

Re: Subject Access Request Ref edir:61611

From evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Date Thu 2026-06-04 2:06 PM

To informationrightsofficer7@edinburgh.gov.uk <informationrightsofficer7@edinburgh.gov.uk>

Good afternoon,

Thank you for your previous email. We note its contents.

Could you kindly provide us with an update as to your current position in providing us with our client's medical records.

We look forward to hearing from you in due course.

Kind regards,

James
Investigations Team
MMA Legal

E: Evidence@mmalegal.co.uk

T: 0161 570 0550



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From: informationrightsofficer7@edinburgh.gov.uk <informationrightsofficer7@edinburgh.gov.uk>

Sent: 26 May 2026 10:56 AM

To: evidence@mmalegal.co.uk <evidence@mmalegal.co.uk>

Subject: Subject Access Request Ref edir:61611

Investigations Team

Date: 26/05/2026

Our ref: 61611

Your ref: Client: Mr Bernard Lewis

Dear Investigations Team

I refer to your request for information which was received on 24/04/2026. We have dealt with your request in accordance with Article 15 of the General Data Protection Regulation (GDPR).

We understand that your request is due on 26/05/2026. However, unfortunately we are unable to meet this deadline. This delay is due to receiving documentation late back from the Service. I need time to review approx. 527 pages of documentation for your request. As well as due to unprecedented demand for this service, for which we have taken measures to ensure we can respond to all requests in the order we received them.

We apologise for the delay in sending you the information you requested, and we understand this may be disappointing. We want you to know we are working on it, and endeavouring to get you our response as soon as we can.

If you have any questions or concerns about how we have dealt with your request, please do not hesitate to get in touch.

If you would like to know more about data protection, or your information rights in general, the Information Commissioner's Office is responsible for promoting and enforcing the General Data Protection Regulation and the Data Protection Act 2018. And can also provide general advice regarding your information rights. In addition to the information online at www.ico.org.uk, they also have a telephone helpline, 0303 123 1113, which is charged at a local rate.

Yours sincerely

Ann Lee
Information Rights Officer

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