.

Signed C. Peter DeChasey



SOCIAL WELFARE DEPARTMENT
STENROUSEMAN OFFICE

RECEIVED
2 6 FEB 1996

AM/PM
FILE

To Steve Penn

From Chris Fox, Countryside Ranger

Re Scott Dowell: Work Experience Programme

There are approximately 17 weeks from August 29th to December 19th, so I have to plan for this number of possible turn outs. Against each date I have set a task, but as the calls on the Ranger Service are many and varied there is a chance that the specified task may not be done on the allotted day. There are also several 'outside' days which are obviously subject to the changes in the weather, whilst all the days are subject to the availability of the pick-up, emergencies, bookings, meetings etc. Because of this, any fine days that are available will probably be used to cover these "outside" ones first.

Aug 29th - Orientation - a look at some of the other areas covered by the Service

Sept 5th - Social Work Review in a.m. - litter picking and other mundane duties.

12th - Guided walk with school a.m. pond dipping and minibeast hunt - plant identification

19th - Help with preparation for talk - plant identification

26th - Linlithgow Primary a.m. - preparation and identification for fungus foray

Oct 3rd - Look at progress, Rangering, careers, interviews, CVs, - slideshows

10th - Day at the farm

17th - Display; research, space allocation, preparation, etc.

24th - Display; mounting, setting up, techniques.

31st - Plant identification - treasure hunt

Nov 7th - Lay slabs for play area

14th - Dry stane dyke repairs

21st - Brashing, hand tool felling, hedging

28th - Cut back hedges, overhangs - tighten fences with monkey strainers

Dec 5th - Indoor skills, ropework, origami, wordsearches, etc.

12th - Blank day to finish off anything, concentrate on anything particularly of interest

19th - WEP appraisal, ensure log book filled in, project book, record book

Chris Fox.

Memo



To Ian Kinsley
Team Manager
Stenhousemuir Office

From Kathleen McCormick
Assistant Co-ordinator
Teenage Fostering Scheme
33 Main Street, Bannockburn

c.c. Judy Hart
Co-ordinator, Teenage Fostering Scheme
Extension

Our ref KMCC/JMD/gm81

Your ref

Date 14th June 1995

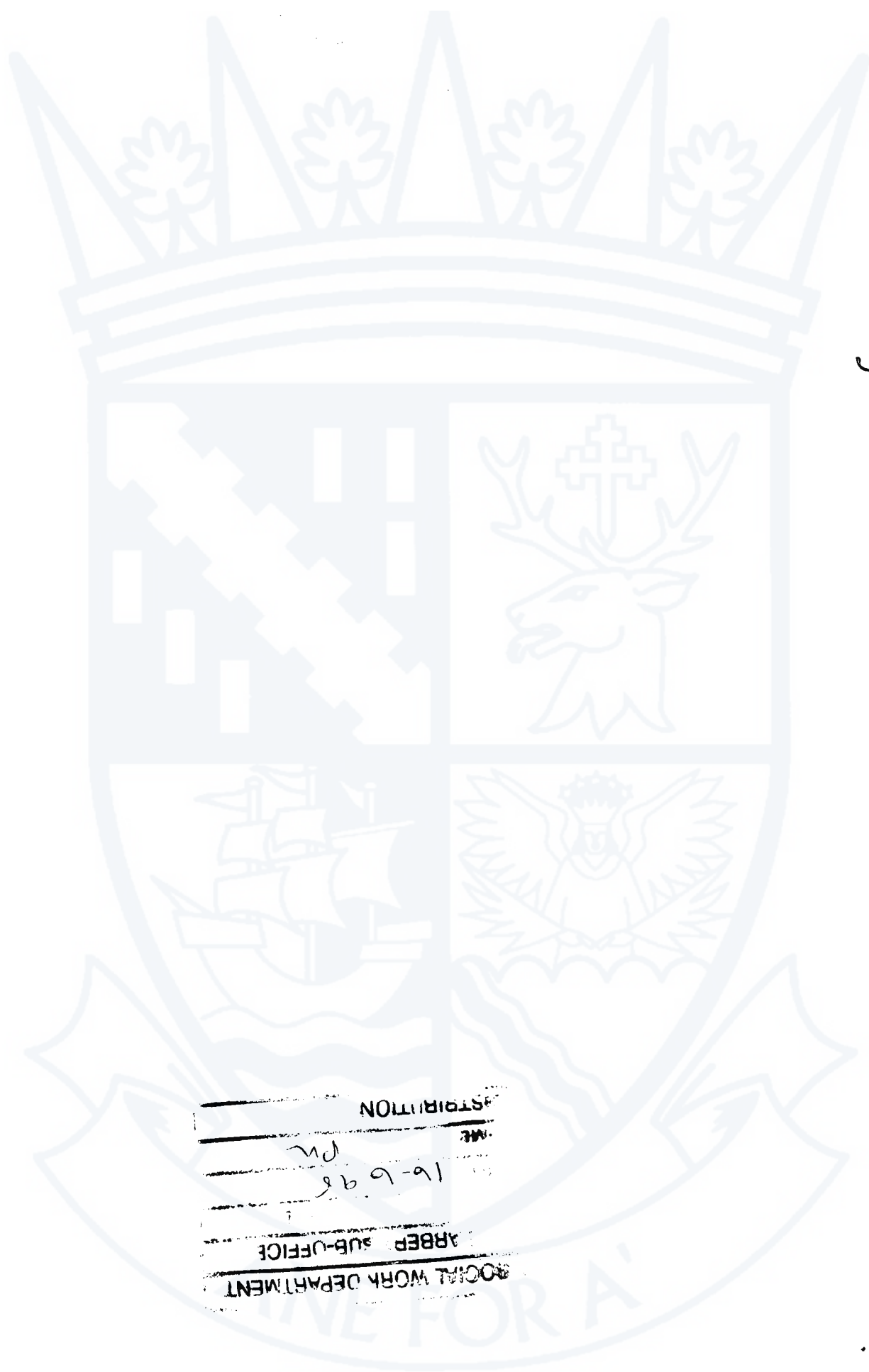
Subject : Re Scott Dowell - Chris Fox - Mileage claims

As you are aware, Scott Dowell has been involved in voluntary work at Muiravonside Park which is arranged by Chris Fox. Chris has claimed mileage in relation to collecting and returning Scott, this being in excess of 500 miles for a 6 week period. This claim is being met by the Teenage Fostering Scheme in this instance but Judy Hart has advised that the Scheme would not be able to continue meeting such claims given that this is separate from his respite care arrangement.

Subsequently I am asking if you would be in a position to meet Chris Fox's mileage claims which relate to Scott's voluntary work. I would appreciate if you would consider the matter and let me know.

A handwritten signature in cursive script that reads 'Kathleen McCormick'.

Kathleen McCormick
Assistant Co-ordinator
Teenage Fostering Scheme



REGISTRATION
DATE
16-6-98
ARBER SUB-OFFICE
SOCIAL WORK DEPARTMENT



Central Regional Council

SOCIAL WORK SERVICE**INTAKE/FAST-TRACK ASSESSMENT FORM**

DUTY OFFICER: <i>Susan Walker</i>		DATE: <i>6.7.95</i>	
NAME: <i>Dowell</i>		CCIS NO.:	PVP: Y/N
DATE OF BIRTH:	AGE:	MARITAL STATUS:	GENDER: M/F
HOME ADDRESS: <i>84 Roughlands Drive</i>		ETHNIC STATUS:	
TEL. NO.: <i>551375</i>		REFERRAL SOURCE: <i>self</i>	
PREVIOUS OR TEMPORARY ADDRESS (Please Specify):		DETAILS:	
		REFERRAL METHOD: <i>P/C</i>	
REASON FOR REFERRAL: <i>Row with Scott. (15yrs old)</i>		HOSPITAL DISCHARGE YES/NO	
FAST-TRACK YES/NO		STATUTE:	
		DATE:	
IS CUSTOMER AWARE OF REFERRAL? YES/NO	SOURCE OF INCOME:	G.P.:	
LIVING GROUP:		ADDRESS:	
		TEL. NO.:	N.I. NUMBER
NEXT OF KIN/REPRESENTATIVE (Please Specify):		CARER DETAILS:	
CONTACTS: Other Agencies/Services/Support Networks		SIGNIFICANT OTHERS:	
HEALTH/DISABILITY (Detail any relevant customer characteristics, medical problems, disabilities, communication issues, diagnoses, etc)			
HEALTH PERSONNEL USE ONLY			
CUSTOMER CONSENT:			

The Access to Personal Files Act 1987 obliges the Social Work Service to make information, recorded after 1st April 1989, accessible to the subject of the information unless there are good reasons for withholding it. In receiving information, the department will assume that it can be disclosed, without further reference to the source, unless the information contains a clear indication to the contrary.

DESCRIPTION OF NEEDS/PROBLEMS (highlight areas of risk/dependency):

Mrs Powell had a row with Scott last night. He came in at 11 pm approx + started cooking chips. She stopped him, Scott called her 'a'caw' and Mrs Dawell said she

SOCIAL WORK SERVICE USE ONLY

INITIAL ASSESSMENT:

punched lumps out of his back' she then said that she had slapped him on the back but hadn't marked him. Since then the situation has calmed down. Discussed what she could

ACTION/AGREED PLAN:

- do to keep the situation calm -
- 1) Mrs Dawell will phone G.C.C. as Chris Fox takes Scott out when there is a crisis.
 - 2) Mr + Mrs Dawell to talk with Scott when he wakes up,

RECOMMENDATION ~~to be~~ talk over CARE GROUP:

There was no further argument last night.

- 3) They want to know whether new social worker will be.

FAST-TRACK COMPLETED

ELIGIBILITY PRIORITY

2

3

4

Signed: _____

Dated: 6.7.95

TEAM MANAGER'S DECISION:

INTAKE ASSESSMENT OUTCOME

N.F.A

REFER TO OTHER AGENCY

SERVICE PROVISION ONLY

SIMPLE ASSESSMENT

COMPREHENSIVE ASSESSMENT

ALLOCATION STATUS

CLOSED

PENDING

ALLOCATED

TO:

DATE:

CUSTOMER REFERRER

INTAKE PENDING
REVIEW DATE _____NOTIFICATION
OF OUTCOME:VERBAL
WRITTEN
DATE

TEAM MANAGER'S SIGNATURE: _____

DATE: _____

CENTRAL REGIONAL COUNCIL SOCIAL WORK SERVICES

EMERGENCY DUTY TEAM

CONTINUATION SHEET

Slw. / Family Aide
B. M'Connell
~~LARBER~~
S' MUR

CLIENT'S NAME:

SCOTT DOWELL

84 LONG ISLANDS DRIVE

CARROWSVORE

01324-551375

23.00 5.7.95

Plc from Mr Dowell

- Mrs Dowell was breathless and distressed on the phone and she haltingly explained she had had an argument with Scott because he came in at 22.45 and wanted to make chips. Mr Dowell was in the background and raised voice could be heard.

EDT agreed to phone back

On phoning back, Mr Dowell came to phone and quickly realised argument was minor and did not require EDT involvement.

General discussion followed and family are worried about lack of Slw, no imminent ET involvement and long summer holidays ahead. Family have just come back from Butlins and this has heightened their anxieties.

Mr Dowell said he would contact T.M. to discuss

Signed

Rushall



SOCIAL WORK DEPARTMENT

CARBERY SUB-OFFICE

RECEIVED

SEP 6-7-95

ME

DISTRIBUTION

Client Name Dawell

Client File No.

Page No.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation
19/6/95	EDT Report		SW/SW
19/6/95	P/call to Reception from Mrs. Dawell (Duty)	Requesting we contact them.	SW/SW
19/6/95	P/call to Mrs. Dawell (Duty)	Donna answered, said its OK, now. Taxi was late collecting Scott, but had now arrived.	SW/SW

Signature (Senior/Supervisor)

SWL161 - 11/89

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation

Signature (Senior/Supervisor)

Dot Mackie
Team Manager
Dowie Youth Care Centre
Edinburgh Road
POLMONT

Ian Kinsley

220

IK/KH

20th April 1995

Dear Dot

RE: Scott Dowell, 84 Roughlands Drive, CARRONSHORE

Following a case discussion held on the 22nd March 1995 can I clarify the services requested from the YCC in relation to Scott.

When as previously we agreed that Dave Houston and a Social Worker from this office (now Ann Strang) would work together with Mr & Mrs Dowell on parenting issues this no longer is necessary. I understand it was difficult for Dave to be released on a regular basis but also Ann Strang and Barbara McCormack (Family Aide) plan to carry out this work themselves.

However I would also specifically request that the YCC continue to provide an emergency outreach service to Scott. Given your involvement with the family (and Scott's attendance at the Monday Group) you will know that the Dowells often hit crisis point. At these times Mr Dowell can demand Scott's reception into care. This is to be resisted and, when emergencies happen at nights or weekends, it is very difficult for EDT to respond. I would therefore ask that the first "Port Of Call" for Mr & Mrs Dowell should continue to be the YCC. The family are now known well to you and hopefully you can best provide the service to sustain Scott at home.

I would be grateful if you could confirm directly with me or with Ann Strang that these proposals are acceptable to you.

Best Wishes.

Yours sincerely

Ian Kinsley
(Team Manager)

c.c Ms Ann Strang



MEMO



To

*Ian Kinsley,
Team Manager,
Larbert Sub-Office.*

From

*Ann Kennedy,
Social Work Services,
Drummond House.*

Extension 3695

Our Ref AK.100B

Your Ref

Date 21st March, 1995

Subject:

Scott Dowell (15) - 84 Roughlands Drive, Carronshore, Falkirk

Thank you for your memo, dated 8th March, 1995, in which you request a Social Work place within the Education Day Units .

I require to advise you that whilst I understand your reasons for making this request Scott does not meet the criteria for this type of resource.

I would suggest that you continue discussing this matter with the Education Department.



23328
AW
DISTRIBUTION
MAY
SOCIAL WORK DEPARTMENT
HARBERT CLUB OFFICE

MEMO

SOCIAL WORK DEPARTMENT

To Staff
EDTFrom K. Beath
STENHOUSEMUIRREF. No. 53
DATE 17th March 1995
TIME 16:39

Subject: Scott Dowall

Scott Dowell (¹⁵13 years), Roughlands Drive, Carronshore

This family are an open case of Ann Strang, Social Worker, Stenhousemuir. She will be at work on Monday 20th March. A case conference has been convened for Wednesday 22nd to discuss a care plan for the above named boy.

The family have been in crisis today and Dad was insisting Scott be received into care. Mum however was not agreeing to this.

After much discussion the following has been agreed.

1. Dave Houston from Y.C.C. will provide intensive outreach support over the weekend. Dave Houston to contact family with times and to notify E.D.T.
2. Should the situation not stabilize at the weekend respite at the Y.C.C. is to be arranged.
3. If Scott fails to return home over the weekend, Dad will contact the police and report him missing.
4. The Y.C.C. will receive him on an emergency respite basis.
5. Ann Strang will follow up on Monday.

This plan has been agreed with the family, John Cran from the Y.C.C. and Gary Hall, Team Manager from Denny.

18.00 hrs. Dave Houston phoned. His visiting arrangements will be : 17/3/95 19.00; 18/3/95 17.00; 19/3/95 noon. Scott has already "done a runner" this evening, but Dave will visit as planned, & report back to EDT if necessary

Peter Wilson

21.20 hrs Further info from YCC. Mr Houston has visited. Scott still missing. Mum does not want him in care. PD.



Top copy

MEMO

SOCIAL WORK DEPARTMENT

To Staff
EDT

From K. Beath
STENHOUSEMUIR

REF. No. 53
DATE 17th March 1995
TIME 16:39

Subject: Scott Dowall

Scott Dowell (¹⁵~~13~~ years), Roughlands Drive, Carronshore

This family are an open case of Ann Strang, Social Worker, Stenhousemuir. She will be at work on Monday 20th March. A case conference has been convened for Wednesday 22nd to discuss a care plan for the above named boy.

The family have been in crisis today and Dad was insisting Scott be received into care. Mum however was not agreeing to this.

After much discussion the following has been agreed.

1. Dave Houston from Y.C.C. will provide intensive outreach support over the weekend. Dave Houston to contact family with times and to notify E.D.T.
2. Should the situation not stabilize at the weekend respite at the Y.C.C. is to be arranged.
3. If Scott fails to return home over the weekend, Dad will contact the police and report him missing.
4. The Y.C.C. will receive him on an emergency respite basis.
5. Ann Strang will follow up on Monday.

This plan has been agreed with the family, John Cran from the Y.C.C. and Gary Hall, Team Manager from Denny.

Memo



To

Ann Strang
Stenhousemuir Office

From

Gary Hall
Denny Area Office

Extension 239

Our ref GH/AMcG

Your ref

Date 30th March 1995

Subject :

Scott Dowell 26/2/80
84 Roughlands Drive, Carronshore, Falkirk

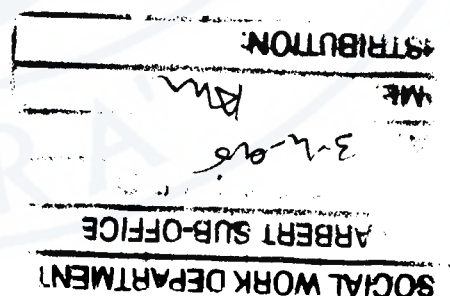
I write with regard to the above named and the minutes from the meeting held on Scott on the 22/3/95.

From memory point 6 & 7 should read 29th & 27th March respectively and not 29th & 27th April as stated.

Mr Kinsley will also negotiate with the YCC management in regard to the time and commitment they will offer for Scott given their previous assurances from case review held in March.

PP Ann McGregor.

Gary Hall
Team Manager Children & Families
Denny Area Office



EDUCATION ASSESSMENT UNIT

Weedingshall Polmont Falkirk FK2 0XS Tel. (0324) 714162

MRS M. KYDD Headteacher

F.A.O. A. Strang
Social Work Department
336 Main Street
Stenhousemuir
LARBERT FK5 3JR

as above

Ask for

Extension

-

Our ref

MK/MB

Your ref

-

Date

3rd May 1995

You are invited to attend a meeting of professionals involved with Scott Dowell (d.o.b. 26.2.80) at the Education Assessment Unit on Wednesday 24th May 1995 at 2.30p.m.

This meeting is to allow E.A.U. staff the opportunity to gain as much knowledge of Scott as possible prior to his start here.

I look forward to seeing you then. It would be helpful if you could forward reports in advance of this meeting.

Yours sincerely,

M. KYDD

HEADTEACHER

cc: B. Bennett, Educational Psychologist
J. McLellan, Home Teacher
Mrs. R. Holmes, Larbert High School



SOCIAL WORK DEPARTMENT

ALBERT SUB-OFFICE

11-5-28

WE

Am

CONTRIBUTION

WEEKLY TIMETABLE

Scott Dowell.

AS From
DATE: April 3rd.

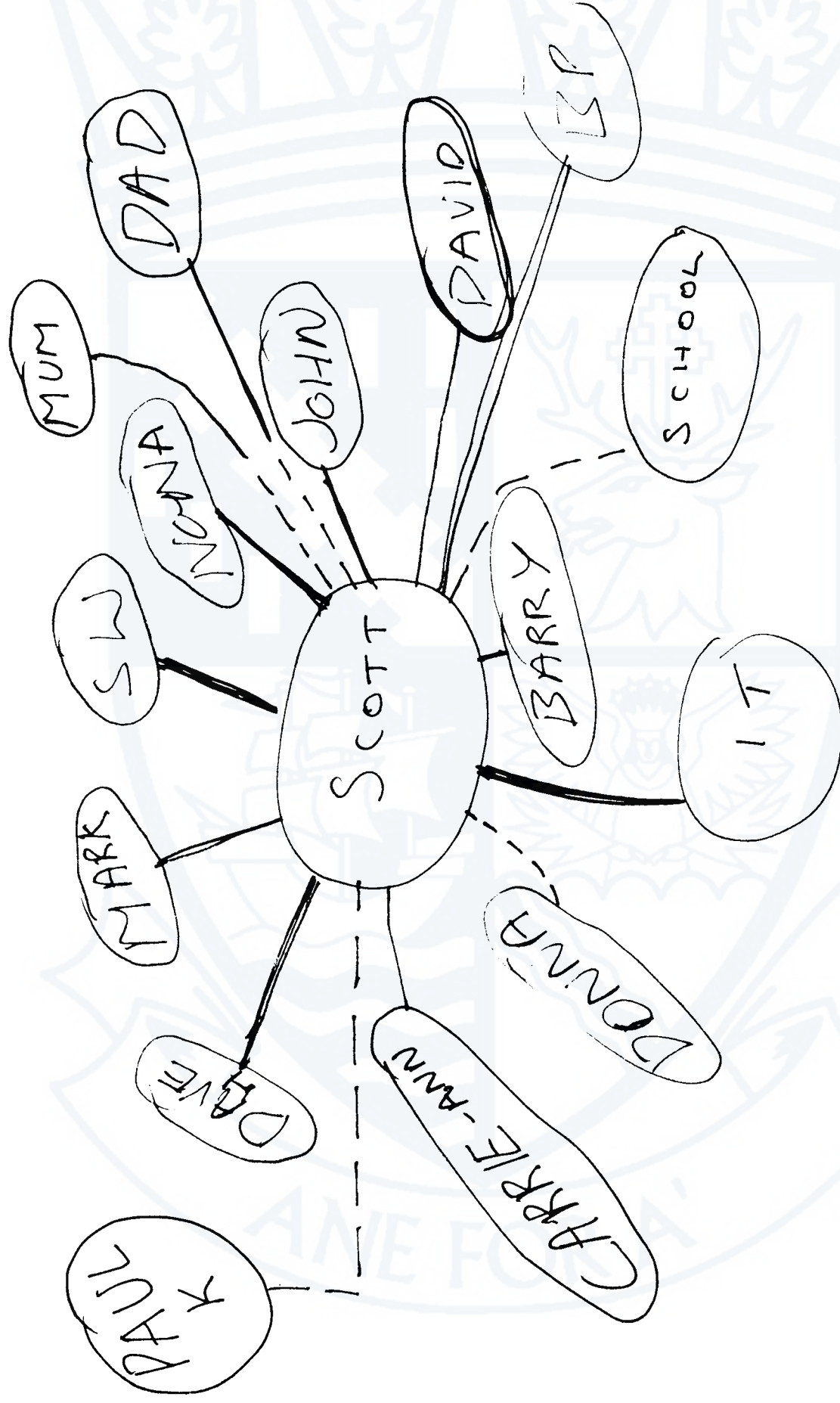
TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
MORNING							
MIDDAY	Teaching						
AFTERNOON		H.T. 4-30pm.					
EVENING	Y.C.C. Group. 7-00pm		Muir Avon - Side CHRIS FOX	Muir Avon - Side CHRIS FOX.	Muir Avon Side CHRIS FOX.		Respite every 4 wks.
NIGHT							

Every 4th weekend Respite Friday TO Sunday - Dates (21st April)
(19th May)
(16th June)

ALLOCATED WORKER: Ann s/w
Barbara F/A.

TELEPHONE: Larbert s/w office 558885
E.O.T. 0786 470500.

ECO MAP



--- Weak relationships or broken

_____ Strong relationships

Mr. Ian Watson
Service Manager
(Child Care Provision)
Drummond House
Wellgreen Place
STIRLING.

Mr. Ian Kinsley
Team Manager
Stenhousemuir Office
130 King Street
STENHOUSEMUIR

220

IK/EA.

8th March 1995.

Scott Dowell (15)
84 Roughlands Drive, Carronshore, Falkirk.

Please find attached a memo dated 7th March 1995 from Ann Strang, Social Worker for Scott.

I hope the following information is also helpful:

Scott is the second oldest child in a family of six children. The family have been known to the Social Work Department for at least the past ten years. There have been, and continue to be, multiple social problems. It is difficult to say whether any significant change has taken place over the past ten years. On the positive side, all the children have largely lived at home. On the negative, however, the family go from crisis to crisis, despite a lot of services being offered.

The oldest child Donna is now 16 and usually lives at home. Although creating many problems for her parents these do not require major social work involvement. Scott, however, has for several months now presented many problems. His relationship with his father is poor, Mr. Dowell cannot hold back from confrontation with Scott, Larbert High School found Scott extremely difficult to cope with, and Scott has at times stayed out very late, sometimes having to be reported to the Police as missing. His parents are very concerned he is abusing drugs, although there is no specific evidence regarding this.

Scott was received into care on the 9th December 1994 and then returned home quickly on the 19th December. He was placed in a Teenage Foster Home. This was very much a "crash pad" placement. There was a real danger of violence in the house on 9th December: Scott was threatening, Mr. Dowell was threatening to seriously assault Scott, a knife was potentially going to be used and not only was Scott at risk in that situation, he posed a risk to his parents and his siblings.

The/

Mr. Ian Watson
Service Manager (Child Care Provision)

08.03.95

2.

The family are very isolated and there are no immediate family supports and therefore a foster placement was necessary. This was quite successful and Scott has now returned.

As can be seen however from Ann Strang's memo, the withdrawal of Scott from education (and the likelihood we will need to wait until August 1995 for a small group education placement), is now placing the family under more stress. Case discussions took place on 24th January and 6th March 1995. We have resolved not to take Scott into care and have advised Mr. & Mrs. Dowell we do not wish them to request this. The school situation is a major problem however.

I would be grateful if you could consider Ms Strang's request for any educational placements that might be available through the social work department. Scott could be at risk of reception into care or physical harm at home. Special education could make a significant difference to keeping him at home for the remainder of his childhood. He is not due to leave school until Christmas 1995.

I look forward to hearing from you in due course.

Mr. Ian Kinsley
TEAM MANAGER.



Keller M' Comack.

JK

Mr. Ian Kinsley
Team Manager
Stenhousemuir Office

Ms Ann Strang
Social Worker
Stenhousemuir Office

235

AS/EA.

7th March 1995

SCOTT DOWELL
84 ROUGHLANDS DRIVE, CARRONSHORE, FALKIRK.

The home situation since Scott has been withdrawn from school is deteriorating rapidly. The situation at home is volatile and there is a risk of Mr. Dowell overreacting to situations regarding Scott, and of him becoming violent.

Over the last few weeks a number of incidents have taken place involving Scott and Donna. Scott stayed out overnight a few weeks ago and did not inform his parents of his whereabouts. Apparently Scott was at the Darnmore Guest House with Donna. The police returned Scott to the family home at 5.00 a.m. on the Saturday morning. Mr. Dowell blamed Donna for Scott's actions. Another incident took place last weekend which resulted in Mr. Dowell letting down the tyres on Scott's bicycle. Again, Mr. Dowell threatened to use violence towards Scott.

Arrangements to provide support to sustain Scott at home have been put in place since the Core Group Meeting of 24th January 1995, viz.:

1. Home tuition is provided once per week for one hour.
2. I.T. Group once per week.
3. Dave Houston's contact with Scott has been limited due to work constraint at the YCC.

The above arrangements do not appear to be sufficient to provide structure and stimulation for Scott.

Mr. & Mrs. Dowell expressed concerns that Scott was mixing with older peers and going to public houses. They are concerned he is placing himself at risk as a result of this activity. They also stated that the support provision given at present for Scott is not enough as Scott is bored and disruptive in the house.

The/

Mr. Ian Kinsley
Team Manager.

2.

07.03.95

The members of the Core Group met on 6th March 1995, and it is the opinion of the group that it is essential that an alternative educational resource is found for Scott as soon as possible mainly because of the risk of violence towards Scott from Mr. Dowell, and to prevent an imminent reception into care.

As Scott is already receiving support from Dave Houston at the YCC, could you consider making an urgent application to Mr. Ian Watson, Service Manager (Child Care Provision), for a reserved social work place at the Educational Assessment Unit at Weedingshall? This could possibly remove some of the tensions at home as a result of Scott's withdrawal from school and would provide a more structured environment for him.

Thank you for your help in this matter.

Ann Strang
SOCIAL WORKER.





the
psychological
service



Central Regional Council

Mrs. S. Woodburn

SOCIAL WORK DEPARTMENT

LARBERT SUB-OFFICE

WITH COMPLIMENTS

DATE 13/11

TIME

DISTRIBUTION: AM

FALKIRK CENTRE

4 Orchard Street Falkirk FK1 1RF Tel. (0324) 635491

Fax/Answering Machine (0324) 633046

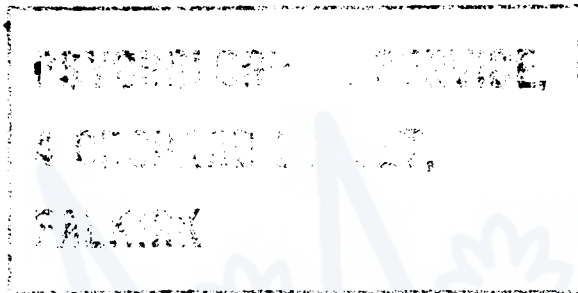
HAROLD WILSON Principal Psychologist

The School Pupil Records (Scotland) Regulation 1990 obliges the Psychological Service to make information, recorded after 1/10/90 accessible to school pupils and their parents unless there are good reasons for withholding it. In receiving information, the Service will assume that it can be disclosed, without further reference to the source, unless the information contains a clear indication to the contrary.

Part of Education Services

Director Maggi Allan

Viewforth Stirling FK8 2ET Telephone (0786) 442000



CONFIDENTIAL

Mrs S Rae
Head of School Development
Education Services
Viewforth
STIRLING

Mrs Barbara Bennett

6

BMB/EC

9 February 1995

Dear Mrs Rae

SCOTT DOWELL (26.02.90)
84 Roughlands Drive, Carronshore

Larbert High School

Scott is in his 3rd year at Larbert High School and a potential December 1995 school leaver. He has been struggling increasingly with being within mainstream education and this has put immense pressures on family relationships and his place within his family.

Such has been the increasing level of concern about the situation that the local Social Work office recently convened a meeting to consider whether he should be received into Care, as his parents had requested and, in addition, Larbert High School convened a Youth Strategy meeting to address the problems relating to educational arrangements.

The outcome of the various meetings has been agreement that it is appropriate that all efforts be made to sustaining Scott's place at home, alternative educational arrangements being part of this plan.

It was also agreed appropriate to support Mr and Mrs Dowells' wish to withdraw him from school until appropriate resources are in place. They can be assisted in this by the IT Project and the YCC Outreach Service.

An application has been made for home teaching arrangements in the short term and for a place in the Leavers Programme at the Education Assessment Unit as from August 1995.

2.

Mrs S Rae

9th February 1995

Scott Dowell (26.02.80)

Your approval for these arrangements is sought.

Yours sincerely

BARBARA BENNETT
Psychologist

cc Mrs Holmes, Rector, Larbert High School, Main Street, Stenhousemuir, Larbert
✓ Mrs S Woodburn, Social Worker, Social Work Services, 130 King Street,
Stenhousemuir, Larbert

FOR THE ATTENTION OF MR. B. REID

Miss S. Lees

Y.M.C.A.
Seaforth Road
Langlees
FALKIRK.

247

SL/EA.

1st February 1995.

Dear Mr. Reid,

Re: Donna Dowell (D.o.b. 15.08.78)
Home Address: 84 Roughlands Drive, Carronshore, Falkirk.

I write in support of Donna Dowell's application for accommodation.

Donna recently became homeless following a breakdown in the relationship between herself and her parents. The Social Work Department have been involved with the family for a considerable length of time but despite the many supports provided to the family, have been unable to prevent the relationship between Donna and her parents deteriorating to the degree that she has now become homeless.

Within the family home at 84 Roughlands Drive, Carronshore, conditions are very overcrowded: Mr. & Mrs. Dowell have five children under 16 years of age, excluding Donna. It is the opinion of the writer that living in such overcrowded conditions has further exacerbated the relationship between Donna and her parents.

Donna is a vulnerable and naive 16 year old who has a very limited network of supports which have further reduced since she was required to leave the family home. Donna will require support to secure and maintain herself in her own tenancy and the YMCA may be the most appropriate placement for her initially. Your support and assistance in providing accommodation would be much appreciated.

Yours sincerely,

Miss Stephanie Lees
SOCIAL WORKER.

27/1/95



Barnardos

WATLING LODGE PROJECT

Tamfourhill Road
Falkirk FK1 4RE
Telephone Falkirk
(0324) 632903/638571

27 January 1995

Dear Mr. & Mrs. Dowell and Scott,
84 Roughlands Drive,
Carronshore.
Falkirk.
FK2 8DE

Dear Mr. and Mrs. Dowell and Scott,

Scott is being offered a place in a Groupwork Programme at Watling Lodge. Sheila Woodburn will already have discussed this with you, so you might have some idea what it involves.

I would like to meet with you all at your house on Friday, 10th February, at 4 p.m. to discuss the details of the group. Sheila will also be at the meeting.

Yours sincerely,

Tony

Tony Hayler,
Project Worker.

TH/RW

Boysgp.Jan

Copy to: Sheila Woodburn

SOCIAL WORK DEPARTMENT
ARBERT SUB-OFFICE
31.1.95
RECEIVED
DISTRIBUTION: PwA

22/12/94

Mr. & Mrs. J. Dowell
84 Roughlands Crescent
CARRONSHORE
Falkirk.

Mr. Ian Kinsley

220

IK/EA.

22nd December 1994.

Dear Mr. & Mrs. Dowell,

As we agreed at our meeting on 13th December 1994, I have contacted Larbert High School in relation to Scott. I have spoken with Mr. Gordon Morrison, Assistant Rector, and also Mrs. Barbara Bennett, Psychologist. We have agreed to hold a meeting regarding Scott possibly in the third week of January 1995, at which you will be invited to attend. I have advised you wish to discuss the possibility of small group education. In the meantime, Mr. Morrison asks you arrange for Scott to be readmitted to school following his last exclusion.

I hope this is of help to you. I have no doubt Ms Sheila Woodburn will speak to you about your wishes for Scott's education prior to that meeting.

Best wishes,

Yours sincerely,

Mr. Ian Kinsley
ACTING TEAM MANAGER.

School meet 9/1/95
1030

CC: Ms Sheila Woodburn
Social Worker.



CENTRAL REGIONAL COUNCIL EDUCATION SERVICES

Pupil Report

Education Assessment Unit

Name of Pupil SCOTT DOWELL Attendance Possible 144
Absences 20

Report collated by MRS. C. CAMPBELL

Headteacher MRS. M. KYDD

Date 08.12.95

ENGLISH LANGUAGE (reading, writing, talking and listening)

Strengths Scott is competent at listening to instructions and to other people's points of view. He is capable of speaking coherently on a subject which interests him.

Development Needs Scott has considerable difficulty with spelling and punctuation. He lacks confidence in reading and following instructions.

ENVIRONMENTAL STUDIES (Social Subjects: History, Geography and Modern Studies)

Strengths Modern Studies:- In the short time Scott has taken this subject, he has shown an interest in those aspects which will concern him in the near future (i.e. unemployment/employment, housing etc.)

Development Needs Scott's willingness to discuss matters with teacher/class does not translate to his written work.

ENVIRONMENTAL STUDIES (Science and Technology)

Strengths Excellent work during the short time he was following the Standard Grade Course.

Development Needs Needs to complete assessments and practical work to attain certification.

EXPRESSIVE ARTS (Expressive Arts includes Physical Education, Music, Art and Design and Drama)

Strengths Scott did very well in swimming and in the games hall activities this session.

Development Needs Scott should continue to exercise when he leaves school in order to keep up his general fitness.

ART: Good design ideas; works with confidence.

MATHEMATICS (knowledge and understanding, communication skills and investigation)

Strengths Confident in use of calculator.

Development Needs Scott is unwilling to think things through for himself always looking for someone else to interpret information.

RELIGIOUS AND MORAL EDUCATION

N / A

PERSONAL AND SOCIAL DEVELOPMENT (including Health Education, Social and Vocational Skills, relationships and sex education)

Strengths Scott has worked extremely well on his 2 Scotvec Modules this year.

Development Needs Take advantage of job interviews and his excellent college and work experience reports. - Visit the careers office!

PERSONAL DEVELOPMENT (Including attitude to self, others and community)

Strengths When motivated, Scott is capable of being hard-working and reliable. He is able to relate well to others.

Development Needs

When motivation is lacking, Scott can be very lazy and unco-operative.

FUTURE AIMS

Scott has shown that he can be mature and trustworthy at work. He can also present himself well in an interview situation. This should help him to secure employment in the future.

PUPILS COMMENTS (where appropriate and optional)

ADDITIONAL COMMENTS

Scott has had an excellent interview with the careers officer. He will be contacting Scott directly about job placement / interviews.

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICES

MINUTES OF MEETING HELD ON 3RD MAY 1995

REGARDING SCOTT DOWELL (26.2.80)
AND CHRIS FOX, TEENAGE FOSTER CARER

Present: Anne Strang, Social Worker
Barbara McCormack, Family Aide
Scott Dowell
Kathleen McCormick, Assistant Co-ordinator, Teenage Fostering Scheme
Chris Fox, Teenage Foster Carer

There was a general discussion about both the family's situation overall and Scott's situation in terms of the family. They are currently having difficulties with neighbours and are at present living with Mrs Dowell's sister and her family in a 4 apartment house. Mr & Mrs Dowell are hoping to be rehoused but there is no timescale for this. The family will continue to live with Mrs Dowell's sister. There continues to be a great deal of support by Barbara McCormack and Anne Strang.

Scott - Scott has continued to do voluntary work at Muiravonside Park and from all accounts is enjoying this. However, he has been offered a placement at Weedingshall Education Unit on a leavers programme and will start this soon although no date has been given. Staff at Weedingshall Education Unit have agreed that Scott will be allowed to continue doing his voluntary work once a week.

Scott has spent the two weekends as agreed previously on respite at Chris's. Again from all accounts this has gone well with Chris saying there are no problems. Scott spent last Friday with Chris on an unplanned overnight given that the home situation was difficult. The issue of increased respite was discussed and it was agreed that there would be no increase in the respite from once a month. However, given the difficulties at present in terms of the family situation it was agreed that respite would be provided if the need arose. This however is to be organised through Barbara McCormack or Kathleen McCormick.

The following respite weekends were agreed:

3 - 5 June 1995	4 - 7 August
7 - 10 July	1 - 4 September

It was agreed to review the situation on 5th September at 10.30 a.m. with Stenhousemuir Office.

It was also noted that Anne Strang is leaving the Department on 16th June 1995 and another Worker, as yet unnamed, will be taking over the case.

Kathleen McCormick

Kathleen McCormick
Assistant Co-ordinator
Teenage Fostering Scheme

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICES

MINUTES OF MEETING HELD ON 4.4.95

SCOTT DOWELL (26.2.80) AND
CHRIS FOX, TEENAGE FOSTER CARER

Attending: Ann Strang, Social Worker
Mr & Mrs Dowell
Kathleen McCormick, Assistant Co-ordinator, Teenage Fostering Scheme

There was a general discussion of Scott's situation- settled and no major difficulties. Scott has started voluntary work with Chris Fox within Muiravonside Country Park. Scott also attending I.T. Group once weekly 4.30 p.m. - 8 p.m. and is enjoying this.

Agreed:

1. Scott to continue voluntary work with Chris - this still to be arranged from Wednesday to Friday and is what suits Chris.
2. Monthly weekend respite stay at Chris' - Friday - Sunday lunchtime. Dates as follows:

21st - 23rd April
19th - 21st May
16th - 18th June
3. Any changes to the above must be agreed by Ann Strang, Social Worker, Chris Fox and Kathleen McCormick. Mr & Mrs Dowell were made aware that they can not change arrangements themselves.
4. Issue of Scott undertaking Duke of Edinburgh Award to be pursued by Ann Strang/ Chris Fox.
5. To review Scott's situation/progress and to look at future plans.
Review Date: 30.5.95 at 10 a.m. within Stenhousemuir office.

Kathleen McCormick

Kathleen McCormick
Assistant Co-ordinator
Teenage Fostering Scheme

SOCIAL WORK DEPARTMENT	
LARBERT SUB-OFFICE	
28/4/95	Am
ME	
DISTRIBUTION:	

EMERGENCY DUTY TEAM

CONTINUATION SHEET

date 16/3/95

S.W. Ann Sheng

time 23.35.

1 1 1 3 2 9

CLIENT'S NAME:

Scott Dawell

84 Roughlands Drive
Carronsheare.Tlc from Mr Dawell.

Scott has gone out against his wishes with Danna, Blair Gillespie & possibly Tracey Dawell. He left the house at 22.00hrs approx. Mr Dawell puts some of the blame on Danna who has returned to live in the house after being thrown out of her B&B. There is apparently an empty bottle of buckfast in the bedroom. Scott telephoned from a call box & said he wasn't coming back - They fell out because Danna wanted Blair to stay the night & this was refused by Mr & Mrs Dawell. Advised Mr Dawell to use his judgement in deciding when to report Scott ^{missing} to the Police - Mr Dawell not at all happy at the prospect of yet another disturbed night. He had tried to contact David Heeden outreach worker Y.C.C. but had been unable to. He implied that the family was receiving very little support from their quarter & that nothing was making any difference to situation. Discussed issues of consistent parenting. Mr Dawell sees the fault lying all with Scott & also indicated that he was getting near to the end of his tether.

Signed

C. Robin Dooherty

EMERGENCY DUTY TEAM

CONTINUATION SHEET

(2)

1/1/3/2/9

CLIENT'S NAME:

Scott Dawell.

I note that ~~EOT~~ have had a number of contacts with the Dawells this week after a relatively long period without. This would appear to indicate that whatever was going on during previous weeks was working in helping the Dawells cope with Scott.

00.10. T/c from Mrs Dawell. Mr Dawell & Police have gone to get Scott from Blair Gillespies ^{71 Leonard Drive, Kelso} house where they think he may be.

Mrs Dawell explained that things were not going at all well - they had been trying to cope without phoning EOT. She does not feel that they are getting support from Y.C.C. that she expected. (Is Dave Johnston still available for outreach?)

SOCIAL WORK DEPARTMENT

ARBERT SUB-OFFICE

1713

ME

DISTRIBUTION: Am

Signed C. Edmond-Docherty.

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICE

STENHOUSEMUIR OFFICE

Minute of Case Discussion held in
Stenhousemuir Office, 130 King Street,
Stenhousemuir, on 6th March 1995

Name SCOTT DOWELL
Date of birth: 26.02.80 (15)
Home Address: 84 Roughlands Drive
CARRONSHORE, Falkirk.

<u>Present:</u>	Mr. Ian Kinsley	Team Manager (Chair)
	Ms A. Strang	Social Worker
	Mrs. B. McCormack	Family Aide
	Mrs. B. Bennett	Educational Psychologist
	Mrs. G. McBride	Health Visitor
	Mr. D. Houston	Youth Care Centre
	Mr. T. Haylor	Barnardo's I.T. Project
	Mr. & Mrs. Dowell	Parents

Apologies: Ms D. Mackie Youth Care Centre

This meeting was convened to review the plans made at the previous meeting held on Monday 23rd January 1995.

The home situation remains turbulent. This is mainly centred around Scott and Donna. The most recent incident was discussed, viz.: Scott wanted to go out during the hours he was grounded, so Mr. Dowell let the tyres down on Scott's bike which led to further disagreement, and Mr. Dowell threatened to hit Scott.

Scott is apparently not keeping to the agreed times for coming home which means there are constant arguments between Scott and Mr. Dowell. Mr. Dowell apparently blames Donna for Scott's inappropriate behaviour and bad timekeeping. At the present time, Donna has left home and is staying in shared accommodation. She continues to visit the family home. Mrs. Dowell supports this but Mr. Dowell does not want Donna to visit the family home as he feels she is a bad influence on Scott.

Discussion followed re the plans to support Scott to ensure he is not received into care:

Case Discussion : Scott Dowell :

2.

1. Home tuition has begun and takes place in Grangemouth on Mondays for one hour. Mr. Dowell to take Scott there and a taxi will be arranged to bring Scott home.

Request also made by Mrs. Bennett to Leavers' Programme.

2. Scott is attending the I.T. Group on a Tuesday evening, and according to Mr. Haylor, he is coping well there. The social work department have requested more support from I.T. if possible. However, I.T. is struggling with staff shortages at the moment but will review the position. Mr. Haylor suggested the social work department contact Mr. Chris Fox, Teenage Foster Carer, who may do voluntary work with Scott. Ms Kathleen McCormick, Coordinator with the Teenage Fostering Scheme, to contact Mr. Fox.
3. Emergency support service/contact at YCC. Mr. Houston keeps in touch with Scott and the Dowell family, but again this is limited by constraints at work. Mr. Houston feels Scott needs a less "heavy-handed" approach from Mr. Dowell as Scott performs better with encouragement. Mr. Houston will continue to provide support when he can.
4. Social Worker has requested reserved social work educational place at Weedingshall Education Unit. This request has the support of Mr. Kinsley, Team Manager, and has been forwarded to Ian Watson, Service Manager (Child Care Provision).
5. Also discussed provision of home care services: Mrs. Dowell is not keen on home help support but it was suggested she may want to consider this on a temporary basis. The condition of the house has improved greatly, but unfortunately not all family members are carrying out tasks allocated to them. Mrs. Dowell takes most of the pressure and this is affecting her health.
6. Discussed family work which could be provided by social worker and Mr. Houston of YCC. This has been arranged to begin a few weeks ago but due to a crisis situation in the family, this was cancelled. Mr. Haylor will also enquire re family work via the I.T. Project.

Mr. Dowell left the meeting early as he had a previous appointment.

It was agreed by the members present at today's meeting that Scott would not be received into care; this decision was supported by Mrs. Dowell who wishes Scott to remain at home. The main purpose is to maintain Scott at home and to ensure all the necessary supports are available for the family.

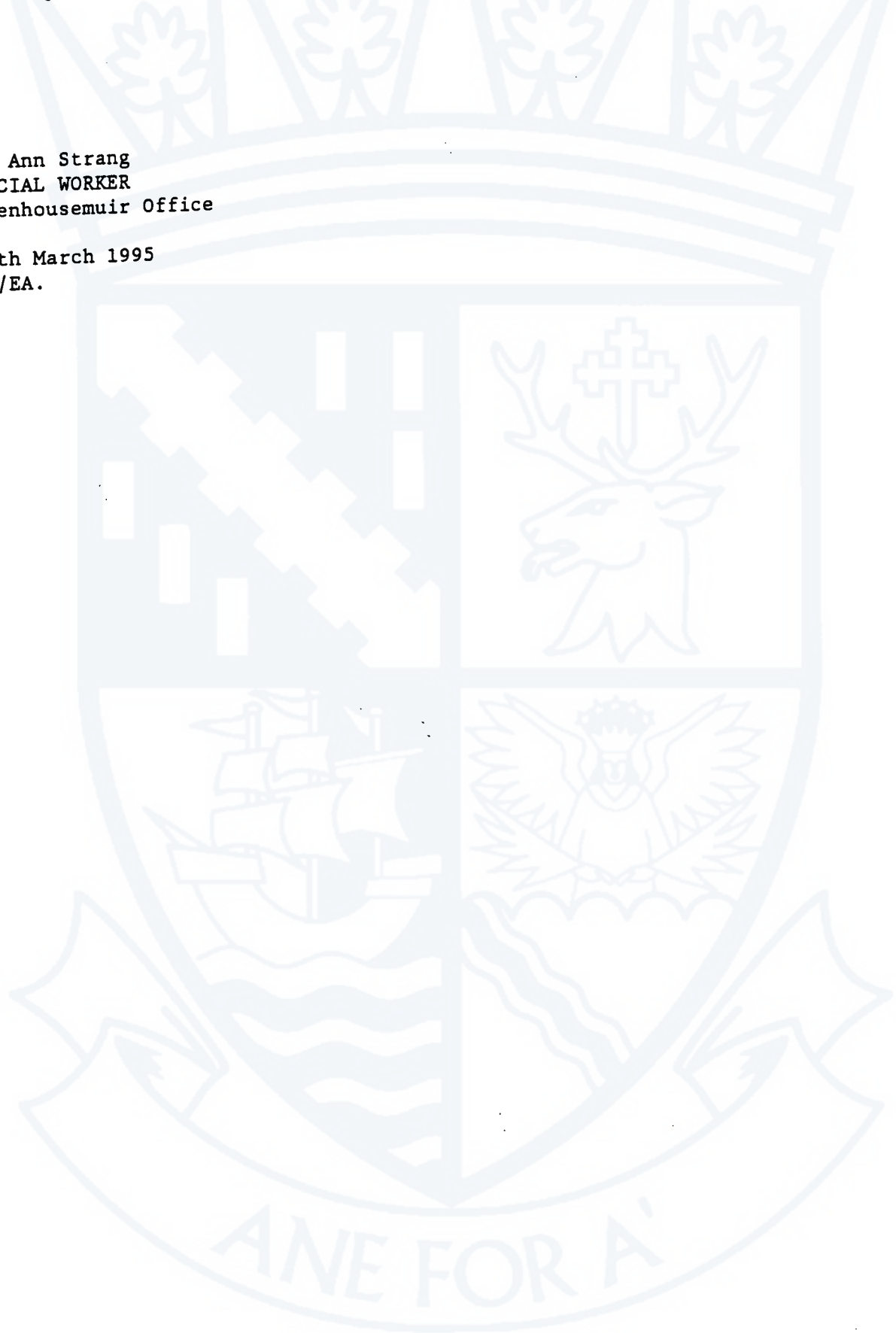
The/

The family will continue to contact support services if and when necessary.

The next meeting to review the family situation will take place on Monday 17th April 1995 at 2.00 p.m. within Stenhousemuir Office.

Ms Ann Strang
SOCIAL WORKER
Stenhousemuir Office

14th March 1995
AS/EA.



CENTRAL REGIONAL COUNCIL SOCIAL WORK SERVICES

EMERGENCY DUTY TEAM

CONTINUATION SHEET

1	1	3	2	9
CLIENT'S NAME: Sally Donnell				

Date 13/3/94
Time 22.55.

84 Doughtland Dr
Carronshore.

Ann Strong
Harbert.

Ms Donnell called central room left her tel no and requested
for Mr. Jack. re Sect.
Called Jack. Sect. answered the phone. Spoke with
Mr. J. who said meeting was going ahead
today with Brian and Ann and 'ruler'
had been set with Sect. re the time in
at night when Mr. Knight the same in
at 21.50 but although he not to be left at 22.00
to walk his home Mark & Mark Anthony
away by the road. He was back with
them 10 mins later. Jack went away.
Jack and ~~Donnell~~ Sect. started arguing
and Sect. went into car.

Signed _____

CONTINUATION SHEET 2

CLIENT'S NAME:

Dyball

this I don't want Sell in care.
 because the Sell was the child,
 he was the adult who made the decision and
 Sell should not believe he had cut the debt
 type with Sell. He paid Jack picks on
 him all the time and claims when
 he came back with Army - Jack the man
 he's much better in. (Sell don't
 believe he's better when he was Sell
 don't believe he was anything when he was
 out thought when he had that Jack
 he was right to shoot at him. I suspect
 he was more before that Army witness
 this. Jack was out at this and running
 around home. Answer Sell that he should
 not have gone out when he was out but
 how can he allow Jack to make that
 Sell to go and want to be at
 home. He's not a man.

Signed

EMERGENCY DUTY TEAM

CONTINUATION SHEET 3.

1	1	3	2	9
---	---	---	---	---

CLIENT'S NAME:

Janet

the again with Mrs D. Advised
 what Scott had told me. She
 at what Jack said to Scott as "he'd
 do that" and "with her there he'd
 even try it". I advised this turn of

wasn't helpful
 wishes Jack & Scott would get on
 then went on to talk about the house
 is getting from the council re the house
 having that Donna is pregnant
 with this and allowed her to vent
 worries

understand a further meeting is arranged
 Wednesday. It looks as if there is
 to be continued late night process
 - little that can be

known A.O. are addressing
 Signed f Marshall

CONTINUATION SHEET

Date 12/3/95

Time 23.25

CLIENT'S NAME:

Donna Jewell

84 Roughlands Dr
Lancashire

haircut

The sum Mrs Jewell upset that Donna had been kept
in the cells last night for attempted break in of a
car and tonight she'd heard that she'd been
charged with stealing from the 313. Her landlady
is allowing her to stay tonight but she has
to leave tomorrow.
Mrs Jewell wondering what she has done wrong
for Donna to behave like this? 'She wasn't raised
but that'.
Advised Mrs Jewell Donna had choices to make
and only she could make changes in her
life. Mrs Jewell also says Donna thinks
she is pregnant.
In short I advised Mrs Jewell that she was
worrying herself and in
ability to answer re Donna's behaviour could be advised
tonight. She intends calling SW in am

Signed

J. Marshall

STENHOUSEMUIR OFFICE

Minute of Case Discussion held in
Stenhousemuir Office, 130 King Street,
Stenhousemuir, on Monday 23rd January 1995

Name: SCOTT DOWELL
Date of Birth: 26.02.80
Home Address: 84 Roughlands Drive
CARRONSHORE, Falkirk.

<u>Present:</u>	Mr. I. Kinsley	Acting Team Manager - CHAIR
	Mr. & Mrs. Dowell	Parents
	Scott Dowell	Subject
	Mr. L. Robertson	Guidance Teacher, Larbert High School
	Mrs. B. Bennett	Educational Psychologist
	Ms S. Woodburn	Social Worker
	Mrs. B. McCormack	Family Aide
	Ms D. Mackie	Youth Care Centre
	Mr. D. Houston	Youth Care Centre
	Mr. T. Haylor	Barnardo's I.T. Project

.....

This meeting was convened following a request from Mr. & Mrs. Dowell that Scott be received into care. Mr. Kinsley explained that Scott had previously spent one brief period within care, viz. 9th December - 19th December 1994. That was a voluntary reception into care following a particularly volatile incident within the house. Scott was cared for within a foster placement and then returned home.

The home situation over the past two weeks has been turbulent again. Scott was missing for three days and his parents have felt unable to cope with him.

There then followed a lengthy discussion about a number of issues. Ultimately the members of today's case discussion agreed the following decisions:

- a. Scott would not be received into care. Mr. & Mrs. Dowell no longer wished this and Scott himself said he wants to remain at home.
- b. A Youth Strategy Meeting will take place at Larbert High School on 24th January 1995 to look at whether (1) Scott is able to cope with mainstream Secondary Education, and (2) if not, to look at special education options. Mrs. Bennett explained that if the latter conclusion was reached then to find Scott a small group education place would take some time. Therefore, interim ways of coping would require to be looked at.

2.

- c. Mr. Houston, YCC, is able to provide individual time to Scott. Mr. & Mrs. Dowell and Scott want this. This will give Scott and the family respite and will be aimed at having a positive influence over relationships and behaviour.
- d. In addition to (c) above, Mr. Houston and Ms Woodburn, Social Worker, may be able to work together with Mr. & Mrs. Dowell. This would be "Adult Sessions" aimed initially at looking at Mr. & Mrs. Dowell's approach to parenting.
- e. Papers referring Scott for Groupwork at I.T. are about to be submitted. It is hoped Scott can be included soon within a weekly group.
- f. Mr. Haylor, I.T. Project, also stated that if at some point in the future family work is requested, then I.T. may also be able to help with this.
- g. Home conditions were discussed. Provision of home help may be possible. Mr. Kinsley stated that the Community Care Team may be able to help with finance. Mrs. Dowell was not keen on this idea but this is to be further discussed.
- h. An "emergency response" service was discussed. Ms Mackie agreed to discuss with her colleagues within the YCC whether they could respond at times of particular crisis. This would be a support to EDT given that Mr. & Mrs. Dowell often seek help from the EDT service. It was acknowledged by everyone that if an outside adult could intervene in the middle of family crises then often the situation would improve quickly. Therefore, provision of an emergency service could play an important part in preventing a breakdown in relationships and a reception into care.
- i. Individual services to Mr. & Mrs. Dowell were discussed. Options of Woman's Groups for Mrs. Dowell will be explored either through the I.T. Project or other agencies.
- j. A meeting to review these plans will be held on **Monday, 6th March at 2.00 p.m. at Stenhousemuir Office.**
- k. Mr. Kinsley proposed that in the meantime Scott would not be received into care on an emergency basis. If emergencies arise then these need to be coped with by the family or by supports from professionals. Mr. & Mrs. Dowell agreed they would not seek Scott's admission to care in the next six weeks, given the number of services which are now planned.


Mr. Ian Kinsley
ACTING TEAM MANAGER
Stenhousemuir Office

24th January 1995.
IK/EA.

CONTINUATION SHEET

CLIENT'S NAME:

Donna Dawell

haircut

84 Doughlands Dr
Larremore

The sum Mrs Dawell upset that Donna had been kept
in the cells last night for attempted break in of a
car and tonight she'd heard that she'd been
charged with stealing from the 313. Her landlady
is allowing her to stay tonight but she has
to leave tomorrow.
Mrs Dawell wondering what she has done wrong.
for Donna to behave like this? She wasn't raised
like that.
Advised Mrs Dawell Donna had choices to make
and only she could make changes in her
lifestyle. Mrs Dawell also says Donna thinks
she is pregnant.
In short I advised Mrs Dawell that she was
worrying herself and in
killing no answer re Donna's behaviour could be achieved
tonight. She intends calling SW in am

Signed

L. Marshall

CENTRAL REGIONAL COUNCIL SOCIAL WORK SERVICES

EMERGENCY DUTY TEAM

CONTINUATION SHEET

Date 13/3/94

Time 22.55.

CLIENT'S NAME:

Self Denall

4 Doughtlands Dr

Carronsheare

Ann Strong

Larbert

Mrs Denall called central room left her tel no and requested
 ext call her back. re Self.
 called back. Self answered the phone. Spoke with
 Mrs J who said meeting had gone ahead
 today with Barbara and Ann and 'rules'
 had been set with Self. re he came in
 at night when told. Tonight he came in
 at 21.30 but, although told not to, he left at 22.00
 walk his friend Mark (x Mark's girlfriend
 away) up the road. He was back with
 away 10 mins later. Jack very annoyed.
 sick and ~~Sharon~~ Self started arguing
 and Self now wants to go into care.

Signed

CENTRAL REGIONAL COUNCIL SOCIAL WORK SERVICES

EMERGENCY DUTY TEAM

CONTINUATION SHEET 2

CLIENT'S NAME:

Small

Mrs J doesn't want Self in care.
 raised her Self was the child,
 she was the adult who made the decisions and
 Self should not believe he can call the shots
 with Self. He feels Jack picks on
 him all the time and claims when
 he came back with Tracey - Jack told him
 he'd punch his ribs in. (Self doesn't
 believe his father would do this) Self
 doesn't believe he did anything wrong in going
 out tonight when told not to and that Jack
 had no right to shout at him. I suspect
 he was more bothered that Tracey witnessed
 this. Jack was out at this point running
 Tracey home. Advised Self that he should
 not have gone out when told not to but
 this did not allow Jack to make threats
 Self to "up" and doesn't want to be at
 home. He intends making a go in an

CONTINUATION SHEET 3.

1	1	3	2	9
CLIENT'S NAME: Dawall				

the again with Mrs D. Advised
her what Sett had told me. She
laughed at what Jack said to Sett as "he'd
never do that" and "with her there he'd
not even try it". I advised this turn of
mind wasn't helpful.
Mrs D wishes Jack & Sett would "get on".
She then went on to talk about the house.
She is getting from the council re the house.
One having that Donna is pregnant.
Emphasised with this and allowed her to vent
her worries.
I understand a further meeting is arranged
for Wednesday, which looks as if there is
going to be continued late night praxis.
A little that can be
known A.O. are advising

RECEIVED
LABOUR OFFICE
SPECIAL WORK DEPARTMENT
13/3/81
WA

Signed f Marshall

EMERGENCY DUTY TEAM

CONTINUATION SHEET

1	1	3	2	9
1	3	2	9	

CLIENT'S NAME:

Scott Dawell

date: 18/2/95

time: 4:20

84 Roughlands Dr
Carranshare.

Mecs operator received message from Mrs Dawell to say that Scott had not returned home ~~last~~ and had been reported missing.

Later. 20.30. ^{Phone} ~~text~~ call ^{to} ~~from~~ Mrs Dawell following contact with Y.C.C.

Scott returned by Police at 05.00 this a.m. He is now stating that he is going to go to an engagement party. ^{knights} Mr & Mrs Dawell requesting outreach supper from Y.C.C. but worker not available until Monday.

Spoke to Mr Dawell, Scott & Mrs Dawell. Mr Dawell angry & demanding to know what social workers are going to do about it. Scott sullen & insistent that he is going to go out, he hates home & can't wait until he is 16. Also denied that his behaviour yesterday was unacceptable for 15 y.o. Mrs Dawell stating that major problem is Danna who had just put her trousers in the tumble drier ~~at~~ considerable cost in terms of electricity however is also at her wit's end with Scott. Advised Dawells to continue to reinforce rules of house but to try & do this without screaming. If not effective to remain calm & if Scott ~~does not~~ return to again report him missing.

Signed C. Robin Deane

CONTINUATION SHEET

S/W ANN STRONG
S'MUR

1 1 1 3 2 9

CLIENT'S NAME:

SCOTT DOWALL

84 Roughlands Drive

CARRON SHORE

0324-551375.

22.25 - 19.7.95

P/c from Mrs Dowall, home,

Scott is still out of the house. He had arrived home at 2130 and then went out without permission. Parents had telephoned YCC but support not available. MR and MR Dowall in their different ways (MRD more vocal) were unhappy about this as they had been advised of 24-hour availability and they will explore issue with Social Workers from Area 6/9/95.

Parents had also been advised to report Scott missing and EDT reinforced this advice.

MR and MR Dowall came on the telephone separately and explained that they had had difficult weekend with little sleep firstly with Scott being out till 0520 on Saturday morning, then Donna out all night last night phoning home at 0800 on Sunday morning. Noted that Scott was home at 2215 on Saturday night but this appeared to count for little in MR Dowall's view.

MR Dowall was sounding very tired indeed and she asked if office appointment with Ann Strong and Sheila Woodman (Larbat) could be switched to home visit. EDT stated that we would ask AO to confirm by telephone the venue for Monday's appointment (?).

Signed

Rush



EMERGENCY DUTY TEAM

CONTINUATION SHEET (2)

1	1	3	2	9
---	---	---	---	---

CLIENT'S NAME:

SCOTT DOWALL

2235. - long telephone discussion took

place with Mr Dowall who stated that someone needed to take action in this situation and that "if someone didn't, he would. Explained to Mr Dowall that it was important that all the adults work together on this issue otherwise Scott will end up playing one adult off against another and if he (Mr Dowall) is adopting the position of "the big baddie", he will end up in confrontations with Scott which will not be healthy for the present or the future. Mr Dowall stated that the worker sounded too much like his wife (!) and gave phone to Mr Dowall.

Mr Dowall agreed that Scott's absence will be reported to police and that Scott will be allowed in despite MRD's objections.

The value of consistent contact and realistic support to all in this complex situation is not to be underestimated!

Signed

Kushner



CONFIDENTIAL

WAITING MEDICAL REPORT

SOCIAL WORKER TO DISCUSS AND COMPLETE THIS REFERRAL FORM WITH YOUNG PERSON AND HIS/HER FAMILY

WHEN COMPLETE PLEASE FORWARD TO:

Lesley Sharp
Professional Officer Child Care Resources
Social Work Department
Langgarth
STIRLING FK8 2HA

221

Copy: Kelly Bayes, Project Leader

NAME OF CHILD:

Scott Dorell

D.O.B.: 26/2-80

HOME ADDRESS OF CHILD:

84, Roughlands Drive
Bantonshore

NAME OF PARENT(S) GUARDIAN:

Margaret & John Dorell

0324
TEL. NO.: 551375

NAME OF SOCIAL WORKER(S):

Shula Woodburn

0324
TEL. NO.: 558835

SCHOOL: Herbert High School *

from 24/1/95 - application for home tuition

TEL. NO.:
- Barbara Bennett

ATTENDANCE RECORD:

numerous exclusions re behaviour
- periods of non-attendance

BROTHERS/SISTERS:

Donna
Barry
John
Garry
David

AGE: 16
6
9
3
6 months

ANY OTHER AGENCIES INVOLVED:

Health Services
Education
Housing
Outreach worker - Youth care Centre

PANEL/COURT APPEARANCES:

DATE	REASONS	OUTCOME
	N/A	

IS THE CHILD CURRENTLY SUBJECT TO ANY SECTION OF THE
SOCIAL WORK (SCOTLAND) ACT? IF SO, PLEASE SPECIFY:

N/A

IS HE/SHE ON, OR BEEN ON, THE CHILD PROTECTION REGISTER?
IF SO, PLEASE STATE CATEGORY AND INDEX OF CERTAINTY:

N/A

PERIOD OF RESIDENTIAL CARE, IF ANY

FROM	TO	PLACEMENT	SECTION OF THE ACT
9/12/94	19/12/94	Teenage foster family	Section 15 SWSA

PLEASE DESCRIBE THE YOUNG PERSON'S GOOD POINTS, INTERESTS, HOBBIES, ETC.

Scott can when things are more settled at home, be helpful around the house. In communication he has a pleasant manner and is polite. However this alters when he has differences of opinions with his older sister and parents - on these occasions he can be abusive.

Scott likes music and has his own guitar a set of drums. He is also keen on the cadets and enjoys being involved in constructive activities.

REASONS FOR REFERRAL TO THE PROJECT:

PLEASE OUTLINE THE KEY ISSUES IDENTIFIED BY:

a) YOUNG PERSON: b) PARENTS: c) SOCIAL WORKER

a) parents disapprove of friendships he has made with other boys.

Scott gets upset due to the frequent arguments and fall-outs that occur in the family home, even when he is not a central figure in this. He is unclear about expectations of parents eg - Mum says be home at 12.00 Dad will say 10.00pm.

b) Parents concerned about fact Scott's friends are much older than he is and that he may be on the periphery of drug taking. Scott has also arrived home under the influence of alcohol on a few occasions.

c) Generally a very disorganised and erratic lifestyle. Parents almost never agree about the "rules" that the children should adhere to and they struggle to control the children or develop set routines in the house. As a result the children acquire the skill of playing 1 parent off against another.

WHAT SUPPORTS/WORK HAS BEEN UNDERTAKEN AND BY WHOM?

Session with Lambert High School staff and Educational Psychologist S.W. visits weekly and S.W.A. 3X weekly to forward support re - budgeting relationships development - developing household routines and child care issues

EDT - regularly contacted - mainly re issues of "control" - Donna/Scott. Hoped family will accept support from "Home Help Service". Link Worker YCC. Dave Houston - can be contacted in emergency "in out of hour" times.

H/V visitor maintains regular contact - MRS McBride - Stenhausemuir.

Family Work - to be undertaken SW & L/Worker from YCC. Also L/Worker to spend individual time with Scott.

WHICH ASPECT OF THE PROJECT'S WORK DO YOU FEEL WOULD BE MOST APPROPRIATE?

Individual/Alternative to Care Programme

Weekly Groupwork Programme

At present

* Possibly family work at future date

DATE: 26/1/95

PARENT/GUARDIAN: *John Duggan*

DATE: 26/1/95

SOCIAL WORKER: *Margaret Duggan*

Sheila Woodburn

23/1/95

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICE

STENHOUSEMUIR OFFICE

Minute of Case Discussion held in
Stenhousemuir Office, 130 King Street,
Stenhousemuir, on Monday 23rd January 1995

Name: SCOTT DOWELL
Date of Birth: 26.02.80
Home Address: 84 Roughlands Drive
CARRONSHORE, Falkirk.

<u>Present:</u>	Mr. I. Kinsley	Acting Team Manager - CHAIR
	Mr. & Mrs. Dowell	Parents
	Scott Dowell	Subject
	Mr. L. Robertson	Guidance Teacher, Larbert High School
	Mrs. B. Bennett	Educational Psychologist
	Ms S. Woodburn	Social Worker
	Mrs. B. McCormack	Family Aide
	Ms D. Mackie	Youth Care Centre
	Mr. D. Houston	Youth Care Centre
	Mr. T. Haylor	Barnardo's I.T. Project

.....

This meeting was convened following a request from Mr. & Mrs. Dowell that Scott be received into care. Mr. Kinsley explained that Scott had previously spent one brief period within care, viz. 9th December - 19th December 1994. That was a voluntary reception into care following a particularly volatile incident within the house. Scott was cared for within a foster placement and then returned home.

The home situation over the past two weeks has been turbulent again. Scott was missing for three days and his parents have felt unable to cope with him.

There then followed a lengthy discussion about a number of issues. Ultimately the members of today's case discussion agreed the following decisions:

- a. Scott would not be received into care. Mr. & Mrs. Dowell no longer wished this and Scott himself said he wants to remain at home.
- b. A Youth Strategy Meeting will take place at Larbert High School on 24th January 1995 to look at whether (1) Scott is able to cope with mainstream Secondary Education, and (2) if not, to look at special education options. Mrs. Bennett explained that if the latter conclusion was reached then to find Scott a small group education place would take some time. Therefore, interim ways of coping would require to be looked at.



2.

- c. Mr. Houston, YCC, is able to provide individual time to Scott. Mr. & Mrs. Dowell and Scott want this. This will give Scott and the family respite and will be aimed at having a positive influence over relationships and behaviour.
- d. In addition to (c) above, Mr. Houston and Ms Woodburn, Social Worker, may be able to work together with Mr. & Mrs. Dowell. This would be "Adult Sessions" aimed initially at looking at Mr. & Mrs. Dowell's approach to parenting.
- e. Papers referring Scott for Groupwork at I.T. are about to be submitted. It is hoped Scott can be included soon within a weekly group.
- f. Mr. Haylor, I.T. Project, also stated that if at some point in the future family work is requested, then I.T. may also be able to help with this.
- g. Home conditions were discussed. Provision of home help may be possible. Mr. Kinsley stated that the Community Care Team may be able to help with finance. Mrs. Dowell was not keen on this idea but this is to be further discussed.
- h. An "emergency response" service was discussed. Ms Mackie agreed to discuss with her colleagues within the YCC whether they could respond at times of particular crisis. This would be a support to EDT given that Mr. & Mrs. Dowell often seek help from the EDT service. It was acknowledged by everyone that if an outside adult could intervene in the middle of family crises then often the situation would improve quickly. Therefore, provision of an emergency service could play an important part in preventing a breakdown in relationships and a reception into care.
- i. Individual services to Mr. & Mrs. Dowell were discussed. Options of Woman's Groups for Mrs. Dowell will be explored either through the I.T. Project or other agencies.
- j. A meeting to review these plans will be held on **Monday, 6th March at 2.00 p.m. at Stenhousemuir Office.**
- k. Mr. Kinsley proposed that in the meantime Scott would not be received into care on an emergency basis. If emergencies arise then these need to be coped with by the family or by supports from professionals. Mr. & Mrs. Dowell agreed they would not seek Scott's admission to care in the next six weeks, given the number of services which are now planned.


Mr. Ian Kinsley
ACTING TEAM MANAGER
Stenhousemuir Office

24th January 1995.
IK/EA.

EMERGENCY DUTY TEAM

CONTINUATION SHEET

22/1/95

02.00 HRS.

REF BU MR DOWELL
 SN SHEILA WOODBURN.

1 1 3 2 9 1

CLIENT'S NAME:

DONNA DOWELL

84 RIDDOLANDS CR
 C - ST JES 55.573

● let another after midnight call from Mr D.
 (He had been drinking) Advising me Donna
 had come in after midnight tonight and he was
 throwing her out as she was supposed to be in
 before midnight - she had told him if Donna
 didn't obey him she was out.
 I took him at his word, asked for details for
 HPO. Spoke to Donna who refused to go and stay
 with friends although she obviously been staying
 somewhere these past months after midnight.

● Mr D. came back on phone (I suspect shocked about
 my somewhat pragmatic approach tonight) and told me
 not to bother - Donna was staying + going to bed.
 Donna could be heard arguing. Mr D. saying he's
 had enough (again) + his wife ~~was~~ had fallen out with
 him bec he'd thrown Donna out + she wanted her in.
 Mr D. complaining he's pig in the middle (It
 did cross my mind there's no middle for the pig
 to be in however I resisted saying this) and left
 them all arguing. Mr D. thanked me for my time
 again.

Signed

Lyn Nelson

17/1/95.

EMERGENCY DUTY TEAM

CONTINUATION SHEET

Scott Donnell
84 Roughlands Dr.
Koromahoe.

1	1	3	2	9
1	1	1	4	3
5				

CLIENT'S NAME

Scott Donnell

Bonnie McInnes

~~Donna McInnes~~

17.1.95. 19.45. Ref by Mrs Donnell

TC. from very upset Mrs Donnell asking if I could ask Elaine Stewart for xcc to phone her. Mrs. Donnell still worried about Scott who is still missing although he was seen today in the Falkland Area. Mrs D. said that she thinks he is with Paul Busack. I tried to advise Mrs D. and reassure her that although Scott was missing at least she knows he is still in Falkland Area and is OK.

Phoned xcc Elaine not on till 09.00 18th.

Phoned Mrs Donnell and advised her of this. She said that she will phone Elaine tomorrow.

Signed

J Howard.

EMERGENCY DUTY TEAM

NUATION SHEET

1	1	3	2	9
or	1	1	4	3
				5

CLIENT'S NAME:

SCOTT DOWELL

84 Roughlands Dr.
Carronsshore.

50pm.

from Mr Dowell to say Scott had gone out at
 9.30pm this evening and she was concerned
 he may be on drugs or drink and had gone off
 striking. Whilst I was advising her about
 contacting the police Mr Dowell came on the phone
 and gave some more detail. Apparently Scott
 had come in this evening at 9pm as asked
 and had then gone to stand outside the door
 to await his sister Donna who was due back
 at about 10.35pm. It seems Mr Dowell had
 been unhappy with this course of action though
 Scott was just standing outside, so had had
 words with him and so Scott had gone off.
 As we were talking Donna appeared so her.
 Dowell hung-off to see if she knew anything
 more.

Signed

Pat Preece.



EMERGENCY DUTY TEAM

CONTINUATION SHEET

111312191

CLIENT'S NAME:

DOWELL

Several more calls from ~~a~~

Mr + Mrs Dowell: Mr Dowell requesting PIC for Scott when he's found - this refused by EOT, maintaining they contact local office tomorrow if rec.

Next call from Mrs Dowell explaining Scott had returned ~~by~~ but later ran away when Paul Kusak (18yrs) came to the door. Mr Kusak does not appear to be a positive influence to say the least!!! Calmed things down. Disc - matters with police (PC Tennant) in case Scott found.

Can local office contact Dowells ASAP for 16/1/95. Thanks.

Signed

Lyn Nelson



4.
3/1/95

CONTINUATION SHEET

Date: 3/1/95

time 14.47/16.45.

11/455
111 | 5 | 2 | 9 |
CLIENT'S NAME:

Donna Dawell.

84 Roughlands Dr
Carranshore.

Tlc from Mrs Dawell first received at 14.47 when day shift on other calls. Mrs Dawell called back at 16.45.

- Donna causing problems within the house as she is staying out all night, lying about her whereabouts & not doing what she is told. She is also not helpful to her mother who is at the end of her tether.

Advised Mrs Dawell that legally Donna able to stay out but that she & Mr Dawell should encourage Donna to abide by rules of the house & show consideration i.e. contacting parents at reasonable time to let them know

- if she is returning etc. Also parents need to give consistent message

Mrs Dawell obviously worried about Donna ^{and} ~~but~~ also wanting a social worker to visit to talk sense into her however she will contact local office tomorrow to speak to allocated worker.

JUNIOR WORK DEPARTMENT

LABOUR SUB-OFFICE

DATE 4/1 AM

TIME 00089730 SW

DISTRIBUTION:

Signed

C. E. D. D. D. D.

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICE

STENHOUSEMUIR OFFICE

Minute of Review Meeting held on
Monday 19th December 1994

SCOTT DOWELL

Present: Mrs. L. Harley Teenage Foster Carer
Ms Celia McKinnon Teenage Foster Scheme
Mrs. Barbara McCormack Family Aide
Ms Sheila Woodburn Social Worker
Mr. & Mrs. Dowell Parents
Scott Dowell

This meeting was convened for the purpose of clarifying the situation before Scott moved from Mrs. Harley (carer) back home to reside with his parents. The following lists the more specific areas of work to be focused on:

1. School/Education: Mr. Ian Kinsley and Mrs. Barbara Bennett are to meet with Gordon Morrison at Larbert High School on Wednesday 21st December at 10.30 a.m. The focus of the discussion will be whether or not Scott should remain in mainstream education, or a referral be made for a place in a small group educational setting.
2. Ian Kinsley to contact the relevant worker as regards identifying an Outreach Worker from a residential unit who will link up with the Dowell family as a means of offering them extra "out-of-hours" support.
3. Referral to be made to the I.T. Project - Watling Lodge, Falkirk.
4. Written contract, specific to Scott's timekeeping, expectations of parents, to be drawn up.
5. Referral to be made by Social Worker to clarify if funding is available for a home help service.

Mr. & Mrs. Dowell and Scott discussed the above outlined plans and were in agreement with the content.

Ms Sheila Woodburn
SOCIAL WORKER
Stenhousemuir Office

21st December 1994

IAN

14/12/94

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICE

STENHOUSEMUIR OFFICE

HOME/ACCESS PLAN

SCOTT DOWELL

Wednesday 14th December 12 noon - 5.00 p.m.

Thursday 15th December 12 noon - 5.00 p.m.

Friday 16th December 12 noon - 5.00 p.m.

Saturday 17th December 12 noon - 5.00 p.m.

Sunday 18th December 12 noon - 5.00 p.m.

.....

MEETING ARRANGED FOR MONDAY, 19TH DECEMBER 1994 AT 10.00 a.m. within
Stenhousemuir Office to discharge Scott from care.

INVITED:

Scott Dowell	
Mr. & Mrs. Harley	Teenage Foster Carers
Mr. & Mrs. Dowell	Parents
Mr. Ian Kinsley	Acting Team Manager
Mrs. Barbara McCormack	Family Aide
Ms Sheila Woodburn	Social Worker

Mrs. Barbara McCormack
FAMILY AIDE
Stenhousemuir Office

14th December 1994.
BMcC/EA.

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICE

STENHOUSEMUIR OFFICE

Minute of Case Discussion held in
Stenhousemuir Sub-Office on Tuesday,
13th December 1994.

Name: SCOTT DOWELL

Date of Birth:

Address: 84 Roughlands Drive
CARRONSHORE, Falkirk.

<u>Present:</u>	Mr. Ian Kinsley	Acting Team Manager
	Mrs. Barbara McCormack	Family Aide
	Mr. & Mrs. Dowell	Parents
	Mrs. L. Harley	Teenage Foster Carer
	Scott Dowell	Subject

This case discussion was convened following Scott's reception into care on Friday, 9th December 1994. This was a voluntary reception into care at the request of his parents, and Scott has lived with Mrs. Harley in Camelon since then.

Mr. Kinsley explained the purpose of today's meeting and stated this should focus on the events leading up to Scott's reception into care, developments since then, and, lastly, particularly focus on whether Scott needed to remain in care or whether a return home was best.

Mrs. McCormack, Family Aide, began by explaining the seriousness of the incident at the family home on 9th December. Scott had been excluded from school (possibly for the sixth time), two of these previous exclusions being during the present academic school year. Mr. & Mrs. Dowell were upset, Mr. Dowell in particular being angry. The home situation was "highly charged". When Scott returned from school there was a lot of anger, resulting in Scott attacking his older sister Donna (16). Scott in fact claimed Donna threatened him with a knife, but, in return, Donna states Scott did this to her. Mrs. McCormack confirmed there was a large kitchen knife in one of the bedrooms and that both her and Ms Sheila Woodburn, social worker, were seriously concerned that in the hostile atmosphere someone could have been seriously hurt.

Mr. & Mrs. Dowell confirmed the above account.

The meeting agreed the situation was serious and was potentially very violent. One family relative was contacted but he was unable to care for Scott. Given the lack of other alternatives, and that other options (e.g. EDT or Outreach Work) would have been insufficient, it was decided to receive Scott into care.

Discussion took place regarding other events leading up to that day. These included school problems, Scott's parents' concerns about the company he keeps, Scott's attitude towards his younger brothers and sisters and also the inconsistencies of Mr. and Mrs. Dowell. Mrs. McCormack highlighted the latter point, stating the children genuinely did not know what house rules were, given Mrs. Dowell's lenient approach to discipline, and Mr. Dowell's more adamant approach.

Mrs. Harley confirmed that Scott has settled within her home well, and is relating to both her own son but also to another foster child. There have been no significant problems over the weekend, although Mrs. Harley explained little demands have been made upon Scott, given the circumstances of his reception into care.

Mr. & Mrs. Dowell were unhappy that on Saturday Scott was allowed to go out and again associated with boys they are trying to keep him apart from. It was explained that his parents' wishes in this respect had not been passed onto Mrs. Harley and that this situation was therefore unavoidable.

Mr. Kinsley asked Scott for his views on different issues. Scott confirmed his school problems, tensions at home and the fact that he likes to spend a lot of time with older boys and could not understand why his parents refused this. It was acknowledged Scott has not yet come to the attention of the police, albeit his parents believe he may be on the periphery of trouble.

Mrs. McCormack also explained that Scott feels strongly that Donna is more favourably treated than himself within the house.

The meeting then spent a lot of time discussing the options available for the future. Mrs. Dowell in particular said she wished Scott to return home as soon as possible. It was generally agreed this was the direction that plans should be made for Scott. However, how quickly this should happen was debated for quite some time. Two proposals were put forward: (a) Scott return home today; (b) that we delay a return until the beginning of next week, giving time to try and effect some immediate changes in Scott's situation: e.g. discuss with Larbert High School and Mrs. Barbara Bennett, Educational Psychologist, possibilities of special education, referral to I.T., possible home help support to Mrs. Dowell (she has been struggling since the birth of her sixth child), but also more time spent with Mr. & Mrs. Dowell focusing on the inconsistencies in their parenting and the need for the children to be clearer about the rules and expectations. On the latter point it was agreed a written contract should be drawn up.

After a lot of discussion it was finally agreed that Scott should remain in care for the next few days, but that it was now planned he return to his parents' care on Monday, 19th December. The next few days will be spent carrying out the above plans, and Mr. Kinsley also undertook to try and arrange "Outreach Work" to help the family over the Christmas/New Year period. Mr. Kinsley will also confirm with the Teenage Fostering Scheme that Scott's foster placement remains open until next week.

Mr. Ian Kinsley
ACTING TEAM MANAGER
Stenhousemuir Office.

14th December 1994.

IK/EA.

EMERGENCY DUTY TEAM

CONTINUATION SHEET

9/12/94 17.35

6 6 2 0

CLIENT'S NAME:

SCOTT DOWELL

ALERT by Ian Kinsley.

Scott well known (nb. prev. EDT records) 84 Roughtlands Drive
 SW + Asst: visited this afternoon & Carronsmore
 witnessed family arguments, during which
 Scott attacked his sister viciously. Staff brought Scott
 back to the office.

Ian Kinsley succeeded in obtaining respite-care (Sec 15)
 placement for Scott for the w/e with:

Mr + Mrs Harley, 30 Clarinden Ave, Camelon (0324 613112)
 who are Teenage Foster. Carers and will probably cope. However
 they have been given EDT No., and YCC / Ian Watson
 have been alerted in case of breakdown. Scott should not
 go home at this stage.

23.22. Mrs Dowell phoned - a bit weepy - asking whether Scott had
 settled in foster care. Advised her that we had had no adverse news
 gave her some reassurance & thanked her for phoning.

10/12/94. ~~The~~

11.35 am. Tlc from Mrs Dawell quite distressed. Scott
 had just telephoned her from the Wamies Social Club.
 Her concerns were that he was being allowed to do
 as he liked and that he had met up with Paul Cusack
 which would lead to trouble. Mrs Dawell also said that
 Scott had told her to put Donna out so he could come
 back, thus she was not prepared to do.

Spoke both to Mr & Mrs Dawell about viewing weekend

Signed

Peter Dilworth.

CENTRAL REGIONAL COUNCIL SOCIAL WORK SERVICES

EMERGENCY DUTY TEAM

CONTINUATION SHEET

Date

6/6/20

CLIENT'S NAME:

Scott Dawell

as a break from demands they felt they were under. Mr Dawell not at all happy felt Scott should be in residential care (i.e. Tullibody) where he would be too far away to come back to Steinhilber area in addition ~~he~~ it would be a "short sharp shock". Advised Mr Dawell that care not a punishment.

Initially Mr Dawell irate that Scott would get treated like a "conquering hero" & he was "getting away" with his behaviour.

Eventually reluctantly agreed to contact foster carer T/C to Mr Harley. No problems with Scott who was away to get his friend (Paul Cusack?) to bring back to foster carer. Mr Harley not aware of any advice that ~~he~~^{Scott} should not see Paul and is happy to meet him.

T/C to Dawells spoke to Mrs Dawell. Not very happy but eventually agreed to my not to worry. Her concerns are that Scott will get into trouble with Paul Cusack who was involved in an incident with a 13yr old girl. Zoe Taylor (Address unknown). Mrs Dawell alleged that Paul Cusack & Thomas Buchanan had got Zoe drunk & had sex with her. The girl was ~~now~~ now grounded because she had been drunk. Mrs Dawell gave this information to show what a

Signed _____

CENTRAL REGIONAL COUNCIL SOCIAL WORK SERVICES

EMERGENCY DUTY TEAM

CONTINUATION SHEET

16/6/2010

CLIENT'S NAME:

Scott Dawell

bad influence these boys were - Scott had not been present at time of incident but told his mother about it. Mrs Dawell did not want anything done about information - I advised her that I would need to act on it. She told me that she had told S.W. (about it). However given confused manner in which Mrs Dawell can present information it was not clear how much if anything she had passed on.

Tlc to Sheila Woodburn. - not aware of Mrs Dawell passing this information, but advises that she frequently presents information then retracts it.

Signed C. P. D. D. D.

2/12/94

CONTINUATION SHEET

Date 2/12/94
Time 19.45.

①

S.W. Sheila
Woodburn

CLIENT'S NAME:

Scott Dawell

84 Roughlands Rd
Carranshore.

The Param Mrs Dawell requesting that EPT visit as she was having problems with Scott. She had also phoned the Police.

Scott grounded by his father (who had gone out & left Mrs Dawell to deal with Scott) for his attitude at home and school. He is grounded until he improves his attitude however he is currently in his room with rawe music playing at full volume (this could not be heard down the phone).

It was difficult to ascertain what exactly Mrs Dawell wanted to happen as her complaints ranged from cost of electricity, Scott's attitude towards his dad, his dad being out & leaving her to cope with the house, children and everything all of which indicated that she wasn't coping.

Discussed tactics with Mrs Dawell i.e. if she brought in Police & S.W. to control Scott he would ~~not~~ expect them each time. The loud music being a tactic by Scott to aggravate her.

Signed _____

EMERGENCY DUTY TEAM

CONTINUATION SHEET

②

1 | 1 | 3 | 2 | 9

CLIENT'S NAME:

Scott Dawell

Scott come downstairs during phone call to help ~~him~~ himself to food & Mrs Dawell gave him a piece of her mind. Scott agreed to speak to me. Scott was reasonable & polite on the phone. He did not understand why he was grounded. He does not see anything wrong with his friends' behaviour etc. He agreed that the best way to get grounding lifted was to ~~keep~~ keep the music down & to the live. He went ~~back~~ back to his room & his mother reported that things were quiet. Agreed to phone back in 1 hr to see how things ~~were~~ were.

21.25. The ^{had} to Mrs Dawell. Scott come downstairs ~~but~~ but his younger sister & Mrs Dawell phoned his Dad at the Club who said 'let him go out' so Scott has gone out & is due back at 22.00. There are no marks on the child & Mrs Dawell appeared fed up with the whole situation. She believes that Scott will return at 22.00hrs ~~but~~ Discussed +ve's with her! i.e. Scott basically polite, not in trouble, police helpful round house etc

Signed _____

EMERGENCY DUTY TEAM

CONTINUATION SHEET

(3)

1 | 1 | 3 | 2 | 9 |

CLIENT'S NAME:

Scott Dawell

however she gets no support from her husband no time to herself & is left to deal with the problems with Scott & Danna herself. She is worn out with it & doesn't know how much more she can take. Unfortunately having told Scott he was grounded the Dawells have now gone back on that & Scott will now know that he can call the shots. Mrs Dawell does not appear to grasp this and has no real idea of what to do with Scott. It would appear that the problems between Mr & Mrs Dawell also exacerbate the difficulties ~~with~~ with each one ~~by~~ leaving the other to 'do the business' with the children.

Mrs Dawell reported that 2 of the children are going to parkmore tomorrow which will give her a break.

Police were to call as investigating a rape (apparently of a friend of Scott's) in Steinhausem. Mrs Dawell will contact s.w. next week.

Signed

C. Pollock, District

21/11/94

CONTINUATION SHEET

Scott Daniel (14)

84 Roughlands Dr

Kororua Ave . 551375.

CLIENT'S NAME

Scott Daniel

SW. Sheila Woodham
Stenhousemin

19.00. 21.11.94.

T.C. from Mrs Daniel to state that she was having problems with Scott and that he was wanting to be received into care. She stated that he is going around with an 18 year old whom she disapproves of. He had been grounded long for not helping his mum all day and was going back to his father and to her. Mrs D. sounded very upset on the phone. Mr. D. came to the phone and said that Scott's attitude towards him and his wife was poor and he questioned every decision made. He had also checked his mother.

Advised Mrs. D. that EDT would not be receiving Scott into care but we would call out and talk to Scott. Mr. D.

Signed

said that he would be going out but his wife

EMERGENCY DUTY TEAM

CONTINUATION SHEET

2

would be in

CLIENT'S NAME:

Scott Donnell

19.40. Home visit completed out.

Mrs Donnell and all the children were in the house. Mrs. Donnell had gone off to the library. Mrs Donnell's friend joined from two doors down the street was also there and agreed to take the younger children to her house ~~and~~ while to allow Mrs D. and I to discuss problem.

Mrs Donnell stated that Scott refuses to be what he is told and gives shock all the time. He has been excluded from school for the 5th time and his last exclusion is a stage 2 which means that the next step is expulsion. Mrs D. said that everytime he has been excluded has been because he hits another boy Robert Campbell. Mrs D. said that Scott had been spanked and was allowed to go out yesterday on condition that does not mix with Paul Busack who is 18 years of age. Parents claim that he was with Paul yesterday and they are not happy with this.

Signed _____

Scott should have given his mother a hint

EMERGENCY DUTY TEAM

CONTINUATION SHEET 3

1	1	1	3	2	9
CLIENT'S NAME Scott Donnell					

but had fun to do -
although Mrs D. did state that
he is helpful around the house; and was grateful
~~for~~ Mrs D. said that Scott did not agree with
this and he shouted at his father.

Mrs D. who looks completely worn out said
that she is fed up, having the referee between
Scott and his dad. Mrs D. does look as if
she ~~is~~ is about to come in and it
is the nurse's opinion that she appears to have to
cope with everything on her own. The house was
unholy with clothes strewn all over the floor.
She appears to be getting little sleep with the baby
and also appears to be up half the night
worrying about Daniel (16), as he sometimes does
not come in till late.

Mrs D. appears to be out of the house most nights
and it appears is not very supportive.

He plays in a band and I suggested that as
Scott is also interested

in music that his father could spend some time

Signed _____

EMERGENCY DUTY TEAM

CONTINUATION SHEET

4

1 | 1 | 1 | 3 | 2 | 9

CLIENT'S NAME:

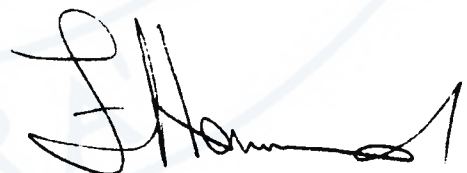
with him in this field in an effort to bridge the gap which appears to be between them at present. I was unable to discuss this with Abel as he was out but perhaps this could be mentioned to him.

Situation was left that Abel should make effort with his Abel and also in house to give mother a hand.

I was concerned about how lonely Mrs D. can cope with the pressures she has in running the family with little or no ~~apparent~~ support from husband or family.

Told Mrs. D. to phone local office tomorrow.

Signed



21/11/94

CONTINUATION SHEET

Scott Daniel (14)

84 Roughlands Dr

Koromahave . SS13 75.

CLIENT'S NAME:

Scott Daniel

SW. Sheila Woodham

Stenhousemin

19.00 . 21.11.94 .

T.C. from Mrs Daniel to state that she was having problems with Scott and that he was wanting to be received into care. She stated that he is going around with an 18 year old whom she disapproves of. He had been granched tonight for not helping her during the day and was giving credit to his father and to her. Mrs D. sounded very upset on the phone. Mr. D. came to the phone and said that Scott's attitude towards him and his wife was poor and he questioned every decision made. He had also threatened his mother.

Advised Mrs. D. that EDT would not be receiving Scott into care but we would call out and talk to Scott. Mr. D.

Signed

said that he would be going out but his wife

EMERGENCY DUTY TEAM

CONTINUATION SHEET

2

would be in

11113219.

CLIENT'S NAME:

Scott Donnell

19.40. Home visit carried out.

Mrs Donnell and all the children were in the house. Mr. Donnell had gone off to the bingo. Mrs Donnell's friend joined from two doors down the street was also there and agreed to take the younger children to her house ~~and while~~ to allow Mrs D. and I to discuss problems.

Mrs Donnell stated that Scott refuses to do what he is told and gives cheek all the time. He has been excluded from school for the 5th time and his last exclusion is a stage 2 which means that the next step is expulsion. Mrs D. said that every time he has been excluded has been because he hits another boy Robert Campbell. Mrs D. said that Scott had been grounded and was allowed to go out yesterday on condition that does not mix with Paul Busack who is 18 years of age. Parents claim that he was with Paul yesterday and they are not happy with this.

Signed _____

Scott stated have given his mother a letter

EMERGENCY DUTY TEAM

CONTINUATION SHEET 3

CLIENT'S NAME

Scott Donnell

but had fun at the class -
although Mrs D. did state that
he is helpful around the house; and was grateful
~~for~~ Mrs D. said that Scott did not agree with
this and he started at his father.

Mrs D. who looks completely worn out said
that she is fed up, being the referee between
Scott and his dad. Mrs D. does look as if
she ~~is~~ is about to come in and it
is the under opinion that she appears to have to
cope with everything on her own. The house was
untidy with clothes strewn all over the floor.
She appears to be getting little sleep with the baby
and also appears to be up half the night
nursing about Omar (16), as she sometimes does
not come in till late.

Mrs D. appears to be out of the house most nights
and it appears to be not very supportive.

He plays in a band and I suggested that as
Scott is also interested

in music that his father could spend some time

Signed _____

EMERGENCY DUTY TEAM

CONTINUATION SHEET

4

1 | 1 | 1 | 3 | 2 | 9

CLIENT'S NAME:

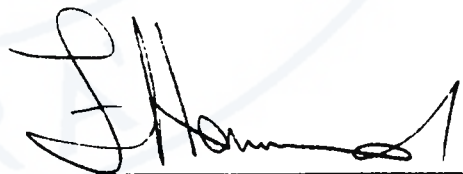
with him in this packet in
 an effort to bridge the gap
 which appears to be between them at present.
 I was unable to discuss this with Abel as he
 was out but perhaps this could be mentioned
 to him.

Situation was left that Abel should make effort
 with his Abel and also in house to give matter
 a boost.

I was concerned about how lonely Mrs D. can
 cope with the pressures she has in running the
 family with little or no ~~app~~ apparent support
 from husband or family.

Tell Mrs. D. to phone local office tomorrow.

Signed



CENTRAL REGIONAL COUNCIL

SOCIAL WORK DEPARTMENT

Reception into Care Form

Child's Name(s) Scott Dowell Date(s) of Birth 26-02-80

Address 84, Raughlands Dr., Ganton Shore

Reason for Reception into Care Outwith parental control

Involved in violent incident at home - with sister (16)
put hands round her neck - physical/verbal fight
Other children in house scared & shouting etc

In accordance with the Social Work (Scotland) Act, 1968 - Section 15, I consent to the reception into care of my child(ren) as above-named on the understanding that the arrangement is a voluntary one and that subject to the provisions of the Children Act 1975, Section 73 (when implemented), I may ask for the child(ren) to be returned to me.

I understand that I must inform the Central Regional Council Social Work Department of any change of address.

I further give my consent to my child(ren) as above-named while in the care of the Central Regional Council Social Work Department receiving any medical or dental examination or treatment necessary including x-ray, anaesthetic, operative or prophylactic treatment.

Signature John Dowell Date 9 12 94

Relationship with Child Son

Witness Harriet Dowell

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Dec 5th. 95	H/Visit	Scott Discharged Dec 4th Add was out visiting friends. Donna due results of her pregnancy test 5:30pm today. House messy. Back bedroom almost finished and appears tidy - fresh.	
Dec 8th.	T/Call from Mrs Dowell.	Update given to writer. Donna's results negative. John apparently in fight at school. School notified family John had asthma attack Mgt stating his behaviour causing concern. S.W. updated.	
Dec 12th.	H/Visit	Family apparently well Scott and Donna both have pre arranged interviews this week. David un-well with a cold. Mgt had been to the school to sort out apparent problem re John.	
Dec 16th	T/Call from Mrs Dowell.	Apparently John giving cause for concern regarding behaviour at school. Mgt upset crying etc. S.W. updated re above.	
Dec 20th	H/Visit	House messy. Apparently housing called 19th and was very concerned re state of house. Updated family to the fact for the writers part case now closed to Family Aide and S.W. A now has the case.	BH's FIA

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
NOV 13th.	M/Visit.	House messy and extremely untidy. Mgt + JACK Apparently starting to decorate back bedroom. DAVID unsettled.	
NOV 21st.	M/Visit.	NO change in home condition Mgt attending gingerbread. JACK not apparently in mood or Mgt attending meetings.	
NOV 27th.	T/Call from Mittis Dowell.	Apparently Scott admitted to FRII with facial injury which apparently happened outside Education Unit YCC. Scott apparently drank out and has no memory of injury.	
NOV 30th.	Pre-arranged M/Visit. T/Call from MR. Dowell.	M/Visit cancelled by MR. Dowell. Apparently they are visiting Scott in FRII. Scott to receive BRAIN SCAN.	
Dec 1st.	T/Call to MRS. Dowell.	Securing update re Scott. Apparently Scott being detained in FRII for further 3-4 days Scott apparently improved.	

BM'6 FIA

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
OCT 19th.	Joint visit with K.M'B SW.	Ahh issues addressed See SW.CASE notes.	
OCT 30th.	HIV.	Family apparently well Children not at school (due to in service training) House extremely messy/ un tidy. Housing due to visit this AM.	
NOV 2ND	HIV.	update given to writer re Scott. (see SW.CASE notes for details). Pre-arranged joint visit with housing. NOV 9th.	
NOV 7th	HIV. AND T/CAH FROM Mrs Dowell.	Scott remains in FRII. Family cancel visit due to visiting Scott.	
NOV 9th	HIV.	NO - reply.	
			BM'B F/A.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation
Oct 2 RD	Joint H/VISIT with S.W. . K. McCORMICK	AHL ISSUES Addressed. Conflict between Mgt + Jack re house rules between Donna + Scott. Attempt made to bring together Some sound ground rules. C/Henting date not arranged cont'd visits by housing.	
Oct 5th.	T/CALL FROM MRS Dowell.	Re: H/VISIT cancelled due to Central Heating being Installed.	
OCT 10th.	H/VISIT	Apparently delay regarding heating. House calm family stating "things are fine and no problems with children this wk". Mgt encouraged to arrange Appt asap to seek advice re Grant re refusal of further	
OCT 10th	CONT'D.	Sickness benefit after attending the medical board. Mgt has received refusal in writing. Mgt has GP Appt 11/10 re Asthma. Agreed to not H/VISIT until next week due to workmen in and out. Next H/VISIT Oct 17th.	
OCT 17th.	T/CALLS x2 . FROM MRS Dowell.	MRS Dowell weepy, Loud, Angry Apparently w/machine out of order, telephone bill £130.00. Problems with neighbours re children playing football. House extremely messy. Long chat re above.	BM'B F/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Sept. 19th.	T/CAHL.	Attempted contact numerous times to arrange visit NO reply.	
Sept 21st.	H/Visit.	Mgt AND DAVID at home House messy. HAVE Arranged to discuss home help situation with both Mr + Mrs Dowell on 25/9.	
Sept 25th.	M/Visit	Mgt + Donna at home. Scott apparently engaged. House messy. long chat re council tax arrears. Advised Mgt C who has appt at dis/s re medical board when in Shirling to visit C. TAX office AND sort out problem.	
Sept 26th.	T/CAHL TO MR. Dowell.	Updated Mr Dowell on donated items to be collected 27/9 at 3.45 address given. Again reminded Scott re council tax. and the importance of a visit today to sort out problem at the office in person.	
Sept. 29th.	T/CAHL TO Mrs Dowell	NO reply.	

BM'B F/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Sept 1st.	H/Visit	Apparently Mgt + Jack Attending School meeting Re: Scott.	
Sept	T/Call	To confirm with Mrs Dowell pre-arranged meeting 10:30AM Sept 5th.	
Sept 7th.	meeting	meeting held re update with Scotts respite (see minute of meeting) for further details.	
Sept 5th.	Joint H/Visit with K. McGORMICK S.W.	Ahh issues Addressed. Concerns raised re state of house which is mostly numerous items of clothing everywhere Ahh over House. Mgt asked to clear out and tidy her own bedroom first.	
Sept. 13th.	Joint H/Visit with Mousing.	Strong concerns raised regarding drop in standards and poor conditions of house. Mgt has agreed to meet with Home Care Organiser with the view to having a home-help.	
SEPT 13th CONT'D.	Team manager.	T.M. agrees to fund 5hrs home help time. M/C/C contacted and request accepted.	BM/6 FJA

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Aug 1st. 45	T/Call from Mrs Dowell.	Mgt upset, crying difficult to understand. Apparently Mgt + Jack fighting again. Re housing situation. Writer with H/Visit 2nd Aug.	
Aug 2nd.	H/Visit.	Mgt calm Jack angry/loosing temper regarding housing situation. Discussed in detail the need to remain calm. Scott fine Donna at swimming with younger children. Mgt appeared well. updated re writers A/L.	
Aug 4th.	Telephone call from Housing.	Phoned Mrs Dowell - NO reply. Keys given / money £75.00. given re decoration. From charity Dowells advised to return all receipts. TO writer.	
Aug 4th.	Office visit.	NEW ADDRESS 18 EVANS ST. LARBERT. Mgt + Jack advised AND writer stressed need to keep new tenancy clean / tidy.	
		updated on writers A/L.	

BM/B F/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
July 27th.	H/VISIT. T/CALL FROM MRS Dowell.	Mgt weepy / upset. Jock + Mgt having quarrel very heated. DOWNA'S behaviour main cause of concern. Mgt + Jock unable to Agree on anything	
	"Time Out"	cont'd shouting etc. Situation After 1hr calm when I left. Mgt weepy during our time out to Gilmouth / Polmont. House situation apparently at stand still. Mgt wanting	
July 31st.	H/VISIT. T/CALL	Jock to leave her Jock not going to do so. cont'd Arguments re DOWNA. Mgt + Jock's relationship - poor.	
	From Mrs Dowell. T/CALL TO HOUSING Mrs Armitage	House messy / CHAOS. No further word regarding date re Keys for new tenancy. - House - workmen have	
Aug 1st.	T/CALL TO MR Dowell.	not completed repairs Mr Dowell is phoning housing being loud and at times ABUSIVE. T/CALL to Jock advised him to stop phoning housing in connection with above.	BM'6 P/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
July 20th.	'Time out'	Mgt. appeared very low AND ill today. Apparently her Asthma is poor and conversation difficult due to lack of breath. Issues discussed re children / Housing.	
July 20th.	Telephone call from Mrs Dawell.	Mgt cancelled HIVisit due to DAVID (baby) having an appt at clinic. Re-arranged HIV for 25th.	
July 25th.	Home Visit.	TOTAL CHAOS house up-side down. All family having rows with each other. Jack & Mgt's relationship very poor. Mgt appears tired and remains very short of breath. Attempted to structure house packing / AND	
July 25th	CONT'D.	prepare for removal to NO AVAIL. No one able today to take any advice on board due to such chaos. Re-arranged to take Mgt shopping for wallpaper 27th. I am trying to	
	CONT'D.	have new kennary decorated before family move in.	

BTVB PIA

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
July 12th.	Home Visit.	Mgt in Alone. Donna, John, Jack Apparently in Edinburgh. Donna did not return from holiday stayed AT SEALON SANDS with new boy-friend. All other children out playing. House in chaotic state Mgt washing all clothes from cupboards in order to	
cont'd.	cont'd.	PACK THEM AWAY. NO FLOOR SPACE. Apparently Mgt has been given A loan of A washing machine FROM A FRIEND. W/machine that was purchased recently now out of order AND COMPANY HAVE GONE BANKRUPT. Mgt was updated re this	
July 14th.	Home Visit.	House messy upside down. HAVE ASKED Mgt to MAKE A START WITH PACKING UP - STAIRS. Apparently home Situation calm.	
July 17th.	Home Visit. Telephone Call John ORD C.S.O. FALKIRK.	cont'd calm. NO urgent problems. Update re. possibility of C.S.O. DECORATING house. APPLICATION UNDER REVIEW. TO AWAIT ON outcome.	
July 18th.	Telephone Call FROM MRS Dowell. Phoned ANN RIDGE Housing.	REGARDING "Time out ON Thurs" to confirm times etc. Update re DATE of entry Re new tenancy (EARLY Aug (possibility)?	BM/B R/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
July 12th.	Home Visit.	Mgt in Alone. DONNA, John, Jack Apparently in Edinburgh. Donna did not return from holiday stayed AT Seaton Sands with new boy-friend. All other children out playing. House in chaotic state Mgt washing all clothes from cupboards in order to	
cont'd.	cont'd.	PACK them away. NO floor space. Apparently Mgt has been given a loan of a washing machine from a friend. w/machine that was purchased recently now out of order and company have gone bankrupt. Mgt was updated re this	
July 14th.	Home Visit.	House messy upside down. have ASKED Mgt to make A START with packing up - stairs. Apparently home situation calm.	
July 17th.	Home Visit. Telephone Call John ORD C.S.O. Falkirk.	cont'd calm. NO urgent problems. Update re possibility of C.S.O. DECORATING house. Application under review. to await on outcome.	
July 18th.	Telephone Call from MRS Dowell. Phoned ANN Ridge Housing.	REGARDING "Time out ON Thurs" to confirm times etc. Update re date of entry re new tenancy (early Aug (possibility)?	BMC6 FIA

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
July 20th.	'Time out'	Mgt. appeared very low AND ill today. Apparently her Asthma is poor and conversation difficult due to lack of breath. Issues discussed re children / Housing.	
July 21st.	Telephone call from Mrs Dawell.	Mgt cancelled HIVisit due to DAVID (baby) having an appt at clinic. Re-arranged HIV for 25th.	
July 25th.	Home Visit.	TOTAL chaos house up-side down. All family having rows with each other. Jack & Mgt's relationship very poor. Mgt appears tired and remains very short of breath. Attempted to structure house packing / AND	
July 25th	CONT'D.	prepare for removal to NO AVAIL. No one able today to take any advice on board due to such chaos. Re-arranged to take Mgt shopping for wallpaper 27th. I am trying to	
	CONT'D.	have new tenancy decorated before family move in.	

BM's R/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
July 27th.	H/VISIT. T/CALL FROM MRS Dowell.	Mgt weepy / upset. Jock + Mgt having quarrel very heated. DOWNA'S behaviour main cause of concern. Mgt + Jock unable to Agree on anything	
●	"Time Out"	cont'd shouting etc. Situation After 1hr calm when I left. Mgt weepy during our time out to Gilmouth / Polmont. House situation apparently at stand still. Mgt wanting	
July 31st.	H/VISIT. T/CALL	Jock to leave her Jock not going to do so. cont'd Arguments re DOWNA. Mgt + Jock's relationship - poor.	
●	FROM MRS Dowell. T/CALL TO HOUSING MRS Armitage	House messy / CHAOS. No further word regarding date re Keys for new tenancy. - House - workmen have	
Aug 1st.	T/CALL TO MR Dowell.	not completed repairs Mr Dowell is phoning housing being loud and at times ABUSIVE. T/CALL to Jock advised him to stop phoning housing in connection with above.	BM'S F/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Aug 1st.	T/Call from Mrs Dowell.	Mgt upset, crying difficult to understand. Apparently Mgt + Jack fighting again. Re housing situation. Writer with H/V visit 2nd Aug.	
Aug 2nd.	H/V visit.	Mgt calm Jack angry/loosing temper regarding housing situation. Discussed in detail the need to remain calm. Scott Fine Donna at swimming with younger children. Mgt appeared well. Updated re writers A/L.	
Aug 4th.	Telephone call from Housing.	Phoned Mrs Dowell: NO reply. Keys given / money £75.00. Given re decoration. From Charity Dowells advised to return all receipts. TO writer.	
Aug 4th.	Office visit.	New address 18 EVANS ST. LARBERT. Mgt + Jack advised and writer stressed need to keep new tenancy clean / tidy.	
		Updated on writers A/L.	

BMR6 F/A.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation
Aug 21st.	H/Visit	House messy / boxes full of clothes every-where. Rooms messy beds + furniture in place. Chat re the need to tidy up A/S/M.P.	
Aug 25th	H/Visit	House worse than previous. Donna's room appearing good. rest of house poor. Central heating system work. to be started Sept. Big improvement with all children appear happy	
	Cont'd.	more relaxed. Mgt stating all children never indoors Always out playing this is a vast improvement than previous.	
Aug 28th	H/Visit	House continues to be messy boxes albeit slowly are being un-packed. Children all settled quickly and apparently like their new school.	
			BMB SIA

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
JUNE 5th. CONT'D.	Office Visit.	Mgt + Jack - DISTRESSED. Apparently entire family driving around area in car afraid to return home children not at school long chat re this and family calm when they left.	
June 7th.	Joint M/V with S.W. A. Strang.	All issues addressed re school, housing. SW said her good byes to family (SW leaving team). MR. MRS. Dowell to call into office 9th/6 to collect holiday info.	
June 9th.	Office Visit By Mr + Mrs Dowell.	Holiday info given. Received clothing receipts. Apparently John has received further medication re his asthma. Family on holiday to Butlins June 10th - 17th.	
June 9th.	T/Call from Mrs Dowell.	Washing machine out of order writer to arrange repairs with D. Clegg + sons.	
JUNE 12th.	T/Call to D. Clegg.	D. Clegg + son apparently out of business.	

BMT6 F/A

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MAY 29th CONT'D.	Home Visit.	Writer given full update re situation. Mgt remained weepy throughout visit. Attempted to divert conversation towards preparation for their hols in two weeks time. NO further update from Housing.	
MAY 31st.	CORE Group meeting	AHL issues Addressed AND updated (SEE DETAILED minute)	
June 1st.	Education meeting Y.C.C.	Mgt, Jack, Scott, self present. AS was teachers + B. Bennett. Scott excepted into Unit. TO START JUNE 1st FOR 1XWK. 9:30 - 2:30. Mon-Thurs. FRID. 9:30 - 1:30. Transport provided. NEXT TERM STARTS. Tues. AUG 22ND 9:30 AM.	
June 5th.	SEE E.D.T. Report for details. T/C from Mgt Dowell.	Mgt weepy etc. Apparently AHL the family back home (Roughlands) due to fall out with Mrs McAlhista over w/end. Children <u>not</u> at school today. Holiday now paid in full.	
June 5th CONT'D.	Home Visit	House in chaos clothing all over. (NO floor space). Upstairs in poor condition. Police were apparently called 5:00 AM this AM. Mgt was unable to sleep apparently through fear (although no incidents occurred re neighbours).	

Client Name **Dowell.**

Client File No.

Page No.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MAY 25th.	Home Visit	Atmosphere tense due to problems with Scott (time keeping). Mgt + Jack Apparently remain living with threats from their next door neighbour. Mgt attending G.P.	
MAY 26th.	Telephone Call From Mr. Dowell. Phone Call TO	Problems regarding Scott. Jack stating Scott he feels will put in next doors windows or damage their car. Jack seeking extra Respite re Scott.	
MAY 26th cont'd.	Judy T/Fostering TIC From Judy.	Update given on Scotts position. Judy will attempt to arrange Respite for Scott with Chris tonight. Respite arranged Chris to phone Mr. Mrs Dowell direct to arrange times etc.	
MAY 26th cont'd.		continued to contact Family numerous times no reply. Writer left note at the family home with update.	
MAY 29th.	Home Visit. Telephone Call From Mrs Dowell.	NO Reply. Mrs Dowell Attempts update writer ADVISED. Mrs Dowell she will call 1-30pm today.	

Signature (Senior/Supervisor)

SWL161 - 11/89

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MAY 22ND.	AM 11.00. Jock + Mgt OFFICE VISIT.	Apparently situation (RE MARIE) has occurred. It appears Argument over children has caused major fall out between all Adults. Mgt + Jock stating they need to move out. Advised them to pass over this info at their meeting with Housing today 2.00pm.	
MAY 22ND	PM. 1.00pm. Jock + Mgt Office VISIT. HIV Contacted.	Buggy passed over to Mgt. AND bedding (FOR DAVID). 4.00 given to self towards holiday. AND updated. MRS McBRIDE intends to visit family this week.	
MAY 22ND CON'D.	PM. Jock + Mgt Office VISIT. MR. McClelland.	NO change in housing situation Mgt + family return home to Roughlands Drive to await being re-housed. Self contacts Mrs McClelland to update her re Scotts education. Scott as yet not	
MAY 23rd	Home Visit.	RETURNED FROM WORKING with Chris. EDUCATION cancelled for this pm. Situation calm although house in muddle AND extremely noisy. Few incidents re next door neighbours nothing	
MAY 23rd	Home Visit CON'D. HIV contacted.	MAJOR. Mgt weepy AND baby DAVID was settled. MR. McBRIDE was contacted full update given. Buggy given to Mgt plus bedding.	

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MAY. 15th.	OFFICE VISIT By M1. Mrs Dowell Joint Interview with Self + SW.	Apparently after a heated argument with next door neighbours family have moved out and stating they are not going back. (Living with Mgt's sister Mrs M. McAllister Lambert) 4 apt house. 7 children 3 adults.	
MAY 5th. CONF'D	MEETING.	Mgt ADVISED to contact Housing Self / Team manager / Housing discussed Dowells situation. Apparently previous offer STANDS AND NO other offer of a house is AVAILABLE at the moment.	
MAY 16th.	OFFICE VISIT By Mr. Dowell. H/V	Update re housing situation NO change. long chat re further possibilities etc. Mgts Health cont's to give cause for concern. H/V was phoned AND updated.	
MAY 17th.	OFFICE VISIT By Mr + Mrs Dowell.	Apparently home circumstances changed. Due to baby McAllister having a type of food poisoning it has apparently been stated re S.P that both babies will need to have NO contact. MARIE has now gone to stay with her friend due to this (baby is with her).	
MAY 19th.	OFFICE VISIT By Mr + Mrs Dowell.	Update re housing NO change. Mr Mrs Dowell have appt with Mrs ARNITAGE 200pm 22/5.	

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MAY 11th.	Home VISIT AND Housing meeting.	After ALOT of heated discussion it was Agreed to set up a meeting within harbert housing dept with Mr + Mrs Dowell AND Next door neighbours with Alison + Mrs Armitage. This meeting	
		is to place ALL CARDS ON the table to come up with AN END to the contr'd fighting between neighbours. If any party does not attend legal action (in the first instance a letter from housing will	
		be sent to clearly set out the following stages. ① Management move. ② Eviction. ③ Either Family involved CAN be Legally removed. by using the court system.	
MAY 12th.	Home AM Visit. Home Visit Joint	Mgt un-well very weepy. having problems breathing extremely upset AND WAS UNABLE to hold a conversation Joint visit to discuss the possibility of a	
	with Alison Housing	Tennancy in C/shore this clearly refused. Mgt. Jack was asked to at least view the house, they Agreed to do this. Mgt again appeared in poor health.	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
May 5th	Telephone CALL.	Further trouble re Donna At Ols's being approached by neighbour AND threatened. Police were called by Mr Dowell AND A statement given NO further action was taken. Mgt on the phone crying consistently re this	
May 9th.	Telephone CALLS X 2. From MR. Dowell	re payment regarding the money to cover his costs regarding petrol to transport Scott to his placement at Education S/mouth. See SW case notes for full details.	
May 10th.	Telephone CALLS X 3 from Mrs Dowell.	Cont'd calls from a very upset Mgt. Apparently housing having a meeting May 11th 10:30 AM to discuss problems regarding themselves AND neighbours Apparently self is invited.	
May 10th Cont'd.	Telephone CALLS X 2 from Housing. H.	Invited to attend meeting 11/5 agreed to attend. Update from housing (Alison) re present situation Mrs Armitage to chair meeting.	
May 10th. Cont'd.	Home Visit Joint with S.W.	All issues addressed AND updated re tomorrow's meeting. Updated re possibility of a buggy plus various items £30.00. Mgt would like to go ahead with this purchase.	

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation
April 27th.	CONTACTED Clegg + Son. Re w/MACHINE New Number. 563 500.	ARRANGED Delivery OF w/MACHINE 28/4/95. PM. Dowells contacted Re this. GT. given for 3mths. Total Price £70.00. memo approved for £50.00. by team manager.	
April 28th.	Clegg + Son.	T/CALL CONFIRMING w/MACHINE Delivered. C+SON to receive £50.00 from this Dept A/S+P. £20.00 deposit Pd by Dowells	
MAY. 3RD.	Telephone CALLS X 3. MRS Dowell x2 MR. Dowell x1. contacted Clegg + Son.	Repeated T/C from Dowells. Re w/machine. Repeated Answer given ON EACH OCCASION. CONTACTED C+SON N/A. to return T.C. Arranged to have C+SON. to call AM 4/5 to Repair w/machine. Dowells updated	
MAY 3RD.	CONT'D. Home Visit. (pre Arranged).	Re This.	
MAY 4th.	Time OUT.	Mgt weepy AND At times very upset. Apparently it is the position Re her neighbours that she feels is hard to handle. Spent long time going over possible options re this.	

Signature (Senior/Supervisor)

WEEKLY TIMETABLE

Scott Dowell.

AS FROM
DATE: APRIL 3rd.

TIME	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY	SUNDAY
MORNING				↖	↖		
MIDDAY	Teaching		Muir Avon - Side CHRIS FOX	Muir Avon - Side CHRIS FOX.	Muir Avon Side CHRIS FOX.		
AFTERNOON		I.T. 4-30pm.				Respite every 4 wks.	
EVENING	Y.C.C. Group. 7-00pm			↗	↗		
NIGHT							

Every 4th weekend Respite Friday to Sunday - Dates: { 21st April }
 { 19th May }
 { 16th June }

ALLOCATED WORKER: Ann S/W
Barbara F/A

TELEPHONE:
Harbert s/w office 558885
E.O.T. 0786 470500.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
APRIL 13th TO APRIL 21st.	NO CONTACT.	Due to the writer being ON A/L.	
APRIL 24th.	Home Visit Butlins.	Home situation calm. House extremley messy, untidy. Apparently w/machine not working and cant be repaired. Large amts of dirty washing lying every-where.	
APRIL 24th CONT'D	Butlins	DOONA APPARENTLY SETTLED into Y.M.C.A. Scott enjoying WORKING with Chris. Charity replied and has granted £300.00 in total. Holiday now arranged Wonderwest Ayr self/catering	
APRIL 24th CONT'D.	Butlins	TOTAL COST £304.00p. Mgt agrees to pay £400p. towards cost. Dates. JUNE 10th - JUNE 17th. Deposit £2500p. to be PAID ONCE FORMS ARE RECEIVED FROM Ayr.	
APRIL 26th.	Home Visit. Joint with SW.	House extremley messy/dirty NO FLOOR SPACE etc. WASHING machine memo passed to team manager re £50.00 towards cost £70.00. Dowells agree to pay £20.00p.	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
April 10th.	Home Visit	Apparently last weekend had its problems. Scott + Jack had a fall out and apparently next door neighbours have been complaining re DOWNA.	
April 10th CONT'D	Home Visit	Mgt + Jack have spoken to council (Housing) apparently their next door neighbours have made a formal complaint. NO action has been taken to date.	
April 10th CONT'D.	Home Visit	Scott apparently enjoying his work experience and is apparently staying in this evening. Mgt appeared tired. All children appeared well and home situation was calm.	
April 10th CONT'D.	Home Visit	Jack complaining to the writer that have not had contact with Y.C.C. or Dave Houston. Donated Easter Eggs (given to family)	
April 12th.	Home Visit.	Home situation remains calm. House messy. Mgt not dressed today says she doesn't have the time. All issues addressed re this	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MARCH 23rd CONT'D.	Home Visit "Time Out"	out of the house. Donna Stayed overnight with male friend in hanglees. Scott Apparently very supportive to his parents within this situation.	
MARCH 23rd CONT'D.	"Time Out"	"Time Out" This went well, again Mgt wanted to discuss Donna. Mgt wants to give Donna another chance Jack does not. Suggested both parents discuss this with Donna.	
MARCH 27th.	Telephone Call from Mrs Dowell.	Apparently Mgt had trouble with Donna last night. 200AM before she got to bed. All children not at school today due to mgt over-sleeping. MRS Dowell will not be available	
MARCH 28th TO 31st.	NO CONTACT.	Today for writers home visit due to the family visiting relations in Cowie. Due to the writer being off work SICK.	
APRIL 3rd TO APRIL 6th.	NO CONTACT.	Due to the writer having other commitments.	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation
MARCH 16th.	Home Visit "Time Out"	Mgt weepy/upset. Appeared pale and tired. Mgt Apparently not "coping" with the Verbal Aggression exchanged between Jack and Scott. Long chat re Abuse and Mgt's health.	
MARCH 17th.	Office Contact. Telephone Contact.	See Duty write up for details.	
MARCH 20th.	Joint Home Visit with S.W.	All issues addressed and updated. W/nd was apparently calm. Donna has moved back home. House very messy and untidy. Chat re forthcoming case discussion.	
MARCH 22nd	CASE Discussion	All issues addressed Future Plan. Writer to compile time-table re Scott's routine.	
MARCH 23rd.	Home Visit "Time Out"	Very heated discussion Apparently (last night). Donna + two male friends were found upstairs drinking. Vodka + Buckfast. Fight started which resulted in Donna plus male friends being put	

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MARCH 13th.	Home Visit Joint with S.W. A. STRANG.	See E.D.T. Report Follow up visit concerns due to E.D.T. Report. Scott's attitude poor and conversation and interaction with Scott very difficult. Relationship between Scott + Jack	
MARCH 14th.	Joint home visit with S.W. A. Strang.	Concerning due to further deterioration w/end did not go well for Scott. Cont's concern regarding Scott. At one point in our discussion with Scott he walked out of the house	
MARCH 14th CONT'D		Although he returned very quickly we did not see Scott he remained in his bedroom. Jack also at one point attempted to walk out after he became extremely angry. Jack has threatened violence towards Scott	
MARCH 14th CONT'D.		Albeit for the moment these threats appear not to have been carried out. Situation appeared calm when we left. A case discussion was agreed on to discuss our concerns.	
MARCH 15th	Pre-Arranged Joint Visit with A. STRANG S.W.	Visit arranged for 12.00pm. Mrs Dowell phones to cancel due to her going visiting to Cowie to visit relations.	BM6 A/A.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
MARCH 2ND.	Home Visit JOINT with. MRS McLELLAND AND B. Bennett.	meeting Arranged re tuition for Scott. This is to begin 6th MARCH 2.30 - 3.30 AND there after weekly. Ahh issues updated AND Addressed.	
MARCH 6th. ●	CORE Group.	Ahh issues Addressed AND updated (See detailed minute)	
MARCH 8th.	Home Visit JOINT with S.W. ANN.	Scott seems to be not Adhering to the rules set down. He remains to disagree with Jack and Scotts Attitude is poor. towards both parents but appears worse towards his DAD. House messy / untidy.	
MARCH 9th. ●	Home Visit "Time Out"	House messy. Mgt appeared tired / Pale. Her appearance has deteriorated over the last two wks. including her own personal Hygiene. Mgt + Jacks relationship appears under further strain. Home Situation poor.	
MARCH 9th CONF'D.	Telephone Call from MRS McLELLAND Phone Call TO Y.C.C.	Update regarding tuition. To date Scott appears to be settled AND is returning home-work completed. Dave Houston was contacted AND given update AND was ASKED to contact Dowells to offer support.	BMRB P/A.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Feb 23rd	Home Visit "Time Out"	Mgt very weepy today. Appeared down. Advised to re-start her anti-depressants. Already prescribed. Home situation appears calm.	
Feb 24th AM.	Telephone Call from MRS Dowell.	Apparently family except Scott + Jock have good P. Environment of Health called this A.M. to do test AND HIV. Mgt updated re meeting 27th.	
Feb 24th P.M.	Telephone Call from MRS Dowell.	Apparently Donna has arrived for a visit. Donna was apparently hanging around with two boys. Police were after and called 4:00 AM to ask mgt where Donna was staying. Mgt did not give address. Donna apparently being questioned re Police over a break in into a parked car. Donna stating she is not involved in this.	
Feb 24th PM cont'd	Telephone Call.		
Feb 27th.	Joint Home Visit (meeting).	Self, Ann S.W., D Houston Y.C.C. meet to discuss all relevant issues and update given. Jock complaining re lack of contact from Y.C.C.	(could not attend)

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Feb 16th.	Home Visit	Mgt APPARENTLY has not visited her G.P re REPEAT perscription DONNA APPARENTLY to be engaged. House messy.	
Feb 17th. ●	Phone Call from MRS. Dowell.	APPARENTLY Mgt very weepy DISTRESSED AND WAS crying on the phone. Mgt stating she is leaving Jack + taking her six children with her although she has no place to go.	
Feb 17th cont'd	Home Visit by self AND S.W. S. Woodburn.	Due to Mgt's DISTRESSED State AND the urgency of the situation Joint home visit was made. Lengthly chat re above home situation was calm when we left.	
Feb 22nd. ●	Joint Visit by self. AND S.W. A.	DONNA APPARENTLY has moved out. Mgt appeared tired and pale. W/END ISSUES ADDRESSED RE E.D.T CONTACT. JACK APPARENTLY angry AND blaming DONNA	
Feb 22nd cont'd		For Scott staying out until 4:00AM to be returned by police.	

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation
Feb 8th.	Home Visit	All children NOT At School. Apparently Mgt over slept. Heated Argument between Mgt + Jack re lack of sex life. House messy	
Feb 9th.	Home Visit "Time Out"	Mgt cancelled visit due to her visiting her sister in FLRI. NO CONTACT.	
Feb 10th.	Home Visit	Housing due to visit. Mgt Agrees to Donna having on stay. Jack Does not Agree with Above. House messy.	
Feb 13th.	Home Visit H/V Present.	Mgt + Jack Disagree re Donna. H/V advised Scott missed getting his B.C.G inoculation due to being excluded from school when it was on offer H/V to arrange A/S/A/P.	
Feb 15th.	Home Visit Joint with S.W.	All issues Addressed AND updated. See SW. case notes. Mgt appeared tired + pale. Pre arranged Thurs. outing.	

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Jan 31st.	Phone CALL TO MRS Dowell.	Mgt was updated Re Donna's change in circumstances. Mgt hysterical on phone. Agreed to give DONNA \$3.00 Mgt to return Income Support book Re ADJUSTMENT'S.	
Feb 2nd.	Home Visit "Time Out"	collected Mgt AS pre-ARRANGED RE visit to CLE G/MOUTH. Went for coffee AND chat. DONNA Apparently Returned home Although UN-Sure if she is staying	
Feb 3RD	Home Visit	House messy / untidy. Jock and Mgt in conflict RE DONNA. Scott Apparently Keeping to returning on time. Baby attends Clinic Apparently well.	
Feb 6th.	Home Visit	Pre-arranged NO Reply.	
Feb 7th.	Phone CALL TO MRS Dowell.	Pre-arranged next visit for Feb 8th.	

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
JAN 23rd cont'd.	Case Discussion	Ahh issues DISCUSSED AND ADDRESSED. Future plans were DRAWN AND Scott WAS NOT Re-Admitted INTO CARE.	
JAN 25th. ●	Home Visit	Home situation CALM Scott WAS Adhering to. All rules etc. DONNA HAVING problems re her time keeping Mgt + Jack both stating they will NOT allow this to continue.	
JAN 26th.	Home Visit	Collected Mgt AS pre-arranged to purchase necessary items from clerkprizes & 1 month. Went for a coffee and general chat re home situation. Mgt thinks DONNA will need to change or leave home.	
Jan 30th. ●	Home Visit Joint with S.W.	General update. DONNA has been staying with female friend in Langley off + on since last Thurs. Jack told DONNA to leave the house AND take her clothes. DONNA refused to do so.	
JAN 31st.	Home Visit.	Apparently DONNA WALKED out last night when she WAS visiting her mother due to an argument. DONNA continue to stay with friend DONNA has duly appt in office (see duty write up).	BM'6 FIA.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
JAN 16th CONT'D	Home Visit	Mr Dowell again insisting Scott is received into care. Plans were agreed to maintain close contact with the family on a daily basis to offer continued support to Scott. MR. DAVID Houston Y.C.C. will provide individual contact with Scott. and meeting arranged within	
JAN 17th.	Home Visit	MR. DAVID HOUSTON OFFICE (CASE DISCUSSION) 26th JAN. Home situation appears calm Scott is adhering to rules. House apparently not being attempted as mgt states she just cant be bothered due to all the worry etc re Scott.	
JAN 18th	Home Visit	MR Houston has contact with Scott. This appears to have went well. AND INDIVIDUAL time will be on going between MR Houston AND Scott. MR. MRS Dowell given Y.C.C phone number AND advised to contact MR Houston before attempted contact with E.D.T.	
JAN 19th	Home Visit	MR + MRS Dowell (Argument in progress when I Arrived) After 1hr situation was de-fused. Both were advised to discuss their problems when alone and all children in bed. Situation calm when I left.	
JAN 23rd	Home Visit.	MR Houston apparently called AND spent some individual time with Scott (MACDONALD FALKIRK). Home situation calm AND it would appear the wend went well. House messy / untidy.	BM'6 FIA.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
JAN 11th.	Home Visit	home situation (increased concerns) regarding Mgt + Jack's management of children. Both dealing with children in different directions. Scott + Jenna not keeping to rules within the house. Mgt stating she wants Jack to leave NISAP Jack refusing to do this.	
JAN 12th.	Home Visit	Collected Mgt as pre-arranged. Visited Clenterprises G/mouth purchased two wardrobes. Mgt weepy and stating she can't live in this way for much longer. (this is due to constant rows between Jenna, Scott and Jack.	
JAN 13th.	Home Visit	Situation appears to be deteriorated regarding Scott. Jack insisting his Dept receive Scott back into care today. All issues addressed re this.	
JAN 16th.	Home VIST Phone CALL FROM MR Dowell.	Scrit visit with Elaine SW. Apparently Scott did not return till 4:00am this morning. and was refusing to go to school. Attempted to speak with Scott who very quickly responded. Argument erupted between Scott, MR Dowell, Mgt which lead to Scott walking out of	
JAN 16th. CONT'D	Home Contact. CONT'D.	He house. Scott returned pm but very quickly left again. Scott was reported missing by his parents at 10:00pm. Scott did not return till 18th JAN. Police found Scott and returned him home apparently Scott had been at his friend Pauls house.	BM's F/A.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Dec 19th	CASE DISCUSSION	Scott Discharged From Foster Care. Home situation quiet Although Donna it appears is still giving cause for concern regarding (time keeping and not returning home at nights). Ahison from housing called and appears pleased with situation.	
Dec 21st.	Home Visit	All children at school today except Scott. Home situation quiet and everyone appears to be helping Mgt regarding cleaning of the house. Slight problems regarding Scott's contact with his friend Paul. Overall situation calm.	
Dec 25th TO JAN 3rd	Office closed FESTIVE HOLIDAYS.	NO CONTACT.	
JAN 1995.	Home Visit	Apart from Donna still returning home late it appears all the family had a quiet Christmas. Mgt + Jack still arguing over Donna etc. Scott on occasion returning home late. House untidy and dirty. Bedrooms in need of complete clean.	
JAN 6th.	Home Visit	Housing called (Ahison) apparently asking for one room at a time to be cleaned. Mgt agrees to this. Donation of wardrobes re this Dept arrived and in place. Mgt + Jacks relationship - poor continued arguments over all children Mgt talks about leaving.	
JAN 9th.	Home Visit	Jack Dowell angry stating Scott has not been keeping to set rules. Paul (Scott's friend) it appears is spending long periods of time with Scott at home. Mr Dowell was advised to control this situation etc but appears unable to do so.	BMR6 P/A.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Dec 9th. AM.	Home Visit.	Arrived to find all the family at home. Children not at school. Row erupted between Mr & Mrs Dowell and Scott. MR Dowell clearly stating "he wanted Scott received into care today" long chat	
Dec 9th PM	Home Visit JOINT Self + S/W.	re this after 1hr Mr Dowell insisting Scott does come into care today. Self contacts S.W to update. Joint visit arranged. Knife incident occurs which resulted in Scott's reception INTO CARE. Section 15.	
Dec 12th	Home Visit	MR. MRS. Dowell apparently were in contact with E.D.T over weekend re Scott. (this was Mgt phoning to enquire if Scott was well at his carers) DONNA'S situation at home appears settled. House untidy, items lying everywhere.	
Dec 13th	Home Visit	Mgt in tears when I arrived she states she wants Scott home although Mr Dowell does not. Scott would like to see Scott into Residential Care. This was addressed in detail. Scott is placed with carers to return home Dec 14th.	
Dec 14th	Home Visit	Home situation now settled Scott visiting each day. Mgt appears more able to cope. And housework etc has again started. Result tidy and all bedrooms have been cleaned and rep. tidy also.	BM6 f/A.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
NOV 29th	Home Visit	Continued problems re Donna/Scott both coming home late at night. Jack stating "he is washing his hands of both". Mgt + Jack continue to argue as both parents view points are different. Jack has been	
Dec 2nd.	Home Visit	asked to leave by mgt and to take Scott + Donna with him. Jack refusing to do so. home situation poor house messy and mgt's appearance is that of tired and weepy. Housing (Alison) called	
Dec 5th.	Home Visit	and has asked mgt to start to clean all upstairs bedrooms. E.D.T. involvement over w/end regarding Scott. Scott did not return home until 1:00AM Sun. morning. Jack visiting Donna & put out of the house.	
Dec 5th cont'd	Home Visit	along with Scott. Situation was very high parents both shouting etc at each other after long chat situation became quiet and calm. House slightly better today	
Dec 6th.	Home Visit	School phoned (Harbert High) Scott has been excluded (due to fighting) Jack in turn became very loud and angry stating "Scott has to leave the house today as he wants no more to do with him".	Bm'g F/A.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
OCT 17th.	Phone CALL TO MR Dowell	Apparently Mgt still in FIR/I contractions stopped although she has to remain in FIR/I until today(PM.) Self contacted client/pnurses to arrange delivery of washing machine.	
OCT 19th.	Home Visit.	Carrie + Mgt in FIR/I due to Carrie having the Cramp G.P called last night and admitted Carrie. 2:00PM. Carrie was discharged. w/machine delivered. House messy / untidy.	
OCT 20th.	Phone CALL TO MRS Dowell.	Wnter seeks update Re pregnancy - no change. Skip up bltcl.	
OCT 21st.		SKip hire Invoice £58.75p. Dept paid this cost.	
OCT 24th.	Phone CALL from MR. Dowell. Home Visit.	Mgt had baby boy 8lbs boys both are well. Baby's name David Robertsen Dowell. Self + SW. Joint Visit. Jack appears to be coping. Mgt and baby	
OCT 24th.	Home Visit.	home. Baby appears very well cared for (no concerns) Carrie remains with a cough Scott's mouth broken cut in xres he is attending FIR/I clinic re this. glue snubbing was mentioned by Jack re this	Bm'6 F/A.

Signature (Senior/Supervisor)

SWL:BT - 11 99

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
OCT 24th CONT'D.	Home Visit	Scott was asked if he does snuff glue Scott denied this	
OCT 27th.	Home Visit.	All children not at school Mgt over slept. Baby appears well. Mgt looking very tired Jack was not at home.	
OCT 27th CONT'D	Home Visit.	Scott had just returned from FRI I.e his mouth which appeared worse today. Nurse in total chaos attempted to help clean up.	
OCT 31st.	Home Visit	All children at school except Scott (all issues addressed He reason was he is in Falkirk). Mgt stating she has no energy nor can she be bothered to do any house work.	
NOV 2ND	Home Visit.	Scott apparently will return to school (Thurs) Mgt's friend (female) was helping Mgt tidy up. House messy although all up-stairs was reasonable.	
NOV 7th.	Home Visit	JOINT VISIT with self and S.W. Denna apparently paid off from her Y.T.S job. Due to her being too quiet. Denna again not giving mother drug money.	BM's f/A.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
NOV 7th.	Home Visit	House chaotic very messy and untidy again concerns addressed. All children out at school Mgt over-slept. Scott excluded from school for fighting. Both parents have been asked to attend a meeting.	
NOV 7th C.D.D.	Home Visit	at the school both have refused to do so. Jack apparently does not want involvement with school. Scott has not to return unless meeting is arranged. all issues addressed.	
NOV 9th.	Home Visit	Jack apparently still not going to attend school meeting. House untidy. Mgt appears weepy and tired. Donna's time keeping causing concern and further arguments between parents continue.	
NOV 11 NOV 14th.	Home Visit	Scott's school (Harbert High) phones MR Dowell. MR Dowell attends meeting today. Scott to re START MON. 14th. Scott was at school all children at school house messy untidy	
NOV 15th.	Joint home Visit with S.W.	All issues addressed and updated. Long chat re lack of routines and consistent rules for all children within the home. Donna apparently out over weekend to return AM. This was discussed in detail.	BM76. FIA.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
NOV 17th	Home Visit.	Mgt weepy today Complaining of terrible atmosphere between Jack + Donna. Jack wants Donna out of the house and into B+B. Mgt wants her to behave and remain at home.	
NOV 21st	Home Visit	Problems REGARDING Scott Apparently Scott's time keeping is poor. He is returning 2hrs late at night. Mgt + Jack continue to Argue re this. Both stating reason house is in poor condition is because they are too involved	
NOV 22nd.	Home Visit JOINT with S.W.	With the worry of Scott AND DONNA to be "bothered" to attempt to clean house. All issues Addressed re this. All issues updated AND Addressed. Mgt + Jack Advised on numerous methods in dealing with	
NOV 23rd.	Home Visit.	control of their children AND were Advised to put them into practice A/S/A/P. Mgt + Jack continue to give mixed messages to children situation as before. They have not acted on	
Nov 24th.	Home Visit	advise given. Donna apparently did not return home till 2:00am this morning. All children are not at school. Mgt states she was too tired to get out of bed to send them to school.	B.M.B.

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Sept 16th.	Home Visit.	Arrived into a family row Jack saying Donna wants to stay but he knows it will not work. He has asked Donna to leave. Mgt at this point started screaming that Donna will change.	
Sept 16th	Home Visit	House at its worst for a while this passed over to Mgt + Jack and my concerns discussed. Situation remained on easy when I left.	
Sept 20th.	Home Visit	House as messy as it was on last visit. Jack has purchased Scott £300.00.	
Sept 20th	Home Visit.	guitar all issues addressed re this as it was more important that a new washing machine was purchased given their present one is out of order. Jack not happy at my comments. Mgt apparently did not know Jack was going to purchase this.	
Sept 21st.	Home Visit	Arrived to find all children not at school. Apparently Mgt slept in. Scott now working at Tryst shows. All issues addressed re this and all the implications regarding school that will follow his non-attendance.	
Sept. 26th.		House showing no change situation is concerning. Self approached Team Manager re possibility of hiring a skip to clear out all rubbish from inside of house.	BM/C F/A

Signature (Senior/Supervisor)

SWL 51 11 89

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Sept 27th.	Memo to Team Manager Re Skip hire. Home Visit	Joint home Visit with SW Sheila Plan re-clear out discussed in detail Mgt, Jack advised to speak to children and to attempt to get everyone involved.	
Sept 28th.	Home Visit.	Clear out under way Numerous black bags Full and special lift arranged by self for up lift.	
Sept. 29th. TO OCT 7th.	NO CONTACT	Self on A/L.	
OCT 10th.	Phone call from MR. Dowell	Skip ARRIVES PM. Self and S.W arrive to help with the clean out.	
OCT 11th.	Home Visit.	Clear out cont's. UPSTAIRS IMPROVING DONNA'S ROOM IN POOR DIRTY CONDITION	
OCT 13th.	Home Visit	clear out making good progress, except Donna not attempting to help or clear out her room. This was addressed with her.	
OCT 14th.	Home Visit	Mgt apparently having contractions every 10 mins. Mgt was at home on her own self contacted Jack who transported Mgt to FIRI. Arranged for Donna to look after younger children	Bm's P/A.

Signature (Senior/Supervisor)

SWL 87-11 89

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Sept. 8th.	Home Visit	Joint Visit with self, SW AND student All issues addressed AND updated.	
Sept. 9th.	Home Visit.	chat re DONNA AND her HANDLING of wages. Set plan agreed to AND they state this will start from Mon.	
Sept. 12th to Sept 13th.	NO CONTACT Public Holidays.	See E.D.T. Report ON 12/9/94.	
Sept 14th.	Home Visit.	Team manager asks self to visit after E.D.T. Report (12/9). HAD long chat re DONNA AND the events of the weekend. Outcome was DONNA given Two choices	
Sept 14th	Home Visit	① TO remain at home AND adhere to house rules ② TO allow this Dept to help her find acceptable/safe/ accommodation. DONNA asked to meet with self + SW. 15th in office DONNA agrees to this.	
Sept 15th.	DONNA Visits Office	DONNA still unsure what she wants to do regarding accommodation. Discussed the need for DONNA to seek advice ON safe sex AND contraception.	BM's P.A.

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Aug 31st	Home Visit.	Arrived to find Jack, Mgt, in the midst of a heated argument re DONNA AND money. JACK HAS ASKED Donna to leave today Mgt asking Jack to leave instead. Long chat situation settled when I left.	
Sept 2nd.	Home VISIT.	House extremely messy/dirty huge amts of clothes every-where no space to walk. Kitchen piled high with dishes Call dirty. Mgt and self attempt to clean kitchen.	
Sept 5th	Home VISIT.	Vast amts of dirty / clean wet washing. Mgt stating she can't go out side with her washing as she is afraid she will be "jumped" and battered from the female neighbour next door.	
Sept 5th.	Home VISIT	Mgt advised situation is getting out of hand she needs to dry clothes. Advised if attacked police need to become involved. Mgt strongly saying she will not go outside.	
Sept 7th.	Home VISIT.	Arrived to find Mgt Home and on her own. She was weepy and appeared short of breath. Mgt feels she is too scared to leave the house for fear of being attacked from next door neighbour although NO threats have been made today	

Signature (Senior/Supervisor)

SIVE 87-11-89

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/Designation
Aug 19th	Home Visit.	Mgt has had post NATAL check up baby expected in bwks. Mgt has contacted housing to complain re next door neighbours. House messy/untidy	
Aug 19th cont'd.	Home Visit	MR Dowell saying he has given up on the house due to pressure he is under from next door. Advised house needs to improve AND CONDITIONS at the moment are extremely poor causing us concern.	
Aug 22nd.	Home Visit	NO Reply.	
Aug 25th.	Home Visit.	Mgt gives update. Mgt Admitted to FIRST APPARENT premature CONTRACTIONS which stopped shortly after her admission	
Aug 26th	Home Visit	FURTHER PROBLEMS REGARDING DONNA. DONNA NOT ABLE to manage her wages £3500 per wk. Apparently she owes out to her mother more than she earns. Discussed above with DONNA + Mgt ADVISED (Donna)	
Aug 26th cont'd.	Home Visit.	to pay big money on each pay day AND to have DONNA clear off any debts ASAP Mgt also ADVISED not to lend her any money AND to attempt to make DONNA learn to control her money better	BM'b FLA

Signature (Senior/Supervisor)

CONTACT RECORD

Date	Type/With Whom	Content/Summary/Assessment/Action	Worker/ Designation
Aug 15th.	Phone CALL from MRS Dowell	apparently Mgt in a panic 1) letter from housing. 2) Donna leaving home. and E.D.T involvement over the weekend (see E.D.T. Report).	
Aug 15th cont'd	Home Visit.	letter from housing is in connection with the on going problems with next door neighbour. Housing as asked Mrs Dowell not to use back garden foot path.	
Aug 15th cont'd	Home Visit	Donna apparently wants to leave home possible accommodation with Mrs Mitchel and family. Donna apparently reluctant to adhere to house rules. Jack Dowell stating "he has had enough".	
Aug 15th cont'd.	Home Visit	Donna is trying to split their marriage up by playing them off each other. States Mr. Dowell. situation calm when I left.	
Aug 17th.	Home Visit.	Called unexpected. 11:30AM everyone in bed. House in chaos no floor space items lying everywhere. Younger children dirty Mgt advised to clean up ASAP.	BM'b FIA.

Signature (Senior/Supervisor)

SIVL 61 - 11 99

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICE

STENHOUSEMUIR OFFICE

CONTRACT : SCOTT DOWELL

TIMEKEEPING

Monday - Thursday 5.30 p.m. - 9.30 p.m.

Friday - Saturday 12 noon - 10.00 p.m.

Sunday 12 noon - 9.30 p.m.

If Scott is NOT at school he will be grounded, Monday - Friday, 9.00 a.m. until 5.30 p.m.

-
1. PAUL HAS NOT TO VISIT THE HOUSE.
 2. CONTACT BETWEEN SCOTT AND PAUL CAN BE ACCEPTED ONLY BY KEEPING TO THE FOLLOWING CONDITIONS
 1. No early morning contact with Paul.
 2. No involvement in Drugs, alcohol, or any type of police involvement
 3. Scott must return home on time for meals.
 4. Timekeeping is NOT flexible, and MUST be adhered to.
-

SCOTT'S CHORES WITHIN THE HOUSE

1. Scott is to be responsible for the cleaning and hoovering of his own room, and for changing his own bed.
2. Scott must bring dirty laundry, cups, plates, etc., downstairs on a daily basis for washing.
3. Scott to continue to prepare his own bedroom for redecoration.
4. Scott to lift all his personal items from downstairs rooms; this to include removing his own ironing (which mum will place in bundles) to his room and place in appropriate drawers etc.

Scott Dowell

2.

5. Scott to play music at an acceptable noise level, and to switch all music off at 10.00 p.m., or when asked.

Signed
Scott Dowell

.....
Mrs. Margaret Dowell

.....
Mr. J. Dowell

Sheila Woodburn
Ms Sheila Woodburn
Social Worker

.....
Mrs. Barbara McCormack
Family Aide

Dated

B.M. McCormack

ANE FOR A'

CENTRAL REGIONAL COUNCIL - SOCIAL WORK SERVICE

STENHOUSEMUIR OFFICE

CONTRACT : SCOTT DOWELL

TIMEKEEPING

Monday - Thursday 5.30 p.m. - 9.30 p.m.

Friday - Saturday 12 noon - 10.00 p.m.

Sunday 12 noon - 9.30 p.m.

If Scott is NOT at school he will be grounded, Monday - Friday, 9.00 a.m. until 5.30 p.m.

.....

1. PAUL HAS NOT TO VISIT THE HOUSE.
2. CONTACT BETWEEN SCOTT AND PAUL CAN BE ACCEPTED ONLY BY KEEPING TO THE FOLLOWING CONDITIONS
 1. No early morning contact with Paul.
 2. No involvement in Drugs, alcohol, or any type of police involvement
 3. Scott must return home on time for meals.
 4. Timekeeping is NOT flexible, and MUST be adhered to.

.....

SCOTT'S CHORES WITHIN THE HOUSE

1. Scott is to be responsible for the cleaning and hoovering of his own room, and for changing his own bed.
2. Scott must bring dirty laundry, cups, plates, etc., downstairs on a daily basis for washing.
3. Scott to continue to prepare his own bedroom for redecoration.
4. Scott to lift all his personal items from downstairs rooms; this to include removing his own ironing (which mum will place in bundles) to his room and place in appropriate drawers etc.

Scott Dowell

2.

5. Scott to play music at an acceptable noise level, and to switch all music off at 10.00 p.m., or when asked.

Signed
Scott Dowell

.....
Mrs. Margaret Dowell

.....
Mr. J. Dowell

Sheila Woodburn
Ms Sheila Woodburn
Social Worker

.....
Mrs. Barbara McCormack
Family Aide

Dated

B.M. McCormack

ANE FOR A'

DOWELL FAMILY

DAILY ROUTINE

Mrs. Margaret Dowell

1. Make sure ALL children are washed, dressed, given breakfast, and out to school on time.
2. With help from Donna, when she is NOT at school, do the washing and dry.
3. Tidy up, lift all clothing and EVERYTHING else that is lying around the living room. Dust, polish all furniture, hoover.
4. Clean bath, W.C. and bathroom area.
5. Make your OWN bed, and Barry's. Tidy own bedroom.
6. Change bedding once per week.
7. Shopping trip.
8. Prepare meals for the children, etc.
9. Hoover downstairs hall and upstairs hall.
10. Put Donna, Barry, John and Scott's clean clothes into individual piles and give them to the children to put away in their rooms.
11. Hoover, dust, polish and tidy up Barry and John's room.
12. Check rotas and be consistent and firm with all the children regarding them following their daily chores. Money only to be given when chores have been completed on a daily basis.

26.05.94

DOWELL FAMILY

DAILY ROUTINE

Jock Dowell

1. Clean out coal fire and set ready for lighting.
2. Waken the children who attend school.
3. Check Donna, Scott, John and Barry's bedrooms to see if they have completed their chores.
4. Clean cooker, fridge, etc., and all kitchen areas.
5. Attend to any household maintenance and back and front gardens.
6. Take Carrie Ann to Nursery.
7. Remove all heavy items for refuse collection.
8. Brush down staircase - Margaret will Hoover.
9. Help Margaret organise the younger children for bed.
10. All children should be in bed BEFORE 10.00 p.m. every night, Monday - Friday, or earlier.
11. **Check rotas and be consistent and firm with all the children regarding them all following their daily chores. Money only to be given when chores have been completed on a daily basis.**

26.05.94

DAILY ROUTINE

Scott Dowell

The following CHORES must be done EVERY DAY:

1. Make your own bed, and Barry's bed.
2. Tidy room, Hoover, lift all clothes, etc.
3. Bring all dirty washing downstairs DAILY.
4. Check kitchen rota DAILY.
5. Change your own bed WEEKLY.
6. Take your turn to run errands to the shop.
7. Do your OWN ironing.
8. Put your own clean clothes away in your room.
9. Monday - Friday: be in bed BEFORE 10.00 a.m.
10. Help dad when necessary with heavy lifting, garden, etc.

26.05.94

DOWELL FAMILY

DAILY ROUTINE

Donna Dowell

The following chores MUST be done EVERY DAY:

1. Make your own bed and Carrie Ann's bed.
2. Tidy room, Hoover and dust. Lift all clothing, etc.
3. Bring all dirty laundry downstairs DAILY.
4. Help mum with washing.
5. Check kitchen rota for chores.
6. Change your own bed weekly, and also Carrie Ann's.
7. Take your turn to run errands to the shop.
8. Do you OWN ironing.
9. Put your own clean clothes away in your room.
10. Monday - Friday, be in bed BEFORE 11.00 p.m.

26.05.94

DOWELL FAMILY

DAILY ROUTINE

John Dowell

The following chores **MUST** be done **EVERY DAY**:

1. Make our bed
2. Tidy your room
3. Bring all your dirty washing downstairs (every day)
4. Check kitchen rota
5. Take your turn running errands to the shop.
6. Help your dad and/or Scott when required.
7. Be in bed **before 9.00 p.m.**

26.05.94

ANE FOR A'

DOWELL FAMILY

DAILY ROUTINE

Barry Dowell

The following chores MUST be done EVERY DAY.

1. Tidy your room
2. Bring your dirty washing downstairs (Daily).
3. Help mum and dad when they ask.
4. Be in bed BEFORE 9.00 p.m.

26.05.94

AME FOR A