

St John's Hospital

Date 21/08/2026

No address on record

Our Ref: DSAR-20260821-643190

Client Ref: 101226

Subject: Data Subject Access Request – Hospital / NHS Trust Records - Our Reference:101226

Client Name: Miss Jennifer Froude

Client Reference: 101226

Client Address: 58/6 Dinmont Drive , Edinburgh , EH16 5RR

Date of Birth: 26/07/1960

Name in Care: Jennifer McCallun

Previous Address: Craigmillar, Edinburgh

NHS Number (if known):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

Scope of Request

We request disclosure of all personal data held in relation to our client across all departments within your organisation.

This includes, but is not limited to:

Accident & Emergency (A&E) records

Inpatient and outpatient records

Admission and discharge summaries

Clinical notes and observations

Safeguarding referrals and alerts

Mental health liaison or crisis team involvement

Diagnostic reports (including scans, imaging, and test results)

Correspondence with GPs, social services, or other agencies

Referral records and outcomes

Any incident or risk-related reports

Any scanned or archived documentation

Multi-Department Search Requirement

Please ensure this request is processed across all relevant departments and services, including any specialist units or legacy systems.

Historical Records

Given the potential historical relevance, please include:

Archived and off-site records

Legacy systems and paper files

Records held under predecessor organisations or merged Trusts

Enclosures

We enclose:

Signed authority

Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within one calendar month. If an extension is required, please confirm in writing with justification.

Non-Holding of Data

If you do not hold relevant records, please confirm:

Whether the individual attended your Trust

Any known successor or alternative record-holding organisations

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

We thank you for your assistance in this matter.

Yours faithfully,

James Taylor

Investigations Team

INS Law

E: evidence@inslaw.co.uk

T: +441618880834

•EDINBURGH•
THE CITY OF EDINBURGH COUNCIL

Council Tax
The City of Edinburgh Council
P.O. Box 12331
Edinburgh
EH7 9DN

0131 608 1111
incomeandbenefits@edinburgh.gov.uk
www.edinburgh.gov.uk/counciltax

Council Tax

MRS JENNIFER FROUDE & MR
STEPHEN FROUDE
58(2F1) DINMONT DRIVE
EDINBURGH
EH16 5RR

0000555



For Property: 58(2F1) DINMONT DRIVE
EDINBURGH

Council Tax Account Number: 96598818926

Date of Issue: 30 July 2026

You can now view your account online and register
for e-billing:

www.edinburgh.gov.uk/revenueandbenefitsonline

All you need is your online account number: 65988189

Reason for issue: Add/Change Service Charge

Council Tax Financial Year 2026/27

Your Council Tax, water and sewerage charges for 2026/27 are shown below.

Your Council Tax Band is B

The annual charges for your band are:

Council Tax

Water

£1,



Letter of Authority

Authorisation to Act in Relation to Data Subject Access Requests

Full Name	Jennifer Froude
Date of Birth	26/07/1960
Previous Names (if any)	Jennifer McCallun
Current Address	58/6 Dinmont Drive Edinburgh EH16 5RR
Previous Address (relevant to care placements)	Craigmillar Edinburgh
Mothers Name:	Elizabeth McCallan
Fathers Name:	George McCallan

Authorised Representative

Firm Name	INS Law
Address	Building B, 23 Goodlass Road, Speke, Liverpool, England, L24 9HJ
Email	evidence@inslaw.co.uk
Telephone	0161 888 0830
Matter Reference	101226

Dear Sir/Madam,

I, Jennifer Froude , confirm that I have instructed INS Law to act on my behalf in relation to the exercise of my data protection rights, including my right of access under the UK General Data Protection Regulations and the Data Protection Act 2018. This authority is provided specifically in relation to my application to The Scottish Redress Scheme, providing authority to INS Law to obtain any and all information they deem necessary to progress my application.

I authorise INS Law, including its partners, directions, employees, consultants, agents, and authorised representatives, to:

1. Prepare, submit, and pursue Data Subject Access Requests on my behalf;
2. Correspond with you and communicate with you on my behalf in relation to any Data Subject Access Request or associated data protection matter;
3. Request confirmation as to whether you process my personal data;
4. Request access to, and copies of, my personal data and any supplementary information to which I am entitled under applicable data protection law;
5. Request information concerning the purposes of processing, categories of personal data processed, recipients or categories of recipients, retention periods, sources of data, and any automated decision-making or profiling, where applicable;
6. Provide, confirm, or clarify information reasonably required to identify me and locate my personal data;
7. Receive correspondence, disclosures, copies of personal data, explanations, schedules, electronic files, paper records, and any other response or material provided in connection with the request;
8. Correspondence with you regarding the scope, timing, format, completeness, or adequacy of any response;
9. Raise queries, challenge omissions, request clarification, request further searches, and pursue follow-up correspondence where necessary; and
10. Where appropriate, assist me in making complaints or representations to the Information Commissioner's Office or in taking any further steps arising from your response or failure to respond.

This authority applies to personal data held by you in any form, including paper records, electronic records, correspondence notes, call recordings, account records, internal records, case files, databases, emails, messages, audio recordings, CCTV footage, and any other records containing my personal data.

This authority extends to all personal data concerning me that you hold.

I request all correspondence and disclosure materials relating to any Data Subject Access Request be sent directly to INS Law using the contact details above, quoting reference

I further authorise INS Law to disclose any records, personal data, special category personal data, witness statements and application materials obtained on my behalf to independent Scottish solicitors or legal advisers where reasonably required for the purpose of advising me on any offer, award, review, reconsideration or statutory waiver under the Scottish Redress Scheme.

This authority remains valid from the date of signature, unless revoked by me in writing.

Signature	
Print Name	Jennifer Froude
Date	31/07/2026

Certificate of Authenticity

Fintrixor — electronic signature record



Certificate ID	01KYWAQES95PJ5NMMEAMS127TM
Document ID	01KYSBAJN8YN6Z0PESWEQV3HY6
SHA-256 Document Hash	8ed02a7c8125cadf1be6b6dee23c3a26c736e092bd57d38aa8350588fb476917
Recipient Name	Miss Jennifer Froude
Recipient Email	stebo.sjf@googlemail.com
Signing Timestamp (UTC)	2026-07-31 14:54:49
IP Address	94.7.38.254
Browser	Chrome on Android

Signing Consent & Review

Document opened	2026-07-30 11:07:49 UTC
Document reviewed (scrolled through)	2026-07-31 14:51:40 UTC
Consent confirmed	2026-07-31 14:54:49 UTC from 94.7.38.254

Statement confirmed: "I confirm that my electronic signature is legally binding and has the same legal effect as a handwritten signature."

Audit Trail

Event	Timestamp (UTC)	IP Address	Browser
Document created	2026-07-30 11:07:33	45.145.101.64	Unknown browser
Document sent to recipient	2026-07-30 11:07:44	45.145.101.64	Unknown browser
Document opened by recipient	2026-07-30 11:07:49	66.249.81.161	Chrome
Document opened by recipient	2026-07-30 11:08:05	66.102.7.41	Chrome
Document opened by recipient	2026-07-30 11:20:40	94.7.38.254	Chrome
Document opened by recipient	2026-07-31 14:44:45	94.7.38.254	Chrome
Document opened by recipient	2026-07-31 14:49:20	94.7.38.254	Chrome
Document reviewed (scrolled through)	2026-07-31 14:51:40	94.7.38.254	Chrome
Legally-binding consent confirmed	2026-07-31 14:54:49	94.7.38.254	Chrome
Document signed	2026-07-31 14:54:49	94.7.38.254	Chrome

Verify this certificate at <https://esign.fintrixor.co.uk/verify/01KYWAQES95PJ5NMMEAMS127TM>