



Ms F Lockhart
 28 Kilmacock Road
 Crosshouse
 Kilmacock
 Ayrshire
 KA2 0EY



Dear Ms F Lockhart

Most of our agents
03300 535 669
 03 numbers are UK wide numbers that are charged in the same way as 07 and 02 numbers

Visit us online at
www.utilita.co.uk/help

Your Customer Reference Number
8352873898

VAT Registration No: 823 8184 22

Invoice ID: 2025-12/1

Remember - It might be worth thinking about switching your tariff or supplier

Your energy bill

BILL DATE 07 Jan 2026 **BILL PERIOD** 03 Dec 2025 - 31 Dec 2025

SUMMARY OF CHARGES

Opening balance	£0.00
Electricity	£248.09
VAT	£12.40
Total charges for this period	£260.49

TRANSACTIONS THIS BILL PERIOD

PP Invoice Debit Transfer	09 December 2025	£-48.40
Total transactions this period		£-48.40
You are in debit		£308.89

Could you pay less?

Your estimated annual cost is **£954.71**

Great news - You are currently on Great Energy which is our 'Reference Cheapest' tariff for you.
 If we change we will inform you of any fact or cost change in time.
 Based on current prices and excluding some discounts and rebates through the 2025-26. You may be eligible for the new tariff changes which may result in a reduction of your bill. However, we cannot guarantee this as we do not have access to your smart meter data. To ensure the accuracy of your current bill, we will continue to bill you on your current tariff until your smart meter is fully active and we have received your smart meter data. Please contact us if you have any queries.
 Some of your best prices, tariff or usage changes, your supply and other change. Savings are calculated by comparing the Reference Annual Cost above, to 12 months on our cheapest tariff for you, inclusive VAT, at 0%.

More information about your tariff can be found on the next page.

How can I pay?

YOUR PAYMENT IS DUE BY 21 Jan 2026

A late payment charge of £10.00 will be added to your account if we do not receive payment in full, or agree a payment arrangement with you within 14 days. We encourage anyone struggling to afford their energy to get in touch, so we can work together to agree an affordable repayment plan.

See our HOW CAN I PAY? section

Quick and easy payments with BillPay

HOW DOES IT WORK?
 At any Paypoint store - scan the barcode below and pay your account balance via cash or debit/credit card.

Online - visit www.utilita.co.uk/payments and choose BillPay. Enter your BillPay number below and pay via Debit/Credit card - simple!



Your BillPay Number - 9826013501000391707