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**FW: SAR26-27 - 264-Access - Redress- FW: NRS-DP-2026-593 - MMA Legal - Request - 24 April 2026 -100353**

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**From** dpa@gov.scot <dpa@gov.scot>  
**Date** Tue 2026-06-02 11:38 AM  
**To** evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>  
**Cc** dpa@gov.scot <dpa@gov.scot>

 4 attachments (789 KB)

DSAR-DACCB9C7.pdf; 8be8e2e9-6fe4-43d8-89c5-9992c0787641\_loa.pdf; Winifred Devers - POA .jpeg; Winifred Devers.jpeg;

Our Ref: DPE25/26 – 264/RSAR

Dear Colleague,

### **SUBJECT ACCESS REQUEST**

I am writing to you regarding your email making a request for the personal information of your client, Winifred Devers.

The Scottish Government do not hold all files in relation to all schools and residential homes and as a result of our searches, I can confirm that we have been unable to locate any documentation based on the information that has been provided.

I appreciate that this will be disappointing for your client. However, National Records Scotland will respond to you directly to inform you of the results of the search of their records and may be also in the position to provide details of other public bodies who may hold information relating to your request.

If your client is not happy with this outcome and they wish to make a complaint, please contact the Scottish Government's Data Protection Officer in the first instance

Data Protection Officer  
Victoria Quay  
EH6 6QQ  
[dataprotectionofficer@gov.scot](mailto:dataprotectionofficer@gov.scot)

If, following this review, they still have concerns about the way their data has been handled you can write to the UK Information Commissioner's Office – the regulator for data protection in the UK – at the following address:

Information Commissioner's Office  
Wycliffe House Water Lane  
Wilmslow  
Cheshire  
SK9 5AF

Tel: 0303 123 1113 (local rate) or 01625 545 745

You may also find their website <http://www.ico.org.uk/> a useful source of information.

Kind regards,  
Charlene

Charlene Byrne | Information Assurance and Data Protection Advisor | iTECS | Scottish Government  
M1 Spur | Saughton House | Broomhouse Drive | Edinburgh | EH11 3XD | [Data Protection & Information Assets Mailbox](#)

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**From:** Charlene Byrne <Charlene.Byrne@gov.scot> **On Behalf Of** Data protection and information assets Mailbox

**Sent:** 27 April 2026 11:40

**To:** evidence@mmalegal.co.uk

**Cc:** Data protection and information assets Mailbox <dpa@gov.scot>

**Subject:** FW: SAR26-27 - 264-Access - Redress- FW: NRS-DP-2026-593 - MMA Legal - Request - 24 April 2026 -100353

**Sensitivity:** Confidential

Our Ref: DPE26-27 – 264/RSAR

Dear Colleague,

## **SUBJECT ACCESS REQUEST**

I refer to your letter to National Records Scotland requesting a search of records in relation to your client, Winifred Devers.

We have received your request to the Information Assurance and Data Protection team at the Scottish Government to enable a search of records held by the Directorate for Children and Families to be conducted.

All personal information will be accessible to you unless that information is covered by an exemption under data protection laws. In carrying out your request information will be shared with relevant business areas where necessary to ensure a complete return.

The one calendar month period allowed for response to your request will expire on 21/05/2026.

Kind regards,  
Charlene

Charlene Byrne | Information Assurance and Data Protection Advisor | iTECS | Scottish Government  
V Spur | Saughton House | Broomhouse Drive | Edinburgh | EH11 3XD | [Data Protection & Information Assets Mailbox](#)

My working hours are Monday - Wednesday

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**From:** Freya Upton <[Freya.Upton@nrscotland.gov.uk](mailto:Freya.Upton@nrscotland.gov.uk)> **On Behalf Of** NRS : Data Protection  
**Sent:** 24 April 2026 15:10  
**To:** NRS : Government Records Mailbox <[governmentrecords@nrscotland.gov.uk](mailto:governmentrecords@nrscotland.gov.uk)>; Data protection and information assets Mailbox <[dpa@gov.scot](mailto:dpa@gov.scot)>  
**Cc:** NRS : Data Protection <[dataprotection@nrscotland.gov.uk](mailto:dataprotection@nrscotland.gov.uk)>  
**Subject:** SAR26-27 - 264-Access - Redress- FW: NRS-DP-2026-593 - MMA Legal - Request - 24 April 2026 -100353  
**Sensitivity:** Confidential

Dear all,

Please see attached SAR from MMA Legal on behalf of their client.

I have requested parents' names and address prior to care. If you need anything else for searches, please let us know.

Kind regards,

Freya

**Freya Upton | Information Governance Officer**

National Records of Scotland | HM General Register House | 2 Princes Street | Edinburgh | EH1 3YY  
[Freya.Upton@nrscotland.gov.uk](mailto:Freya.Upton@nrscotland.gov.uk) | [www.nrscotland.gov.uk](http://www.nrscotland.gov.uk)

Preserving the past | Recording the present | Informing the future  
A' tasgadh na bh' ann | A' clàradh na th' ann | A' stiùireadh na bhitheas

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**From:** MMA Legal <[evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)>  
**Sent:** 24 April 2026 12:50  
**To:** NRS : Data Protection <[dataprotection@nrscotland.gov.uk](mailto:dataprotection@nrscotland.gov.uk)>  
**Subject:** Data Subject Access Request - Ms Winifred Devers

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Ms Winifred Devers  
Client Address: Flat 18 5 Salamander Court, Edinburgh, EH67HY  
Client Reference: 100353  
Date of Birth: 26/05/1960  
Also Known As: Winnie Devers  
Name in Care: Winnie Devers

Dear Sir/Madam,

We act on behalf of the above-named individual who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

- Howden hall Centre – Edinburgh : 1974 - 1974
- Convent of the Good Shepherd, Colinton.: 1974 - 1976
- Blackford Road/south Oswald Road, Edinburgh: 1976 - 1977

We submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Please find the enclosed request.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team  
MMA Legal  
E: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)  
T: 0161 563 0816

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