

Glasgow City Council

Date 29/07/2026

No address on record

Our Ref: DSAR-20260729-BD9658

Client Ref: 100988

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018 - Our Reference: 100988

Client Name: Ms Grainne Kiggins

Client Address: 16 Eaton Terrace, Rathcoole, Dublin , O000 000

Client Reference: 100988

Date of Birth: 25/10/1967

Name in Care: N/A

Previous Address: 62 Carleith Quadrant, Shieldhall, Glasgow, G51 4LB

Parents Names: Mother: Mona Elizabeth Kiggins - Father: N/A

Dear Sir/Madam,

We act on behalf of the above-named client, who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

Kildonan House: 1972-1974

This request is made under Article 15 of the UK General Data Protection Regulation and Section 45 of the Data Protection Act 2018.

Scope of Request

We request disclosure of all personal data held in relation to our client, across all systems and formats, including but not limited to:

Admission and discharge records

Full placement history, including transfers between care settings

Social work records, case files, and assessments

Daily logs, key worker notes, and case notes

Incident reports, safeguarding records, and protection referrals

Case conference notes, reviews, and internal assessments
Complaints, investigations, and outcomes
Correspondence between staff, local authorities, and external agencies
Records shared with or held by third-party care providers acting on your behalf
Medical, psychological, or educational records held within the care file
Photographs or other documentation relating to our client's time in care
Records identifying staff members and roles involved in their care

Historical and Archived Records

Given the historical nature of this request, we require that all reasonable and proportionate searches are undertaken, including:

Archived and off-site storage
Legacy systems, including paper, microfiche, and scanned records
Records held under previous authority names, reorganisations, or successor bodies
Records held by contracted, private, or voluntary sector care providers commissioned by your authority

Placement and Authority Clarification

Where records indicate placement in additional care settings, we request:

Details of those institutions
Dates of placement
The commissioning or responsible authority

This information is required to ensure a complete and accurate record of our client's time in care.

Format of Disclosure

Please provide the information in electronic format where possible. Where records exist only in non-digital formats, scanned copies will be acceptable.

Enclosures

We enclose:
Signed authority from our client
Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Non-Holding of Data

If your organisation does not hold the requested data, we require:
Formal written confirmation of this position

Details of any organisation believed to hold the data, including successor or archive bodies where applicable

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

James Taylor

Investigations Team

INS Law

E: evidence@inslaw.co.uk

T: +441618880834



WEXFORD

TEL (053) 9123022
FAX (053) 9352453
Branch code 90-67-18
Bank Identifier Code BOFIE2D

MS GRAINNE KIGGINS
16 EATON TERRACE RATHCOOLE
DUBLIN 24 D24 RD3A

Your account name **GRAINNE KIGGINS
CURRENT ACCOUNT**

Account number **15940070**
IBAN **IE47 BOFI 9067 1815 9400 70**
Statement date **29 Jun 2026** Number **11**

Your Current Account Statement

Date	Transaction details	Payments - out	Payments - in	Balance
24 Dec 2025	BALANCE FORWARD			18.32
30 Dec 2025	WEXFORD CREDI SEPA DD	10.00		8.32
31 Dec 2025	V737669869311225J2 SP		776.00	
	CASH 530844	250.00		
	FEE: MAINTAINING ACC	6.00		
	365 Online MC AULEY	65.00		463.32
02 Jan 2026	WEXFORD CREDI SEPA DD	10.00		
	365 Online MC AULEY	100.00		
	365 Online MC AULEY	150.00		
	365 Online MC AULEY	150.00		53.32
05 Jan 2026	365 Online MC AULEY	20.00		33.32
06 Jan 2026	365 Online MC AULEY	30.00		3.32
07 Jan 2026	V737669869070126J2 SP		254.00	
	365 Online MC AULEY	15.00		242.32
08 Jan 2026	POS06JAN SP BULLYBILL		22.49	
	POSC07JAN TESCO STORE	29.55		
	POSC07JAN CENTRA	3.25		
	WEXFORD CREDI SEPA DD	10.00		
	ATM07JAN D22 XD37	150.00		72.01
09 Jan 2026	365 hi		100.00	
	POSC07JAN MCCABES PHA	11.50		



Letter of Authority

Authorisation to Act in Relation to Data Subject Access Requests

Full Name	Grainne Kiggins
Date of Birth	25/10/1967
Previous Names (if any)	N/A
Current Address	16 Eaton Terrace Rathcoole Dublin OOOO OOO
Previous Address (relevant to care placements)	62 Carleith Quadrant Shieldhall Glasgow G514LB
Mothers Name:	Mona Elizabeth Kiggins
Fathers Name:	N/A

Authorised Representative

Firm Name	INS Law
Address	Building B, 23 Goodlass Road, Speke, Liverpool, England, L24 9HJ
Email	evidence@inslaw.co.uk
Telephone	0161 888 0830
Matter Reference	100988

Dear Sir/Madam,

I, Grainne Kiggins , confirm that I have instructed INS Law to act on my behalf in relation to the exercise of my data protection rights, including my right of access under the UK General Data Protection Regulations and the Data Protection Act 2018. This authority is provided specifically in relation to my application to The Scottish Redress Scheme, providing authority to INS Law to obtain any and all information they deem necessary to progress my application.

I authorise INS Law, including its partners, directions, employees, consultants, agents, and authorised representatives, to:

1. Prepare, submit, and pursue Data Subject Access Requests on my behalf;
2. Correspond with you and communicate with you on my behalf in relation to any Data Subject Access Request or associated data protection matter;
3. Request confirmation as to whether you process my personal data;
4. Request access to, and copies of, my personal data and any supplementary information to which I am entitled under applicable data protection law;
5. Request information concerning the purposes of processing, categories of personal data processed, recipients or categories of recipients, retention periods, sources of data, and any automated decision-making or profiling, where applicable;
6. Provide, confirm, or clarify information reasonably required to identify me and locate my personal data;
7. Receive correspondence, disclosures, copies of personal data, explanations, schedules, electronic files, paper records, and any other response or material provided in connection with the request;
8. Correspondence with you regarding the scope, timing, format, completeness, or adequacy of any response;
9. Raise queries, challenge omissions, request clarification, request further searches, and pursue follow-up correspondence where necessary; and
10. Where appropriate, assist me in making complaints or representations to the Information Commissioner's Office or in taking any further steps arising from your response or failure to respond.

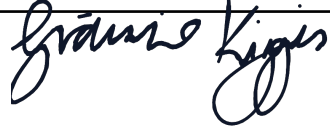
This authority applies to personal data held by you in any form, including paper records, electronic records, correspondence notes, call recordings, account records, internal records, case files, databases, emails, messages, audio recordings, CCTV footage, and any other records containing my personal data.

This authority extends to all personal data concerning me that you hold.

I request all correspondence and disclosure materials relating to any Data Subject Access Request be sent directly to INS Law using the contact details above, quoting reference

I further authorise INS Law to disclose any records, personal data, special category personal data, witness statements and application materials obtained on my behalf to independent Scottish solicitors or legal advisers where reasonably required for the purpose of advising me on any offer, award, review, reconsideration or statutory waiver under the Scottish Redress Scheme.

This authority remains valid from the date of signature, unless revoked by me in writing.

Signature	
Print Name	Grainne Kiggins
Date	30/06/2026

Certificate of Authenticity

Fintrixor — electronic signature record



Certificate ID	01KWC1Q7SJW0AP8YXDWB21AK0K
Document ID	01KW9WPRMR4YNGYDCHEX4XQPCT
SHA-256 Document Hash	2170b64e29578d0b7a9bb3b906a0ac7719489aef6f1d4f4baac9352dc67d4577
Recipient Name	Ms Grainne Kiggins
Recipient Email	gkiggins8@gmail.com
Signing Timestamp (UTC)	2026-06-30 10:38:10
IP Address	109.78.174.238
Browser	Chrome on Android

Signing Consent & Review

Document opened	2026-06-29 15:37:41 UTC
Document reviewed (scrolled through)	2026-06-29 16:02:38 UTC
Consent confirmed	2026-06-30 10:38:10 UTC from 109.78.174.238

Statement confirmed: "I confirm that my electronic signature is legally binding and has the same legal effect as a handwritten signature."

Audit Trail

Event	Timestamp (UTC)	IP Address	Browser
Document created	2026-06-29 14:32:04	45.145.101.64	Unknown browser
Document sent to recipient	2026-06-29 14:33:00	45.145.101.64	Unknown browser
Document opened by recipient	2026-06-29 15:37:41	109.78.174.238	Chrome
Document reviewed (scrolled through)	2026-06-29 16:02:38	109.78.174.238	Chrome
Document opened by recipient	2026-06-30 10:15:57	109.78.174.238	Chrome
Document opened by recipient	2026-06-30 10:22:27	109.78.174.238	Chrome
Legally-binding consent confirmed	2026-06-30 10:38:10	109.78.174.238	Chrome
Document signed	2026-06-30 10:38:10	109.78.174.238	Chrome

Verify this certificate at <https://esign.fintrixor.co.uk/verify/01KWC1Q7SJW0AP8YXDWB21AK0K>