

Legal Aspects Team
Health Records Department
Gartnavel General Hospital
1053 Great Western Road
Glasgow
G12 0YN



Private

MMA Legal
23 Goodlass Road
Building B
Speke
Liverpool
L24 9HJ

Date: 17th June 2026
Your Ref: 100326
Our Ref: LAT/ACCESS/LB
Enquiries to: Lorna
Direct Line: 0141 201 1644
Email: Lorna.Bower@nhs.scot

Dear Sir/Madam,

Re: Subject Access Request under the General Data Protection Regulation

Patient Janice Nicol D.O.B 12.4.1974

Thank you for your request received in which you seek a copy of your client's personal information.

Your request has been dealt with in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following:

Queen Elizabeth University Hospital

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature and can include

- Patient health records, photographs or radiology images
- Video/telephone recordings, including CCTV images
- Witness statements
- Incident reports
- Complaints files
- Emails

The source of our data includes Patients, General Practitioners, Healthcare, Social and Welfare organisations, Legal representatives and Police forces.

We sometimes need to share the personal information we process with the individual themselves and also with other organisations as listed above. Where this is necessary we are required to comply with all aspects of the General Data Protection Regulation

Where these organisations are based outside Europe we take all appropriate safeguards to protect your information.

Health records are kept for a limited time and this is noted below for your information

- Adult general hospital records – six years after the date of last entry
- Maternity records – 25 years after the birth of the last child
- Children's and young people's records – until the child or young person's 25th birthday.
- Mental health records – 20 years after the date of the last contact

If you have any queries, please do not hesitate to contact us.

If you are unhappy with how your request has been dealt with please contact the NHSGGC Data Protection Officer. Their contact details are noted below:

Data Protection Officer
Information Governance Department
NHS GG&C – 2nd Floor
1 Smithhills Street
Paisley
PA1 1EB
Email: data.protection@ggc.scot.nhs.uk

Yours sincerely

Legal Aspects Team

ELECTRONIC PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC	☐		
ACS	☐		
BEATSON HOSPITAL	☐		
CANNIESBURN HOSPITAL	☐		
DENTAL HOSPITAL	☐		
GARTNAVEL GENERAL HOSPITAL	☐		
GLASGOW ROYAL INFIRMARY	☐		
INVERCLYDE ROYAL HOSPITAL	☐	MATERNITY	☐
NEW VICTORIA ACH	☐		
PRINCESS ROYAL MATERNITY	☐		
QUEEN ELIZABETH UNIVERSITY HOSPITAL	☐	MATERNITY	☐
ROYAL ALEXANDRA HOSPITAL	☐	MATERNITY	☐
ROYAL HOSPITAL FOR CHILDREN	☐		
STOBHILL HOSPITAL	☐		
VALE OF LEVEN	☐	MATERNITY	☐
WEST AMBULATORY CARE HOSPITAL	☐		
WESTERN INFIRMARY RECORDS	☐		
<u>Including:</u>			
BADGERNET	☐		
CAREVUE	☐		
MEDICAL ILLUSTRATION	☐		
METAVISION	☐		
PHYSIOTHERAPY	☐		
RADIOLOGY	☐		
WEST MARC	☐		
LABS	☐		

Clinical letter - GP:



Glasgow Royal Infirmary
Alexandra Parade
Glasgow
G31 2ER

Dr. EM McLellan
Abercromby Practice
Bridgeton Health Centre
201 Abercromby Street
Glasgow
G40 2DA

Main Switchboard:
Department:
Contact Tel:
Enquiries to:
Letter Date:
Reference:
Dictated Date:
Transcribed Date:

0141 211 4000
INS Neurology
0141 232 7938
teresa.ramage@nhs.scot
04/06/2026
EM/TR
04/06/2026
04/06/2026

Dear Dr McLellan,

Janice Anne Nicol; D.O.B: 12/04/1974; CHI: 1204746028
163 BARROWFIELD STREET, Glasgow, Lanarkshire, G40 3QZ

I am just writing to you regarding the above patient's neuroimaging. This was performed in March 2024 and I cannot see a letter reporting the result to you. I apologise for that.

The images were reviewed at the time and did not show any significant findings but demonstrated wear and tear, which is expected, and that can predispose to neural irritation particularly at C5/C6 bilaterally and C6/C7 on the left. There is also a disc bulge at T10/T11 with slight impingement of the ventral surface of the cord. There is no clear correspondence with the right arm symptoms particularly localised at first and second finger.

There is no target for surgical intervention and conservative management is required as was discussed in my clinical letter.

Kind regards

Yours sincerely

Dr Emanuela Molinari

Consultant Neurologist

Electronically Signed: ,

cc. Janice Nicol
161 Barrowfield Street
Glasgow
G40 3QZ

