



Miss Sharon Elaine Stevens
4/5 New Arthur Place
Edinburgh
EH8 9TH

000556

06/01/26

you're good to go

Dear Miss Stevens

Here's your new PIN (Personal Identification Number). You'll find the 4-digit number under the peel-off tab at the bottom of this letter and you'll need to use it when withdrawing money from a cash machine or using your debit card in shops and other outlets.

It's really important not to give your PIN to anyone, so we've included some other tips on how to protect your PIN over the page.

If you've requested a new card and a new PIN, you can use them straight away. If your new card doesn't arrive in the next seven days, please call our Lost and Stolen department on 0800 015 0030 (or +44 207 481 2567 from overseas).

If this is a new PIN for your existing debit or cash card, you'll need to unlock it before you can use your card. (Please see over the page: "How to unlock your PIN").

Changing your PIN.

We know that personalising your PIN can make it easier to remember. So we've made it simple. Please see "Changing your PIN" over the page.

Finally, if you forget your PIN or have any other questions, we're always happy to help. Just call on 03459 758 758 or pop into your nearest branch.

Important: Your PIN is printed on the removable tab below. Peel from front to reveal.

