
Re: Notification of Closure - SAR2 NAC78031 Brown

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Tue 2026-06-23 11:26 AM

To SARHSCP <sarhscp@north-ayrshire.gov.uk>

Good morning,

We have advised yourselves before that an electronically signed mandate as such is more than appropriate and while it may be your internal process it is not necessary under ICO Guidelines as all of our electronic signatures come with a certificate stating this is signed by our client. Additionally, we are not expected to supply an additional Identification either as an ID and proof of Address was provided with our initial request. These are more than sufficient.

We note that we are a regulated Law firm and this is our due diligence to confirm the identity of our client before submitting any requests on their behalf.

We have received correspondence from yourselves on numerous clients and therefore do not see why this client is any different.

We look forward to hearing from you in due course.

Kind Regards,
Leah
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: SARHSCP <sarhscp@north-ayrshire.gov.uk>
Sent: Tuesday, June 23, 2026 11:13 AM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Subject: RE: Notification of Closure - SAR2 NAC78031 Brown

Good morning,

This request is now closed, and we **cannot accept this mandate**.

We have advised we **cannot accept** electronically signed mandates as we need to compare signatures.

I also note this mandate is the same one we received originally in February.

Is there any reason why this would not be possible? Alternatively you can provide another form of signed ID.

Regards,

Eva Kaye

Eva Kaye

Clerical Officer

North Ayrshire Health & Social Care Partnership

Cunninghame House, 5th Floor West

Irvine, KA12 8EE

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Sent: 23 June 2026 10:25

To: SARHSCP <sarhscp@north-ayrshire.gov.uk>

Subject: Re: Notification of Closure - SAR2 NAC78031 Brown

Good morning,

Please find attached our clients signed mandate.

Kind Regards,

leah

Investigations Team

MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: SARHSCP <sarhscp@north-ayrshire.gov.uk>
Sent: 10 June 2026 3:44 PM
To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Subject: Notification of Closure - SAR2 NAC78031 Brown

Good afternoon,

This email is to advise we will be **closing** your request to access personal information on behalf of Denys Brown within the next week due to not receiving the necessary signed mandate.

Regards,

Eva Kaye

Eva Kaye

Clerical Officer

North Ayrshire Health & Social Care Partnership

Cunninghame House, 5th Floor West

Irvine, KA12 8EE

From: SARHSCP <sarhscp@north-ayrshire.gov.uk>
Sent: 03 June 2026 15:27
To: evidence@mmalegal.co.uk
Subject: RE: SAR2 NAC78031 Brown

Good afternoon,

I write to acknowledge receipt of your personal data request on behalf of Denys Brown received by the council on 23/04/2026 and can advise that your request will be dealt with under the Council's Subject Access Request procedures.

In order that I can process your request further I would be grateful if you could provide **two forms of identification**. These can be copies of - Passport, Driver's Licence, Employer's or Student card, Unemployment Benefit Card or Council Rent Book. **At least one of the documents must contain a signature for comparison with the one on your request form.** Please do not send the original documents. Completed information can be emailed to SARHSCP@north-ayrshire.gov.uk or posted to the above address.

If you could provide a new mandate with a **wet signature** – this would suffice.

On receipt of your completed information, I will ensure that your request is passed to the appropriate Team Manager to be dealt with.

Regards,

Eva Kaye

Eva Kaye

Clerical Officer

North Ayrshire Health & Social Care Partnership

Cunninghame House, 5th Floor West

Irvine, KA12 8EE

From: SARHSCP <sarhscp@north-ayrshire.gov.uk>

Sent: 21 May 2026 12:50

To: evidence@mmalegal.co.uk

Subject: RE: SAR2 NAC78031 Brown

Good afternoon,

I write to acknowledge receipt of your personal data request on behalf of Denys Brown received by the council on 23/04/2026 and can advise that your request will be dealt with under the Council's Subject Access Request procedures.

In order that I can process your request further I would be grateful if you could provide **two forms of identification**. These can be copies of - Passport, Driver's Licence, Employer's or Student card, Unemployment Benefit Card or Council Rent Book. **At least one of the documents must contain a signature for comparison with the one on your request form.** Please do not send the original documents. Completed information can be emailed to SARHSCP@north-ayrshire.gov.uk or posted to the above address.

If you could provide a new mandate with a **wet signature** – this would suffice.

On receipt of your completed information, I will ensure that your request is passed to the appropriate Team Manager to be dealt with.

Many thanks

Eva Kaye

Eva Kaye

Clerical Officer

North Ayrshire Health & Social Care Partnership

Cunninghame House, 5th Floor West

Irvine, KA12 8EE

From: SARHSCP <sarhscp@north-ayrshire.gov.uk>

Sent: 13 May 2026 16:15

To: evidence@mmalegal.co.uk

Subject: RE: SAR2 NAC78031 Brown

Good afternoon,

I write to acknowledge receipt of your personal data request on behalf of Denys Brown received by the council on 23/04/2026 and can advise that your request will be dealt with under the Council's Subject Access Request procedures.

In order that I can process your request further I would be grateful if you could provide **two forms of identification**. These can be copies of - Passport, Driver's Licence, Employer's or Student card, Unemployment Benefit Card or Council Rent Book. **At least one of the documents must contain a signature for comparison with the one on your request form.** Please do not send the original documents. Completed information can be emailed to SARHSCP@north-ayrshire.gov.uk or posted to the above address.

If you could provide a new mandate with a **wet signature** – this would suffice.

On receipt of your completed information, I will ensure that your request is passed to the appropriate Team Manager to be dealt with.

Many thanks

Eva Kaye

Eva Kaye

Clerical Officer

North Ayrshire Health & Social Care Partnership

Cunninghame House, 5th Floor West

Irvine, KA12 8EE

From: SARHSCP <sarhscp@north-ayrshire.gov.uk>

Sent: 23 April 2026 12:25

To: evidence@mmalegal.co.uk

Subject: SAR2 NAC78031 Brown

Good afternoon,

I write to acknowledge receipt of your personal data request on behalf of Denys Brown received by the council on 23/04/2026 and can advise that your request will be dealt with under the Council's Subject Access Request procedures.

In order that I can process your request further I would be grateful if you could provide **two forms of identification**. These can be copies of - Passport, Driver's Licence, Employer's or Student card, Unemployment Benefit Card or Council Rent Book. **At least one of the documents must contain a signature for comparison with the one on your request form.** Please do not send the original documents. Completed information can be emailed to SARHSCP@north-ayrshire.gov.uk or posted to the above address.

If you could provide a new mandate with a **wet signature** – this would suffice.

On receipt of your completed information, I will ensure that your request is passed to the appropriate Team Manager to be dealt with.

Many thanks

Eva Kaye

Eva Kaye

Clerical Officer

North Ayrshire Health & Social Care Partnership

Cunninghame House, 5th Floor West

Irvine, KA12 8EE

From: MMA Legal <evidence@mmalegal.co.uk>

Sent: 22 April 2026 20:19

To: Subject Access Request <Subjectaccessrequest@north-ayrshire.gov.uk>

Subject: Data Subject Access Request - Mr Denys Brown

Caution: This is an external email and could be malicious. Do not click on links or open attachments unless you recognise the sender and know the content is safe.

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Mr Denys Brown

Client Address: 124c Montgomery Street, Ayrshire, IRVINE, KA12 8PW

Client Reference: 100161

Date of Birth: 26/06/1970

Also Known As:

Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- kirklands park childens home kilnarnock: 1982-1982
- Kierlaw Children's Home: 1984-1986

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team

MMA Legal

E: evidence@mmalegal.co.uk

T: 0161 563 0816

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