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Chief Officer
Pat Togher
BA Social Work

Glasgow City Health and Social Care Partnership
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Date: 18th May 2026

MMA Legal Limited
Princes Street
Stockport
SK1 1RY
Email to: evidence@mmalegal.co.uk

Dear Sir or Madam

I write to update regarding your 47 outstanding requests for access to Social Work records which were sent to the Complaints, FOI and Investigations Team (CFIT), details below:

Date Received	Client Name	Our Reference	Your Reference
April 2026	Deborah Sullivan	8565456	100016
April 2026	Lorraine Moffat	8566440	100035
April 2026	Gary Scrimshaw	8566510	100106
April 2026	Roger McBride	8566617	100422
April 2026	Richard Halligan	8566638	100346
April 2026	Karen McCabe	8566644	100359
April 2026	Tonie Marie Cullen	8566530	100202
April 2026	David Aitchison	8566896	100012
April 2026	Sharon Kyle	8570115	100288
April 2026	Agnes Clelland	8570752	100003
April 2026	Tracy Roberts	8571413	100127
April 2026	Iris Stein	8571463	100213
April 2026	Gayle Wilson	8571492	100150
April 2026	Mark Ashton	8572758	100145
April 2026	Denys Brown	8572809	100161
April 2026	Sheila McLean	8572843	100064
April 2026	Williamina Noble	8572893	100109
April 2026	Stewart McKnight	8572895	100152
April 2026	Angela Cross	8572983	100217
April 2026	Jacqueline Goodwin	8573046	100325
April 2026	Patrick Bishop	8573107	100334
April 2026	Neil Cassidy	8573686	100319
April 2026	Alan Fletcher	8575279	100198
April 2026	Colin Donnelly	8575635	100848
April 2026	Thomas Coid	8575715	100841
April 2026	Lee Johnstone	8577701	100032
April 2026	William Argue	8578170	100868
April 2026	Ann Mathers	8578284	100042
April 2026	Brian Fitzpatrick	8578334	100859
May 2026	Nicola Burns	8579835	100073

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May 2026	Paul Ewing	8579865	100076
May 2026	David Thompson	8580790	100087
May 2026	Joan Mary Lenon	8580894	100890
May 2026	John Scott McClure	8580895	100030
May 2026	John Thomas Welsh	8580969	100093
May 2026	Scott Hughes	8581009	100100
May 2026	Margaret Ewing	8581583	100241
May 2026	Fiona Lockhart	8581487	100102
May 2026	Walter Zaleski	8581544	100160
May 2026	Gordon McArthur	8581591	100265
May 2026	Grace Black	8582197	100259
May 2026	Victoria Sutherland	8582221	100263
May 2026	Glenn Hines	8582570	100260
May 2026	Michael Keown	8582585	100395
May 2026	Elizabeth Gibson Campbell	8583430	100277
May 2026	George Harkness	8583473	100278
May 2026	Sharon Andrews	8584438	100272

Please be advised that we are managing a significant backlog of requests - over **910** as of today's date. This is the result of factors including an increased number of requests arising from Scotland's Redress Scheme. Additional staff have been recruited to help supplement this and colleagues from across the organisation are also providing support to help lessen delays, though I can advise that CFIT are currently processing Subject Access Requests received in **December 2024** and are continuing to process this backlog in order of date received. If you are no longer representing any of the above clients, please could you let us know by return email.

If your request has been made to gather information to support a Redress application, please be advised that due to the recent changes within the Redress scheme, where a Chronology of Care will be accepted for both fixed and assessed payments, it is likely to be in your client's best interests to withdraw this SAR and instead request a Chronology of Care to avoid any unnecessary delay to your client's application.

If you would like to proceed with this, please email your request for a Chronology of Care with your client's details to SW_BDClaims@glasgow.gov.uk and kindly copy in DataProtection@sw.glasgow.gov.uk with a request to withdraw your Subject Access Request in order to lessen the waiting time for other service users. Otherwise, we will continue to process these requests and supply the requested information to you as soon as possible. Thank you.

Yours Sincerely,

Jennifer Cairney
Senior Officer
Complaints, FOI and Investigations Team
Glasgow City Health and Social Care Partnership

Email DataProtection@sw.glasgow.gov.uk