

Date 12/05/2026

**South Ayrshire Council**

Data Protection Officer  
Information Governance Team  
Legal and Democratic Services  
County Buildings  
Wellington Square  
Ayr  
KA71DR

Ref: 100102

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Ms Fiona Lockhart

Client Address: 68 Kilmarnock Rd, Crosshouse, Kilmarnock, KA2 0EY

Client Reference: 100102

Date of Birth: 18/06/1971

Also Known As:

Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named client, who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

Kilmaurs Children's home: 1977

This request is made under Article 15 of the UK General Data Protection Regulation and Section 45 of the Data Protection Act 2018.

**Scope of Request**

We request disclosure of all personal data held in relation to our client, across all systems and formats, including but not limited to:

Admission and discharge records

Full placement history, including transfers between care settings  
Social work records, case files, and assessments  
Daily logs, key worker notes, and case notes  
Incident reports, safeguarding records, and protection referrals  
Case conference notes, reviews, and internal assessments  
Complaints, investigations, and outcomes  
Correspondence between staff, local authorities, and external agencies  
Records shared with or held by third-party care providers acting on your behalf  
Medical, psychological, or educational records held within the care file  
Photographs or other documentation relating to our client's time in care  
Records identifying staff members and roles involved in their care

### **Historical and Archived Records**

Given the historical nature of this request, we require that all reasonable and proportionate searches are undertaken, including:

Archived and off-site storage  
Legacy systems, including paper, microfiche, and scanned records  
Records held under previous authority names, reorganisations, or successor bodies  
Records held by contracted, private, or voluntary sector care providers commissioned by your authority

### **Placement and Authority Clarification**

Where records indicate placement in additional care settings, we request:

Details of those institutions  
Dates of placement  
The commissioning or responsible authority

This information is required to ensure a complete and accurate record of our client's time in care.

### **Format of Disclosure**

Please provide the information in electronic format where possible. Where records exist only in non-digital formats, scanned copies will be acceptable.

### **Enclosures**

We enclose:  
Signed authority from our client  
Proof of identity

Should you require any further information to process this request, please advise promptly.

### **Statutory Timeframe**

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

**Non-Holding of Data**

If your organisation does not hold the requested data, we require:

Formal written confirmation of this position

Details of any organisation believed to hold the data, including successor or archive bodies where applicable

**Service of Documents**

We only accept service of documents via email at [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk). Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

Investigations Team

MMA Legal

E: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)

T: 0161 563 0816

## **DEED OF AUTHORITY & CONSENT**

<b>THIS DEED is made on the date of signature below by (the “Client”)</b>	
Full Name:	Fiona Lockhart
Date of Birth:	18 June 1971
Previous Names (if any):	
Current Address:	68 Kilmarnock Road Crosshouse, Kilmarnock KA2 0EY
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

<b>IN FAVOUR OF (the “Representative”)</b>	
Firm Name:	MMA Legal
Address	SToK, 43-59 Princes Street, Stockport
Postcode	SK1 1RY
Email	evidence@mmalegal.co.uk
Telephone Number	0161 563 0816

### **1. STATUS AND CONSTRUCTION**

**1.1.** This Deed is executed as a deed and constitutes valid written authority for the purposes of:

**1.1.1.** UK GDPR

**1.1.2.** Data Protection Act 2018

**1.1.3.** Common law confidentiality

**1.1.4.** Any related statutory, regulatory or supervisory framework

**1.2.** This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.

**1.3.** This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

### **2. APPOINTMENT**

MMA Legal Limited, a company registered in England and Wales (registered number: 13900519) is authorised and regulated by the Solicitors Regulation Authority. Access the SRA’s rules at

<http://www.sra.org.uk/solicitors/handbook/welcome.page>

SRA Number: 8000579

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
  - 2.1.1. An application to Redress Scotland;
  - 2.1.2. Any review, reconsideration or appeal;
  - 2.1.3. Evidence gathering and submission;
  - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

### **3. SCOPE OF AUTHORITY**

- 3.1. This Authority applies to all public and private bodies including (without limitation):
  - 3.1.1. Local Authorities and Councils
  - 3.1.2. NHS Boards and GP Practices
  - 3.1.3. Health & Social Care Partnerships
  - 3.1.4. Integration Joint Boards
  - 3.1.5. Religious bodies and orders
  - 3.1.6. Residential and foster care providers
  - 3.1.7. Education authorities and schools
  - 3.1.8. Government departments
  - 3.1.9. Archive services
  - 3.1.10. Insurers holding historical liability files
  - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
  - 3.2.1. Archived, microfiche, digitised or handwritten;
  - 3.2.2. Stored off-site by contractors;
  - 3.2.3. Held by dissolved or reconstituted institutions;
  - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
  - 3.3.1. The institution has closed or restructured;
  - 3.3.2. Records are archived or require manual retrieval;
  - 3.3.3. Records are held by insurers or successor bodies;
  - 3.3.4. Retrieval involves time or administrative burden.

### **4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT**

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
  - 4.1.1. Physical and mental health records
  - 4.1.2. Psychiatric and psychological reports
  - 4.1.3. Therapy and counselling notes
  - 4.1.4. CAMHS records
  - 4.1.5. Social work and safeguarding files
  - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

## **5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT**

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1. Criminal offence data
- 5.1.2. Police investigation material
- 5.1.3. Child protection investigations
- 5.1.4. Statements and intelligence logs
- 5.1.5. Outcome decisions

including records held by:

- 5.1.6. Police Scotland
- 5.1.7. Any predecessor Scottish police force
- 5.1.8. Prosecuting authorities.

## **6. THIRD-PARTY DATA AND REDACTION**

- 6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2. Where necessary, redaction shall be limited strictly to third-party information.
- 6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

## **7. PROPORTIONALITY AND REASONED DECISION-MAKING**

- 7.1. Any refusal, limitation or redaction must:
  - 7.1.1. Identify the specific statutory exemption relied upon;
  - 7.1.2. Explain how that exemption applies to the particular Record;
  - 7.1.3. Confirm why partial disclosure is not possible;
  - 7.1.4. Be communicated in writing.
- 7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

## **8. VALIDITY AND FORMAL REQUIREMENTS**

- 8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2. Disclosure shall not be refused because:
  - 8.2.1. An internal template form has not been used;
  - 8.2.2. The Authority is considered "out of date" within internal policy;
  - 8.2.3. Additional consent is sought beyond reasonable identity verification.
- 8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

## **9. REGULATORY AND STATUTORY RIGHTS**

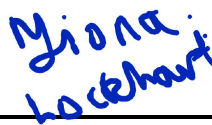
In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

### **EXECUTION AS A DEED**

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Fiona Lockhart
Date	03/03/2026

Witness	
Name	Billie Tyrie
Address	SToK, 43-59 Princes Street, Stockport, SK1 1RY
Occupation	Case Handler
Signature	<b>Billie Tyrie</b>
Date	03/03/2026

# Completion Certificate

Reference ID: 0802c6d4-e68b-4d32-a561-0d9fd04210f4

## Document Details

**Document Name(s):** loa  
**Total Pages:** 4  
**Sent By:** System (N/A)  
**Completed Date:** Mar 03, 2026 17:44:11 UTC

## Signer Information

**Name:** Not Provided  
**Email:** noemail6@gmail.com  
**Telephone:** Not Provided  
**IP Address:** 31.94.20.4



Verified Electronic Signature

## Audit Trail

Action	Timestamp	IP Address
Created	2026-03-03 17:36:45	System
Document link opened by client	2026-03-03 17:43:43	31.94.20.4
Document electronically signed	2026-03-03 17:44:11	31.94.20.4

## Security Verification

SHA-256 Checksum: ea6620aaf058beac00eb726b54d38bb52f5f60be75c53765dfc7b18b268eadbd

*This document is a legally binding record of the e-signature process.*



Ms F Lockhart  
 28 Kilmarnock Road  
 Crosshouse  
 Kilmarnock  
 Ayrshire  
 KA2 0EY



Dear Ms F Lockhart

Most of our agents  
**03300 535 669**  
 03 numbers are UK wide numbers that are charged in the same way as 07 and 02 numbers

Visit us online at  
[www.utilita.co.uk/help](http://www.utilita.co.uk/help)

Your Customer Reference Number

8352873898

VAT Registration No: 823 8184 22

Invoice ID: 2025-12/1

**Remember - It might be worth thinking about switching your tariff or supplier**

## Your energy bill

**BILL DATE** 07 Jan 2026 **BILL PERIOD** 03 Dec 2025 - 31 Dec 2025

### SUMMARY OF CHARGES

Opening balance	£0.00
Electricity	£248.09
VAT	£12.40
<b>Total charges for this period</b>	<b>£260.49</b>

### TRANSACTIONS THIS BILL PERIOD

PP Invoice Debit Transfer	09 December 2025	£-48.40
<b>Total transactions this period</b>		<b>£-48.40</b>
<b>You are in debit</b>		<b>£308.89</b>

### Could you pay less?

Your estimated annual cost is **£954.71**

Great news - You are currently on Great Energy which is our 'Best Value Cheapest' tariff for you.

If we change we will inform you of any cost or credit change.

\*Based on current prices and excluding some discounts and credits through the 2025-26. This may be subject to the rate that changes apply to in full settlement of account. All rates are estimated and subject to change. This is not a guarantee of your actual energy payments. To ensure the accuracy of your actual energy payments, please check the meter and your actual energy usage. Your actual energy usage will be used to calculate your actual energy payments. Your actual energy usage will be used to calculate your actual energy payments. Your actual energy usage will be used to calculate your actual energy payments.

Some of your best prices, tariffs or energy changes, your actual and actual change. Savings are calculated by comparing the estimated Annual Cost above, to 12 months on our cheapest tariff for you, including VAT at 0%.

More information about your tariff can be found on the next page.

## How can I pay?

**YOUR PAYMENT IS DUE BY** 21 Jan 2026

A late payment charge of £10.00 will be added to your account if we do not receive payment in full, or agree a payment arrangement with you within 14 days. We encourage anyone struggling to afford their energy to get in touch, so we can work together to agree an affordable repayment plan.

See our **HOW CAN I PAY?** section

### Quick and easy payments with BillPay

**HOW DOES IT WORK?**

At any Paypoint store - scan the barcode below and pay your account balance via cash or debit/credit card.

Online - visit [www.utilita.co.uk/payments](http://www.utilita.co.uk/payments) and choose BillPay. Enter your BillPay number below and pay via Debit/Credit card - simple!



Your BillPay Number - 9826013501000391707



## DRIVING LICENCE



07.2029

1. LOCKHART
2. MISS FIONA SARAH
3. 18.06.1971 UNITED KINGDOM
- 4a. 05.07.2019 4c. DVLA
- 4b. 04.07.2029
5. LOCKH756181FS9PM 13



7. *Fiona Lockhart*
8. 68 KILMARNOCK ROAD, CROSSHOUSE,  
KILMARNOCK, KA2 0EY

9. AM/A/B1/B/C1/D1/BE/C1E/D1E/f/k/l/n/p/q