

**Glasgow City Council**

Date 11/05/2026

Commonwealth House  
32 Albion Street  
Glasgow  
G1 1LH

Ref: 100295

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Mr Stewart Mcfarlane  
Client Address: 32 Dalry Street, Glasgow, G32 9BL  
Client Reference: 100295  
Date of Birth: 09/06/1971  
Also Known As:  
Name in Care:

Dear Sir/Madam,

We act on behalf of the above-named client, who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

Craig Residential School, Crosshouse, Kilmarnock, Ayrshire, Scotland: 1980

This request is made under Article 15 of the UK General Data Protection Regulation and Section 45 of the Data Protection Act 2018.

**Scope of Request**

We request disclosure of all personal data held in relation to our client, across all systems and formats, including but not limited to:

Admission and discharge records

Full placement history, including transfers between care settings

Social work records, case files, and assessments

Daily logs, key worker notes, and case notes

Incident reports, safeguarding records, and protection referrals  
Case conference notes, reviews, and internal assessments  
Complaints, investigations, and outcomes  
Correspondence between staff, local authorities, and external agencies  
Records shared with or held by third-party care providers acting on your behalf  
Medical, psychological, or educational records held within the care file  
Photographs or other documentation relating to our client's time in care  
Records identifying staff members and roles involved in their care

### **Historical and Archived Records**

Given the historical nature of this request, we require that all reasonable and proportionate searches are undertaken, including:

Archived and off-site storage  
Legacy systems, including paper, microfiche, and scanned records  
Records held under previous authority names, reorganisations, or successor bodies  
Records held by contracted, private, or voluntary sector care providers commissioned by your authority

### **Placement and Authority Clarification**

Where records indicate placement in additional care settings, we request:

Details of those institutions  
Dates of placement  
The commissioning or responsible authority

This information is required to ensure a complete and accurate record of our client's time in care.

### **Format of Disclosure**

Please provide the information in electronic format where possible. Where records exist only in non-digital formats, scanned copies will be acceptable.

### **Enclosures**

We enclose:  
Signed authority from our client  
Proof of identity

Should you require any further information to process this request, please advise promptly.

### **Statutory Timeframe**

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

### **Non-Holding of Data**

If your organisation does not hold the requested data, we require:

Formal written confirmation of this position

Details of any organisation believed to hold the data, including successor or archive bodies where applicable

**Service of Documents**

We only accept service of documents via email at [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk). Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

Investigations Team

MMA Legal

E: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)

T: 0161 563 0816

## **DEED OF AUTHORITY & CONSENT**

<b>THIS DEED is made on the date of signature below by (the “Client”)</b>	
Full Name:	Stewart Mcfarlane
Date of Birth:	09/06/1971
Previous Names (if any):	
Current Address:	32 Dalry Street Glasgow G32 9BL
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

<b>IN FAVOUR OF (the “Representative”)</b>	
Firm Name:	MMA Legal
Address	SToK, 43-59 Princes Street, Stockport
Postcode	SK1 1RY
Email	evidence@mmalegal.co.uk
Telephone Number	0161 563 0816

### **1. STATUS AND CONSTRUCTION**

- 1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:
  - 1.1.1. UK GDPR
  - 1.1.2. Data Protection Act 2018
  - 1.1.3. Common law confidentiality
  - 1.1.4. Any related statutory, regulatory or supervisory framework
- 1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.
- 1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

### **2. APPOINTMENT**

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
  - 2.1.1. An application to Redress Scotland;
  - 2.1.2. Any review, reconsideration or appeal;
  - 2.1.3. Evidence gathering and submission;
  - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

### **3. SCOPE OF AUTHORITY**

- 3.1. This Authority applies to all public and private bodies including (without limitation):
  - 3.1.1. Local Authorities and Councils
  - 3.1.2. NHS Boards and GP Practices
  - 3.1.3. Health & Social Care Partnerships
  - 3.1.4. Integration Joint Boards
  - 3.1.5. Religious bodies and orders
  - 3.1.6. Residential and foster care providers
  - 3.1.7. Education authorities and schools
  - 3.1.8. Government departments
  - 3.1.9. Archive services
  - 3.1.10. Insurers holding historical liability files
  - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
  - 3.2.1. Archived, microfiche, digitised or handwritten;
  - 3.2.2. Stored off-site by contractors;
  - 3.2.3. Held by dissolved or reconstituted institutions;
  - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
  - 3.3.1. The institution has closed or restructured;
  - 3.3.2. Records are archived or require manual retrieval;
  - 3.3.3. Records are held by insurers or successor bodies;
  - 3.3.4. Retrieval involves time or administrative burden.

### **4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT**

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
  - 4.1.1. Physical and mental health records
  - 4.1.2. Psychiatric and psychological reports
  - 4.1.3. Therapy and counselling notes
  - 4.1.4. CAMHS records
  - 4.1.5. Social work and safeguarding files
  - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

## **5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT**

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1. Criminal offence data
- 5.1.2. Police investigation material
- 5.1.3. Child protection investigations
- 5.1.4. Statements and intelligence logs
- 5.1.5. Outcome decisions

including records held by:

- 5.1.6. Police Scotland
- 5.1.7. Any predecessor Scottish police force
- 5.1.8. Prosecuting authorities.

## **6. THIRD-PARTY DATA AND REDACTION**

- 6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2. Where necessary, redaction shall be limited strictly to third-party information.
- 6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

## **7. PROPORTIONALITY AND REASONED DECISION-MAKING**

- 7.1. Any refusal, limitation or redaction must:
  - 7.1.1. Identify the specific statutory exemption relied upon;
  - 7.1.2. Explain how that exemption applies to the particular Record;
  - 7.1.3. Confirm why partial disclosure is not possible;
  - 7.1.4. Be communicated in writing.
- 7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

## **8. VALIDITY AND FORMAL REQUIREMENTS**

- 8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2. Disclosure shall not be refused because:
  - 8.2.1. An internal template form has not been used;
  - 8.2.2. The Authority is considered "out of date" within internal policy;
  - 8.2.3. Additional consent is sought beyond reasonable identity verification.
- 8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

## **9. REGULATORY AND STATUTORY RIGHTS**


In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

### **EXECUTION AS A DEED**

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Stewart Mcfarlane
Date	13/03/2026

Witness	
Name	Billie Tyrie
Address	SToK, 43-59 Princes Street, Stockport, SK1 1RY
Occupation	Case Handler
Signature	Billie Tyrie
Date	13/03/2026

# Completion Certificate

Reference ID: b604630c-62e2-4247-88a1-21e25d51efbc

## Document Details

**Document Name(s):** part-1, part-3, cfa, loa, fee-clarity  
**Total Pages:** 4  
**Sent By:** Billie Tyrie (85.255.234.138)  
**Completed Date:** Mar 13, 2026 13:00:56 UTC

## Signer Information

**Name:** Mr Stewart Mcfarlane  
**Email:** smcfarlane1971@hotmail.com  
**Telephone:** 07504247668  
**IP Address:** 90.220.187.217



Verified Electronic Signature

## Audit Trail

Action	Timestamp	IP Address
Created	2026-03-13 12:58:28	System
Document link sent to client by email	2026-03-13 12:58:28	System
Document link sent to client by sms	2026-03-13 12:58:29	System
Document link opened by client	2026-03-13 13:00:23	90.220.187.217
Document electronically signed	2026-03-13 13:00:56	90.220.187.217

## Security Verification

SHA-256 Checksum: 3cf473a8a8e3a40742a29df5ee654d38e6b4c86dd583dbdd65459b7fce936bb1

*This document is a legally binding record of the e-signature process.*

Member ID 9053205  
Membership Type: Fit Club 12-17 Con Mem Dtd

Glasgowlife



Stewart Mulgrew  
32 Dairy Street  
Glasgow  
G3 7BL

306A



Glasgow Club  
4<sup>th</sup> Floor,  
1000 London Road,  
Glasgow, G40 3HG

3 January 2026

Hello Stewart

**Important Update: Your Membership Price for 2026**

We hope you're keeping well and continuing to benefit from staying active with us. We're writing to let you know about a small change to your membership price from 7 February 2026.

**Your New Monthly Price**

- Current price: **£12.00**
- New price: **£13.00**

This £1 increase (25p per week) helps us continue delivering our services during a financially challenging time, in safe, well-maintained and welcoming facilities.

**Why Glasgow Club Continues to Offer Value**

As a charity, every penny goes straight back into supporting local communities and keeping Glasgow active. Your membership gives you access to a wide range of venues, classes and facilities, and still offers strong value when compared with both budget gyms and the average for local authority leisure centres. Find out more about what makes Glasgow Club a great choice at <https://myglasgow.club/whyglasgowclub>

**If You're Thinking About Cancelling**

We understand that circumstances can change. If you feel the membership no longer suits your needs, you can cancel at any time by asking your bank to stop your Direct Debit to Culture & Sport Glasgow. Please do this at least 10 working days before your payment on 7 February. You'll still be able to use your membership until 5 February, and no further payments will be taken. You're always welcome back, and you can still enjoy our facilities on a Pay As You Go basis any time.

**Need a Hand?**

If you have any questions or need help with anything, you can email us at [glasgow.club@glasgowlife.org.uk](mailto:glasgow.club@glasgowlife.org.uk).  
If you've already cancelled your membership, you can ignore this message.

Thank you for your continued support and for being part of Glasgow Club.

**The Glasgow Club Team**

**Everyone deserves a great Glasgow life. We need your support to make sure they do.**  
Commonwealth House | 38 Albion Street | Glasgow | G1 1JH | General Enquiries Tel: 0141 287 4350 | Complaints Tel: 0141 287 8977  
[info@glasgowlife.org.uk](mailto:info@glasgowlife.org.uk) | [www.glasgowlife.org.uk](http://www.glasgowlife.org.uk)

Directors: Balle Annette Christie (Chair), Councillor Eva Bolander, Councillor Holly Bruce, Councillor Kieran Turner, Councillor Laura Doherty, Anita Salwan, Glen Gibbon, Iain MacRitchie, Lynn Bradley, Shahid Hanif, Siobhan Naim, Susan Deignan (Chief Executive).

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