NHS Highland
Assynt House
Beechwood Business Park
Inverness
IV23BW

Date 07/05/2026

Ref: 100214

Subject: Data Subject Access Request – Hospital / NHS Trust Records

Client Name: Mr Ryan Mccourt
Client Reference: 100214
Client Address: 60 Friarscourt Avenue, Glasgow, G13 2EL
Date of Birth: 19/04/1994
Also Known As:
Name in Care:
NHS Number (if known):
Previous Addresses (if applicable):

Dear Sir/Madam,

We act on behalf of the above-named individual and submit this request under Article 15 of the UK General Data Protection Regulation and the Data Protection Act 2018.

Scope of Request
We request disclosure of all personal data held in relation to our client across all departments within your organisation.

This includes, but is not limited to:
Accident & Emergency (A&E) records
Inpatient and outpatient records
Admission and discharge summaries
Clinical notes and observations
Safeguarding referrals and alerts
Mental health liaison or crisis team involvement
Diagnostic reports (including scans, imaging, and test results)

Correspondence with GPs, social services, or other agencies
Referral records and outcomes
Any incident or risk-related reports
Any scanned or archived documentation

Multi-Department Search Requirement
Please ensure this request is processed across all relevant departments and services, including any specialist units or legacy systems.

Historical Records
Given the potential historical relevance, please include:
Archived and off-site records
Legacy systems and paper files
Records held under predecessor organisations or merged Trusts

Enclosures
We enclose:
Signed authority
Proof of identity
Should you require any further information to process this request, please advise promptly.

Statutory Timeframe
We expect a response within one calendar month. If an extension is required, please confirm in writing with justification.

Non-Holding of Data
If you do not hold relevant records, please confirm:
Whether the individual attended your Trust
Any known successor or alternative record-holding organisations

Service of Documents
We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

We thank you for your assistance in this matter.

Yours faithfully,

Investigations Team
MMA Legal
E: evidence@mmalegal.co.uk

T: 0161 563 0816

MMA Legal Limited, a company registered in England and Wales with registered number 13900519
Authorised and regulated by the Solicitors Regulation Authority number 8000579
Registered Office: MMA Legal Limited, Stok, 43-59 Princes Street,, Stockport, SK11RY

DEED OF AUTHORITY & CONSENT

THIS DEED is made on the date of signature below by (the "Client")	
Full Name:	Ryan Mccourt
Date of Birth:	19/04/1994
Previous Names (if any):	
Current Address:	60 Friarscourt Avenue Glasgow G13 2EL
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

IN FAVOUR OF (the "Representative")	
Firm Name:	MMA Legal
Address	SToK, 43-59 Princes Street, Stockport
Postcode	SK1 1RY
Email	evidence@mmalegal.co.uk
Telephone Number	0161 563 0816

1. STATUS AND CONSTRUCTION

1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:

1.1.1. UK GDPR

1.1.2. Data Protection Act 2018

1.1.3. Common law confidentiality

1.1.4. Any related statutory, regulatory or supervisory framework

1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client's intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.

1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client's personal data.

2. APPOINTMENT

2.1. The Client appoints the Representative to act fully on their behalf in connection with:

2.1.1. An application to Redress Scotland;

2.1.2. Any review, reconsideration or appeal;

2.1.3. Evidence gathering and submission;

2.1.4. Any associated advisory, compensatory or restorative process.

2.2. Requests made by the Representative shall be treated as made personally by the Client.

3. SCOPE OF AUTHORITY

3.1. This Authority applies to all public and private bodies including (without limitation):

3.1.1. Local Authorities and Councils

3.1.2. NHS Boards and GP Practices

3.1.3. Health & Social Care Partnerships

3.1.4. Integration Joint Boards

3.1.5. Religious bodies and orders

3.1.6. Residential and foster care providers

3.1.7. Education authorities and schools

3.1.8. Government departments

3.1.9. Archive services

3.1.10. Insurers holding historical liability files

3.1.11. Successor, merged or restructured public bodies

3.2. The Authority applies whether Records are:

3.2.1. Archived, microfiche, digitised or handwritten;

3.2.2. Stored off-site by contractors;

3.2.3. Held by dissolved or reconstituted institutions;

3.2.4. Transferred following statutory reorganisation.

3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:

3.3.1. The institution has closed or restructured;

3.3.2. Records are archived or require manual retrieval;

3.3.3. Records are held by insurers or successor bodies;

3.3.4. Retrieval involves time or administrative burden.

4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT

4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:

4.1.1. Physical and mental health records

4.1.2. Psychiatric and psychological reports

4.1.3. Therapy and counselling notes

4.1.4. CAMHS records

4.1.5. Social work and safeguarding files

4.1.6. Ethnicity or religious data where recorded

This includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- **5.1.1.** Criminal offence data
- **5.1.2.** Police investigation material
- **5.1.3.** Child protection investigations
- **5.1.4.** Statements and intelligence logs
- **5.1.5.** Outcome decisions

including records held by:

- **5.1.6.** Police Scotland
- **5.1.7.** Any predecessor Scottish police force
- **5.1.8.** Prosecuting authorities.

6. THIRD-PARTY DATA AND REDACTION

6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.

6.2. Where necessary, redaction shall be limited strictly to third-party information.

6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

7. PROPORTIONALITY AND REASONED DECISION-MAKING

7.1. Any refusal, limitation or redaction must:

- **7.1.1.** Identify the specific statutory exemption relied upon;
- **7.1.2.** Explain how that exemption applies to the particular Record;
- **7.1.3.** Confirm why partial disclosure is not possible;
- **7.1.4.** Be communicated in writing.

7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.

7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

8. VALIDITY AND FORMAL REQUIREMENTS

8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.

8.2. Disclosure shall not be refused because:

- **8.2.1.** An internal template form has not been used;
- **8.2.2.** The Authority is considered "out of date" within internal policy;
- **8.2.3.** Additional consent is sought beyond reasonable identity verification.

8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

9. REGULATORY AND STATUTORY RIGHTS

In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

EXECUTION AS A DEED

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Ryan Mccourt
Date	05/03/2026

Witness	
Name	James Ryan
Address	SToK, 43-59 Princes Street, Stockport, SK1 1RY
Occupation	Case Handler
Signature	James Ryan
Date	05/03/2026

Completion Certificate

Reference ID: 10234e50-869c-416c-b5e6-7acc999246c4

Document Details

Document Name(s):	part-1, part-3, cfa, loa, fee-clarity
Total Pages:	4
Sent By:	James Ryan (195.21.72.3)
Completed Date:	Mar 05, 2026 11:19:58 UTC

Signer Information

Name:	Mr Ryan Mccourt
Email:	ryanmccourt1967@yahoo.com
Telephone:	07566890731
IP Address:	81.108.102.188

Verified Electronic Signature

Audit Trail

Action	Timestamp	IP Address
Created	2026-03-05 11:19:13	System
Document link sent to client by email	2026-03-05 11:19:13	System
Document link sent to client by sms	2026-03-05 11:19:14	System
Document link opened by client	2026-03-05 11:19:25	81.108.102.188
Document electronically signed	2026-03-05 11:19:58	81.108.102.188

Security Verification

SHA-256 Checksum: d82e97bac429d06a7eddcdc9105155cd7bb65f0299d54e57763fdc09be7d21ff

This document is a legally binding record of the e-signature process.

Account Transaction Details

MR RYAN T MCCOURT
60 FRIARSCOURT AVENUE
GLASGOW

G13 2EL

Glasgow Parkhead
1304 Duke Street
Glasgow

G31 5PZ

At 20 February 2026 1:51 pm

Branch Sort Code: 603021
Account Number: 37813404 - Select Account

Date	Type	Description	Withdrawn	Paid In	Balance
					£9.87
18-Feb-2026	Telephone / On-Line	James Ashe TICKETS VIA MOBILE - PYMT FP 18/02/26 10 34043754350469000N	£30.00		
16-Feb-2026	Point of Sale	6906 16FEB26 CLEARPAY CLEARPAY.CO.U GB	£12.00		£39.87
16-Feb-2026	Point of Sale	6906 13FEB26 LC INTERNATIONAL LTD GIBRALTAR GI	£20.00		£51.8
16-Feb-2026	Telephone / On-Line	WALLACE S SHANNON VIA MOBILE - PYMT		£12.00	£71
16-Feb-2026	Automated Pay In	SHANNON WALLACE X FP 16/02/26 1751 HUBXC05899675A307F		£39.80	£5
13-Feb-2026	Automated Pay In	COOPER RJ TSU FP 12/02/26 2226 34222639249165000R		£20.00	
09-Feb-2026	Point of Sale	6906 07FEB26 LC INTERNATIONAL LTD LONDON GB	£30.00		
07-Feb-2026	Point of Sale	6906 07FEB26 LC INTERNATIONAL	£10.00		

THIS PAGE IS RESERVED FOR OFFICIAL OBSERVATIONS

CETTE PAGE EST RESERVEE AUX OBSERVATIONS OFFICIELLES (11)

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THERE ARE NO OFFICIAL OBSERVATIONS

Holder's signature/*Signature du titulaire (10)*

UNITED KINGDOM OF GREAT BRITAIN AND NORTHERN IRELAND

PASSPORT
PASSEPORT

Type/*Type*
P

Code/*Code*
GBR

Passport No./*Passeport No.*
148464804

Surname/*Nom (1)*
MCCOURT

Given names/*Prénoms (2)*
RYAN THOMAS

Nationality/*Nationalité (3)*
BRITISH CITIZEN

Date of birth/*Date de naissance (4)*
19 APR /AVR 94

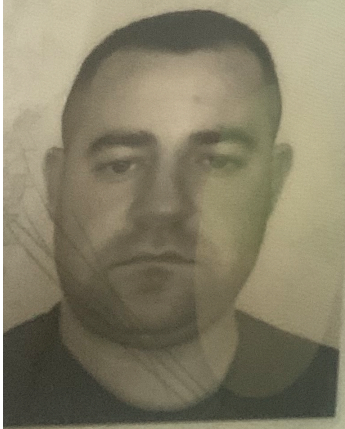
Sex/*Sexe (5)*
M

Place of birth/*Lieu de naissance (6)*
GLASGOW

Date of issue/*Date de délivrance (7)*
12 AUG /AOUT 24

Authority/*Autorité (8)*
HMPO

Date of expiry/*Date d'expiration (9)*
12 AUG /AOUT 34



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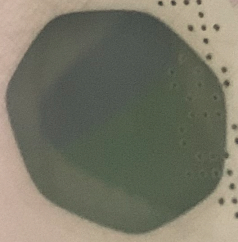

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