

**Culloden Medical Practice**

Keppoch Road  
Culloden, Inverness  
IV27LL

Date 28/05/2026

Ref: 100827

Subject: Data Subject Access Request – Hospital / NHS Trust Records

Client Name: Ms Pamela Mackenzie

Client Reference: 100827

Client Address: 30 Carbisdale Gardens , Inverness , IV2 6ER

Date of Birth: 01/03/1981

Also Known As: Pamela Rattray

Name in Care: Pamela Rattray

NHS Number (if known):

Previous Addresses (if applicable): 122 Galloway Dr, Culloden, Inverness IV2 7LN

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

**Scope of Request**

We request disclosure of all personal data held in relation to our client across all departments within your organisation.

This includes, but is not limited to:

Accident & Emergency (A&E) records

Inpatient and outpatient records

Admission and discharge summaries

Clinical notes and observations

Safeguarding referrals and alerts

Mental health liaison or crisis team involvement

Diagnostic reports (including scans, imaging, and test results)

Correspondence with GPs, social services, or other agencies

Referral records and outcomes

Any incident or risk-related reports  
Any scanned or archived documentation

### **Multi-Department Search Requirement**

Please ensure this request is processed across all relevant departments and services, including any specialist units or legacy systems.

### **Historical Records**

Given the potential historical relevance, please include:

Archived and off-site records

Legacy systems and paper files

Records held under predecessor organisations or merged Trusts

### **Enclosures**

We enclose:

Signed authority

Proof of identity

Should you require any further information to process this request, please advise promptly.

### **Statutory Timeframe**

We expect a response within one calendar month. If an extension is required, please confirm in writing with justification.

### **Non-Holding of Data**

If you do not hold relevant records, please confirm:

Whether the individual attended your Trust

Any known successor or alternative record-holding organisations

### **Service of Documents**

We only accept service of documents via email at [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk). Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team

MMA Legal

E: [evidence@mmalegal.co.uk](mailto:evidence@mmalegal.co.uk)

T: 0161 563 0816



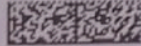
Social Security Scotland  
Tearainteachd Shòisealta Alba

20216/34271

Pamela Mackenzie  
30 CARBISDALE GDNS  
INVERNESS  
Scotland  
IV2 6ER



31300



Carer Support Payment  
PO Box 10328  
DUNDEE  
DD1 9HE  
Freephone: 0800 182 2222  
[mygov.scot/benefits](http://mygov.scot/benefits)

6 February 2026

Dear Pamela,

**Payment increase**

We're writing to tell you that Carer Support Payment will increase on 5 April 2026. This is because of the annual increase in benefits. Carer Support Payment will increase from £83.30 to £86.45 a week.

You'll get £86.45 a week.

**Earnings limit increase**

To be eligible for Carer Support Payment you must earn less than the weekly earnings limit. From 5 April 2026 the earnings limit will increase from £196.00 a week to £204.00 a week.

**If anything changes**

Your award could also stop if you no longer meet the eligibility criteria for the benefit.

You must tell us of changes so that we can make sure you're still entitled to the benefit. If you do not tell us about changes and this means you're no longer eligible, you could be committing an offence under section 72 of the Social Security (Scotland) Act 2018.

To find out more about change of circumstances, go to [mygov.scot/if-your-circumstances-change](http://mygov.scot/if-your-circumstances-change).

You must tell us if you:

- change your address
- change your name

Dignity, fairness, respect.