

SAR Team
Inverclyde Royal Hospital
Larkfield Road
GREENOCK
PA16 0XN

MMA Legal
43-59 Princes Street
STOCKPORT
SK1 1RY

Date: 15 May 2026
Your Ref: 100868
Our Ref: LAT/ACCESS/JMcS/1504606671
Enquiries to: Jacqueline McShane
Direct Line: 01475 504762
Fax:
E-mail: Jacqueline.McShane2@nhs.scot

Dear Sir/Madam

Subject Access Request under the General Data Protection Regulation

Patient: WILLIAM ARGUE

D.O.B: 15/04/60

Thank you for your request received 29 April 2026 in which you seek a copy of your client's personal information.

Your request has been dealt in line with our requirements under Article 15 of the General Data Protection Regulation and I now attach the following:

- COPY ROYAL ALEXANDRA HOSPITAL MEDICAL RECORDS

Please be aware that these health records have been reviewed by a clinician and any information identifying or provided by a third party has been removed.

We process personal information to enable us to provide healthcare services for patients; support and manage our employees; to carry out research and clinical trials; maintain our accounts and records and to carry out data matching under the national fraud initiative. We also use CCTV systems for crime prevention.

This personal information can be both clinical and non-clinical in nature, and can include:-

- patient health records, photographs or Radiology images;
- video/telephone recordings, including CCTV images;
- Witness Statements;
- Incident reports
- Complaints files
- Emails

The source of our data includes patients, General Practitioners, healthcare, social and welfare organisations, legal representatives and police forces.

We sometimes need to share the personal information we process with the individual themselves and also with other organizations as listed above. Where this is necessary we are required to comply with all aspects of the General Data Protection Regulation.

Where these organisations are based outside Europe we take all appropriate safeguards to protect your information.

Health records are kept for a limited time and this is noted below for your information:

- Adult general hospital records – six years after the date of the last entry;
- Maternity records – 25 years after the birth of the last child;
- Children's and young people's records – until the child or young person's 25th birthday;
- Mental health records – 20 years after the date of the last contact.

If you have any queries, please do not hesitate to contact me.

If you are unhappy with how your request has been dealt with please contact the NHSGGC Data Protection officer. Their contact details are noted below:

Data Protection officer
Information Governance Department
NHS GG&C – 2nd Floor
1 Smithhills Street
Paisley
PA1 1EB
Email: data.protection@ggc.scot.nhs.uk

Yours sincerely

Legal Aspects Team

ELECTRONIC PATIENT RECORDS

ALL HOSPITAL RECORDS HELD NHSGGC	☐		
ACS	☐		
BEATSON HOSPITAL	☐		
CANNIESBURN HOSPITAL	☐		
DENTAL HOSPITAL	☐		
GARTNAVEL GENERAL HOSPITAL	☐		
GLASGOW ROYAL INFIRMARY	☐		
INVERCLYDE ROYAL HOSPITAL	☐	MATERNITY	☐
NEW VICTORIA ACH	☐		
PRINCESS ROYAL MATERNITY	☐		
QUEEN ELIZABETH UNIVERSITY HOSPITAL	☐	MATERNITY	☐
ROYAL ALEXANDRA HOSPITAL	☒	MATERNITY	☐
ROYAL HOSPITAL FOR CHILDREN	☐		
STOBHILL HOSPITAL	☐		
VALE OF LEVEN	☐	MATERNITY	☐
WEST CARE AMBULATORY HOSPITAL	☐		
WESTERN INFIRMARY RECORDS	☐		

Including:

BADGERNET	☐
CAREVUE	☐
MEDICAL ILLUSTRATION	☐
METAVISION	☐
PHYSIOTHERAPY	☐
RADIOLOGY	☐
WEST MARC	☐
LABS	☐

HOSPITAL INFORMATION MISSING



Dr SUSANNE RUSSELL
MARYHILL HEALTH CENTRE
41 SHAWPARK STREET GLASGOW

G20 9DR

Date : 13 Jan 2012

Dear Dr SUSANNE RUSSELL,

Re: WILLIAM ARGUE, 74 Cumloddan Drive, GLASGOW, G20 0JU
Date of Birth: 15/04/1960 CHI number: 1504606671

HOSPITAL INFORMATION MISSING Patient attended on the 13 Jan 2012.

The presenting complaint was: **NAIL IN LEFT HAND**

Triage information: **Not recorded**

The following investigations **HAND X-RAY - LEFT**
were carried out:

The A&E diagnosis was: **FOREIGN BODY - HAND - LEFT**

The following treatment was **FOREIGN BODY REMOVAL**
given:

At the conclusion of **DISCHARGED TO GP**
treatment the patient was:

Follow-up: **REVIEW BY GP**

Additional information: **None**

Yours sincerely,

GILLIAN ELLIS

EMERGENCY NURSE PRACTITIONER

Clinic Letter



Greater Glasgow
and Clyde

Royal Alexandra Hospital
Corsebar Road
Paisley
PA2 9PN
0141-887-9111

Dr. L Kelly
Maryhill Red Practice
Maryhill Health & Care Centre
51 Gairbraid Avenue
Glasgow
G20 8FB

Main
Switchboard:
Department:
Contact Tel:
Enquiries to:
Letter Date:
Reference:
Dictated
Date:
Transcribed
Date:

Dermatology
0141 314 4261

04/03/2023

FMACD/CD

04/03/2023

10/03/2023

Dear Dr. L Kelly,

William Argue; D.O.B: 15 Apr 1960; CHI: 1504606671
74 CUMLODDEN DRIVE, Glasgow, Lanarkshire, G20 0JU

Attendance: Specialty - Dermatology; Clinic - RAFMCDEI-DR MACDONALD DERM EXTRA CLINIC
Date and Time of Appointment - 04/03/2023 12:00

Clinical Comments:

Mr Argue had accepted a video appointment but unfortunately was unable to link to this. I did try a telephone consultation with him but it was difficult to have a clear diagnosis based on his description therefore we will have to arrange a face to face review. He does however describe recurrent painful "boils" affecting what sounds like the nasolabial fold, cheeks and jawline. He has had a course of Doxycycline with little benefit and said he has had other antibiotics but I can't find the names of these on the referral. I would suggest a trial of Lyme cycline or Erythromycin as alternatives whilst we arrange a review for him in clinic.

Yours sincerely

Dr Fiona MacDonald

Consultant Dermatologist

Electronically Signed: Dr Fiona MacDonald, Consultant

cc.

XR Hand Lt

Performed	13-Jan-2012 10:14	Received	13-Jan-2012 11:59
Reported	13-Jan-2012 11:37	Order Number	C418H26537956
Status	Final	Source System	MiSys

XR Hand Lt

Final

William Argue**Clinical History :**

Nail embedded into hand when using nail gun.

XR Hand Lt :

AP and lateral views suggest the tip of the nail lies in the soft tissues of the palm without any bony injury. Tip of the nail lies at the level of the ring and little finger carpometacarpal joint with hamate.

Reported by: Dr Alexander MacLennan**Verified by:** Dr Alexander MacLennan