
Re: MMA Legal Limited - Our Reference: 100255

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Wed 2026-06-24 1:22 PM

To Kirsten Donaldson-Wheal <Kirsten.Donaldson-Wheal@crossreach.org.uk>

Good Afternoon,

Thank you for the email. We have amended files on our end as you have noted for us.

We do believe this to be the same client; we have further files from separate institutions which confirm his surname was 'Robertson'.

We hope this will assist in receiving these documents.

Kind Regards,
Leah
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Kirsten Donaldson-Wheal <Kirsten.Donaldson-Wheal@crossreach.org.uk>

Sent: 24 June 2026 1:10 PM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: RE: MMA Legal Limited - Our Reference: 100255

Dear Leah,

I do apologise for the delay in responding to this which appears to be due to a logging error. We are working to improve our systems.

I've carried out a search but cannot find any record of a Gary Riddle at Ballikinrain. I note, however, that Mr Riddle's birthdate is given on his passport as 14/12/1971 (as opposed to 04/12/1971 on the other paperwork for the request. We do have a former student listed named Gary with this date of birth but with a different surname also beginning with R.

We have admissions data and a small amount of logbook information for this Gary who appears to have been at the school from late 1984 to 1985. If you have reason to believe this is the same individual as Mr Riddle, please let me know ASAP and I will send the information.

Otherwise, we don't have any information under the name Gary Riddle. It is remotely possible that if he was a day attendee he is not listed in the main admissions database; this sometimes appears to have happened around this period.

Best wishes
Kirsten

Kirsten Donaldson-Wheal
Archivist/Records Manager
CROSSREACH
Care you can put your faith in

Human Resources and Organisational Development
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47 Milton Road East
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From: Reception <receptionist@crossreach.org.uk>

Sent: 24 June 2026 11:24

To: Kirsten Donaldson-Wheal <Kirsten.Donaldson-Wheal@crossreach.org.uk>

Subject: FW: MMA Legal Limited - Our Reference: 100255

Importance: High

Estates Department
Charis House
47 Milton Road East
Edinburgh
EH15 2SR
phone: [0131 454 4300](tel:01314544300)
email: receptionist@crossreach.org.uk
web: www.crossreach.org.uk

From: MMA Legal <evidence@mmalegal.co.uk> <evidence@mmalegal.co.uk>
Sent: 24 June 2026 10:59
To: Info Charis <info@crossreach.org.uk>
Subject: MMA Legal Limited - Our Reference: 100255

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Dear Sir/Madam

Our Reference: 100255
Our Client: Mr Gary Riddle

We are writing to you in relation to the aforementioned client and reference.

We submitted a Data Subject Access Request on 7th May 2026, together with a Letter of Authority and the relevant defined period has now expired. Despite this expiry, we have not received any formal request for an extension of time.

As a gesture of goodwill, and in an attempt to negate the need for a formal complaint being issued to the Information Commissioner's Office, we would grant a further 14 days from the date of this correspondence for documents to be provided.

For ease, we would be grateful if you can provide all requested information electronically to evidence@mmalegal.co.uk

Should we not receive the requested information or communication from you we will be issuing a complaint to the ICO without further notice.

We trust this will not be necessary and look forward to receiving the requested information without further delay.

Yours Faithfully

Leah Pearson
MMA Legal Limited

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