

Scottish Child Abuse Inquiry

Date 22/05/2026

Po Box 24202
Edinburgh
EH31JN

Ref: 100827

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018

Client Name: Ms Pamela Mackenzie
Client Address: 30 Carbisdale Gardens , Inverness , IV2 6ER
Client Reference: 100827
Date of Birth: 01/03/1981
Also Known As: Pamela Rattray
Name in Care: Pamela Rattray

Dear Sir/Madam,

We act on behalf of the above-named client, who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:
Highland Council: 1993-1993
Coulpark Childrens home Alness: 1993 - 1994
whick childrens home: 1994-1994

This request is made under Article 15 of the UK General Data Protection Regulation and Section 45 of the Data Protection Act 2018.

Scope of Request

We request disclosure of all personal data held in relation to our client, across all systems and formats, including but not limited to:

Admission and discharge records
Full placement history, including transfers between care settings
Social work records, case files, and assessments
Daily logs, key worker notes, and case notes

Incident reports, safeguarding records, and protection referrals
Case conference notes, reviews, and internal assessments
Complaints, investigations, and outcomes
Correspondence between staff, local authorities, and external agencies
Records shared with or held by third-party care providers acting on your behalf
Medical, psychological, or educational records held within the care file
Photographs or other documentation relating to our client's time in care
Records identifying staff members and roles involved in their care

Historical and Archived Records

Given the historical nature of this request, we require that all reasonable and proportionate searches are undertaken, including:

Archived and off-site storage
Legacy systems, including paper, microfiche, and scanned records
Records held under previous authority names, reorganisations, or successor bodies
Records held by contracted, private, or voluntary sector care providers commissioned by your authority

Placement and Authority Clarification

Where records indicate placement in additional care settings, we request:

Details of those institutions
Dates of placement
The commissioning or responsible authority

This information is required to ensure a complete and accurate record of our client's time in care.

Format of Disclosure

Please provide the information in electronic format where possible. Where records exist only in non-digital formats, scanned copies will be acceptable.

Enclosures

We enclose:
Signed authority from our client
Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Non-Holding of Data

If your organisation does not hold the requested data, we require:

Formal written confirmation of this position

Details of any organisation believed to hold the data, including successor or archive bodies where applicable

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

Investigations Team

MMA Legal

E: evidence@mmalegal.co.uk

T: 0161 563 0816



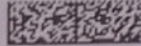
Social Security Scotland
Tearainteachd Shòisealta Alba

20216/34271

Pamela Mackenzie
30 CARBISDALE GDNS
INVERNESS
Scotland
IV2 6ER



31300



Carer Support Payment
PO Box 10328
DUNDEE
DD1 9HE
Freephone: 0800 182 2222
mygov.scot/benefits

6 February 2026

Dear Pamela,

Payment increase

We're writing to tell you that Carer Support Payment will increase on 5 April 2026. This is because of the annual increase in benefits. Carer Support Payment will increase from £83.30 to £86.45 a week.

You'll get £86.45 a week.

Earnings limit increase

To be eligible for Carer Support Payment you must earn less than the weekly earnings limit. From 5 April 2026 the earnings limit will increase from £196.00 a week to £204.00 a week.

If anything changes

Your award could also stop if you no longer meet the eligibility criteria for the benefit.

You must tell us of changes so that we can make sure you're still entitled to the benefit. If you do not tell us about changes and this means you're no longer eligible, you could be committing an offence under section 72 of the Social Security (Scotland) Act 2018.

To find out more about change of circumstances, go to mygov.scot/if-your-circumstances-change.

You must tell us if you:

- change your address
- change your name

Dignity, fairness, respect.