

**Subject Access Request Team
Health Records Department
Glasgow Royal Infirmary
8 – 16 Alexandra Parade
Glasgow
G31 2ER**



**MMA LEGAL
43-59 PRINCES STREET
STOCKPORT
SK1 1RY**

Date: 27th May 2026
Your Ref: 100236
Our Ref: SAR/ACCESS/ CD
Enquiries to: Chrissy
Direct Line: 0141 201 3379
Email: chrissy.davie@nhs.scot

Dear Sir/Madam

**Re: Subject Access Request under the General Data Protection
Regulation**

Patient: JORDAN MCCOURT

D.O.B: 16/10/1992

Thank you for your request received 07TH May 2026 in which you seek a copy of your client's personal information.

Your request has been dealt with in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following:

STOBHILL HOSPITAL RECORDS

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature and can include

- Patient health records, photographs or radiology images
- Video/telephone recordings, including CCTV images
- Witness statements
- Incident reports
- Complaints files
- Emails

The source of our data includes Patients, General Practitioners, Healthcare, Social and Welfare organisations, Legal representatives and Police forces.

We sometimes need to share the personal information we process with the individual themselves and also with other organisations as listed above. Where this is necessary we are required to comply with all aspects of the General Data Protection Regulation

Where these organisations are based outside Europe we take all appropriate safeguards to protect your information.

Health records are kept for a limited time and this is noted below for your information

- Adult general hospital records – six years after the date of last entry
- Maternity records – 25 years after the birth of the last child
- Children's and young people's records – until the child or young person's 25th birthday.
- Mental health records – 20 years after the date of the last contact

If you have any queries, please do not hesitate to contact us.

If you are unhappy with how your request has been dealt with please contact the NHSGGC Data Protection Officer. Their contact details are noted below:

Data Protection Officer
Information Governance Department
NHS GG&C – 2nd Floor
1 Smithhills Street
Paisley
PA1 1EB
Email: data.protection@ggc.scot.nhs.uk

Yours sincerely

Subject Access Request Team

MANUAL PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC	☐	
ACS	☐	
BEATSON HOSPITAL	☐	
CANNIESBURN HOSPITAL	☐	
DENTAL HOSPITAL	☐	
GARTNAVEL GENERAL HOSPITAL	☐	
GLASGOW ROYAL INFIRMARY	☐	
INVERCLYDE ROYAL HOSPITAL	☐	MATERNITY ☐
NEW VICTORIA ACH	☐	
PRINCESS ROYAL MATERNITY	☐	
QUEEN ELIZABETH UNIVERSITY HOSPITAL	☐	MATERNITY ☐
ROYAL ALEXANDRA HOSPITAL	☐	MATERNITY ☐
ROYAL HOSPITAL FOR CHILDREN	☐	
STOBHILL HOSPITAL	☒	
VALE OF LEVEN	☐	MATERNITY ☐
WEST CARE AMBULATORY HOSPITAL	☐	
WESTERN INFIRMARY RECORDS	☐	
<u>Including:</u>		
BADGERNET	☐	
CAREVUE	☐	
MEDICAL ILLUSTRATION	☐	
METAVISION	☐	
PHYSIOTHERAPY	☐	
RADIOLOGY	☐	
WEST MARC	☐	
LABS		

Stobhill Hospital

Unit Number 562579.....

Hospital

Surname M4COURT		D.O.B. 16/10/92		SEX M	Marital Status	Religion
First Names JORDAN		Occupation				
Address 3 INVERLOCHIE ST. GLASGOW. G21 1EG.		Next of Kin (Name and Address)				
Post Code Tel No.		Post Code Tel No.				
Change Of Address		Name And Address Of Own Doctor Dr Lamb Possilpark H C. 85 Denmark ST Post Code G22 5EG Tel No. 531 6150				
Post Code Tel No.		Post Code Tel No.				
Change Of Address		Name And Address Of Own Doctor				
Post Code Tel No.		Post Code Tel No.				

INDEX OF ATTENDANCES

Every **NEW** outpatient attendance and **EACH** in-patient admission must be noted below

[illegible]

[illegible]

STOBHILL NHS TRUST

OUTPATIENT CHART

SURNAME <i>McCourt</i>	FORENAME <i>JOELAN</i>	UNIT NUMBER <i>562579</i>	PATIENTS OCCUPATION	MARITAL STATE M. S. W.	
DATE OF BIRTH <i>16/10/92</i>	AGE <i>5</i>	SEX <i>M</i>	WARD/DEPT	RELIGION	MAIDEN NAME
ADDRESS <i>3 INVERKES7 GLASGOW</i>			G.P.'s NAME & ADDRESS		
DATE		SPECIALITY - E.N.T.		CONSULTANTS NAME	

HISTORY

FIRST EXAMINATION

INFECTIOUS DISEASES

CHICKENPOX
GERMAN MEASLES
MEASLES
MUMPS
SCARLET FEVER
WHOOPIING COUGH
DIPHTHERIA IMMUNISATION
VACCINATION
POLIO VACCINATION

18/5/99 : ? Deafness
Noz bleeds

PH - Tongue - tie as chd

NOSE



NASO-PHARYNX:

PHARYNX:



MOUTH:

LARYNX:



INVESTIGATIONS

ANOR

Right

*Deaf*

EARS

HEARING
F.W.
C.V.
L.V.
RINNE
WEBER

Deaf

Left



WAITING LIST FOR

Review

(4/12)

DATE

DATE

TREATMENT: CLINICAL & OPERATION NOTES

10-10-10

SURNAME CHRISTIAN/FORENAME

UNIT No.

[illegible]

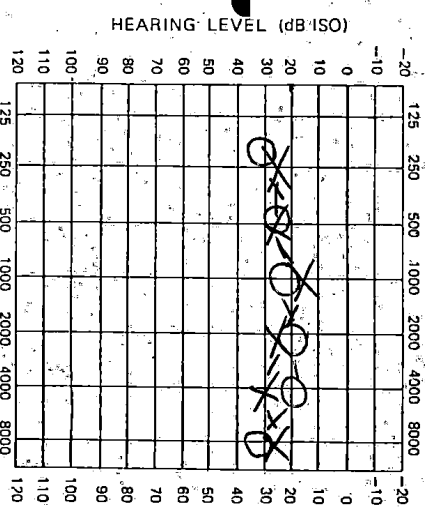
[illegible]

Name: Jordan McCauley Date of Birth: 16.10.92
 Address: 3 Inverine St School: St Catharines R Key
Glasgow

R Ear O

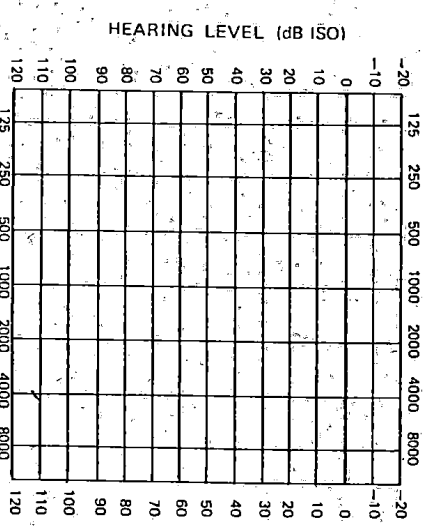
BC AC

L Ear X



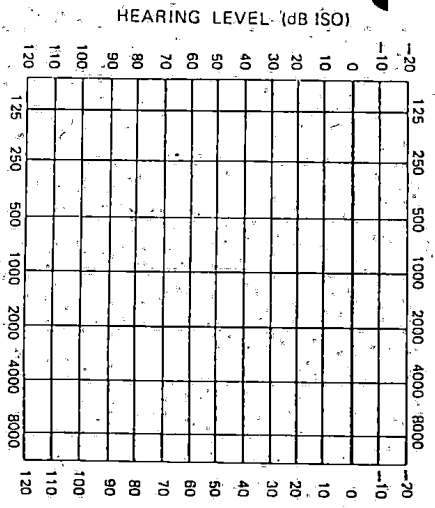
Tested By: DL Date: 18.5.99

REMARKS



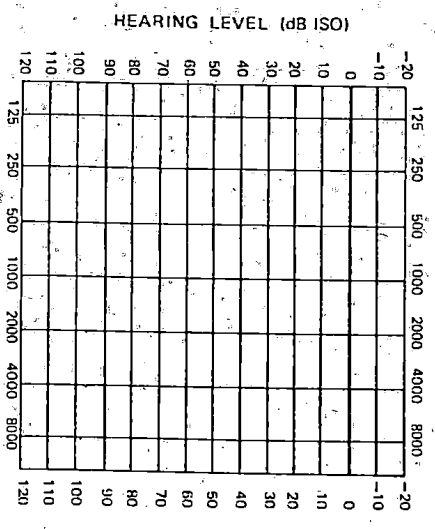
Tested By: _____ Date: _____

REMARKS



Tested By: _____ Date: _____

REMARKS



Tested By: _____ Date: _____

REMARKS

Hospital use Only	Clinic	Day Date	Time	Hospital No.	GP112
REQUEST FOR OUT-PATIENT CONSULTATION					
POSSILPARK HEALTH CENTRE				CHI 6	Appointment Category Routine ☐ Soon ☐ Urgent ☐
ENT Hospital		ENT Date		CHI No.	MR IRVINE
Request for this patient to attend the clinic of Dr/Mr					
Patient's Surname JORDAN		Maiden Surname		DOB 16-10-92	
First Names 3 INVERRURIE ST		Single/Married/Widowed/Other			
Address GLASGOW		Date of Birth			
		Patient's Occupation		DR E LAMB MRCP MRCCGP	
Postal Code		Contact telephone number		POSSILPARK HEALTH CENTRE	
Has the patient attended hospital before? YES / NO If "YES" please state:				85 DENMARK ST	
Name of Hospital				GLASGOW DENTAL PRACTITIONER	
Year of attendance		Hospital No.		TEL 0141 531 6150	
If the patient's name and/or address has/have changed since then please give details:				FAX: 0141 531 6154	
				PN 43434	
Can patient attend at short notice? YES / NO					
If YES, minimum notice required days				Please use rubber stamp	

PARTICULARS OF PATIENT
IN BLOCK LETTERS PLEASE

I would be grateful for your opinion and advice on the above named patient. A brief outline of history, symptoms and signs is given below:

This wee boy's mum wonders if he is deaf as he keeps ignoring her and she feels his speech is a bit backward. Could you arrange an audiogram for him. He is quite badly behaved and has a past history of tongue tie.

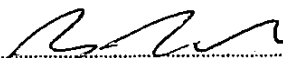
Diagnosis / provisional diagnosis:

Present drug treatment and potential special hazards:

X-ray (women of childbearing age). Date of first day of L.M.P.

Relevant X-rays available from: No. (if known)

Signature



POSSILPARK HEALTH CENTRE

Our Ref: BI/RT

**85 Denmark Street
Possilpark
G22 5EG**

TEL: 0141 531 6124

E.N.T. CLINIC

Clinic: 18th May 1999

Typed: 21st May 1999

**Dr Lamb
Possilpark Health Centre
85 Denmark Street
G22 5EG**

Dear Doctor,

**RE: Jordon McCourt, D.O.B. 16.10.92, Unit No. 562579, 3 Inverurie Street,
G21 1EG.**

I saw Jordon at the E.N.T. clinic this morning. She has a mild degree of Secretory Otitis Media not requiring any treatment. I will see at the clinic in four months time for assessment and if all is well at that time she will be discharged.

Yours sincerely

**MR Brian Irvine
Consultant E.N.T. Surgeon**

**DEPARTMENT OF OTOLARYNGOLOGY
HEAD AND NECK SURGERY**

**MR. BRIAN F. O'REILLY
MR. B.W.H. IRVINE
MR. DAVID C. SIMPSON**

DIRECT LINE 0141 201 3161

MS/AMS
Clinic 14.3.00
Re-Dictated 24.3.00
Typed 27.3.00

Dr. E.W.B. Lamb
Possilpark Health Centre
85 Denmark Street
GLASGOW
G22 5EG

Dear Dr. Lamb

**JORDAN McCOURT DOB 16.10.92 UNIT NO. 562579
3 INVERURIE STREET, GLASGOW, G21 1EG**

Jordan was not brought to the ENT clinic today. In view of the mild degree of previous problems no further appointment has been sent.

Yours sincerely

M. STEWART
E.N.T. Specialist Registrar to Mr. B.W.H. Irvine
POSSILPARK HEALTH CENTRE