
Re: Access to Records - AM - Your ref 100042 Our ref 20260506-DP8578284 (OFFICIAL - SENSITIVE: Personal Data)

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Date Tue 2026-06-30 3:03 PM
To Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Good afternoon,

Thank you for your previous email; we note its contents.

We will extend the deadline to the 30th of July 2026 due to the unprecedented backlog that you are currently facing. We note that this new deadline would be a full extension of 3 months that is in line with Subject Access Requests procedures.

If we are not in receipt of our clients' records or fail to be in receipt of a response by the new deadline, we will have to escalate the matter further.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 18 June 2026 12:32 PM

To: evidence <evidence@mmalegal.co.uk>

Subject: RE: Access to Records - AM - Your ref 100042 Our ref 20260506-DP8578284 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Dear MMA Legal

Thank you for your email.

I can advise that relevant records related to your client have been identified. Once these files have been collated, they will then await allocation to an Officer for review/redaction. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish Government's Redress Scheme (over 950 requests) and the varying and complex nature of these requests. Your request is currently queued at approximately **725th** in the queue. As such, our team is not yet in a position to issue a response to you, nor provide a timescale for this.

Per the note above, if your request has been made to gather information to support a Redress application, it is likely to be in your client's best interests to withdraw this SAR and instead request a Chronology of Care to avoid any unnecessary delay to your client's application.

Kind regards

Lorna

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OFFICIAL - SENSITIVE: Personal Data

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