

North Ayrshire Council

Date 31/07/2026

North Ayrshire Council
Cunninghame House
Frairs Croft
Irvine
KA12 8EE

Our Ref: DSAR-20260731-D5BC0A

Client Ref: 100339

Subject: Data Subject Access Request under Article 15 UK GDPR and Section 45 DPA 2018 - Our
Reference: 100339

Client Name: Miss Yvette Harris

Client Address: 129 Second Avenue, Stafford, ST16 1PS

Client Reference: 100339

Date of Birth: 23/08/1979

Name in Care:

Previous Address: 16 Hawkhill Place, Stevenston, North Ayrshire, KA20 4HN

Parents Names: Mother: Anne Harris - Father: Arron Harris

Dear Sir/Madam,

We act on behalf of the above-named client, who was placed in residential care at the institution(s) referenced below during the approximate period stated.

Approximate Dates of Placement:

Cant remember first home : 1990-1991

Snowdon School for girls, Spittel Street, Sterling: 1991-1996

This request is made under Article 15 of the UK General Data Protection Regulation and Section 45 of the Data Protection Act 2018.

Scope of Request

We request disclosure of all personal data held in relation to our client, across all systems and formats, including but not limited to:

Admission and discharge records

Full placement history, including transfers between care settings

Social work records, case files, and assessments

Daily logs, key worker notes, and case notes

Incident reports, safeguarding records, and protection referrals

Case conference notes, reviews, and internal assessments

Complaints, investigations, and outcomes

Correspondence between staff, local authorities, and external agencies

Records shared with or held by third-party care providers acting on your behalf

Medical, psychological, or educational records held within the care file

Photographs or other documentation relating to our client's time in care

Records identifying staff members and roles involved in their care

Historical and Archived Records

Given the historical nature of this request, we require that all reasonable and proportionate searches are undertaken, including:

Archived and off-site storage

Legacy systems, including paper, microfiche, and scanned records

Records held under previous authority names, reorganisations, or successor bodies

Records held by contracted, private, or voluntary sector care providers commissioned by your authority

Placement and Authority Clarification

Where records indicate placement in additional care settings, we request:

Details of those institutions

Dates of placement

The commissioning or responsible authority

This information is required to ensure a complete and accurate record of our client's time in care.

Format of Disclosure

Please provide the information in electronic format where possible. Where records exist only in non-digital formats, scanned copies will be acceptable.

Enclosures

We enclose:

Signed authority from our client

Proof of identity

Should you require any further information to process this request, please advise promptly.

Statutory Timeframe

We expect a response within the statutory one calendar month period. If you require an extension, please confirm this in writing with full justification.

Non-Holding of Data

If your organisation does not hold the requested data, we require:

Formal written confirmation of this position

Details of any organisation believed to hold the data, including successor or archive bodies where applicable

Service of Documents

We only accept service of documents via email at evidence@mmalegal.co.uk. Should you for any reason be unable to send documents to the above email, please notify us via the same email imminently.

Yours faithfully,

James Lowe

Investigations Team

MMA Legal Limited

E: evidence@mmalegal.co.uk

T: +441615700550

DEED OF AUTHORITY & CONSENT

THIS DEED is made on the date of signature below by (the “Client”)	
Full Name:	Yvette Harris
Date of Birth:	23/08/1979
Previous Names (if any):	
Current Address:	129 Second Avenue Stafford ST16 1PS
Previous Addresses (relevant to care placements):	
CHI / NHS Number (if known):	

IN FAVOUR OF (the “Representative”)	
Firm Name:	
Address	
Postcode	
Email	
Telephone Number	

1. STATUS AND CONSTRUCTION

- 1.1. This Deed is executed as a deed and constitutes valid written authority for the purposes of:
 - 1.1.1. UK GDPR
 - 1.1.2. Data Protection Act 2018
 - 1.1.3. Common law confidentiality
 - 1.1.4. Any related statutory, regulatory or supervisory framework
- 1.2. This Deed shall be interpreted purposively and broadly to give full effect to the Client’s intention that all personal data and Records relating to them be disclosed to the Representative, subject only to lawful statutory restriction.
- 1.3. This Deed is intended to provide clear and comprehensive authority for disclosure of the Client’s personal data.

2. APPOINTMENT

- 2.1. The Client appoints the Representative to act fully on their behalf in connection with:
 - 2.1.1. An application to Redress Scotland;
 - 2.1.2. Any review, reconsideration or appeal;
 - 2.1.3. Evidence gathering and submission;
 - 2.1.4. Any associated advisory, compensatory or restorative process.
- 2.2. Requests made by the Representative shall be treated as made personally by the Client.

3. SCOPE OF AUTHORITY

- 3.1. This Authority applies to all public and private bodies including (without limitation):
 - 3.1.1. Local Authorities and Councils
 - 3.1.2. NHS Boards and GP Practices
 - 3.1.3. Health & Social Care Partnerships
 - 3.1.4. Integration Joint Boards
 - 3.1.5. Religious bodies and orders
 - 3.1.6. Residential and foster care providers
 - 3.1.7. Education authorities and schools
 - 3.1.8. Government departments
 - 3.1.9. Archive services
 - 3.1.10. Insurers holding historical liability files
 - 3.1.11. Successor, merged or restructured public bodies
- 3.2. The Authority applies whether Records are:
 - 3.2.1. Archived, microfiche, digitised or handwritten;
 - 3.2.2. Stored off-site by contractors;
 - 3.2.3. Held by dissolved or reconstituted institutions;
 - 3.2.4. Transferred following statutory reorganisation.
- 3.3. The Client requests that records not be withheld solely on administrative grounds such as archival storage or institutional restructuring including, for example:
 - 3.3.1. The institution has closed or restructured;
 - 3.3.2. Records are archived or require manual retrieval;
 - 3.3.3. Records are held by insurers or successor bodies;
 - 3.3.4. Retrieval involves time or administrative burden.

4. SPECIAL CATEGORY DATA – EXPLICIT CONSENT

- 4.1. For the purposes of Article 9 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of all special category data including:
 - 4.1.1. Physical and mental health records
 - 4.1.2. Psychiatric and psychological reports
 - 4.1.3. Therapy and counselling notes
 - 4.1.4. CAMHS records
 - 4.1.5. Social work and safeguarding files
 - 4.1.6. Ethnicity or religious data where recordedThis includes all NHS and private medical providers.

This explicit consent may be withdrawn at any time by written notice.

5. CRIMINAL OFFENCE DATA – EXPLICIT CONSENT

5.1. For the purposes of Article 10 UK GDPR and Schedule 1 Data Protection Act 2018, the Client gives explicit consent to disclosure of:

- 5.1.1. Criminal offence data
- 5.1.2. Police investigation material
- 5.1.3. Child protection investigations
- 5.1.4. Statements and intelligence logs
- 5.1.5. Outcome decisions

including records held by:

- 5.1.6. Police Scotland
- 5.1.7. Any predecessor Scottish police force
- 5.1.8. Prosecuting authorities.

6. THIRD-PARTY DATA AND REDACTION

- 6.1. The existence of third-party data shall not justify refusal to disclose the Client's personal data.
- 6.2. Where necessary, redaction shall be limited strictly to third-party information.
- 6.3. Mixed data shall be disclosed in redacted form rather than withheld in entirety.

7. PROPORTIONALITY AND REASONED DECISION-MAKING

- 7.1. Any refusal, limitation or redaction must:
 - 7.1.1. Identify the specific statutory exemption relied upon;
 - 7.1.2. Explain how that exemption applies to the particular Record;
 - 7.1.3. Confirm why partial disclosure is not possible;
 - 7.1.4. Be communicated in writing.
- 7.2. Blanket refusal without statutory justification may not satisfy statutory obligations under applicable data protection legislation.
- 7.3. Any reliance upon "disproportionate effort" must provide written reasoning demonstrating why staged disclosure or redaction is not feasible.

8. VALIDITY AND FORMAL REQUIREMENTS

- 8.1. This Deed remains valid for 24 months from execution unless withdrawn in writing.
- 8.2. Disclosure shall not be refused because:
 - 8.2.1. An internal template form has not been used;
 - 8.2.2. The Authority is considered "out of date" within internal policy;
 - 8.2.3. Additional consent is sought beyond reasonable identity verification.
- 8.3. Any organisation acting in good faith reliance upon this Deed shall be fully discharged in making disclosure.

9. REGULATORY AND STATUTORY RIGHTS

In the event of non-compliance, refusal, or unreasonable delay in responding to a lawful request made under this Deed, the Client and/or the Representative reserve the right to pursue any statutory or regulatory remedies available under applicable law.

This may include raising concerns with the relevant supervisory authority or regulator where appropriate.

Nothing in this Deed limits the Client's rights under the UK GDPR, the Data Protection Act 2018, or any other applicable statutory framework.

Withdrawal shall not invalidate disclosures already made in reliance upon this Deed.

EXECUTION AS A DEED

Signed and delivered as a Deed by the Client:	
Signature	
Print Name	Yvette Harris
Date	23/03/2026

Witness	
Name	Ben Jacobs
Address	
Occupation	Case Handler
Signature	Ben Jacobs
Date	23/03/2026

Completion Certificate

Reference ID: 3419884c-be64-4210-a824-c5226ed286e9

Document Details

Document Name(s): part-1, part-3, cfa, loa, fee-clarity
Total Pages: 4
Sent By: Ben Jacobs (194.35.235.208)
Completed Date: Mar 23, 2026 11:11:54 UTC

Signer Information

Name: Miss Yvette Harris
Email: yayax741@gmail.com
Telephone: 07982641446
IP Address: 104.28.40.142



Verified Electronic Signature

Audit Trail

Action	Timestamp	IP Address
Created	2026-03-23 10:35:33	System
Document link sent to client by email	2026-03-23 10:35:33	System
Document link sent to client by sms	2026-03-23 10:35:34	System
Document link opened by client	2026-03-23 10:50:47	194.35.235.209
Document electronically signed	2026-03-23 11:11:54	104.28.40.142

Security Verification

SHA-256 Checksum: 00f88e8eafaff81f27253f03d38b968904f8241a741831faae2aecf20f52dad4



03/04/2026

TV Licence number
4222375066

Miss Yvette Harris
129 SECOND AVENUE
STAFFORD
ST16 1PS

Your Simple Payment Plan and TV Licence.

Dear Miss Harris,

Your TV Licence has been renewed. Thank you for using the Simple Payment Plan, our most affordable way to pay. Your TV Licence lets you enjoy a huge range of TV. It covers you for all TV channels, pay TV services like Sky, and live TV on streaming services like Amazon Prime Video. As well as everything on BBC iPlayer. On any device.

Your Simple Payment Plan.

You'll find your licence below and payment plan over the page. Your first payment is for **£15.00** on **29/04/2026**.

We will take these payments on or within three working days after the dates shown over the page. You don't need to do anything now. Please check that the bank details below are correct.

Account name: Y potts

Sort code: 162015

Account number: ****5021

If these are correct, your Direct Debit will be collected as normal using the following reference numbers:

Service User Number: 457398

Reference: 4222375066

You have the right to cancel your Direct Debit at any time. A copy of the Direct Debit Guarantee is enclosed.

RNWDEL

Your TV Licence

Licence Fee
£180.00

Licence Holder
Miss Yvette Harris

Licence Address
129 SECOND AVENUE
STAFFORD
ST16 1PS

Licence Type
FULL

For full terms and conditions of the TV Licence, please turn over.
If your payments change, we will send you a new payment plan.

TV Licence number

4222375066

Valid until

31/03/2027

Payment frequency
Monthly

Payment method
Direct Debit

Your licence is issued by
TV Licensing on behalf of the BBC