
Re: Access to Records - WA - Your ref 100868 Our ref 20260506-DP8578170 (OFFICIAL - SENSITIVE: Personal Data)

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>
Date Mon 2026-07-06 2:39 PM
To Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Good afternoon,

Thank you for your previous email; we note its contents.

Could you kindly provide us with an update as to providing us with our client's records. We note that we sent our request on the 29th of April 2026. We understand the high volume of requests you are currently facing. However, we haven't received any correspondence in relation to an extension in relation to this request.

We will add 14 days from today's date as a gesture of goodwill, we will be expecting a full response by then.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk
T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 08 June 2026 4:34 PM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: RE: Access to Records - WA - Your ref 100868 Our ref 20260506-DP8578170 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Good afternoon,

Thank you for your email.

I can advise we are in the process of downloading your clients files. It is likely this process will take some time also due to the significant backlog our team are experiencing as a result of the Scottish Government's Redress Scheme (approx. 902 requests) and the varying and complex nature of these requests. Your clients request is currently queued at approximately **746** in the queue. As such, our team is not yet in a position to issue a response to you.

I apologise for this and for the continued delay you are likely to experience. Please be assured that this is not due to any mismanagement of your request but rather due to an exponential increased in demand which has been out with our control. Our team are working diligently to progress these requests as quickly as possible.

Kind Regards
Megan

Megan Leitch
Administrative Assistant
Complaints, FOI and Investigations Team
Business Development
Glasgow City Health and Social Care Partnership
Commonwealth House
32 Albion Street
Glasgow G1 1LH
Phone 0141 276 2535
Email megan.leitch@glasgow.gov.uk

www.glasgow.gov.uk
www.glasgowcity.hscp.scot
www.nhs.uk

From: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Sent: 08 June 2026 11:50

To: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Subject: Re: Access to Records - WA - Your ref 100868 Our ref 20260506-DP8578170 (OFFICIAL - SENSITIVE: Personal Data)

Good morning,

Thank you for your previous email. We note its contents.

Could you kindly provide us with an update as to your current position in providing us with our clients' records.

In regard to a named email address for you to send our clients' records to, this would be at the email address of 'evidence@mmalegal'

Kind regards

Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: Data Protection (SW) <DataProtection@sw.glasgow.gov.uk>

Sent: 06 May 2026 9:45 AM

To: MMA Legal <evidence@mmalegal.co.uk>

Subject: Access to Records - WA - Your ref 100868 Our ref 20260506-DP8578170 (OFFICIAL - SENSITIVE: Personal Data)

OFFICIAL - SENSITIVE: Personal Data

Dear MMA Legal,

Please find attached our acknowledgement letter.

Thanks

Lily Utting

Administrative Officer
Complaints, FOI and Investigations Team
Glasgow City Health and Social Care Partnership

Lily.Utting@glasgow.gov.uk
DataProtection@sw.glasgow.gov.uk

www.glasgowcity.hscp.scot
www.glasgow.gov.uk
<http://www.nhsggc.org.uk/>

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