

**Subject Access Request Team
Health Records Department
Glasgow Royal Infirmary
8 – 16 Alexandra Parade
Glasgow
G31 2ER**



**MMA Legal Ltd
23 Goodlass road
Building B
Speke Liverpool
L24 9HJ**

Date: 26/06/2026
Your Ref: 100897
Our Ref: SAR/ACCESS/ CD
Enquiries to: Chrissy
Direct Line: 0141 201 3379
Email: chrissy.davie@nhs.scot

Dear Sir/Madam

**Re: Subject Access Request under the General Data Protection
Regulation**

Patient: ALEX OROURKE

D.O.B: 04/12/1970

Thank you for your request received 02ND June 2026 in which you seek a copy of your client's personal information.

Your request has been dealt with in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following:

**GLASGOW DENTAL HOSPITAL RECORDS
(NO X-RAYS TAKEN)**

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature and can include

- Patient health records, photographs or radiology images
- Video/telephone recordings, including CCTV images
- Witness statements
- Incident reports
- Complaints files
- Emails

The source of our data includes Patients, General Practitioners, Healthcare, Social and Welfare organisations, Legal representatives and Police forces.

We sometimes need to share the personal information we process with the individual themselves and also with other organisations as listed above. Where this is necessary we are required to comply with all aspects of the General Data Protection Regulation

Where these organisations are based outside Europe we take all appropriate safeguards to protect your information.

Health records are kept for a limited time and this is noted below for your information

- Adult general hospital records – six years after the date of last entry
- Maternity records – 25 years after the birth of the last child
- Children's and young people's records – until the child or young person's 25th birthday.
- Mental health records – 20 years after the date of the last contact

If you have any queries, please do not hesitate to contact us.

If you are unhappy with how your request has been dealt with please contact the NHSGGC Data Protection Officer. Their contact details are noted below:

Data Protection Officer
Information Governance Department
NHS GG&C – 2nd Floor
1 Smithhills Street
Paisley
PA1 1EB
Email: data.protection@ggc.scot.nhs.uk

Yours sincerely

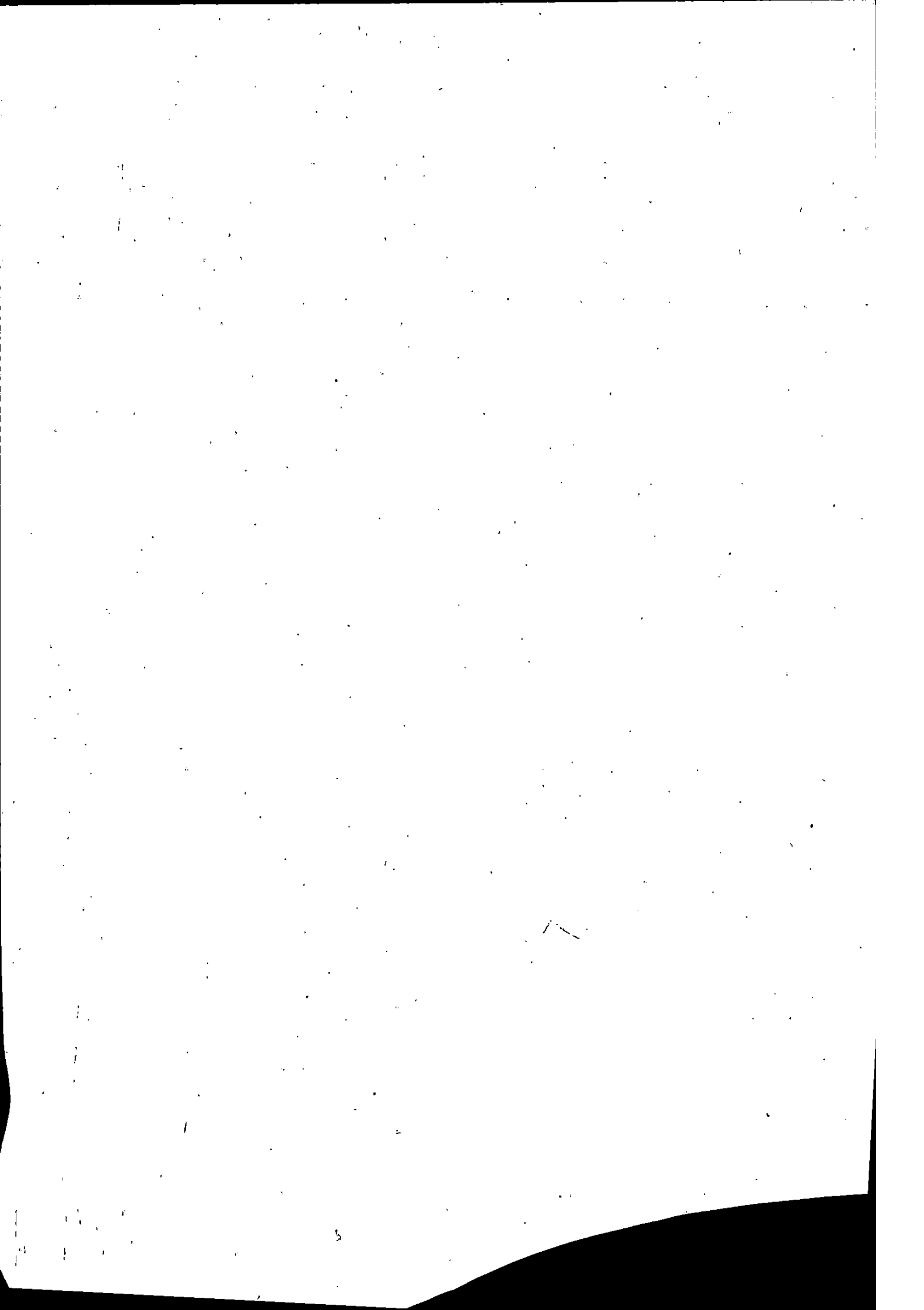
Subject Access Request Team

MANUAL PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC	☐	
ACS	☐	
BEATSON HOSPITAL	☐	
CANNIESBURN HOSPITAL	☐	
DENTAL HOSPITAL	☒	
GARTNAVEL GENERAL HOSPITAL	☐	
GLASGOW ROYAL INFIRMARY	☐	
INVERCLYDE ROYAL HOSPITAL	☐	MATERNITY ☐
NEW VICTORIA ACH	☐	
PRINCESS ROYAL MATERNITY	☐	
QUEEN ELIZABETH UNIVERSITY HOSPITAL	☐	MATERNITY ☐
ROYAL ALEXANDRA HOSPITAL	☐	MATERNITY ☐
ROYAL HOSPITAL FOR CHILDREN	☐	
STOBHILL HOSPITAL	☐	
VALE OF LEVEN	☐	MATERNITY ☐
WEST CARE AMBULATORY HOSPITAL	☐	
WESTERN INFIRMARY RECORDS	☐	

Including:

BADGERNET	☐
CAREVUE	☐
MEDICAL ILLUSTRATION	☐
METAVISION	☐
PHYSIOTHERAPY	☐
RADIOLOGY	☐
WEST MARC	☐
LABS	



Oral Health Directorate

RAH Dental Clinic
Corsebar Road
Paisley
PA2 9PN

<http://www.nhsggc.org.uk/>



Oral Medicine Department
Glasgow Dental Hospital
378 Sauchiehall Street
Glasgow
G2 3JZ

Date: 26 August 2015
Your Ref:
Our Ref : 22000663
Enquiries to: Mrs Ranjana Bhatt - Vale
Tel: 0141 314 9500
Fax:

Dear Sir

Re: Alexander O'Rourke - DoB 04/12/1970 - CHI: 0412703297
Flat 4d 100 Whiteford Avenue
Dumbarton
G82 3JE

Could you please assess the above patient? He was referred to our service for dental treatment with intravenous sedation. At the assessment it was noted that he has a white linear patch on his left alveolar ridge. This was about 1cm in length. It has the appearance of frictional keratosis; however the patient does not wear a lower denture and there is no contact in that area with the upper denture.

He stated that the area was noted by his previous dentist but there was no further investigations undertaken. Medical history the patient is an ex-drug abuser and was taking heroin till 3 years ago and is taking Suboxone as a replacement. At present he is a regular cannabis user and occasionally takes diazepam. He smokes 7 roll ups daily and e-cigarettes and consumes approximately 24 units alcohol daily.

I would be grateful for your opinion n this area.

Yours sincerely

Mrs Ranjana Bhatt - Vale
Dental Practitioner

0100233



HOSPITAL AND SCHOOL

DEPT. OF ORAL MEDICINE

S 0412703297
O'ROURKE M
Alexander 04/12/1970
C FLAT 4/D 100A WHITEFORD
AVENUE
BELLSMYRE
Dumbarton, Dunbartonshire
D11 1PL

CHRISTIAN NAME(S)

UNIT NUMBER

REFERRED BY

05/01/16 DNA - Discharge.
- standard letter.

D.N.A.

Amin
(AMIN-800)

DEPARTMENT OF ORAL MEDICINE

ELECTRONIC PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC

☐

ACS

☐

BEATSON HOSPITAL

☐

CANNIESBURN HOSPITAL

☐

DENTAL HOSPITAL

☒

GARTNAVEL GENERAL HOSPITAL

☐

GLASGOW ROYAL INFIRMARY

☐

INVERCLYDE ROYAL HOSPITAL

☐

MATERNITY

☐

NEW VICTORIA ACH

☐

PRINCESS ROYAL MATERNITY

☐

QUEEN ELIZABETH UNIVERSITY HOSPITAL

☐

MATERNITY

☐

ROYAL ALEXANDRA HOSPITAL

☐

MATERNITY

☐

ROYAL HOSPITAL FOR CHILDREN

☐

STOBHILL HOSPITAL

☐

VALE OF LEVEN

☐

MATERNITY

☐

WEST CARE AMBULATORY HOSPITAL

☐

WESTERN INFIRMARY RECORDS

☐

Including:

BADGERNET

☐

CAREVUE

☐

MEDICAL ILLUSTRATION

☐

METAVISION

☐

PHYSIOTHERAPY

☐

RADIOLOGY

☐

WEST MARC

☐

LABS

☐

Oral Health Directorate

RAH Dental Clinic
Corsebar Road
Paisley
PA2 9PN

<http://www.nhsggc.org.uk/>



Oral Medicine Department
Glasgow Dental Hospital
378 Sauchiehall Street
Glasgow
G2 3JZ

Date: 26 August 2015
Your Ref:
Our Ref : 22000663
Enquiries to: Mrs Ranjana Bhatt - Vale
Tel: 0141 314 9500
Fax:

01 SEP 2015

Dear Sir

Re: Alexander O'Rourke - DoB 04/12/1970 - CHI: 0412703297
Flat 4d 100 Whiteford Avenue
Dumbarton
G82 3JE

Could you please assess the above patient? He was referred to our service for dental treatment with intravenous sedation. At the assessment it was noted that he has a white linear patch on his left alveolar ridge. This was about 1cm in length. It has the appearance of frictional keratosis, however the patient does not wear a lower denture and there is no contact in that area with the upper denture.

He stated that the area was noted by his previous dentist but there was no further investigations undertaken. Medical history the patient is an ex-drug abuser and was taking heroin till 3 years ago and is taking Suboxone as a replacement. At present he is a regular cannabis user and occasionally takes diazepam. He smokes 7 roll ups daily and e-cigarettes and consumes approximately 24 units alcohol daily.

I would be grateful for your opinion n this area.

Yours sincerely

Mrs Ranjana Bhatt - Vale
Dental Practitioner

