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**Data Protection (DP) SAR26-27 - 245-Access - Redress Subject Access Request ref 100217 (NRS-DP-2026-582) - Response**

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From dpa@gov.scot <dpa@gov.scot>  
Date Fri 2026-05-22 2:44 PM  
To evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>  
Cc dpa@gov.scot <dpa@gov.scot>

Your Ref: 100217  
Our Ref: SAR26-27 – 245-Access - Redress

Dear Sirs

**SUBJECT ACCESS REQUEST**

I am writing to you regarding your email dated 23 April 2026, making a request for personal information on behalf of your client, Miss Angela Cross.

The Scottish Government do not hold all files in relation to all schools and residential homes and as a result of our searches, I can confirm that we have been unable to locate any documentation based on the information you have provided.

I appreciate that this will be disappointing for your client. However, National Records Scotland will respond to you directly to inform you of the results of the search of their records and may be also in the position to provide details of other public bodies who may hold information relating to your request.

If you are not satisfied with this outcome and wish to make a complaint about the handling of your request, please contact the Scottish Government's Data Protection Officer in the first instance.

Data Protection Officer  
Victoria Quay  
EH6 6QQ  
[dataprotectionofficer@gov.scot](mailto:dataprotectionofficer@gov.scot)

If, following this review, you still have concerns about the way your data has been handled you can write to the UK Information Commissioner's Office – the regulator for data protection in the UK – at the following address:

Information Commissioner's Office  
Wycliffe House Water Lane  
Wilmslow  
Cheshire  
SK9 5AF  
Tel: 0303 123 1113 (local rate) or 01625 545 745

You may also find their website <http://www.ico.org.uk/> a useful source of information.

Kind Regards

Rebecca

**Rebecca Swales**

**Information Assurance and Data Protection Advisor | Digital Citizen Unit | Scottish Government**

Pronouns: She/Her

*Saughton House | Broomhouse Drive | Edinburgh | EH11 3XD |*

[Data Protection & Information Assets Mailbox](#)

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**From:** Laura Pitt <Laura.Pitt@gov.scot> **On Behalf Of** Data protection and information assets Mailbox

**Sent:** 06 May 2026 14:24

**To:** evidence@mmalegal.co.uk

**Cc:** Data protection and information assets Mailbox <dpa@gov.scot>

**Subject:** Data Protection (DP) SAR26-27 - 245-Access - Redress Subject Access Request ref 100217 (NRS-DP-2026-582) - 02 Acknowledgement - 06 May 2026

Our Ref: DPE26/27 – 0245/RSAR

Dear MMA Legal,

## **SUBJECT ACCESS REQUEST**

I refer to your letter requesting a search of records in relation to your client, Angela Cross

All personal information will be accessible to you unless that information is covered by an exemption under data protection laws. In carrying out your request information will be shared with relevant business areas where necessary to ensure a complete return.

The one calendar month period allowed for response to your request will expire on **23 May 2026**

Kind Regards,

Laura

**Laura Pitt**

**Senior Information Assurance and Data Protection Advisor**

Information Assurance and Data Protection Branch | Digital Citizens Unit | Digital Directorate | Scottish Government

✉ [laura.pitt@gov.scot](mailto:laura.pitt@gov.scot)



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**From:** Mark Corcoran <[Mark.Corcoran@nrscotland.gov.uk](mailto:Mark.Corcoran@nrscotland.gov.uk)> **On Behalf Of** NRS : Data Protection

**Sent:** 23 April 2026 15:21

**To:** NRS : Government Records Mailbox <[governmentrecords@nrscotland.gov.uk](mailto:governmentrecords@nrscotland.gov.uk)>; Data protection and

information assets Mailbox <[dpa@gov.scot](mailto:dpa@gov.scot)>

**Cc:** NRS : Data Protection <[dataprotection@nrscotland.gov.uk](mailto:dataprotection@nrscotland.gov.uk)>

**Subject:** SAR26-27 - 245-Access - Redress NRS-DP-2026-582 - MMA Legal - Request - 23 April 2026 - 100217

Hi all,

Please see a SAR from MMA.

Kind regards,

Mark

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**From:** MMA Legal <[evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)>

**Sent:** 23 April 2026 10:56

**To:** NRS : Data Protection <[dataprotection@nrscotland.gov.uk](mailto:dataprotection@nrscotland.gov.uk)>

**Subject:** Data Subject Access Request - Miss Angella Cross

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Miss Angella Cross

Client Address: 44 Woodburn Bank, Dalkeith, EH22 2EY

Client Reference: 100217

Date of Birth: 22/02/1967

Also Known As:

Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- Rosedene : 1980-1983
- manor care home edinburgh - Canenlodge: 1983-1986
- Hawthorn Brae: 1986-1988

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team  
MMA Legal

E: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)

T: 0161 563 0816

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