



Social Security Scotland  
Tearainteachd Shóisialta Alba

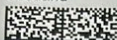
Social Security Scotland  
PO Box 10326  
Dundee  
DD1 9HB

Freephone: 0800 182 2222

[mygov.scot/benefits](https://mygov.scot/benefits)

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Joan Meighan  
23 James Murdie Gardens  
Hamilton  
ML3 0RT  
Scotland



30800A

05 March 2024

## Contact us to get your Winter Heating Payment

Dear Joan,

You're entitled to a one-off payment of £55.05.

### How to get the payment

Call us free on 0800 182 2222 to discuss how we can send you this payment.

During the call, we'll ask:

- some security questions to make sure it's you
- for an account number and sort code for payment



### About Winter Heating Payment

Winter Heating Payment is to help people on low income benefits who may have extra heating needs during the winter period. Social Security Scotland pays this to people living in Scotland.

There's more information about the payment at [mygov.scot/winter-heating-payment](https://mygov.scot/winter-heating-payment)

### Keeping your financial details safe online and over the phone

We'll never call or email you to ask for your card details. If you're unsure that a call or email is really from us, call us free to confirm on 0800 182 2222.

### Contact us

You can call us free on 0800 182 2222 if you want to get in touch. If you have any questions, we'll be able to help you quicker if you know your National Insurance number. Our opening times are Monday to Friday, 8am to 6pm.

Dignity, fairness, respect.