

SAR Team  
Health Records Department  
Glasgow Royal Infirmary  
8 – 16 Alexandra Parade  
Glasgow  
G31 2ER



**Private**  
MMA Legal  
43-59 Princes Street  
Stockport  
SK1 1RY

Date: 18 May 2026  
Your Ref: 100127  
Ref: SAR / ACCESS /CD  
Enquiries to: Catrina  
Direct Line: 0141 201 3381  
Email: catrina.doogan@nhs.scot

Dear Sir / Madam

**Re: Subject Access Request under the General Data Protection Regulation**

**Patient: TRACY ROBERTS DOB: 27/04/1971**

Thank you for your recent request in which you seek a copy of your client's personal information.

Your request has been dealt with in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following:

**STOBHILL HOSPITAL RECORDS**

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature and can include

- Patient health records, photographs or radiology images
- Video/telephone recordings, including CCTV images
- Witness statements
- Incident reports
- Complaints files
- Emails

The source of our data includes Patients, General Practitioners, Healthcare, Social and Welfare organisations, Legal representatives and Police forces.

We sometimes need to share the personal information we process with the individual themselves and also with other organisations as listed above. Where this is necessary we are required to comply with all aspects of the General Data Protection Regulation

Where these organisations are based outside Europe we take all appropriate safeguards to protect your information.

Health records are kept for a limited time and this is noted below for your information

- Adult general hospital records – six years after the date of last entry
- Maternity records – 25 years after the birth of the last child
- Children's and young people's records – until the child or young person's 25<sup>th</sup> birthday.
- Mental health records – 20 years after the date of the last contact

If you have any queries, please do not hesitate to contact us.

If you are unhappy with how your request has been dealt with please contact the NHSGGC Data Protection Officer. Their contact details are noted below:

Data Protection Officer  
Information Governance Department  
NHS GG&C – 2<sup>nd</sup> Floor  
1 Smithhills Street  
Paisley  
PA1 1EB  
Email:

Yours sincerely

**SAR Team**

## ELECTRONIC PATIENT RECORDS

- ALL HOSPITAL RECORDS HELD NHSGGC
- ACS
- BEATSON HOSPITAL
- CANNIESBURN HOSPITAL
- DENTAL HOSPITAL
- GARTNAVEL GENERAL HOSPITAL
- GLASGOW ROYAL INFIRMARY

- INVERCLYDE ROYAL HOSPITAL  MATERNITY
- NEW VICTORIA ACH
- PRINCESS ROYAL MATERNITY
- QUEEN ELIZABETH UNIVERSITY HOSPITAL  MATERNITY
- ROYAL ALEXANDRA HOSPITAL  MATERNITY
- ROYAL HOSPITAL FOR CHILDREN
- STOBHILL HOSPITAL
- VALE OF LEVEN  MATERNITY
- WEST CARE AMBULATORY HOSPITAL
- WESTERN INFIRMARY RECORDS

**Including:**

- BADGERNET
- CAREVUE
- MEDICAL ILLUSTRATION
- METAVISION
- PHYSIOTHERAPY
- RADIOLOGY
- WEST MARC
- LABS

**Clinical letter - GP:**



**Highly Sensitive:** Yes

Dr. J Sharp  
Practice B  
Govanhill Health Centre  
233 Calder Street  
Glasgow  
G42 7DR

Main Switchboard:  
Department:  
Contact Tel:  
Enquiries to:  
Letter Date:  
Reference:  
Dictated Date:  
Transcribed Date:

Stobhill Hospital  
133 Balornock Road  
Glasgow  
G21 3UW  
0141 201 3000  
GYNAECOLOGY CLINIC F  
Clinic F Reception: 0141 355 1209  
Mrs A. McCormick  
18/12/2019  
CK/AMcC  
30/11/2019  
11/12/2019

Dear Doctor,

**Tracy Roberts; D.O.B: 27/04/1971; CHI: 2704716161  
263 Curtis Ave, Glasgow, Lanarkshire, G44 4NW**

Thank you for referring this para 4 who reports a heavy episode of bleeding on Elleste Duet. Regular withdrawal bleeds would be normal on Elleste Duet. As you say it is difficult to establish a clear history from Tracey and it's not clear whether this episode of bleeding was unscheduled or not. As Tracy is over due a smear our Staff Nurse took one today.

The cervix appeared grossly normal. I carried out a transvaginal scan and noted an anteverted 9cm long uterus with a mildly thickened endometrial echo of 5mm. I have taken a pipelle endometrial sample. I discussed using a Mirena as part of her HRT but Tracy was not keen. I could not establish how long Tracy has been on HRT for. If it has been over 2 years, she could switch to a continuous combined one.

Yours sincerely

Dr. Chitra Kumar

Associate Specialist

Electronically Signed: Dr Chitra Kumar, Consultant

cc.

**Letter to Patient:**

**Highly Sensitive:** Yes

Tracy Roberts  
263 Curtis Ave  
Glasgow  
Lanarkshire  
G44 4NW

Main Switchboard:  
Department:  
Contact Tel:  
Enquiries to:  
Letter Date:  
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Stobhill Hospital  
133 Balornock Road  
Glasgow  
G21 3UW  
0141 201 3000  
GYNAECOLOGY CLINIC F  
Clinic F Reception: 0141 355 1209  
Mrs A. McCormick  
14/01/2020  
CK/AMcC  
31/12/2019  
08/01/2020

Dear Ms Roberts,

I hope this letter finds you well. I am pleased to let you know that the biopsy taken from the lining of the uterus when you were at the clinic in November did not show any abnormalities.

Yours sincerely

Dr. Chitra Kumar

Associate Specialist

Electronically Signed: Dr Chitra Kumar, Consultant

cc. Dr. Sharp  
Practice B  
Govanhill Health Centre  
233 Calder Street  
Glasgow  
G42 7DR

**Letter to Patient: Gynaecology**



Tracy Roberts  
263 Curtis Ave  
Glasgow  
Lanarkshire  
G44 4NW

Main Switchboard:  
Department:  
Contact Tel:  
Enquiries to:  
Letter Date:  
Reference:  
Dictated Date:  
Transcribed Date:

Stobhill Hospital  
133 Balornock Road  
Glasgow  
G21 3UW  
0141 201 3000  
Obstetrics & Gynaecology  
0141 314 6753  
Secretary  
09/01/2020  
SM/MC  
24/12/2019  
07/01/2020

Dear Tracy,

I write to inform you that the recent biopsy you had done at the clinic has come back as normal.

This is reassuring.

Yours sincerely,

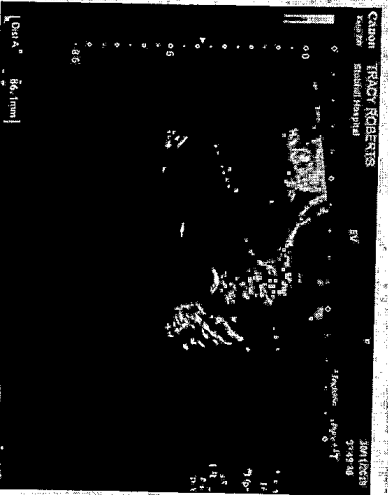
Dr S Meti

Consultant Obstetrician & Gynaecologist

Electronically Signed: Dr Shivashankar Meti, Consultant

cc. Dr J Sharp  
Practice B  
Govanhill Health Centre  
233 Calder Street  
Glasgow  
G42 7DR





## Endometrial Biopsy (A)

|           |                   |               |                   |
|-----------|-------------------|---------------|-------------------|
| Performed | 30-Nov-2019 10:27 | Received      | 02-Dec-2019 12:39 |
| Reported  | 06-Dec-2019 12:07 | Order Number  | D,19.0090894.Z    |
| Status    | Final             | Source System | Telepath          |

### Pathology

Final

NHS GREATER GLASGOW AND CLYDE  
PATHOLOGY DEPARTMENT ENQUIRIES TO: 0141-354-9487 (89487)

Date collected: 30.11.2019

Date received : 02.12.2019

Date reported: 06.12.2019

Reporting Pathologist : David Millan

Consultant Pathologist: David Millan

### CLINICAL HISTORY

Unscheduled bleeding on combined HRT.

### PIPELLE BIOPSY OF ENDOMETRIUM

#### MICRO:

There are piece of proliferating endometrium and other pieces of shedding endometrium. There is no evidence of either neoplasia or hyperplasia.

Dr David Millan, Consultant

Dictated: 06/12/19

Typed: 06/12/19 LI