
Re: Request EDIR:61858

From <evidence@mmalegal.co.uk>

Date Mon 2026-08-24 9:47 AM

To Information Rights Officer 2 <informationrightsofficer2@edinburgh.gov.uk>

Good morning,

Thank you for your previous email; we note its contents.

It has now been a further month since our previous correspondence with no further response in relation to our clients' records.

We note that it is now 2 months past the deadline due to this request being the 08/06/2026.

Could you kindly provide us with an update as to your current position in providing us with our client's records.

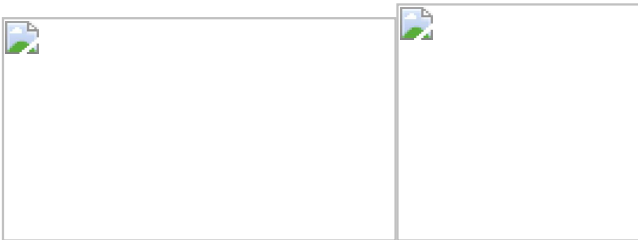
We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: Information Rights Officer 2 <informationrightsofficer2@edinburgh.gov.uk>
Sent: 24 July 2026 10:40 AM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Subject: RE: Request EDIR:61858

Dear sirs

Your request was due on 08/06/2026. As previously advised, as well as due to unprecedented demand for this service, the Council, unfortunately, is currently operating with a backlog of requests. To reduce the backlog, we are employing additional members of staff and we are working through our requests in chronological order.

We are in contact with the ICO who are aware of the significant demand on our services.

We are able to offer you a letter detailing the confirmation of care. Please let me know if you would like this to be collated.

Kind regards

Sue

Sue Brown | Information Rights Team Manager | Information Governance Unit | Chief Executive's Office |
Tel 0131 529 7855 | informationrightsofficer2@edinburgh.gov.uk

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Sent: 21 July 2026 14:53
To: Information Rights <InformationRights@edinburgh.gov.uk>
Subject: Re: Request EDIR:61858

Good afternoon,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to your current position in providing us with our client's records.

We note that it has been over 2 months since we submitted our subject access request. We note that we will expect a full response with our clients' records, or confirmation that you don't have any records by the 7th of August 2026.

If we fail to be in receipt of a response, we will have to escalate the matter to the ICO.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: Information Rights <InformationRights@edinburgh.gov.uk>

Sent: 03 July 2026 2:24 PM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: RE: Request EDIR:61858

Date: 03/07/2026

Our ref: 61858

Dear James Lowe

I refer to your request for information which was received on 07/05/2026. We have dealt with your request in accordance with Article 15 of the General Data Protection Regulation (GDPR).

We understand that your request is due on 08/06/2026. However, unfortunately we are unable to meet this deadline. This delay is due to unprecedented demand for this service, for which we have taken measures to ensure we can respond to all requests in the order we received them. We are actively engaging with the ICO in regard to the pressures on our services.

We apologise for the delay in sending you the information you requested, and we understand this may be disappointing. We want you to know we are working on it, and endeavouring to get you our response as soon as we can.

If you have any questions or concerns about how we have dealt with your request, please do not hesitate to get in touch.

If you would like to know more about data protection, or your information rights in general, the Information Commissioner's Office is responsible for promoting and enforcing the General Data Protection Regulation and the Data Protection Act 2018. And can also provide general advice regarding

your information rights. In addition to the information online at www.ico.org.uk, they also have a telephone helpline, 0303 123 1113, which is charged at a local rate.

Yours sincerely

Information Rights Officer

Information Governance Unit
Level 2:1, Waverley Court, Edinburgh EH8 8BG Tel 0131 200 2340
informationrights@edinburgh.gov.uk www.edinburgh.gov.uk

From: Information Rights <InformationRights@edinburgh.gov.uk>
Sent: 25 June 2026 14:16
To: Information Rights Officer 2 <informationrightsofficer2@edinburgh.gov.uk>
Cc: 'edinburghfoi@messagestore.co.uk' <edinburghfoi@messagestore.co.uk>
Subject: Request EDIR:61858

From: MMA Legal <evidence@mmalegal.co.uk> <evidence@mmalegal.co.uk>
Sent: 25 June 2026 11:51
To: Information Rights <InformationRights@edinburgh.gov.uk>
Subject: MMA Legal Limited - Our Reference: 100220

Dear Sir/Madam

Our Reference: 100220
Our Client: Mr Craig Mein

We are writing to you in relation to the aforementioned client and reference.

We submitted a Data Subject Access Request on 7th of May 2026, together with a Letter of Authority and received an Acknowledgement email/letter from you on 12th of May 2026.

Since the date of your acknowledgement, a further 28 days have now passed and we have not received a response or any formal request for a further extension of time.

As a gesture of goodwill, and in an attempt to negate the need for a formal complaint being issued to the Information Commissioner's Office, we would grant a further 14 days from the date of this correspondence for documents to be provided or a formal extension request to be made.

For ease, we would be grateful if you can provide all requested information electronically to evidence@mmalegal.co.uk

Should we not receive the requested information or communication from you requesting a further extension of time, we will be issuing a complaint to the ICO without further notice.

We trust this will not be necessary and look forward to receiving the requested information

without further delay.

Yours Faithfully

James Lowe
MMA Legal Limited

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